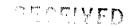


Control Number: 29165



Item Number: 6

Addendum StartPage: 0



2004 FEB 13 PH 1:58 PUBLIC UTILITY COMMISSION FILING CLERK

Service Quality Report

To The

Public Utility Commission of Texas

In Accordance With

Substantive Rule §25.81

2003 Reporting Year

Sharyland Utilities, L.P.

Project 29165

§25.52. -- Reliability and Continuity of Service.

http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

http://www.puc.state.tx.us/rules/statutes/index.cfm

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Type Name of Utility in the Cell Below
Sharyland Utilities, L.P.
Type Total Number of Distribution Feeders in the Cell Below
3
February 16, 2004
Five Printed Copies and
One Electronic Copy of This Excel File
29165
Attn: Filing Clerk
Public Utility Commission of Texas P.O. Box 13326
Austin, Texas 78711-3326
Austin, 16/03 10111-0020
stions, please contact:
Reed
c Division
nission Staff 36 7357
36 7428
:larry.reed@puc.state.tx.us

Sharyland Utilities, L.P.

									-				,
CAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	NON	תפר
System SAIFI													
Forced 2003	0.36	0.06	60.0	0.00	0.00	00.0	0.00	0.00	0.01	0.21	00.0	0.00	0.00
Scheduled 2003	0.04	00.0	0.00	00.0	0.00	0.00	00.00	0.00	00.0	00.0	0.03	00.0	0.00
Outside Causes 2003	0.00	0.00	0.00	0.00	00.0	0.00	0.00	0.00	00.0	0.00	0.00	0.00	0.00
Major Events 2003	06.0	0.00	0.00	1.00	0.00	00.0	00.0	0.00	0.00	0.00	0.00	0.00	0.00

Sharyland Utilities, L.P.

System SAIDI	Annual	al Jan		Feb	March	April	May	June	July	Aug	Sept	Oct	Νον	Dec
		-	-			-								
2003	32	32.82	4.19	8.96	0.00	0.00	0.00	00.00	0.00	1.19	18.45	0.00	00.0	0.00
Scheduled														
2003	9	6.74	0.00	0.00	00.0	0.21	0.00	0.00	0.00	0.00	00.0	5.94	0.00	0.00
Outside Causes														
2003	0	0.00	0.00	0.00	00.0	0.00	00.00	00.00	0.00	0.00	0.00	0.00	0.00	0.00
Maior Events														
		1.81	0.00	0.00	2.00	0.00	00.0	00.0	00.0	0.00	0.00	00.0	00.0	0.00

1

AS FILED 02.13.04 Service Quality Report for 2003.xls System-SAIDI

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

With More Than 10 Customers

Total Number of Feeders 3

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
1	1	Taylor	111	247	0.34
2	2	Taylor	114	735	0.02
3	3	Taylor	115	15	0.01
4					
5					

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

With More Than 10 Customers

Total Number of Feeders

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
1	1	Taylor	111	247	29.78
2	2	Taylor	114	735	1.74
3	3	Taylor	115	15	1.31
4					
5			<u> </u>		

Sharyland Utilities, L.P.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2003 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	80%
Vegetation	
Animals and Birds	
People (Including cars and farm equip)	10%
Utility-owned Equipment	10%
Other	
Unknown	