



Control Number: 29165



Item Number: 6

Addendum StartPage: 0

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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2003 Reporting Year

Sharyland Utilities, L.P.

Project 29165

6¹

§25.52. -- Reliability and Continuity of Service.

<http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc>

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

<http://www.puc.state.tx.us/rules/statutes/index.cfm>

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Utility: Type Name of Utility in the Cell Below
Sharyland Utilities, L.P.

Feeders: Type Total Number of Distribution Feeders in the Cell Below
3

Due: February 16, 2004

**File: Five Printed Copies and
One Electronic Copy of This Excel File**

Project: 29165

**Address: Attn: Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, Texas 78711-3326**

If you have any questions, please contact:

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Electric Division
Commission Staff

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Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2003	0.36	0.06	0.09	0.00	0.00	0.00	0.00	0.00	0.01	0.21	0.00	0.00	0.00
Scheduled 2003	0.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.03	0.00	0.00
Outside Causes 2003	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Major Events 2003	0.90	0.00	0.00	1.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIDI													
Forced													
2003	32.82	4.19	8.96	0.00	0.00	0.00	0.00	0.00	1.19	18.45	0.00	0.00	0.00
Scheduled													
2003	6.74	0.00	0.00	0.00	0.21	0.00	0.00	0.00	0.00	0.00	5.94	0.00	0.00
Outside Causes													
2003	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Major Events													
2003	1.81	0.00	0.00	2.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
1	1	Taylor	111	247	0.34
2	2	Taylor	114	735	0.02
3	3	Taylor	115	15	0.01
4					
5					

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

Add or Delete Rows as Necessary

Sharyland Utilities, L.P.

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
1	1	Taylor	111	247	29.78
2	2	Taylor	114	735	1.74
3	3	Taylor	115	15	1.31
4					
5					

Service Quality Report to the Public Utility Commission of Texas

Sharyland Utilities, L.P.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2003 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	80%
Vegetation	
Animals and Birds	
People (Including cars and farm equip)	10%
Utility-owned Equipment	10%
Other	
Unknown	