

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
860	469	AD	11	1,184	34.8927
861	917	SP	10	1,104	34.5770
862	667	BW	03	14	34.5714
863	99	SA	41	1,131	34.5579
864	518	STF	01	705	34.5248
865	1172	BI	45	3,236	34.5074
866	536	RB	01	156	34.4936
867	826	WI	06	606	34.2574
868	16	BR	08	1,007	34.1946
869	1170	RS	08	706	34.0028
870	633	PO	03	929	33.9053
871	817	MDY	01	1,222	33.8748
872	1265	ST	02	1,699	33.8340
873	891	PW	03	2,101	33.7792
874	258	TO	09	1,377	33.7582
875	694	WT	07	1,534	33.6271
876	196	LA	02	1,650	33.6255
877	397	WT	09	219	33.2785
878	NEW	OB	44	2,784	33.1530
879	325	AN	05	1,609	33.0839
880	884	JN	05	1,676	33.0310
881	330	RZ	03	839	33.0131
882	885	BY	07	1,042	32.9760
883	764	CE	07	1,432	32.7165
884	NEW	FL	44	4,942	32.6803
885	101	HG	05	318	32.6132
886	1079	EU	12	72	32.4306
887	1103	ES	01	441	32.3900
888	862	PJ	02	1,235	32.3571
889	1009	SF	44	470	32.2213
890	480	AF	07	1,459	32.0754
891	1182	FZ	42	4,528	32.0049
892	778	PO	02	1,424	31.9115
893	420	WZ	43	1,321	31.8933
894	423	GE	41	5,760	31.8818
895	425	CV	02	1,425	31.8793
896	151	GZ	46	3,845	31.7077
897	NEW	IT	42	52	31.5962
898	498	DR	07	1,414	31.5820
899	580	LB	02	1,709	31.4681
900	1020	SF	15	378	31.4524
901	755	LU	41	4,815	31.3728
902	1059	JN	06	2,825	31.3065
903	1219	SCW	02	617	31.2139
904	805	LK	01	1,384	31.1828
905	672	LB	04	392	31.1505
906	1173	EU	03	1,881	31.1100
907	1031	ST	04	1,205	31.0672

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908	160	WT	03	574	30.9965
909	641	IM	45	3,210	30.8143
910	595	SR	03	1,186	30.7816
911	1181	WL	41	504	30.7401
912	762	CV	01	2,500	30.4108
913	1127	WF	01	1,025	30.4010
914	216	WZ	41	2,232	30.3472
915	1088	BI	06	1,245	30.2506
916	608	WI	42	2,611	30.1865
917	744	CV	03	1,778	30.1024
918	18	FR	43	4,756	29.9821
919	226	GL	01	2,110	29.9810
920	1141	AD	06	1,903	29.9685
921	180	KM	03	90	29.7889
922	938	SA	44	3,199	29.7202
923	1204	ED	06	2,091	29.7150
924	408	DH	10	2,787	29.6749
925	1157	GN	11	400	29.5575
926	604	BL	08	1,898	29.4658
927	1140	RE	02	932	29.4442
928	499	RE	05	1,589	29.3940
929	863	FR	45	4,070	29.2287
930	994	RE	09	634	29.2224
931	507	HB	48	2,717	29.0250
932	289	FD	03	1,025	29.0137
933	1259	WE	01	213	29.0094
934	751	UN	11	1,687	28.9763
935	110	KI	42	3,424	28.1028
936	868	ME	05	1,548	28.1021
937	436	HL	03	1,235	28.0551
938	1045	GA	10	981	28.0387
939	998	BE	04	1,513	27.9709
940	409	SA	50	1,611	27.8783
941	981	HT	01	2,978	27.8630
942	1164	ED	02	1,440	27.7368
943	537	EC	03	559	27.7138
944	456	THW	43	1,875	27.6192
945	544	NM	02	1,937	27.6009
946	911	CK	05	1,343	27.4311
947	858	WW	06	1,467	27.3170
948	557	UW	02	1,466	27.2599
949	1011	HP	03	1,304	27.1848
950	798	JN	01	2,139	27.1052
951	985	KB	03	524	26.8130
952	1010	HE	02	1,739	26.7447
953	539	GG	07	1,657	26.6946
954	493	PO	08	1,802	26.6393
955	759	LM	03	727	26.6355

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956	971	DH	03	52	26.3846
957	91	KT	43	2,016	26.3016
958	949	HY	13	393	26.2188
959	677	PW	05	1,634	26.1756
960	548	SP	09	1,947	26.1736
961	1003	TB	02	837	26.1625
962	702	DH	05	1,278	25.8998
963	435	IM	43	3,186	25.6525
964	627	WR	13	1,274	25.6429
965	315	BA	01	947	25.5998
966	937	HM	08	701	25.5678
967	996	ST	11	1,142	25.5184
968	895	KT	45	2,284	25.4273
969	55	FR	42	2,866	25.3133
970	1067	HY	10	2,043	25.2996
971	785	EC	01	559	25.2719
972	1000	MAR	41	2,928	25.0314
973	291	UV	08	515	25.0291
974	1006	BY	02	1,464	25.0273
975	693	TO	03	383	24.9426
976	1014	RO	05	1,076	24.9349
977	869	CB	08	653	24.8989
978	1158	PA	01	1,750	24.8040
979	900	KI	45	3,800	24.7458
980	29	ME	01	773	24.7245
981	239	STF	02	434	24.7051
982	944	HA	07	1,520	24.6250
983	446	BW	02	1,002	24.4301
984	1200	MAR	45	2,970	24.3566
985	1283	GN	42	19	24.3158
986	NEW	FL	43	216	24.1991
987	448	BI	03	134	24.1269
988	1024	ME	09	779	24.0026
989	1052	GA	07	1,862	23.9619
990	650	ST	14	566	23.9452
991	146	LU	04	1,310	23.8382
992	464	CK	04	1,478	23.8058
993	657	GG	09	1,713	23.7391
994	203	ES	07	319	23.6583
995	NEW	CYF	45	3,792	23.5145
996	496	BH	08	2,303	23.5085
997	202	IR	03	1,891	23.4685
998	940	FT	01	1,504	23.4122
999	61	GL	07	2,185	23.3497
1000	802	ADK	45	1,172	23.3422
1001	977	WEB	10	645	23.3395
1002	973	DR	08	496	23.2923
1003	1005	CV	08	1,987	23.2738

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1004	1155	EU	06	99	23.2525
1005	775	UN	10	1,093	23.2068
1006	17	VW	03	3,575	23.1874
1007	1217	FD	12	1,806	23.0437
1008	1119	WF	02	876	22.9578
1009	1117	SR	04	148	22.8919
1010	783	VW	08	255	22.8275
1011	1258	TO	08	558	22.7473
1012	984	DN	11	2,381	22.6560
1013	115	RO	02	2,726	22.4714
1014	36	JN	02	1,296	22.4491
1015	987	FD	11	1,784	22.4311
1016	745	BG	03	1,635	22.3584
1017	76	SR	11	432	22.3565
1018	1112	BI	08	963	22.2731
1019	1080	RE	04	1,474	22.1920
1020	886	TE	07	1,303	22.1251
1021	1113	HT	02	3,556	22.0936
1022	351	CD	02	1,449	21.8751
1023	272	HY	04	1,653	21.7169
1024	883	RS	02	1,599	21.6391
1025	358	SR	13	1,083	21.5060
1026	205	EC	11	682	21.4883
1027	517	GZ	45	6,341	21.4693
1028	489	HP	02	2,007	21.3871
1029	585	LJ	05	782	21.2148
1030	1086	HK	41	91	21.0989
1031	615	CD	08	1,911	21.0523
1032	1102	DE	06	1,144	21.0455
1033	1272	EL	04	560	21.0214
1034	1129	UV	05	1,794	20.9588
1035	572	GA	03	698	20.8668
1036	716	BI	09	1,558	20.7888
1037	NEW	KL	49	1,328	20.7764
1038	605	GP	09	48	20.7708
1039	829	BR	02	964	20.6992
1040	1241	KN	03	20	20.6000
1041	856	EC	08	1,516	20.5515
1042	1218	HE	06	1,388	20.4179
1043	652	GT	05	1,753	20.2470
1044	1196	FD	02	1,715	20.1708
1045	1101	MY	03	1,697	20.0424
1046	324	CR	01	2,468	20.0324
1047	1243	GT	03	160	19.9250
1048	599	AN	06	883	19.8562
1049	1254	FD	08	2,754	19.7393
1050	1116	CR	05	631	19.4628
1051	626	RE	07	1,381	19.4374

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1052	761	WF	04	582	19.2440
1053	639	CV	11	670	19.1015
1054	1210	BI	41	1,123	19.0303
1055	1191	IND	03	35	19.0000
1056	1089	CK	02	1,016	18.9705
1057	1198	EL	10	791	18.9545
1058	166	IR	01	1,683	18.9537
1059	347	FZ	44	5,909	18.9509
1060	322	LB	03	370	18.9270
1061	1247	BH	06	168	18.8512
1062	743	CV	05	1,591	18.7775
1063	294	FZ	46	7,553	18.6764
1064	828	BR	11	598	18.5669
1065	287	SH	06	2,102	18.5623
1066	568	SH	09	784	18.5395
1067	379	RS	03	1,313	18.4791
1068	1064	HE	05	2,093	18.3478
1069	660	KB	11	1,172	18.3268
1070	603	DN	04	1,595	18.3266
1071	954	EU	09	1,376	18.1839
1072	93	KM	01	1,822	18.1394
1073	503	MDY	03	2,973	18.1228
1074	777	NB	45	1,951	18.0830
1075	37	RO	08	1,777	18.0687
1076	355	WO	04	1,447	18.0622
1077	1100	HV	02	327	18.0153
1078	1154	FP	04	252	18.0079
1079	916	MY	07	207	17.9130
1080	732	GG	01	1,278	17.8388
1081	855	KT	44	2,055	17.8336
1082	114	BR	09	880	17.8295
1083	598	HL	04	312	17.7596
1084	1033	UL	14	61	17.6393
1085	1097	RO	07	2,221	17.5389
1086	450	RE	08	850	17.5141
1087	1207	KN	02	1,075	17.3488
1088	212	BT	01	1,165	17.3425
1089	126	SF	47	831	17.2720
1090	933	NB	44	226	17.1549
1091	386	CV	10	1,651	17.0260
1092	1289	IND	02	16	16.6875
1093	1046	NM	05	3,132	16.6050
1094	1039	BA	03	1,054	16.5161
1095	793	VVV	05	2,435	16.4448
1096	485	DL	44	3,554	16.4353
1097	1131	KB	01	824	16.4138
1098	1174	GV	07	671	16.3785
1099	924	CB	09	1,605	16.3682

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1100	392	KM	04	1,298	16.2897
1101	688	WR	14	355	16.1521
1102	13	EC	06	595	16.1378
1103	708	BM	05	680	16.1044
1104	1195	PO	06	1,773	16.0942
1105	1276	BI	43	773	16.0000
1106	1065	WEB	01	1,958	15.9791
1107	908	NB	43	2,185	15.9584
1108	197	BL	05	1,512	15.9325
1109	500	JN	08	1,315	15.8958
1110	679	STF	08	374	15.7193
1111	1246	ED	03	1,832	15.4694
1112	350	NB	42	332	15.2801
1113	919	HV	01	1,018	15.2102
1114	611	JP	03	52	15.1731
1115	687	CD	06	1,338	15.1323
1116	1138	KB	05	590	15.1136
1117	484	PE	05	2,251	15.0347
1118	1253	CK	01	698	14.8782
1119	511	HT	06	1,893	14.8605
1120	1122	MID	03	979	14.6456
1121	1222	KN	05	1,461	14.4832
1122	640	VL	02	763	14.2136
1123	1022	GT	09	1,137	14.1961
1124	1125	HY	06	1,390	14.1547
1125	21	EC	14	881	14.0602
1126	1036	DV	11	910	13.9912
1127	740	BA	04	1,173	13.9668
1128	1149	HY	05	2,769	13.9520
1129	1124	ED	07	1,586	13.9237
1130	959	KB	02	360	13.8056
1131	509	BT	03	1,599	13.7917
1132	1197	UL	04	1,047	13.7116
1133	838	RO	44	2,503	13.6952
1134	468	LJ	06	949	13.6765
1135	913	CA	04	1,533	13.5708
1136	965	CRB	42	2,777	13.5664
1137	84	TO	11	1,567	13.5584
1138	767	DH	02	1,546	13.4897
1139	1135	RE	03	456	13.3509
1140	172	BW	07	153	13.3268
1141	1165	BA	42	4,059	13.2281
1142	43	UL	41	1,193	13.1978
1143	1269	BI	42	1,340	13.1716
1144	999	OA	02	79	13.0000
1145	901	CYF	43	1,622	12.9550
1146	823	ST	12	1,038	12.7476
1147	150	EC	10	145	12.6552

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1148	1048	PO	07	909	12.6513
1149	144	ME	07	989	12.5743
1150	219	PJ	01	201	12.4229
1151	69	KT	03	46	12.3478
1152	1041	HE	04	604	12.2682
1153	1017	PZ	41	3,183	12.2507
1154	281	GE	44	3,499	12.0975
1155	1185	SA	42	2,378	11.8158
1156	1062	CK	06	830	11.8096
1157	1215	SB	07	1,714	11.7433
1158	290	DH	01	2,725	11.7002
1159	128	KL	44	3,425	11.6677
1160	758	BR	07	1,175	11.5796
1161	811	PO	05	1,306	11.5023
1162	978	CB	11	2,296	11.2326
1163	906	BE	01	2,214	11.2091
1164	547	JN	04	771	11.1297
1165	554	UW	03	1,130	11.0451
1166	299	CV	04	264	11.0227
1167	684	RO	06	941	11.0128
1168	483	DL	41	2,861	10.9598
1169	312	BZ	03	879	10.8783
1170	1091	NS	04	1,476	10.8631
1171	1228	ED	01	1,732	10.8372
1172	1255	UL	13	3,103	10.7638
1173	1040	FT	06	795	10.5069
1174	11	OB	43	823	10.4787
1175	1072	LP	01	506	10.3241
1176	932	SR	06	60	10.3000
1177	871	TO	01	1,665	10.2775
1178	803	UW	04	942	10.2399
1179	982	SF	01	584	10.2243
1180	819	SE	03	683	10.1040
1181	1152	THW	47	1,521	10.0796
1182	661	RS	07	434	9.8456
1183	1132	EU	10	232	9.6509
1184	814	UL	47	3,788	9.4818
1185	1077	UV	03	1,926	9.3359
1186	449	RE	06	1,072	8.8937
1187	429	CL	08	77	8.8442
1188	1256	HY	01	2,267	8.8372
1189	1128	CL	04	50	8.4400
1190	801	WO	10	212	8.4245
1191	1202	PO	04	1,051	8.3930
1192	1266	FAN	46	1,766	8.3273
1193	433	WO	06	1,238	8.2964
1194	1231	HG	01	241	8.2282
1195	46	DV	09	2,206	8.1129

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1196	NEW	KL	48	3,999	8.0470
1197	1153	KB	19	1,093	7.7338
1198	1211	BG	06	1,687	7.6864
1199	990	WT	10	165	7.6727
1200	1248	HP	04	635	7.4772
1201	622	NEW	03	298	7.2852
1202	1238	GT	06	611	7.2700
1203	553	CRB	41	2,271	7.0863
1204	1051	DN	08	1,299	6.9938
1205	574	RE	01	215	6.8558
1206	948	BW	01	34	6.8529
1207	1213	WO	11	72	6.7500
1208	1203	HM	07	838	6.5728
1209	323	TO	07	1,326	6.5573
1210	1013	EU	01	127	6.4567
1211	1268	WEB	06	559	6.2701
1212	1206	EL	06	578	6.2439
1213	1235	WT	11	264	6.1326
1214	1126	UL	15	593	6.1164
1215	1042	WF	03	564	5.8422
1216	207	JP	05	28	5.7857
1217	1109	MID	02	718	5.6560
1218	1224	TV	05	53	5.4151
1219	380	HY	03	1,009	5.3915
1220	1099	CR	06	648	5.2608
1221	1160	CR	07	89	5.1461
1222	1260	CK	03	836	5.1388
1223	607	BI	44	1,587	5.0529
1224	157	EU	02	140	5.0143
1225	78	JN	07	1,678	4.9440
1226	1162	FW	02	1,071	4.9066
1227	853	GL	10	728	4.9038
1228	950	BG	05	382	4.8377
1229	1209	KB	17	990	4.7343
1230	734	FL	41	1,998	4.7237
1231	204	SF	45	829	4.6261
1232	263	GA	06	1,187	4.5703
1233	271	PW	08	499	4.1142
1234	692	ED	08	830	4.1036
1235	1249	ME	11	1,321	4.0734
1236	1044	MID	01	385	4.0234
1237	1226	GR	03	22	3.9545
1238	629	ED	05	630	3.9381
1239	600	AM	04	23	3.9130
1240	872	DN	10	1,335	3.8607
1241	861	KN	01	1,535	3.7681
1242	1294	OA	03	28	3.7143
1243	1016	STF	07	88	3.6591

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1244	1027	CR	08	1,239	3.4019
1245	864	WD	45	1,517	3.0475
1246	1076	MP	06	299	3.0368
1247	421	SR	09	156	2.8397
1248	915	KB	07	274	2.7482
1249	1257	EC	12	465	2.4022
1250	1029	WEB	04	625	2.1200
1251	1201	GL	03	286	2.0175
1252	893	BI	11	274	1.9088
1253	1240	SH	02	884	1.8971
1254	835	PZ	43	2,322	1.7071
1255	827	JP	04	25	1.6800
1256	1214	WEB	08	377	1.6154
1257	929	MDY	02	373	1.6086
1258	1189	HP	05	1,624	1.5936
1259	739	IND	01	22	1.4091
1260	870	DR	04	834	1.2302
1261	1178	HT	04	398	1.1960
1262	860	UN	02	893	1.1657
1263	976	GA	08	57	1.1228
1264	200	HY	02	1,631	1.0693
1265	1244	HV	05	308	1.0682
1266	1278	DT	24	24	1.0000
1267	1298	PK	44	13	1.0000
1268	1299	PK	45	30	1.0000
1269	430	WZ	47	4,670	0.7872
1270	1274	BI	01	360	0.6917
1271	268	SF	07	149	0.5906
1272	877	WZ	46	179	0.5140
1273	395	DV	04	888	0.5090
1274	1303	SR	14	151	0.1987
1275	1275	AM	07	17	0.0000
1276	1225	BR	06	15	0.0000
1277	1147	CL	07	41	0.0000
1278	935	DN	09	58	0.0000
1279	1232	DT	17	20	0.0000
1280	1277	DT	19	14	0.0000
1281	1263	DT	26	50	0.0000
1282	1279	DT	32	22	0.0000
1283	1280	GG	05	83	0.0000
1284	1281	GN	13	11	0.0000
1285	1282	GN	41	18	0.0000
1286	1284	GN	45	21	0.0000
1287	1285	GN	48	21	0.0000
1288	1251	GP	02	27	0.0000
1289	NEW	GS	02	13	0.0000
1290	NEW	GS	06	292	0.0000
1291	1287	GS	09	102	0.0000

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2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
1292	1288	GT	02	157	0.0000
1293	1075	HG	08	18	0.0000
1294	560	HT	08	793	0.0000
1295	1290	IT	01	97	0.0000
1296	NEW	IT	03	11	0.0000
1297	1047	JP	01	22	0.0000
1298	NEW	JP	06	11	0.0000
1299	1291	KB	08	28	0.0000
1300	1292	KB	13	30	0.0000
1301	1252	KB	18	702	0.0000
1302	1236	ME	08	24	0.0000
1303	181	PK	02	19	0.0000
1304	1295	PK	41	457	0.0000
1305	1296	PK	42	18	0.0000
1306	1297	PK	43	26	0.0000
1307	1300	PK	47	13	0.0000
1308	1199	SF	09	212	0.0000
1309	1301	SF	10	93	0.0000
1310	1302	SF	11	12	0.0000
1311	1187	SF	12	47	0.0000
1312	526	SR	08	31	0.0000
1313	1176	WE	05	18	0.0000

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INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2003 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	25.68%
Vegetation	13.64%
Animals and Birds	13.39%
People (Including cars and farm equipment)	4.71%
Utility-owned Equipment	22.24%
Other	4.06%
Unknown	16.29%