



Control Number: 29165



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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2003 Reporting Year

CenterPoint Energy

Project 29165

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| System SAIFI | Annual | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|-------------------------------|--------|------|------|-------|-------|------|------|------|------|------|------|------|------|
| Forced 2003 | 1.18 | 0.06 | 0.06 | 0.07 | 0.07 | 0.07 | 0.18 | 0.13 | 0.18 | 0.11 | 0.09 | 0.13 | 0.07 |
| Scheduled 2003 | 0.17 | 0.01 | 0.01 | 0.01 | 0.01 | 0.02 | 0.02 | 0.02 | 0.02 | 0.02 | 0.01 | 0.01 | 0.01 |
| Outside Causes 2003 | 0.15 | 0.01 | 0.01 | 0.01 | 0.01 | 0.01 | 0.01 | 0.00 | 0.03 | 0.00 | 0.04 | 0.01 | 0.01 |
| Major Events 2003 | 0.20 | 0.00 | 0.00 | 0.00 | 0.00 | 0.10 | 0.00 | 0.06 | 0.00 | 0.00 | 0.00 | 0.04 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| System SAIDI | Annual | Jan | Feb | March | April | May | June | July | Aug | Sept | Oct | Nov | Dec |
|--------------------------------|---------------|------------|------------|--------------|--------------|------------|-------------|-------------|------------|-------------|------------|------------|------------|
| Forced 2003 | 85.01 | 3.25 | 3.18 | 4.34 | 3.46 | 4.83 | 14.26 | 8.83 | 14.35 | 8.11 | 5.58 | 11.20 | 4.94 |
| Scheduled 2003 | 8.43 | 0.65 | 0.51 | 0.52 | 0.63 | 0.85 | 0.97 | 0.71 | 1.02 | 0.92 | 0.65 | 0.62 | 0.70 |
| Outside Causes 2003 | 4.05 | 0.22 | 0.22 | 0.04 | 0.12 | 0.10 | 0.21 | 0.05 | 1.34 | 0.05 | 1.22 | 0.46 | 0.09 |
| Major Events 2003 | 15.77 | 0.00 | 0.00 | 0.00 | 0.00 | 2.00 | 0.00 | 8.01 | 0.00 | 0.00 | 0.00 | 6.08 | 0.00 |

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

| |
|-------------|
| 1313 |
|-------------|

Add or Delete Rows as Necessary

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1 | 119 | NP | 41 | 2,574 | 8.1177 |
| 2 | 23 | STW | 03 | 416 | 7.9832 |
| 3 | 6 | PI | 43 | 3,169 | 5.8684 |
| 4 | 255 | AR | 41 | 902 | 5.7849 |
| 5 | 191 | AR | 43 | 1,698 | 5.3716 |
| 6 | 1094 | CE | 02 | 1,356 | 5.1991 |
| 7 | 605 | AF | 01 | 3,466 | 5.1128 |
| 8 | 648 | KDL | 41 | 2,097 | 5.0057 |
| 9 | 237 | CD | 04 | 2,295 | 4.9804 |
| 10 | 1038 | BAR | 45 | 4,017 | 4.9721 |
| 11 | 10 | WI | 02 | 920 | 4.9293 |
| 12 | 198 | AR | 44 | 2,128 | 4.8087 |
| 13 | 35 | STW | 02 | 1,967 | 4.7936 |
| 14 | 531 | KM | 05 | 1,726 | 4.6078 |
| 15 | 728 | LP | 06 | 526 | 4.5684 |
| 16 | 46 | HB | 45 | 3,076 | 4.4928 |
| 17 | 2 | STW | 01 | 1,304 | 4.4686 |
| 18 | 764 | LK | 04 | 1,438 | 4.4618 |
| 19 | 597 | DA | 04 | 709 | 4.3724 |
| 20 | 976 | MC | 04 | 1,316 | 4.3108 |
| 21 | 467 | KDL | 43 | 3,587 | 4.2286 |
| 22 | 792 | ME | 04 | 1,458 | 4.1605 |
| 23 | 1103 | WI | 01 | 2,258 | 4.1368 |
| 24 | 164 | EU | 07 | 1,521 | 4.1190 |
| 25 | 220 | SF | 46 | 1,237 | 4.1099 |
| 26 | 200 | GG | 02 | 2,499 | 4.0736 |
| 27 | 1084 | ST | 15 | 1,057 | 4.0653 |
| 28 | 772 | GV | 04 | 1,280 | 4.0547 |
| 29 | 187 | GE | 42 | 3,927 | 3.9340 |
| 30 | 465 | BY | 04 | 1,649 | 3.9206 |
| 31 | 282 | LY | 41 | 452 | 3.8938 |
| 32 | 25 | KW | 44 | 4,576 | 3.8339 |
| 33 | 344 | RT | 02 | 434 | 3.7742 |
| 34 | 424 | AF | 05 | 1,663 | 3.7228 |
| 35 | 561 | HNY | 01 | 353 | 3.5637 |
| 36 | 933 | BZ | 06 | 2,215 | 3.5056 |
| 37 | 729 | WV | 03 | 2,583 | 3.4959 |
| 38 | 716 | SB | 01 | 1,763 | 3.4708 |
| 39 | 157 | FR | 44 | 4,812 | 3.4632 |
| 40 | 373 | TRM | 02 | 1,308 | 3.4335 |
| 41 | 989 | FZ | 41 | 3,802 | 3.4027 |
| 42 | 16 | HB | 04 | 655 | 3.3542 |
| 43 | 924 | STF | 04 | 700 | 3.3343 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 44 | 7 | HB | 43 | 4,623 | 3.3195 |
| 45 | 596 | WW | 09 | 1,783 | 3.3079 |
| 46 | 403 | CYF | 44 | 4,614 | 3.2971 |
| 47 | 613 | TWG | 44 | 2,834 | 3.2841 |
| 48 | 923 | HOC | 06 | 1,576 | 3.2392 |
| 49 | 1113 | MP | 07 | 583 | 3.2196 |
| 50 | 216 | KW | 42 | 3,931 | 3.2063 |
| 51 | 318 | AM | 03 | 1,312 | 3.2050 |
| 52 | 103 | HY | 12 | 976 | 3.1967 |
| 53 | 1163 | WF | 42 | 3,015 | 3.1867 |
| 54 | 593 | FM | 02 | 199 | 3.1709 |
| 55 | 81 | BAR | 42 | 2,740 | 3.1204 |
| 56 | 557 | SO | 43 | 4,623 | 3.1151 |
| 57 | 547 | MY | 01 | 2,190 | 3.0922 |
| 58 | 518 | BW | 09 | 55 | 3.0909 |
| 59 | 305 | AM | 06 | 1,746 | 3.0607 |
| 60 | 215 | VL | 04 | 2,132 | 3.0586 |
| 61 | 453 | FP | 02 | 116 | 3.0431 |
| 62 | 938 | WI | 43 | 5,944 | 3.0183 |
| 63 | 835 | PW | 01 | 1,222 | 3.0074 |
| 64 | 1197 | RO | 42 | 3,438 | 3.0067 |
| 65 | 1149 | FR | 41 | 4,003 | 2.9920 |
| 66 | 75 | LW | 41 | 3,607 | 2.9861 |
| 67 | 636 | AT | 41 | 2,094 | 2.9637 |
| 68 | 33 | GN | 06 | 866 | 2.9630 |
| 69 | 14 | BAR | 44 | 5,025 | 2.9616 |
| 70 | 694 | NS | 02 | 2,064 | 2.9569 |
| 71 | 171 | AE | 05 | 393 | 2.9440 |
| 72 | 130 | BW | 05 | 2,179 | 2.9353 |
| 73 | 21 | TWG | 43 | 5,938 | 2.9308 |
| 74 | 511 | SA | 46 | 2,410 | 2.9216 |
| 75 | 49 | AR | 42 | 2,783 | 2.9184 |
| 76 | 500 | FZ | 45 | 932 | 2.9142 |
| 77 | 929 | SB | 02 | 1,390 | 2.9000 |
| 78 | 921 | GS | 22 | 1,045 | 2.8938 |
| 79 | 431 | FM | 03 | 210 | 2.8762 |
| 80 | 180 | TWG | 41 | 4,723 | 2.8717 |
| 81 | 327 | ST | 16 | 1,378 | 2.8592 |
| 82 | 45 | TM | 04 | 393 | 2.8524 |
| 83 | 1223 | FD | 01 | 1,951 | 2.8298 |
| 84 | 702 | LY | 44 | 1,493 | 2.8017 |
| 85 | 234 | GN | 12 | 520 | 2.7962 |
| 86 | 299 | MU | 01 | 1,534 | 2.7875 |
| 87 | 136 | PI | 45 | 3,265 | 2.7758 |
| 88 | 526 | HK | 04 | 999 | 2.7738 |
| 89 | 935 | NS | 01 | 1,292 | 2.7639 |
| 90 | 1121 | HNY | 02 | 1,479 | 2.7492 |
| 91 | 206 | WD | 42 | 1,527 | 2.7400 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 92 | 390 | UN | 03 | 1,616 | 2.7382 |
| 93 | 803 | WI | 41 | 7,307 | 2.7293 |
| 94 | 492 | CRB | 45 | 3,713 | 2.7258 |
| 95 | 642 | GP | 07 | 1,071 | 2.7190 |
| 96 | 28 | RA | 42 | 4,586 | 2.7093 |
| 97 | 1098 | HOC | 07 | 1,304 | 2.6971 |
| 98 | 461 | BT | 04 | 1,151 | 2.6959 |
| 99 | 74 | LC | 01 | 427 | 2.6815 |
| 100 | 108 | MB | 08 | 1,186 | 2.6476 |
| 101 | 22 | HG | 04 | 1,840 | 2.6446 |
| 102 | 668 | BC | 08 | 845 | 2.6438 |
| 103 | 304 | AL | 10 | 1,901 | 2.6397 |
| 104 | 607 | NM | 04 | 1,112 | 2.6376 |
| 105 | 279 | TWG | 42 | 4,070 | 2.6283 |
| 106 | 314 | DR | 09 | 588 | 2.6122 |
| 107 | 192 | BA | 46 | 4,261 | 2.6001 |
| 108 | 1066 | SA | 03 | 591 | 2.5990 |
| 109 | 815 | DR | 06 | 1,424 | 2.5934 |
| 110 | 1178 | ES | 08 | 110 | 2.5909 |
| 111 | 723 | PA | 02 | 1,740 | 2.5885 |
| 112 | 671 | BY | 05 | 1,263 | 2.5796 |
| 113 | 742 | AD | 04 | 2,193 | 2.5691 |
| 114 | 1010 | SO | 42 | 4,530 | 2.5629 |
| 115 | 641 | LA | 01 | 1,434 | 2.5579 |
| 116 | 565 | NEW | 01 | 1,135 | 2.5577 |
| 117 | 268 | HE | 10 | 777 | 2.5341 |
| 118 | 297 | MB | 09 | 1,123 | 2.5272 |
| 119 | 405 | AD | 09 | 1,946 | 2.5242 |
| 120 | 1001 | LU | 03 | 969 | 2.5212 |
| 121 | 77 | GL | 06 | 1,746 | 2.5029 |
| 122 | 1048 | MP | 04 | 1,247 | 2.4836 |
| 123 | 883 | LK | 03 | 810 | 2.4679 |
| 124 | 209 | QV | 01 | 1,411 | 2.4670 |
| 125 | 94 | BV | 41 | 213 | 2.4648 |
| 126 | 626 | WC | 01 | 282 | 2.4610 |
| 127 | 602 | BL | 03 | 1,764 | 2.4569 |
| 128 | 90 | LW | 42 | 3,086 | 2.4358 |
| 129 | 847 | WE | 06 | 941 | 2.4325 |
| 130 | 420 | BM | 07 | 1,275 | 2.4322 |
| 131 | 126 | BAR | 46 | 4,651 | 2.4223 |
| 132 | 387 | BR | 03 | 2,206 | 2.4211 |
| 133 | 221 | HB | 46 | 5,383 | 2.4198 |
| 134 | 693 | GP | 08 | 1,559 | 2.4157 |
| 135 | 731 | LU | 02 | 1,150 | 2.3983 |
| 136 | 757 | CB | 06 | 854 | 2.3946 |
| 137 | 865 | GL | 08 | 1,195 | 2.3908 |
| 138 | 394 | CD | 07 | 1,520 | 2.3645 |
| 139 | 137 | SP | 06 | 1,745 | 2.3628 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 140 | 312 | OR | 01 | 58 | 2.3621 |
| 141 | 480 | ST | 03 | 1,158 | 2.3575 |
| 142 | 174 | CG | 02 | 1,703 | 2.3541 |
| 143 | 1115 | KB | 12 | 1,348 | 2.3464 |
| 144 | 252 | GA | 01 | 26 | 2.3462 |
| 145 | 239 | WT | 08 | 202 | 2.3416 |
| 146 | 212 | OB | 42 | 3,539 | 2.3391 |
| 147 | 505 | HK | 42 | 5,119 | 2.3383 |
| 148 | 289 | WO | 12 | 1,465 | 2.3372 |
| 149 | 1069 | CE | 10 | 1,428 | 2.3249 |
| 150 | 1165 | WI | 07 | 1,295 | 2.3228 |
| 151 | 413 | AF | 09 | 2,048 | 2.3213 |
| 152 | 273 | AN | 04 | 1,783 | 2.3197 |
| 153 | 384 | BAR | 47 | 3,557 | 2.3197 |
| 154 | 727 | TRM | 01 | 366 | 2.3169 |
| 155 | 285 | LK | 09 | 887 | 2.3089 |
| 156 | 666 | BH | 07 | 2,338 | 2.3003 |
| 157 | 1124 | GR | 01 | 27 | 2.2963 |
| 158 | 704 | DN | 03 | 1,584 | 2.2860 |
| 159 | 152 | QV | 05 | 1,355 | 2.2812 |
| 160 | 1144 | TV | 03 | 1,382 | 2.2771 |
| 161 | 355 | CE | 11 | 2,402 | 2.2760 |
| 162 | 270 | GP | 06 | 1,647 | 2.2750 |
| 163 | 377 | BZ | 04 | 1,097 | 2.2707 |
| 164 | 82 | RS | 01 | 548 | 2.2682 |
| 165 | 515 | WI | 04 | 2,307 | 2.2679 |
| 166 | 261 | FL | 42 | 1,588 | 2.2676 |
| 167 | 1004 | EL | 05 | 1,288 | 2.2593 |
| 168 | 635 | GT | 13 | 1,288 | 2.2368 |
| 169 | 555 | MC | 05 | 1,389 | 2.2325 |
| 170 | 971 | KL | 46 | 3,230 | 2.2300 |
| 171 | 1240 | JN | 10 | 2,831 | 2.2278 |
| 172 | 264 | KI | 44 | 4,227 | 2.2176 |
| 173 | 672 | TE | 03 | 789 | 2.2167 |
| 174 | 85 | SIE | 41 | 2,822 | 2.2091 |
| 175 | 1257 | SF | 43 | 594 | 2.2071 |
| 176 | 167 | DR | 03 | 2,341 | 2.2046 |
| 177 | 254 | CE | 06 | 1,072 | 2.1810 |
| 178 | 141 | TO | 05 | 1,753 | 2.1717 |
| 179 | 643 | SR | 12 | 1,309 | 2.1688 |
| 180 | 1122 | EL | 09 | 603 | 2.1575 |
| 181 | 1114 | SH | 11 | 1,467 | 2.1500 |
| 182 | 644 | RO | 41 | 2,465 | 2.1469 |
| 183 | 738 | HG | 03 | 1,420 | 2.1373 |
| 184 | 1229 | BAR | 43 | 4,298 | 2.1342 |
| 185 | 450 | QV | 04 | 1,329 | 2.1324 |
| 186 | 612 | PE | 04 | 1,426 | 2.1276 |
| 187 | 556 | LK | 06 | 1,321 | 2.1204 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 188 | 211 | FP | 06 | 2,189 | 2.1192 |
| 189 | 319 | STF | 06 | 342 | 2.1140 |
| 190 | 1267 | BH | 05 | 787 | 2.1093 |
| 191 | 1215 | EU | 08 | 241 | 2.1037 |
| 192 | 751 | CR | 03 | 2,252 | 2.0990 |
| 193 | 11 | WD | 43 | 1,394 | 2.0940 |
| 194 | 412 | FZ | 43 | 2,813 | 2.0924 |
| 195 | 27 | RT | 01 | 229 | 2.0611 |
| 196 | 1044 | KT | 42 | 344 | 2.0610 |
| 197 | 649 | PE | 01 | 1,881 | 2.0574 |
| 198 | 501 | OA | 05 | 1,781 | 2.0444 |
| 199 | 603 | SP | 05 | 1,956 | 2.0440 |
| 200 | 155 | SO | 41 | 3,933 | 2.0376 |
| 201 | 241 | MV | 02 | 714 | 2.0364 |
| 202 | 306 | GG | 10 | 1,598 | 2.0344 |
| 203 | 914 | SH | 07 | 158 | 2.0127 |
| 204 | 72 | ADK | 43 | 1,183 | 2.0101 |
| 205 | 1085 | GE | 47 | 3,635 | 2.0088 |
| 206 | 223 | WZ | 48 | 368 | 2.0054 |
| 207 | 55 | SA | 48 | 4,142 | 2.0002 |
| 208 | 743 | HV | 03 | 1,084 | 1.9760 |
| 209 | 402 | DE | 02 | 1,379 | 1.9710 |
| 210 | 698 | GZ | 44 | 3,412 | 1.9669 |
| 211 | 586 | PK | 46 | 50 | 1.9600 |
| 212 | 801 | CB | 10 | 1,400 | 1.9557 |
| 213 | 795 | BZ | 05 | 2,474 | 1.9491 |
| 214 | 750 | BW | 08 | 37 | 1.9459 |
| 215 | 238 | THW | 41 | 3,512 | 1.9228 |
| 216 | 509 | DA | 05 | 533 | 1.9024 |
| 217 | 112 | ST | 01 | 961 | 1.9022 |
| 218 | 1186 | KL | 43 | 2,837 | 1.8918 |
| 219 | 195 | HM | 09 | 2,219 | 1.8806 |
| 220 | 208 | AL | 07 | 1,100 | 1.8673 |
| 221 | 166 | KL | 45 | 5,027 | 1.8649 |
| 222 | 122 | WV | 01 | 97 | 1.8454 |
| 223 | 173 | PHR | 01 | 2,377 | 1.8443 |
| 224 | 1206 | RA | 43 | 2,179 | 1.8435 |
| 225 | 940 | MAR | 44 | 5,031 | 1.8432 |
| 226 | 822 | HT | 03 | 296 | 1.8378 |
| 227 | 669 | AF | 08 | 1,626 | 1.8370 |
| 228 | 1017 | BR | 05 | 555 | 1.8360 |
| 229 | 42 | GW | 02 | 1,632 | 1.8333 |
| 230 | 496 | AL | 08 | 841 | 1.8276 |
| 231 | 41 | STW | 05 | 1,975 | 1.8213 |
| 232 | 599 | HL | 05 | 962 | 1.8129 |
| 233 | 621 | PZ | 42 | 1,244 | 1.8119 |
| 234 | 535 | KB | 06 | 1,413 | 1.8089 |
| 235 | 786 | HV | 08 | 1,676 | 1.8067 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 236 | 232 | SP | 03 | 1,495 | 1.7926 |
| 237 | 371 | HR | 01 | 2,256 | 1.7877 |
| 238 | 60 | SR | 01 | 1,128 | 1.7855 |
| 239 | 397 | MV | 01 | 1,958 | 1.7829 |
| 240 | 986 | GA | 04 | 1,295 | 1.7815 |
| 241 | 781 | FD | 14 | 2,873 | 1.7807 |
| 242 | 278 | LB | 06 | 121 | 1.7769 |
| 243 | 707 | WO | 03 | 1,848 | 1.7727 |
| 244 | 825 | CD | 09 | 2,093 | 1.7587 |
| 245 | 797 | LU | 44 | 2,803 | 1.7510 |
| 246 | 546 | AF | 04 | 1,168 | 1.7457 |
| 247 | 301 | PJ | 04 | 1,504 | 1.7453 |
| 248 | 616 | CC | 02 | 1,618 | 1.7447 |
| 249 | 1125 | AM | 05 | 1,817 | 1.7430 |
| 250 | 12 | KDL | 44 | 2,112 | 1.7382 |
| 251 | 891 | WT | 04 | 647 | 1.7357 |
| 252 | 992 | BZ | 01 | 1,506 | 1.7351 |
| 253 | 765 | EC | 13 | 323 | 1.7214 |
| 254 | 315 | BG | 02 | 1,823 | 1.7191 |
| 255 | 735 | RA | 03 | 1,015 | 1.7113 |
| 256 | 258 | NV | 02 | 1,529 | 1.7011 |
| 257 | 186 | LY | 42 | 1,490 | 1.7000 |
| 258 | 1135 | WF | 43 | 2,366 | 1.6978 |
| 259 | 715 | HX | 01 | 652 | 1.6963 |
| 260 | 283 | AN | 09 | 1,143 | 1.6955 |
| 261 | 811 | BM | 03 | 1,180 | 1.6839 |
| 262 | 1271 | WEB | 07 | 575 | 1.6765 |
| 263 | 348 | WV | 02 | 664 | 1.6747 |
| 264 | 145 | RS | 05 | 1,825 | 1.6718 |
| 265 | 376 | TE | 04 | 800 | 1.6713 |
| 266 | 300 | OA | 04 | 1,903 | 1.6616 |
| 267 | 95 | PI | 42 | 3,565 | 1.6581 |
| 268 | 154 | WO | 02 | 1,741 | 1.6531 |
| 269 | 118 | SW | 07 | 1,752 | 1.6495 |
| 270 | 947 | LK | 07 | 729 | 1.6461 |
| 271 | 43 | ME | 03 | 824 | 1.6432 |
| 272 | 356 | BY | 10 | 1,116 | 1.6416 |
| 273 | 573 | CYF | 41 | 4,501 | 1.6401 |
| 274 | 446 | FW | 05 | 256 | 1.6328 |
| 275 | 274 | CC | 01 | 1,695 | 1.6324 |
| 276 | 637 | LV | 01 | 793 | 1.6255 |
| 277 | 253 | AL | 09 | 1,798 | 1.6118 |
| 278 | 998 | LU | 43 | 1,360 | 1.6074 |
| 279 | 799 | BU | 03 | 612 | 1.5997 |
| 280 | 651 | BY | 03 | 1,366 | 1.5974 |
| 281 | 84 | LP | 02 | 1,873 | 1.5942 |
| 282 | 776 | WF | 41 | 6,106 | 1.5942 |
| 283 | 831 | EC | 05 | 1,056 | 1.5862 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 284 | 659 | MB | 03 | 1,587 | 1.5841 |
| 285 | 899 | BI | 07 | 1,263 | 1.5819 |
| 286 | 329 | SE | 04 | 783 | 1.5798 |
| 287 | 939 | STW | 04 | 719 | 1.5786 |
| 288 | 588 | WF | 05 | 974 | 1.5719 |
| 289 | 911 | LP | 07 | 1,167 | 1.5613 |
| 290 | 568 | HK | 06 | 451 | 1.5610 |
| 291 | 900 | SP | 01 | 1,353 | 1.5602 |
| 292 | 31 | OR | 03 | 186 | 1.5591 |
| 293 | 13 | FM | 01 | 623 | 1.5554 |
| 294 | 782 | UW | 05 | 1,605 | 1.5520 |
| 295 | 456 | UN | 05 | 1,076 | 1.5502 |
| 296 | 1076 | WW | 01 | 537 | 1.5475 |
| 297 | 410 | WI | 05 | 857 | 1.5414 |
| 298 | 1027 | TE | 06 | 1,562 | 1.5327 |
| 299 | 442 | MC | 01 | 1,129 | 1.5297 |
| 300 | 1042 | DN | 12 | 224 | 1.5268 |
| 301 | 244 | TE | 05 | 1,508 | 1.5265 |
| 302 | 681 | CRB | 43 | 3,172 | 1.5262 |
| 303 | 432 | CB | 07 | 1,991 | 1.5254 |
| 304 | 375 | AN | 03 | 1,239 | 1.5246 |
| 305 | 1002 | AD | 08 | 2,040 | 1.5245 |
| 306 | 110 | SW | 05 | 1,048 | 1.5200 |
| 307 | 990 | SA | 01 | 1,098 | 1.5173 |
| 308 | 246 | TB | 44 | 2,591 | 1.5122 |
| 309 | 910 | HK | 05 | 578 | 1.5087 |
| 310 | 812 | WO | 05 | 1,393 | 1.5068 |
| 311 | 262 | SP | 08 | 2,125 | 1.5040 |
| 312 | 422 | RS | 04 | 1,213 | 1.5012 |
| 313 | 816 | OA | 06 | 1,763 | 1.5009 |
| 314 | 601 | JP | 02 | 32 | 1.5000 |
| 315 | 123 | ADK | 42 | 2,327 | 1.4959 |
| 316 | 153 | HA | 02 | 1,045 | 1.4890 |
| 317 | 363 | BV | 42 | 2,924 | 1.4853 |
| 318 | 912 | FT | 02 | 975 | 1.4810 |
| 319 | 551 | SF | 42 | 1,667 | 1.4739 |
| 320 | 286 | OA | 01 | 729 | 1.4678 |
| 321 | 982 | CYF | 43 | 1,622 | 1.4673 |
| 322 | 623 | SR | 02 | 467 | 1.4647 |
| 323 | 249 | BL | 06 | 1,400 | 1.4621 |
| 324 | 1136 | DV | 01 | 561 | 1.4581 |
| 325 | 1109 | HX | 02 | 1,117 | 1.4557 |
| 326 | 56 | WT | 06 | 731 | 1.4350 |
| 327 | 361 | FP | 03 | 1,108 | 1.4296 |
| 328 | 113 | BR | 13 | 1,269 | 1.4287 |
| 329 | 460 | ES | 05 | 1,980 | 1.4283 |
| 330 | 48 | HB | 44 | 3,538 | 1.4268 |
| 331 | 388 | GE | 46 | 2,882 | 1.4212 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 332 | 1132 | NS | 05 | 2,810 | 1.4160 |
| 333 | 184 | LB | 07 | 145 | 1.4138 |
| 334 | 687 | TO | 04 | 484 | 1.4132 |
| 335 | 411 | FD | 06 | 2,405 | 1.4116 |
| 336 | 804 | TV | 01 | 797 | 1.4115 |
| 337 | 650 | ME | 02 | 883 | 1.4077 |
| 338 | 1012 | LK | 08 | 415 | 1.4048 |
| 339 | 875 | GE | 43 | 3,945 | 1.4046 |
| 340 | 564 | WW | 02 | 644 | 1.4037 |
| 341 | 869 | FT | 05 | 1,268 | 1.4030 |
| 342 | 839 | DH | 07 | 1,254 | 1.4027 |
| 343 | 395 | KW | 43 | 3,122 | 1.4026 |
| 344 | 430 | HG | 06 | 1,443 | 1.3915 |
| 345 | 1105 | KI | 41 | 2,906 | 1.3899 |
| 346 | 76 | RA | 44 | 4,417 | 1.3851 |
| 347 | 1028 | AN | 07 | 785 | 1.3847 |
| 348 | 706 | DH | 04 | 2,092 | 1.3838 |
| 349 | 630 | TIK | 01 | 929 | 1.3821 |
| 350 | 151 | GA | 09 | 2,651 | 1.3791 |
| 351 | 826 | BE | 02 | 1,683 | 1.3773 |
| 352 | 357 | SH | 05 | 1,491 | 1.3769 |
| 353 | 617 | MP | 01 | 1,668 | 1.3747 |
| 354 | 428 | BG | 09 | 1,956 | 1.3712 |
| 355 | 820 | UL | 02 | 1,140 | 1.3693 |
| 356 | 963 | GA | 02 | 1,686 | 1.3660 |
| 357 | 132 | AF | 11 | 2,356 | 1.3654 |
| 358 | 752 | HB | 47 | 1,204 | 1.3630 |
| 359 | 451 | UN | 04 | 358 | 1.3603 |
| 360 | 748 | WO | 09 | 267 | 1.3558 |
| 361 | 718 | BC | 09 | 417 | 1.3549 |
| 362 | 374 | GT | 08 | 1,698 | 1.3498 |
| 363 | 761 | SW | 10 | 1,984 | 1.3493 |
| 364 | 24 | WZ | 44 | 3,896 | 1.3455 |
| 365 | 5 | LU | 01 | 687 | 1.3435 |
| 366 | 876 | FT | 07 | 1,505 | 1.3375 |
| 367 | 70 | DL | 42 | 3,256 | 1.3372 |
| 368 | 317 | NV | 03 | 1,227 | 1.3317 |
| 369 | 1153 | GT | 01 | 853 | 1.3306 |
| 370 | 745 | PA | 07 | 1,569 | 1.3289 |
| 371 | 529 | MAR | 42 | 3,902 | 1.3288 |
| 372 | 730 | NM | 01 | 926 | 1.3272 |
| 373 | 1011 | QV | 06 | 1,132 | 1.3260 |
| 374 | 1162 | NM | 03 | 1,651 | 1.3240 |
| 375 | 879 | GT | 04 | 1,080 | 1.3222 |
| 376 | 219 | FD | 07 | 1,001 | 1.3207 |
| 377 | 628 | IR | 04 | 901 | 1.3196 |
| 378 | 770 | CV | 06 | 1,787 | 1.3190 |
| 379 | 618 | TO | 06 | 574 | 1.3188 |

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| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 380 | 520 | IT | 02 | 305 | 1.3180 |
| 381 | 307 | PW | 02 | 2,072 | 1.3132 |
| 382 | 758 | CD | 12 | 1,657 | 1.3102 |
| 383 | 139 | ES | 02 | 1,054 | 1.3083 |
| 384 | 321 | CG | 05 | 1,770 | 1.3079 |
| 385 | 817 | DA | 06 | 413 | 1.3075 |
| 386 | 102 | THW | 45 | 4,106 | 1.3059 |
| 387 | 855 | LW | 44 | 2,523 | 1.3020 |
| 388 | 606 | GV | 06 | 1,081 | 1.3006 |
| 389 | 225 | DN | 05 | 597 | 1.2998 |
| 390 | 1266 | TO | 08 | 558 | 1.2993 |
| 391 | 15 | ST | 09 | 1,113 | 1.2983 |
| 392 | 1033 | EC | 04 | 1,804 | 1.2955 |
| 393 | 372 | KB | 09 | 1,469 | 1.2948 |
| 394 | 1179 | RO | 03 | 919 | 1.2905 |
| 395 | 896 | RS | 02 | 1,599 | 1.2883 |
| 396 | 537 | SF | 02 | 610 | 1.2852 |
| 397 | 236 | GL | 09 | 2,100 | 1.2848 |
| 398 | 114 | BA | 41 | 2,815 | 1.2835 |
| 399 | 121 | AI | 06 | 86 | 1.2791 |
| 400 | 401 | MP | 03 | 2,182 | 1.2718 |
| 401 | 866 | SR | 15 | 2,168 | 1.2694 |
| 402 | 1092 | MY | 08 | 1,947 | 1.2681 |
| 403 | 1 | NP | 44 | 2,864 | 1.2678 |
| 404 | 1159 | DV | 06 | 1,157 | 1.2653 |
| 405 | 968 | TE | 02 | 516 | 1.2616 |
| 406 | 722 | HL | 03 | 1,235 | 1.2607 |
| 407 | 917 | FT | 08 | 1,344 | 1.2597 |
| 408 | 1068 | BG | 01 | 1,215 | 1.2560 |
| 409 | 652 | CS | 03 | 1,770 | 1.2542 |
| 410 | 808 | DN | 02 | 747 | 1.2463 |
| 411 | 516 | GW | 07 | 858 | 1.2459 |
| 412 | 852 | PO | 09 | 1,439 | 1.2446 |
| 413 | 920 | PZ | 44 | 2,211 | 1.2433 |
| 414 | 663 | ST | 04 | 1,205 | 1.2432 |
| 415 | 695 | BL | 01 | 2,014 | 1.2408 |
| 416 | 954 | DE | 04 | 1,288 | 1.2407 |
| 417 | 660 | RZ | 02 | 495 | 1.2364 |
| 418 | 829 | SP | 04 | 382 | 1.2356 |
| 419 | 87 | RB | 02 | 158 | 1.2342 |
| 420 | 391 | CR | 01 | 2,468 | 1.2314 |
| 421 | 47 | WR | 12 | 1,711 | 1.2314 |
| 422 | 1138 | CA | 05 | 473 | 1.2304 |
| 423 | 481 | ST | 14 | 566 | 1.2297 |
| 424 | 80 | WR | 10 | 1,751 | 1.2267 |
| 425 | 1228 | GS | 28 | 203 | 1.2217 |
| 426 | 1039 | AF | 02 | 1,509 | 1.2207 |
| 427 | 176 | GL | 02 | 136 | 1.2206 |

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| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 428 | 1089 | DH | 08 | 2,034 | 1.2203 |
| 429 | 1062 | BI | 05 | 913 | 1.2180 |
| 430 | 926 | GZ | 41 | 4,666 | 1.2175 |
| 431 | 981 | BY | 02 | 1,464 | 1.2172 |
| 432 | 979 | ST | 11 | 1,142 | 1.2172 |
| 433 | 257 | PW | 04 | 1,407 | 1.2168 |
| 434 | 1081 | BI | 04 | 595 | 1.2134 |
| 435 | 1055 | GT | 12 | 3,087 | 1.2119 |
| 436 | 559 | PJ | 03 | 1,316 | 1.2067 |
| 437 | 966 | BR | 12 | 1,675 | 1.2030 |
| 438 | 20 | AI | 08 | 360 | 1.2028 |
| 439 | 294 | DN | 07 | 1,398 | 1.2017 |
| 440 | 1198 | IND | 03 | 35 | 1.2000 |
| 441 | 138 | KL | 42 | 4,057 | 1.1997 |
| 442 | 951 | CL | 09 | 441 | 1.1995 |
| 443 | 406 | SCW | 01 | 1,952 | 1.1988 |
| 444 | 427 | CB | 01 | 1,538 | 1.1983 |
| 445 | 657 | GA | 05 | 1,129 | 1.1975 |
| 446 | 470 | KM | 02 | 1,394 | 1.1958 |
| 447 | 447 | BG | 03 | 1,635 | 1.1945 |
| 448 | 1020 | NB | 41 | 5,437 | 1.1929 |
| 449 | 472 | MP | 08 | 1,918 | 1.1924 |
| 450 | 523 | WR | 11 | 1,159 | 1.1907 |
| 451 | 86 | CG | 01 | 449 | 1.1893 |
| 452 | 463 | CR | 04 | 2,262 | 1.1892 |
| 453 | 181 | WO | 13 | 496 | 1.1875 |
| 454 | 323 | STF | 05 | 1,667 | 1.1842 |
| 455 | 341 | AD | 01 | 607 | 1.1829 |
| 456 | 240 | VL | 03 | 1,280 | 1.1828 |
| 457 | 958 | HT | 02 | 3,556 | 1.1825 |
| 458 | 851 | EU | 11 | 1,586 | 1.1822 |
| 459 | 1074 | JN | 03 | 1,800 | 1.1822 |
| 460 | 962 | FD | 09 | 2,593 | 1.1809 |
| 461 | 1009 | DH | 06 | 1,294 | 1.1777 |
| 462 | 991 | DR | 05 | 2,645 | 1.1766 |
| 463 | 218 | DL | 45 | 3,378 | 1.1761 |
| 464 | 353 | RS | 03 | 1,313 | 1.1744 |
| 465 | 414 | AE | 06 | 724 | 1.1727 |
| 466 | 251 | FW | 01 | 1,508 | 1.1704 |
| 467 | 177 | LA | 02 | 1,650 | 1.1703 |
| 468 | 471 | KT | 01 | 188 | 1.1702 |
| 469 | 592 | HM | 02 | 2,032 | 1.1698 |
| 470 | 664 | TB | 46 | 2,716 | 1.1672 |
| 471 | 143 | SR | 05 | 698 | 1.1662 |
| 472 | 1029 | HE | 07 | 1,857 | 1.1648 |
| 473 | 230 | CE | 04 | 1,577 | 1.1623 |
| 474 | 92 | WZ | 42 | 3,413 | 1.1620 |
| 475 | 888 | WEB | 03 | 1,863 | 1.1616 |

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| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 476 | 202 | DV | 02 | 1,890 | 1.1608 |
| 477 | 1021 | SP | 11 | 1,034 | 1.1605 |
| 478 | 1031 | KB | 20 | 564 | 1.1560 |
| 479 | 1060 | KW | 46 | 2,952 | 1.1558 |
| 480 | 853 | SR | 10 | 1,060 | 1.1547 |
| 481 | 1008 | ST | 08 | 367 | 1.1526 |
| 482 | 111 | MU | 02 | 283 | 1.1449 |
| 483 | 1041 | MB | 06 | 84 | 1.1429 |
| 484 | NEW | OB | 44 | 2,784 | 1.1419 |
| 485 | 1235 | GP | 03 | 440 | 1.1409 |
| 486 | 1056 | ES | 01 | 441 | 1.1406 |
| 487 | 65 | AF | 03 | 1,950 | 1.1390 |
| 488 | 1013 | UV | 07 | 1,167 | 1.1380 |
| 489 | 506 | KL | 41 | 3,098 | 1.1375 |
| 490 | 71 | KW | 41 | 2,834 | 1.1369 |
| 491 | 527 | WL | 42 | 918 | 1.1340 |
| 492 | 115 | HB | 49 | 3,937 | 1.1339 |
| 493 | 1116 | CK | 02 | 1,016 | 1.1309 |
| 494 | 1265 | BG | 04 | 201 | 1.1244 |
| 495 | 343 | SH | 04 | 1,318 | 1.1244 |
| 496 | 873 | RA | 41 | 2,946 | 1.1242 |
| 497 | 620 | BT | 06 | 1,005 | 1.1224 |
| 498 | 1133 | KB | 10 | 637 | 1.1209 |
| 499 | 26 | KI | 42 | 3,424 | 1.1165 |
| 500 | 1058 | UL | 09 | 859 | 1.1164 |
| 501 | 328 | WA | 42 | 1,165 | 1.1150 |
| 502 | 1003 | UL | 03 | 1,194 | 1.1131 |
| 503 | 3 | DV | 10 | 829 | 1.1086 |
| 504 | 34 | EC | 02 | 1,829 | 1.1077 |
| 505 | 260 | PE | 03 | 1,265 | 1.1067 |
| 506 | 1224 | CB | 04 | 1,664 | 1.1022 |
| 507 | 932 | OA | 02 | 79 | 1.1013 |
| 508 | 235 | HB | 48 | 2,717 | 1.1001 |
| 509 | 1202 | BH | 04 | 437 | 1.0984 |
| 510 | 73 | AT | 42 | 3,074 | 1.0963 |
| 511 | NEW | FL | 44 | 4,942 | 1.0959 |
| 512 | 339 | TO | 07 | 1,326 | 1.0928 |
| 513 | 267 | GV | 03 | 753 | 1.0916 |
| 514 | 1037 | EU | 04 | 221 | 1.0905 |
| 515 | 39 | CD | 10 | 1,101 | 1.0872 |
| 516 | 1268 | SF | 08 | 73 | 1.0822 |
| 517 | 544 | MP | 09 | 25 | 1.0800 |
| 518 | 902 | GT | 10 | 851 | 1.0787 |
| 519 | 1117 | RE | 03 | 456 | 1.0768 |
| 520 | 32 | SE | 41 | 1,914 | 1.0763 |
| 521 | 1253 | SF | 05 | 466 | 1.0751 |
| 522 | 1200 | ME | 06 | 876 | 1.0742 |
| 523 | 485 | JN | 11 | 1,799 | 1.0667 |

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| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 524 | 688 | TB | 45 | 2,209 | 1.0647 |
| 525 | 217 | KT | 45 | 2,284 | 1.0635 |
| 526 | 204 | SF | 41 | 1,098 | 1.0619 |
| 527 | 925 | RO | 43 | 1,203 | 1.0607 |
| 528 | 569 | UL | 16 | 505 | 1.0594 |
| 529 | 475 | KL | 47 | 1,761 | 1.0574 |
| 530 | 464 | CA | 01 | 1,762 | 1.0562 |
| 531 | 512 | EB | 06 | 1,395 | 1.0559 |
| 532 | 647 | EC | 07 | 448 | 1.0558 |
| 533 | 1097 | HY | 05 | 2,769 | 1.0553 |
| 534 | 17 | NSH | 03 | 395 | 1.0532 |
| 535 | 658 | CD | 03 | 1,171 | 1.0512 |
| 536 | 978 | HV | 04 | 2,170 | 1.0512 |
| 537 | 133 | DH | 01 | 2,725 | 1.0503 |
| 538 | 677 | NV | 01 | 876 | 1.0491 |
| 539 | 66 | HY | 04 | 1,653 | 1.0490 |
| 540 | 1067 | HT | 05 | 863 | 1.0487 |
| 541 | 726 | ST | 10 | 740 | 1.0473 |
| 542 | NEW | GS | 23 | 156 | 1.0449 |
| 543 | 510 | SH | 10 | 868 | 1.0449 |
| 544 | 609 | RE | 05 | 1,589 | 1.0447 |
| 545 | 454 | CB | 03 | 899 | 1.0423 |
| 546 | 107 | AN | 02 | 2,937 | 1.0385 |
| 547 | 482 | LU | 42 | 3,386 | 1.0304 |
| 548 | 810 | HY | 03 | 1,009 | 1.0258 |
| 549 | 572 | HP | 01 | 1,713 | 1.0198 |
| 550 | 574 | SF | 14 | 2,077 | 1.0101 |
| 551 | 53 | WE | 03 | 830 | 1.0096 |
| 552 | 1276 | BI | 43 | 773 | 1.0000 |
| 553 | 1278 | DT | 24 | 24 | 1.0000 |
| 554 | 1298 | PK | 44 | 13 | 1.0000 |
| 555 | 1299 | PK | 45 | 30 | 1.0000 |
| 556 | 824 | JN | 09 | 1,102 | 0.9946 |
| 557 | 281 | HG | 02 | 1,713 | 0.9889 |
| 558 | 854 | ST | 06 | 932 | 0.9861 |
| 559 | 1120 | BG | 07 | 1,370 | 0.9839 |
| 560 | 1286 | GR | 04 | 53 | 0.9811 |
| 561 | 203 | SA | 47 | 5,227 | 0.9778 |
| 562 | 40 | LJ | 09 | 1,233 | 0.9740 |
| 563 | 1082 | BW | 01 | 34 | 0.9706 |
| 564 | 638 | TM | 05 | 33 | 0.9697 |
| 565 | 1167 | FT | 03 | 943 | 0.9671 |
| 566 | 440 | GL | 05 | 1,602 | 0.9650 |
| 567 | 789 | PA | 09 | 1,283 | 0.9602 |
| 568 | 1111 | EU | 06 | 99 | 0.9596 |
| 569 | 1201 | SA | 45 | 4,907 | 0.9552 |
| 570 | 1177 | GZ | 42 | 1,478 | 0.9533 |
| 571 | 705 | LP | 04 | 942 | 0.9533 |

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| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 572 | 313 | MB | 05 | 1,790 | 0.9508 |
| 573 | 1106 | WI | 03 | 246 | 0.9472 |
| 574 | 423 | GG | 04 | 1,708 | 0.9397 |
| 575 | 359 | DL | 43 | 2,305 | 0.9336 |
| 576 | 944 | CD | 11 | 555 | 0.9315 |
| 577 | 1070 | HR | 02 | 1,120 | 0.9295 |
| 578 | 1143 | SA | 49 | 4,475 | 0.9289 |
| 579 | 645 | AI | 07 | 138 | 0.9203 |
| 580 | 302 | AL | 05 | 2,285 | 0.9177 |
| 581 | 955 | KM | 07 | 1,087 | 0.9172 |
| 582 | 408 | LJ | 02 | 1,873 | 0.9140 |
| 583 | 970 | HV | 07 | 801 | 0.9126 |
| 584 | 256 | LP | 05 | 1,301 | 0.9093 |
| 585 | 1264 | FAN | 47 | 3,649 | 0.8948 |
| 586 | 589 | LV | 02 | 692 | 0.8916 |
| 587 | 528 | WE | 04 | 250 | 0.8840 |
| 588 | 1192 | HL | 02 | 93 | 0.8817 |
| 589 | 1256 | WE | 01 | 213 | 0.8779 |
| 590 | 673 | QV | 02 | 790 | 0.8772 |
| 591 | 756 | HOC | 08 | 1,181 | 0.8704 |
| 592 | 378 | CE | 09 | 1,341 | 0.8613 |
| 593 | 849 | CA | 03 | 1,160 | 0.8586 |
| 594 | NEW | IT | 42 | 52 | 0.8462 |
| 595 | 367 | GN | 09 | 694 | 0.8458 |
| 596 | 58 | THW | 44 | 3,227 | 0.8444 |
| 597 | 522 | WA | 43 | 1,417 | 0.8278 |
| 598 | 519 | HE | 09 | 1,279 | 0.8256 |
| 599 | 886 | CA | 02 | 1,813 | 0.8152 |
| 600 | 147 | WO | 14 | 2,127 | 0.8129 |
| 601 | 624 | GP | 04 | 1,351 | 0.8038 |
| 602 | 351 | CC | 04 | 1,078 | 0.8015 |
| 603 | 161 | CB | 12 | 1,150 | 0.8000 |
| 604 | 247 | GV | 05 | 919 | 0.7987 |
| 605 | 905 | BR | 01 | 1,167 | 0.7952 |
| 606 | 385 | LA | 04 | 1,858 | 0.7944 |
| 607 | 780 | PA | 06 | 1,620 | 0.7889 |
| 608 | 205 | PI | 44 | 2,877 | 0.7887 |
| 609 | 696 | PHR | 02 | 2,286 | 0.7857 |
| 610 | 135 | GN | 10 | 1,784 | 0.7825 |
| 611 | 434 | RU | 04 | 1,603 | 0.7810 |
| 612 | 210 | CS | 02 | 1,224 | 0.7761 |
| 613 | 185 | WR | 09 | 1,434 | 0.7671 |
| 614 | 922 | DV | 08 | 964 | 0.7666 |
| 615 | 898 | PA | 04 | 431 | 0.7657 |
| 616 | 83 | HM | 04 | 2,001 | 0.7656 |
| 617 | 809 | IR | 02 | 1,859 | 0.7639 |
| 618 | 354 | SW | 09 | 2,104 | 0.7581 |
| 619 | 654 | WL | 02 | 437 | 0.7574 |

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| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 620 | 545 | HOC | 05 | 1,533 | 0.7547 |
| 621 | 732 | RU | 02 | 1,604 | 0.7519 |
| 622 | 610 | LJ | 04 | 689 | 0.7518 |
| 623 | 265 | LM | 02 | 343 | 0.7493 |
| 624 | 778 | BI | 09 | 1,558 | 0.7458 |
| 625 | 788 | KI | 45 | 3,800 | 0.7424 |
| 626 | 100 | KW | 45 | 4,029 | 0.7396 |
| 627 | 1283 | GN | 42 | 19 | 0.7368 |
| 628 | 590 | HL | 06 | 1,588 | 0.7311 |
| 629 | 29 | WO | 08 | 423 | 0.7258 |
| 630 | 295 | AD | 02 | 2,107 | 0.7252 |
| 631 | 337 | BA | 45 | 3,659 | 0.7223 |
| 632 | 884 | PA | 08 | 626 | 0.7220 |
| 633 | 57 | TB | 47 | 1,407 | 0.7207 |
| 634 | 213 | FZ | 46 | 7,553 | 0.7161 |
| 635 | 608 | SB | 03 | 1,514 | 0.7094 |
| 636 | 1225 | UL | 48 | 1,909 | 0.7077 |
| 637 | 160 | ES | 06 | 1,917 | 0.7063 |
| 638 | 1123 | CL | 06 | 504 | 0.6984 |
| 639 | 846 | RU | 03 | 1,894 | 0.6943 |
| 640 | 69 | SH | 08 | 1,716 | 0.6929 |
| 641 | 1102 | RA | 01 | 959 | 0.6903 |
| 642 | 105 | RZ | 01 | 847 | 0.6836 |
| 643 | 711 | BY | 06 | 1,989 | 0.6823 |
| 644 | 37 | KDL | 42 | 2,320 | 0.6780 |
| 645 | 834 | CG | 06 | 2,172 | 0.6763 |
| 646 | 754 | HOC | 03 | 1,482 | 0.6721 |
| 647 | 380 | TV | 02 | 1,382 | 0.6693 |
| 648 | 881 | TO | 03 | 383 | 0.6658 |
| 649 | 483 | AV | 03 | 641 | 0.6630 |
| 650 | 193 | CE | 03 | 1,236 | 0.6626 |
| 651 | 598 | LJ | 07 | 1,637 | 0.6597 |
| 652 | 311 | PI | 41 | 3,526 | 0.6526 |
| 653 | 943 | ST | 07 | 1,289 | 0.6517 |
| 654 | 625 | SB | 04 | 1,752 | 0.6501 |
| 655 | 878 | TO | 10 | 2,200 | 0.6486 |
| 656 | 1196 | EL | 07 | 823 | 0.6476 |
| 657 | 194 | ADK | 41 | 1,108 | 0.6444 |
| 658 | 1108 | NS | 03 | 1,334 | 0.6402 |
| 659 | 741 | LU | 45 | 3,493 | 0.6399 |
| 660 | 399 | HG | 05 | 318 | 0.6384 |
| 661 | 1226 | RO | 01 | 3,346 | 0.6351 |
| 662 | 863 | LB | 01 | 2,101 | 0.6326 |
| 663 | 872 | HOC | 01 | 1,465 | 0.6321 |
| 664 | 662 | TB | 04 | 232 | 0.6250 |
| 665 | 916 | HM | 01 | 93 | 0.6237 |
| 666 | 903 | WE | 07 | 388 | 0.6237 |
| 667 | 766 | CB | 05 | 1,493 | 0.6236 |

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| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 668 | 104 | CE | 05 | 2,102 | 0.6170 |
| 669 | 1249 | BL | 07 | 509 | 0.6169 |
| 670 | 530 | UN | 01 | 1,050 | 0.6162 |
| 671 | 746 | WE | 08 | 756 | 0.6138 |
| 672 | 928 | AD | 05 | 1,252 | 0.6126 |
| 673 | 347 | SB | 06 | 1,649 | 0.6119 |
| 674 | 487 | ES | 03 | 826 | 0.6090 |
| 675 | 287 | HM | 05 | 3,207 | 0.6087 |
| 676 | 725 | AD | 10 | 791 | 0.6056 |
| 677 | 974 | DH | 09 | 1,238 | 0.6050 |
| 678 | 275 | AV | 02 | 1,169 | 0.6022 |
| 679 | 747 | BU | 02 | 116 | 0.5948 |
| 680 | 629 | DE | 01 | 706 | 0.5921 |
| 681 | 581 | BZ | 02 | 1,083 | 0.5919 |
| 682 | 541 | PA | 05 | 932 | 0.5901 |
| 683 | 784 | BI | 02 | 1,081 | 0.5893 |
| 684 | 844 | UN | 08 | 1,981 | 0.5891 |
| 685 | 894 | BAR | 41 | 746 | 0.5831 |
| 686 | 972 | SP | 02 | 1,552 | 0.5831 |
| 687 | 1205 | FZ | 42 | 4,528 | 0.5799 |
| 688 | 386 | MP | 02 | 1,550 | 0.5781 |
| 689 | 79 | WT | 12 | 676 | 0.5754 |
| 690 | 845 | BY | 09 | 928 | 0.5711 |
| 691 | 271 | CD | 05 | 1,850 | 0.5681 |
| 692 | 1007 | HR | 03 | 2,578 | 0.5659 |
| 693 | 701 | BR | 14 | 122 | 0.5656 |
| 694 | 1127 | WEB | 09 | 682 | 0.5645 |
| 695 | 856 | LK | 10 | 2,235 | 0.5615 |
| 696 | 144 | OR | 02 | 1,163 | 0.5598 |
| 697 | 570 | CG | 03 | 867 | 0.5594 |
| 698 | 877 | CL | 03 | 1,999 | 0.5573 |
| 699 | 381 | TO | 02 | 760 | 0.5553 |
| 700 | 158 | RO | 04 | 1,295 | 0.5552 |
| 701 | 498 | RU | 01 | 2,081 | 0.5545 |
| 702 | 690 | MC | 02 | 1,062 | 0.5527 |
| 703 | 284 | EC | 09 | 943 | 0.5514 |
| 704 | 336 | SH | 01 | 1,401 | 0.5510 |
| 705 | 827 | FD | 16 | 1,241 | 0.5504 |
| 706 | 907 | LM | 04 | 1,255 | 0.5498 |
| 707 | 995 | HR | 04 | 1,141 | 0.5460 |
| 708 | 604 | MAR | 43 | 2,980 | 0.5376 |
| 709 | 684 | AD | 11 | 1,184 | 0.5372 |
| 710 | 89 | CC | 03 | 1,906 | 0.5362 |
| 711 | 1101 | LJ | 03 | 1,415 | 0.5343 |
| 712 | 303 | RU | 05 | 2,407 | 0.5330 |
| 713 | 149 | LW | 43 | 3,636 | 0.5327 |
| 714 | 908 | FD | 05 | 1,552 | 0.5309 |
| 715 | 331 | MY | 05 | 1,517 | 0.5267 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 716 | 674 | BE | 03 | 1,330 | 0.5233 |
| 717 | 332 | GG | 03 | 2,284 | 0.5223 |
| 718 | 794 | HL | 01 | 1,751 | 0.5203 |
| 719 | 710 | QV | 08 | 1,530 | 0.5203 |
| 720 | 768 | WO | 07 | 1,858 | 0.5156 |
| 721 | 106 | EU | 05 | 695 | 0.5151 |
| 722 | 785 | SE | 02 | 1,363 | 0.5136 |
| 723 | 859 | MC | 03 | 1,389 | 0.5097 |
| 724 | 325 | TO | 09 | 1,377 | 0.5091 |
| 725 | 1095 | EL | 08 | 950 | 0.5074 |
| 726 | 179 | MB | 04 | 284 | 0.5035 |
| 727 | 685 | TE | 01 | 1,820 | 0.5033 |
| 728 | 562 | CRB | 44 | 3,406 | 0.5021 |
| 729 | 615 | PG | 01 | 343 | 0.4985 |
| 730 | 425 | HA | 01 | 1,315 | 0.4973 |
| 731 | 680 | MY | 04 | 832 | 0.4952 |
| 732 | 614 | WO | 01 | 1,121 | 0.4942 |
| 733 | 368 | FT | 04 | 1,271 | 0.4933 |
| 734 | 915 | WA | 41 | 176 | 0.4830 |
| 735 | 996 | HE | 03 | 1,625 | 0.4794 |
| 736 | 169 | BU | 01 | 597 | 0.4757 |
| 737 | 495 | SP | 07 | 1,371 | 0.4734 |
| 738 | 59 | DN | 06 | 1,133 | 0.4731 |
| 739 | 871 | UV | 06 | 1,614 | 0.4721 |
| 740 | 342 | WT | 01 | 838 | 0.4714 |
| 741 | 700 | HX | 03 | 753 | 0.4688 |
| 742 | 997 | WD | 41 | 486 | 0.4671 |
| 743 | 333 | BR | 08 | 1,007 | 0.4667 |
| 744 | 892 | CE | 08 | 1,725 | 0.4643 |
| 745 | 426 | PA | 03 | 2,374 | 0.4621 |
| 746 | 148 | FD | 04 | 368 | 0.4592 |
| 747 | 762 | DR | 07 | 1,414 | 0.4583 |
| 748 | 906 | BL | 04 | 1,753 | 0.4564 |
| 749 | 170 | MP | 10 | 974 | 0.4528 |
| 750 | 717 | NS | 06 | 1,867 | 0.4515 |
| 751 | 814 | KM | 06 | 1,081 | 0.4514 |
| 752 | 1080 | HA | 05 | 1,796 | 0.4510 |
| 753 | 1030 | QV | 07 | 1,108 | 0.4504 |
| 754 | 691 | UV | 02 | 1,402 | 0.4494 |
| 755 | 558 | FAN | 45 | 1,302 | 0.4493 |
| 756 | 1093 | RE | 09 | 634 | 0.4479 |
| 757 | 99 | BT | 05 | 2,276 | 0.4416 |
| 758 | 1141 | AI | 05 | 50 | 0.4400 |
| 759 | 840 | HM | 03 | 1,264 | 0.4399 |
| 760 | 760 | ED | 04 | 1,961 | 0.4386 |
| 761 | 901 | AN | 08 | 1,059 | 0.4381 |
| 762 | 1035 | MY | 02 | 887 | 0.4363 |
| 763 | 1204 | ED | 06 | 2,091 | 0.4338 |

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|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 764 | 168 | JP | 07 | 428 | 0.4322 |
| 765 | 324 | UV | 04 | 1,630 | 0.4288 |
| 766 | 960 | AN | 10 | 1,093 | 0.4282 |
| 767 | 1185 | EU | 03 | 1,881 | 0.4280 |
| 768 | 887 | IM | 47 | 817 | 0.4272 |
| 769 | 269 | BM | 04 | 1,646 | 0.4271 |
| 770 | 661 | DN | 01 | 849 | 0.4264 |
| 771 | 477 | BY | 08 | 1,524 | 0.4239 |
| 772 | 502 | HOC | 04 | 1,222 | 0.4231 |
| 773 | 1142 | RS | 08 | 706 | 0.4207 |
| 774 | 719 | LB | 02 | 1,709 | 0.4201 |
| 775 | 1118 | GZ | 43 | 3,385 | 0.4198 |
| 776 | 88 | PT | 07 | 446 | 0.4193 |
| 777 | 779 | SE | 01 | 1,169 | 0.4192 |
| 778 | 833 | PE | 02 | 1,857 | 0.4168 |
| 779 | 656 | HA | 03 | 1,488 | 0.4167 |
| 780 | 146 | DE | 03 | 1,132 | 0.4161 |
| 781 | 699 | SW | 08 | 1,607 | 0.4132 |
| 782 | 418 | BA | 02 | 1,280 | 0.4117 |
| 783 | 290 | LV | 03 | 992 | 0.4113 |
| 784 | 1026 | FW | 03 | 2,074 | 0.4108 |
| 785 | 838 | CV | 03 | 1,778 | 0.4094 |
| 786 | 18 | SW | 06 | 1,739 | 0.4094 |
| 787 | 1269 | HT | 07 | 976 | 0.4088 |
| 788 | 1046 | JN | 05 | 1,676 | 0.4075 |
| 789 | 316 | NB | 46 | 2,886 | 0.4075 |
| 790 | 435 | HNY | 04 | 675 | 0.4074 |
| 791 | 272 | CV | 02 | 1,425 | 0.4056 |
| 792 | 127 | CYF | 42 | 4,009 | 0.4051 |
| 793 | 358 | GG | 07 | 1,657 | 0.4049 |
| 794 | 366 | OA | 07 | 593 | 0.4047 |
| 795 | 1155 | SB | 05 | 1,453 | 0.4047 |
| 796 | 994 | KB | 04 | 1,906 | 0.4045 |
| 797 | 436 | CD | 01 | 1,164 | 0.4038 |
| 798 | 832 | CV | 01 | 2,500 | 0.4020 |
| 799 | 640 | TB | 03 | 167 | 0.4012 |
| 800 | 983 | KT | 02 | 631 | 0.4010 |
| 801 | 830 | MY | 07 | 207 | 0.4010 |
| 802 | 101 | LA | 03 | 1,557 | 0.4001 |
| 803 | 54 | HV | 06 | 1,215 | 0.4000 |
| 804 | 712 | AL | 06 | 1,180 | 0.3958 |
| 805 | 362 | BT | 02 | 1,818 | 0.3944 |
| 806 | 44 | TB | 06 | 1,661 | 0.3937 |
| 807 | 396 | ST | 13 | 1,633 | 0.3925 |
| 808 | 714 | SR | 03 | 1,186 | 0.3921 |
| 809 | 880 | LK | 02 | 2,666 | 0.3912 |
| 810 | 409 | KT | 41 | 6,050 | 0.3909 |
| 811 | 985 | AF | 12 | 324 | 0.3889 |

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|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 812 | 109 | GW | 06 | 1,569 | 0.3869 |
| 813 | 78 | HA | 04 | 1,799 | 0.3858 |
| 814 | 448 | WT | 05 | 511 | 0.3855 |
| 815 | 627 | AF | 06 | 2,173 | 0.3852 |
| 816 | 676 | GV | 02 | 2,038 | 0.3832 |
| 817 | 1174 | UN | 09 | 1,021 | 0.3830 |
| 818 | 398 | GG | 09 | 1,713 | 0.3812 |
| 819 | 51 | WV | 07 | 2,215 | 0.3806 |
| 820 | 277 | WE | 02 | 1,286 | 0.3787 |
| 821 | 393 | FR | 45 | 4,070 | 0.3774 |
| 822 | 755 | WEB | 05 | 443 | 0.3770 |
| 823 | 860 | BY | 07 | 1,042 | 0.3762 |
| 824 | 457 | GP | 05 | 957 | 0.3762 |
| 825 | 918 | CA | 06 | 1,106 | 0.3743 |
| 826 | 309 | MP | 05 | 1,694 | 0.3731 |
| 827 | 591 | GE | 45 | 3,323 | 0.3723 |
| 828 | 791 | KN | 04 | 78 | 0.3718 |
| 829 | 1078 | UL | 45 | 2,669 | 0.3709 |
| 830 | 433 | BE | 04 | 1,513 | 0.3701 |
| 831 | 419 | LK | 05 | 1,336 | 0.3698 |
| 832 | 1110 | IM | 41 | 1,155 | 0.3688 |
| 833 | 667 | HM | 06 | 2,926 | 0.3674 |
| 834 | 1251 | HT | 09 | 536 | 0.3657 |
| 835 | 494 | DE | 05 | 1,663 | 0.3644 |
| 836 | 1203 | RE | 02 | 932 | 0.3637 |
| 837 | 633 | HY | 08 | 1,453 | 0.3627 |
| 838 | 543 | SB | 08 | 1,383 | 0.3608 |
| 839 | 326 | HE | 08 | 1,578 | 0.3606 |
| 840 | 736 | RE | 07 | 1,381 | 0.3599 |
| 841 | 308 | CB | 02 | 1,123 | 0.3598 |
| 842 | 140 | IM | 44 | 2,989 | 0.3586 |
| 843 | 622 | AD | 07 | 1,391 | 0.3580 |
| 844 | 587 | CE | 07 | 1,432 | 0.3575 |
| 845 | 116 | HB | 03 | 426 | 0.3568 |
| 846 | 142 | EB | 05 | 743 | 0.3567 |
| 847 | 774 | WT | 09 | 219 | 0.3562 |
| 848 | 1218 | HY | 09 | 1,255 | 0.3538 |
| 849 | 459 | KB | 03 | 524 | 0.3531 |
| 850 | 670 | WT | 02 | 2,006 | 0.3509 |
| 851 | 867 | AN | 01 | 849 | 0.3498 |
| 852 | 248 | BA | 44 | 4,427 | 0.3488 |
| 853 | 1107 | GN | 11 | 400 | 0.3475 |
| 854 | 697 | CR | 02 | 72 | 0.3472 |
| 855 | NEW | FL | 43 | 216 | 0.3472 |
| 856 | 189 | FD | 15 | 1,859 | 0.3459 |
| 857 | 97 | SIE | 42 | 2,312 | 0.3452 |
| 858 | 293 | CS | 01 | 1,418 | 0.3449 |
| 859 | 468 | BM | 01 | 1,004 | 0.3446 |

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|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 860 | 382 | GW | 01 | 2,326 | 0.3444 |
| 861 | 937 | CE | 01 | 1,537 | 0.3416 |
| 862 | 120 | DR | 02 | 2,196 | 0.3415 |
| 863 | 805 | WT | 07 | 1,534 | 0.3409 |
| 864 | 554 | RZ | 03 | 839 | 0.3397 |
| 865 | 682 | RS | 06 | 162 | 0.3395 |
| 866 | 340 | SR | 07 | 701 | 0.3395 |
| 867 | 889 | SA | 43 | 610 | 0.3393 |
| 868 | 134 | BR | 04 | 1,025 | 0.3385 |
| 869 | 790 | AD | 03 | 754 | 0.3382 |
| 870 | 360 | WR | 14 | 355 | 0.3380 |
| 871 | 819 | BR | 10 | 1,512 | 0.3373 |
| 872 | 1147 | SF | 13 | 770 | 0.3364 |
| 873 | 1014 | MB | 02 | 30 | 0.3333 |
| 874 | 349 | AN | 05 | 1,609 | 0.3331 |
| 875 | 769 | CG | 04 | 1,305 | 0.3326 |
| 876 | 802 | LJ | 01 | 1,104 | 0.3324 |
| 877 | 724 | PJ | 02 | 1,235 | 0.3312 |
| 878 | 953 | CL | 01 | 136 | 0.3309 |
| 879 | 350 | QV | 03 | 1,048 | 0.3292 |
| 880 | 549 | CV | 10 | 1,651 | 0.3289 |
| 881 | 222 | GL | 07 | 2,185 | 0.3286 |
| 882 | 383 | WZ | 43 | 1,321 | 0.3278 |
| 883 | 263 | GG | 06 | 1,517 | 0.3270 |
| 884 | 882 | VL | 01 | 1,473 | 0.3259 |
| 885 | 576 | HT | 06 | 1,893 | 0.3249 |
| 886 | 19 | KT | 43 | 2,016 | 0.3234 |
| 887 | 689 | LB | 05 | 1,345 | 0.3227 |
| 888 | 429 | UL | 49 | 2,079 | 0.3223 |
| 889 | 843 | BI | 46 | 1,374 | 0.3210 |
| 890 | 858 | UN | 10 | 1,093 | 0.3202 |
| 891 | 452 | CL | 05 | 1,003 | 0.3200 |
| 892 | 952 | BL | 02 | 1,656 | 0.3194 |
| 893 | 52 | SF | 03 | 586 | 0.3191 |
| 894 | 93 | WZ | 45 | 2,860 | 0.3185 |
| 895 | 365 | BM | 06 | 1,099 | 0.3176 |
| 896 | 1244 | AD | 06 | 1,903 | 0.3158 |
| 897 | 842 | ADK | 45 | 1,172 | 0.3157 |
| 898 | 941 | WEB | 02 | 487 | 0.3142 |
| 899 | 1209 | BI | 10 | 16 | 0.3125 |
| 900 | 1243 | MY | 06 | 528 | 0.3125 |
| 901 | 322 | DV | 03 | 780 | 0.3115 |
| 902 | 679 | SH | 09 | 784 | 0.3087 |
| 903 | 632 | HOC | 02 | 1,114 | 0.3079 |
| 904 | 1054 | DR | 01 | 900 | 0.3078 |
| 905 | 798 | VVW | 04 | 901 | 0.3074 |
| 906 | 9 | LJ | 08 | 1,439 | 0.3072 |
| 907 | 469 | LB | 04 | 392 | 0.3061 |

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|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 908 | 709 | HY | 11 | 1,337 | 0.3059 |
| 909 | 1188 | SCW | 02 | 617 | 0.3031 |
| 910 | 946 | IND | 04 | 33 | 0.3030 |
| 911 | 416 | HE | 01 | 1,580 | 0.3013 |
| 912 | 897 | BR | 02 | 964 | 0.3008 |
| 913 | 553 | FZ | 44 | 5,909 | 0.3002 |
| 914 | 499 | CD | 08 | 1,911 | 0.2993 |
| 915 | 734 | OB | 41 | 1,127 | 0.2981 |
| 916 | 389 | ST | 05 | 1,108 | 0.2978 |
| 917 | 890 | HNY | 03 | 1,126 | 0.2975 |
| 918 | 458 | FT | 01 | 1,504 | 0.2952 |
| 919 | 864 | BT | 07 | 1,532 | 0.2944 |
| 920 | 818 | LP | 03 | 1,054 | 0.2922 |
| 921 | 291 | WR | 13 | 1,274 | 0.2920 |
| 922 | 945 | UV | 01 | 690 | 0.2913 |
| 923 | 1043 | GT | 09 | 1,137 | 0.2911 |
| 924 | 437 | AF | 10 | 1,045 | 0.2900 |
| 925 | 909 | ADK | 44 | 370 | 0.2892 |
| 926 | 280 | SF | 44 | 470 | 0.2872 |
| 927 | 893 | WI | 06 | 606 | 0.2871 |
| 928 | 292 | FR | 42 | 2,866 | 0.2868 |
| 929 | 777 | SP | 10 | 1,104 | 0.2862 |
| 930 | 443 | HP | 02 | 2,007 | 0.2860 |
| 931 | 296 | BH | 08 | 2,303 | 0.2848 |
| 932 | 796 | FR | 46 | 3,756 | 0.2838 |
| 933 | 655 | BI | 03 | 134 | 0.2836 |
| 934 | 1025 | BA | 43 | 4,671 | 0.2826 |
| 935 | 243 | FD | 03 | 1,025 | 0.2820 |
| 936 | 1072 | DE | 06 | 1,144 | 0.2815 |
| 937 | 445 | MDY | 03 | 2,973 | 0.2812 |
| 938 | 266 | KT | 04 | 502 | 0.2809 |
| 939 | 540 | HY | 13 | 393 | 0.2799 |
| 940 | 131 | UV | 08 | 515 | 0.2777 |
| 941 | 245 | SP | 09 | 1,947 | 0.2768 |
| 942 | 36 | THW | 46 | 5,147 | 0.2763 |
| 943 | 1112 | MAR | 41 | 2,928 | 0.2760 |
| 944 | 486 | IM | 48 | 1,066 | 0.2758 |
| 945 | 1079 | HP | 03 | 1,304 | 0.2753 |
| 946 | 763 | WO | 10 | 212 | 0.2736 |
| 947 | 352 | HM | 10 | 1,880 | 0.2723 |
| 948 | 298 | THW | 48 | 4,344 | 0.2707 |
| 949 | 737 | VVW | 08 | 255 | 0.2706 |
| 950 | 665 | GT | 05 | 1,753 | 0.2704 |
| 951 | 969 | CV | 08 | 1,987 | 0.2698 |
| 952 | 934 | WEB | 10 | 645 | 0.2698 |
| 953 | 188 | ES | 07 | 319 | 0.2696 |
| 954 | 345 | CV | 11 | 670 | 0.2657 |
| 955 | 379 | STF | 01 | 705 | 0.2652 |

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|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 956 | 1090 | RE | 04 | 1,474 | 0.2639 |
| 957 | 1099 | CR | 05 | 631 | 0.2631 |
| 958 | 1233 | FD | 12 | 1,806 | 0.2630 |
| 959 | 1230 | BH | 06 | 168 | 0.2619 |
| 960 | 129 | SR | 11 | 432 | 0.2616 |
| 961 | 619 | WZ | 41 | 2,232 | 0.2612 |
| 962 | 594 | TB | 02 | 837 | 0.2605 |
| 963 | 1006 | SH | 03 | 1,891 | 0.2602 |
| 964 | 1252 | ST | 02 | 1,699 | 0.2602 |
| 965 | 703 | GE | 41 | 5,760 | 0.2589 |
| 966 | 600 | GL | 01 | 2,110 | 0.2578 |
| 967 | 1139 | PA | 01 | 1,750 | 0.2577 |
| 968 | 548 | IM | 45 | 3,210 | 0.2576 |
| 969 | 417 | MDY | 01 | 1,222 | 0.2553 |
| 970 | 836 | JN | 06 | 2,825 | 0.2552 |
| 971 | 793 | BL | 08 | 1,898 | 0.2550 |
| 972 | 38 | BT | 01 | 1,165 | 0.2549 |
| 973 | 721 | GG | 01 | 1,278 | 0.2543 |
| 974 | 1156 | ED | 02 | 1,440 | 0.2535 |
| 975 | 841 | BR | 11 | 598 | 0.2525 |
| 976 | 964 | HV | 01 | 1,018 | 0.2525 |
| 977 | 415 | DV | 07 | 314 | 0.2516 |
| 978 | 1049 | BI | 06 | 1,245 | 0.2506 |
| 979 | 611 | BA | 01 | 947 | 0.2492 |
| 980 | 476 | FW | 04 | 1,800 | 0.2489 |
| 981 | 400 | STF | 02 | 434 | 0.2488 |
| 982 | 1134 | HY | 10 | 2,043 | 0.2472 |
| 983 | 370 | AN | 06 | 883 | 0.2469 |
| 984 | 1022 | GS | 29 | 277 | 0.2455 |
| 985 | 183 | SA | 41 | 1,131 | 0.2449 |
| 986 | 837 | UN | 11 | 1,687 | 0.2448 |
| 987 | 91 | GZ | 46 | 3,845 | 0.2442 |
| 988 | 975 | HA | 06 | 1,925 | 0.2436 |
| 989 | 1051 | GA | 10 | 981 | 0.2426 |
| 990 | 1181 | HE | 06 | 1,388 | 0.2414 |
| 991 | 1137 | KN | 02 | 1,075 | 0.2409 |
| 992 | 1193 | WL | 41 | 504 | 0.2401 |
| 993 | 330 | JN | 02 | 1,296 | 0.2400 |
| 994 | 870 | HA | 07 | 1,520 | 0.2382 |
| 995 | 1047 | SF | 15 | 378 | 0.2381 |
| 996 | 407 | FD | 13 | 800 | 0.2375 |
| 997 | 484 | CB | 08 | 653 | 0.2374 |
| 998 | 1182 | WF | 02 | 876 | 0.2374 |
| 999 | 631 | UL | 46 | 2,795 | 0.2365 |
| 1000 | 438 | AF | 07 | 1,459 | 0.2317 |
| 1001 | 634 | JP | 03 | 52 | 0.2308 |
| 1002 | 646 | RB | 01 | 156 | 0.2308 |
| 1003 | 1023 | HE | 02 | 1,739 | 0.2300 |

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| 1004 | 931 | DR | 08 | 496 | 0.2278 |
| 1005 | 507 | DH | 10 | 2,787 | 0.2275 |
| 1006 | 1236 | GT | 03 | 160 | 0.2250 |
| 1007 | 787 | KI | 43 | 2,822 | 0.2247 |
| 1008 | 369 | RE | 08 | 850 | 0.2247 |
| 1009 | 63 | LU | 04 | 1,310 | 0.2229 |
| 1010 | 942 | TV | 04 | 1,641 | 0.2224 |
| 1011 | 678 | ES | 04 | 306 | 0.2222 |
| 1012 | 182 | BR | 09 | 880 | 0.2216 |
| 1013 | 927 | LK | 01 | 1,384 | 0.2211 |
| 1014 | 96 | BW | 02 | 1,002 | 0.2196 |
| 1015 | 1260 | FD | 10 | 2,115 | 0.2194 |
| 1016 | 720 | PE | 05 | 2,251 | 0.2181 |
| 1017 | 214 | BM | 02 | 101 | 0.2178 |
| 1018 | 259 | CK | 04 | 1,478 | 0.2172 |
| 1019 | 571 | PO | 03 | 929 | 0.2164 |
| 1020 | 977 | EC | 08 | 1,516 | 0.2150 |
| 1021 | 868 | BW | 03 | 14 | 0.2143 |
| 1022 | 862 | CA | 04 | 1,533 | 0.2120 |
| 1023 | 993 | CB | 09 | 1,605 | 0.2118 |
| 1024 | 749 | CV | 05 | 1,591 | 0.2118 |
| 1025 | 913 | LM | 03 | 727 | 0.2118 |
| 1026 | 462 | SR | 13 | 1,083 | 0.2105 |
| 1027 | 1148 | IM | 46 | 2,096 | 0.2099 |
| 1028 | 224 | THW | 42 | 4,213 | 0.2096 |
| 1029 | 999 | DV | 05 | 761 | 0.2089 |
| 1030 | 310 | UW | 02 | 1,466 | 0.2087 |
| 1031 | 233 | WO | 04 | 1,447 | 0.2087 |
| 1032 | 441 | LB | 03 | 370 | 0.2081 |
| 1033 | 175 | ME | 05 | 1,548 | 0.2074 |
| 1034 | 288 | CD | 02 | 1,449 | 0.2063 |
| 1035 | 1040 | FD | 11 | 1,784 | 0.2046 |
| 1036 | 150 | IR | 01 | 1,683 | 0.2044 |
| 1037 | 577 | ME | 01 | 773 | 0.2031 |
| 1038 | 683 | WF | 01 | 1,025 | 0.2029 |
| 1039 | 1061 | KI | 46 | 2,685 | 0.2004 |
| 1040 | 229 | LJ | 06 | 949 | 0.2002 |
| 1041 | 885 | PO | 01 | 869 | 0.2002 |
| 1042 | 1227 | KN | 03 | 20 | 0.2000 |
| 1043 | 521 | HY | 07 | 1,043 | 0.1994 |
| 1044 | 775 | SA | 50 | 1,611 | 0.1993 |
| 1045 | 199 | KL | 44 | 3,425 | 0.1988 |
| 1046 | 1168 | GV | 07 | 671 | 0.1967 |
| 1047 | 967 | UL | 14 | 61 | 0.1967 |
| 1048 | 987 | PO | 02 | 1,424 | 0.1966 |
| 1049 | 771 | ME | 10 | 667 | 0.1964 |
| 1050 | 1057 | TE | 07 | 1,303 | 0.1957 |
| 1051 | 930 | VVW | 05 | 2,435 | 0.1943 |

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|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 1052 | 165 | FR | 43 | 4,756 | 0.1939 |
| 1053 | 488 | PO | 08 | 1,802 | 0.1937 |
| 1054 | 1019 | BM | 05 | 680 | 0.1926 |
| 1055 | 392 | THW | 43 | 1,875 | 0.1920 |
| 1056 | 708 | LJ | 05 | 782 | 0.1918 |
| 1057 | 1063 | GA | 07 | 1,862 | 0.1912 |
| 1058 | 783 | JN | 01 | 2,139 | 0.1912 |
| 1059 | 1273 | EL | 04 | 560 | 0.1911 |
| 1060 | 1160 | VVW | 06 | 1,467 | 0.1909 |
| 1061 | 466 | KM | 04 | 1,298 | 0.1903 |
| 1062 | 159 | KM | 01 | 1,822 | 0.1899 |
| 1063 | 744 | EC | 03 | 559 | 0.1896 |
| 1064 | 125 | RO | 08 | 1,777 | 0.1896 |
| 1065 | 513 | KB | 11 | 1,172 | 0.1886 |
| 1066 | 517 | GP | 09 | 48 | 0.1875 |
| 1067 | 1289 | IND | 02 | 16 | 0.1875 |
| 1068 | 1171 | HK | 41 | 91 | 0.1868 |
| 1069 | 1000 | PW | 03 | 2,101 | 0.1866 |
| 1070 | 957 | HE | 04 | 604 | 0.1854 |
| 1071 | 1086 | CK | 05 | 1,343 | 0.1847 |
| 1072 | 479 | RO | 05 | 1,076 | 0.1831 |
| 1073 | 1254 | UL | 04 | 1,047 | 0.1815 |
| 1074 | 807 | SA | 44 | 3,199 | 0.1807 |
| 1075 | 449 | DN | 11 | 2,381 | 0.1798 |
| 1076 | 582 | HT | 01 | 2,978 | 0.1793 |
| 1077 | 538 | PW | 05 | 1,634 | 0.1793 |
| 1078 | 8 | TO | 11 | 1,567 | 0.1793 |
| 1079 | 156 | EC | 11 | 682 | 0.1789 |
| 1080 | 201 | KM | 03 | 90 | 0.1778 |
| 1081 | 1166 | HE | 05 | 2,093 | 0.1773 |
| 1082 | 335 | GA | 03 | 698 | 0.1762 |
| 1083 | 478 | LU | 41 | 4,815 | 0.1730 |
| 1084 | 1059 | LP | 01 | 506 | 0.1719 |
| 1085 | 4 | VVW | 03 | 3,575 | 0.1717 |
| 1086 | 493 | IM | 43 | 3,186 | 0.1714 |
| 1087 | 62 | RO | 02 | 2,726 | 0.1695 |
| 1088 | 1064 | BI | 08 | 963 | 0.1693 |
| 1089 | 733 | UW | 04 | 942 | 0.1688 |
| 1090 | 552 | NM | 02 | 1,937 | 0.1678 |
| 1091 | 190 | DL | 44 | 3,554 | 0.1669 |
| 1092 | 1140 | FP | 04 | 252 | 0.1667 |
| 1093 | 580 | SR | 06 | 60 | 0.1667 |
| 1094 | 1272 | BI | 42 | 1,340 | 0.1664 |
| 1095 | 1214 | PO | 06 | 1,773 | 0.1647 |
| 1096 | 439 | CD | 06 | 1,338 | 0.1607 |
| 1097 | 1088 | NM | 05 | 3,132 | 0.1606 |
| 1098 | 1222 | BI | 45 | 3,236 | 0.1604 |
| 1099 | 1234 | FD | 02 | 1,715 | 0.1603 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1100 | 364 | EC | 06 | 595 | 0.1597 |
| 1101 | 1170 | EL | 10 | 791 | 0.1593 |
| 1102 | 455 | EC | 10 | 145 | 0.1586 |
| 1103 | 124 | SH | 06 | 2,102 | 0.1584 |
| 1104 | 1157 | SR | 04 | 148 | 0.1554 |
| 1105 | 242 | IR | 03 | 1,891 | 0.1539 |
| 1106 | 250 | BZ | 03 | 879 | 0.1536 |
| 1107 | 1126 | EU | 12 | 72 | 0.1528 |
| 1108 | 639 | GZ | 45 | 6,341 | 0.1517 |
| 1109 | 1217 | ED | 03 | 1,832 | 0.1507 |
| 1110 | 514 | NB | 42 | 332 | 0.1506 |
| 1111 | 1154 | KB | 01 | 824 | 0.1505 |
| 1112 | 806 | RS | 07 | 434 | 0.1498 |
| 1113 | 739 | IM | 42 | 1,682 | 0.1492 |
| 1114 | 1239 | MAR | 45 | 2,970 | 0.1481 |
| 1115 | 961 | WI | 42 | 2,611 | 0.1478 |
| 1116 | 1018 | BE | 01 | 2,214 | 0.1463 |
| 1117 | 491 | NB | 45 | 1,951 | 0.1461 |
| 1118 | 162 | BT | 03 | 1,599 | 0.1445 |
| 1119 | 64 | JP | 05 | 28 | 0.1429 |
| 1120 | 857 | DH | 05 | 1,278 | 0.1424 |
| 1121 | 539 | KT | 44 | 2,055 | 0.1416 |
| 1122 | 1164 | NB | 44 | 226 | 0.1416 |
| 1123 | 1032 | KB | 05 | 590 | 0.1407 |
| 1124 | 1073 | CL | 04 | 50 | 0.1400 |
| 1125 | 1250 | UL | 13 | 3,103 | 0.1399 |
| 1126 | 1091 | ME | 09 | 779 | 0.1386 |
| 1127 | NEW | CYF | 45 | 3,792 | 0.1382 |
| 1128 | 1053 | HV | 02 | 327 | 0.1376 |
| 1129 | 1248 | CK | 01 | 698 | 0.1375 |
| 1130 | 959 | NB | 43 | 2,185 | 0.1368 |
| 1131 | 578 | WT | 03 | 574 | 0.1359 |
| 1132 | 1242 | ED | 01 | 1,732 | 0.1357 |
| 1133 | 850 | BR | 07 | 1,175 | 0.1353 |
| 1134 | 1052 | WEB | 01 | 1,958 | 0.1348 |
| 1135 | 1152 | UV | 03 | 1,926 | 0.1345 |
| 1136 | 1189 | WT | 10 | 165 | 0.1333 |
| 1137 | 1128 | ED | 07 | 1,586 | 0.1324 |
| 1138 | 566 | NS | 04 | 1,476 | 0.1321 |
| 1139 | 1208 | SB | 07 | 1,714 | 0.1319 |
| 1140 | 504 | RE | 06 | 1,072 | 0.1315 |
| 1141 | 1263 | BI | 41 | 1,123 | 0.1309 |
| 1142 | 334 | KT | 03 | 46 | 0.1304 |
| 1143 | 534 | JN | 08 | 1,315 | 0.1300 |
| 1144 | 773 | RO | 07 | 2,221 | 0.1297 |
| 1145 | 1077 | CB | 11 | 2,296 | 0.1294 |
| 1146 | 984 | EU | 09 | 1,376 | 0.1294 |
| 1147 | 404 | ME | 07 | 989 | 0.1294 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 1148 | 1220 | GT | 06 | 611 | 0.1293 |
| 1149 | 50 | UW | 03 | 1,130 | 0.1292 |
| 1150 | 949 | WF | 04 | 582 | 0.1289 |
| 1151 | 1104 | MID | 03 | 979 | 0.1287 |
| 1152 | 713 | STF | 08 | 374 | 0.1283 |
| 1153 | 813 | VL | 02 | 763 | 0.1258 |
| 1154 | 320 | CV | 04 | 264 | 0.1250 |
| 1155 | 346 | HL | 04 | 312 | 0.1250 |
| 1156 | 904 | TO | 01 | 1,665 | 0.1219 |
| 1157 | 1050 | PO | 07 | 909 | 0.1210 |
| 1158 | 653 | KB | 02 | 360 | 0.1194 |
| 1159 | 1024 | FT | 06 | 795 | 0.1170 |
| 1160 | 1145 | CRB | 42 | 2,777 | 0.1167 |
| 1161 | 1158 | UV | 05 | 1,794 | 0.1159 |
| 1162 | 767 | SE | 03 | 683 | 0.1157 |
| 1163 | 1258 | FD | 08 | 2,754 | 0.1155 |
| 1164 | 1045 | DH | 03 | 52 | 0.1154 |
| 1165 | 172 | OB | 43 | 823 | 0.1142 |
| 1166 | 68 | RO | 06 | 941 | 0.1116 |
| 1167 | 178 | WO | 06 | 1,238 | 0.1115 |
| 1168 | NEW | KL | 49 | 1,328 | 0.1099 |
| 1169 | 231 | PJ | 01 | 201 | 0.1095 |
| 1170 | 1146 | MY | 03 | 1,697 | 0.1084 |
| 1171 | 98 | EC | 14 | 881 | 0.1078 |
| 1172 | 1129 | BA | 42 | 4,059 | 0.1074 |
| 1173 | 1034 | RO | 44 | 2,503 | 0.1067 |
| 1174 | 1194 | SA | 42 | 2,378 | 0.1064 |
| 1175 | 1119 | SF | 01 | 584 | 0.1045 |
| 1176 | 1207 | THW | 47 | 1,521 | 0.1032 |
| 1177 | 117 | SF | 47 | 831 | 0.1011 |
| 1178 | 67 | DN | 04 | 1,595 | 0.1009 |
| 1179 | 1130 | BA | 04 | 1,173 | 0.1006 |
| 1180 | 1173 | HG | 01 | 241 | 0.0996 |
| 1181 | 489 | BW | 07 | 153 | 0.0980 |
| 1182 | 227 | UL | 41 | 1,193 | 0.0956 |
| 1183 | 1036 | EU | 01 | 127 | 0.0945 |
| 1184 | 1255 | HY | 01 | 2,267 | 0.0931 |
| 1185 | 1169 | KN | 05 | 1,461 | 0.0931 |
| 1186 | 861 | DV | 11 | 910 | 0.0912 |
| 1187 | 1212 | HP | 04 | 635 | 0.0898 |
| 1188 | 532 | EC | 01 | 559 | 0.0894 |
| 1189 | 497 | RE | 01 | 215 | 0.0884 |
| 1190 | 800 | BA | 03 | 1,054 | 0.0882 |
| 1191 | 1161 | CK | 06 | 830 | 0.0880 |
| 1192 | 1176 | UL | 15 | 593 | 0.0877 |
| 1193 | 692 | DL | 41 | 2,861 | 0.0874 |
| 1194 | 1005 | DH | 02 | 1,546 | 0.0873 |
| 1195 | 563 | AM | 04 | 23 | 0.0870 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1196 | 895 | JN | 04 | 771 | 0.0869 |
| 1197 | 61 | BL | 05 | 1,512 | 0.0866 |
| 1198 | 207 | GL | 10 | 728 | 0.0852 |
| 1199 | 473 | UL | 47 | 3,788 | 0.0839 |
| 1200 | 1190 | BG | 06 | 1,687 | 0.0836 |
| 1201 | 1219 | WO | 11 | 72 | 0.0833 |
| 1202 | 1015 | CR | 06 | 648 | 0.0818 |
| 1203 | 474 | GE | 44 | 3,499 | 0.0775 |
| 1204 | 128 | DV | 09 | 2,206 | 0.0766 |
| 1205 | 821 | DN | 10 | 1,335 | 0.0749 |
| 1206 | 421 | NEW | 03 | 298 | 0.0738 |
| 1207 | 1211 | PZ | 41 | 3,183 | 0.0735 |
| 1208 | 956 | BG | 05 | 382 | 0.0733 |
| 1209 | 1083 | EU | 10 | 232 | 0.0733 |
| 1210 | 30 | GA | 06 | 1,187 | 0.0716 |
| 1211 | 1294 | OA | 03 | 28 | 0.0714 |
| 1212 | 163 | CRB | 41 | 2,271 | 0.0683 |
| 1213 | 1246 | WT | 11 | 264 | 0.0682 |
| 1214 | 848 | ST | 12 | 1,038 | 0.0674 |
| 1215 | 919 | PO | 05 | 1,306 | 0.0666 |
| 1216 | 508 | ED | 08 | 830 | 0.0651 |
| 1217 | 1259 | CK | 03 | 836 | 0.0646 |
| 1218 | 595 | MID | 02 | 718 | 0.0641 |
| 1219 | 1131 | KB | 19 | 1,093 | 0.0640 |
| 1220 | NEW | KL | 48 | 3,999 | 0.0625 |
| 1221 | 965 | DN | 08 | 1,299 | 0.0616 |
| 1222 | 936 | HM | 08 | 701 | 0.0599 |
| 1223 | 228 | PW | 08 | 499 | 0.0581 |
| 1224 | 1096 | WEB | 04 | 625 | 0.0576 |
| 1225 | 533 | EU | 02 | 140 | 0.0571 |
| 1226 | 1175 | FW | 02 | 1,071 | 0.0570 |
| 1227 | 1191 | TV | 05 | 53 | 0.0566 |
| 1228 | 196 | JN | 07 | 1,678 | 0.0548 |
| 1229 | 1087 | KB | 07 | 274 | 0.0547 |
| 1230 | 1261 | EC | 12 | 465 | 0.0538 |
| 1231 | 1213 | ME | 11 | 1,321 | 0.0537 |
| 1232 | 1183 | PO | 04 | 1,051 | 0.0533 |
| 1233 | 1151 | EL | 06 | 578 | 0.0519 |
| 1234 | 1262 | WEB | 06 | 559 | 0.0501 |
| 1235 | 560 | GR | 03 | 22 | 0.0455 |
| 1236 | 536 | IND | 01 | 22 | 0.0455 |
| 1237 | 980 | CR | 07 | 89 | 0.0449 |
| 1238 | 276 | SR | 09 | 156 | 0.0449 |
| 1239 | 1150 | WF | 03 | 564 | 0.0443 |
| 1240 | 1270 | FAN | 46 | 1,766 | 0.0436 |
| 1241 | 1245 | KB | 17 | 990 | 0.0434 |
| 1242 | 567 | HY | 06 | 1,390 | 0.0417 |
| 1243 | 490 | BI | 44 | 1,587 | 0.0403 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 1244 | 1016 | JP | 04 | 25 | 0.0400 |
| 1245 | 503 | CL | 08 | 77 | 0.0390 |
| 1246 | 550 | ED | 05 | 630 | 0.0365 |
| 1247 | 1210 | HM | 07 | 838 | 0.0358 |
| 1248 | 874 | STF | 07 | 88 | 0.0341 |
| 1249 | 1071 | MID | 01 | 385 | 0.0312 |
| 1250 | 1184 | SH | 02 | 884 | 0.0305 |
| 1251 | 444 | SF | 45 | 829 | 0.0290 |
| 1252 | 828 | BI | 11 | 274 | 0.0255 |
| 1253 | 1221 | HT | 04 | 398 | 0.0251 |
| 1254 | 1241 | HP | 05 | 1,624 | 0.0246 |
| 1255 | 575 | GL | 03 | 286 | 0.0245 |
| 1256 | 1100 | KN | 01 | 1,535 | 0.0241 |
| 1257 | 988 | DR | 04 | 834 | 0.0240 |
| 1258 | 542 | FL | 41 | 1,998 | 0.0215 |
| 1259 | 226 | WD | 45 | 1,517 | 0.0211 |
| 1260 | 948 | MP | 06 | 299 | 0.0201 |
| 1261 | 1237 | HV | 05 | 308 | 0.0195 |
| 1262 | 1075 | WEB | 08 | 377 | 0.0186 |
| 1263 | 579 | CR | 08 | 1,239 | 0.0178 |
| 1264 | 950 | GA | 08 | 57 | 0.0175 |
| 1265 | 753 | MDY | 02 | 373 | 0.0161 |
| 1266 | 524 | SF | 07 | 149 | 0.0134 |
| 1267 | 740 | UN | 02 | 893 | 0.0123 |
| 1268 | 1274 | BI | 01 | 360 | 0.0083 |
| 1269 | 1065 | PZ | 43 | 2,322 | 0.0073 |
| 1270 | 1303 | SR | 14 | 151 | 0.0066 |
| 1271 | 686 | WZ | 47 | 4,670 | 0.0060 |
| 1272 | 973 | WZ | 46 | 179 | 0.0056 |
| 1273 | 338 | HY | 02 | 1,631 | 0.0049 |
| 1274 | 823 | DV | 04 | 888 | 0.0034 |
| 1275 | 1275 | AM | 07 | 17 | 0.0000 |
| 1276 | 1172 | BR | 06 | 15 | 0.0000 |
| 1277 | 1187 | CL | 07 | 41 | 0.0000 |
| 1278 | 759 | DN | 09 | 58 | 0.0000 |
| 1279 | 583 | DT | 17 | 20 | 0.0000 |
| 1280 | 1277 | DT | 19 | 14 | 0.0000 |
| 1281 | 584 | DT | 26 | 50 | 0.0000 |
| 1282 | 1279 | DT | 32 | 22 | 0.0000 |
| 1283 | 1280 | GG | 05 | 83 | 0.0000 |
| 1284 | 1281 | GN | 13 | 11 | 0.0000 |
| 1285 | 1282 | GN | 41 | 18 | 0.0000 |
| 1286 | 1284 | GN | 45 | 21 | 0.0000 |
| 1287 | 1285 | GN | 48 | 21 | 0.0000 |
| 1288 | 1216 | GP | 02 | 27 | 0.0000 |
| 1289 | NEW | GS | 02 | 13 | 0.0000 |
| 1290 | NEW | GS | 06 | 292 | 0.0000 |
| 1291 | 1287 | GS | 09 | 102 | 0.0000 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIFI Ranking | 2002 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIFI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 1292 | 1288 | GT | 02 | 157 | 0.0000 |
| 1293 | 1231 | HG | 08 | 18 | 0.0000 |
| 1294 | 197 | HT | 08 | 793 | 0.0000 |
| 1295 | 1290 | IT | 01 | 97 | 0.0000 |
| 1296 | NEW | IT | 03 | 11 | 0.0000 |
| 1297 | 1195 | JP | 01 | 22 | 0.0000 |
| 1298 | NEW | JP | 06 | 11 | 0.0000 |
| 1299 | 1291 | KB | 08 | 28 | 0.0000 |
| 1300 | 1292 | KB | 13 | 30 | 0.0000 |
| 1301 | 1180 | KB | 18 | 702 | 0.0000 |
| 1302 | 1247 | ME | 08 | 24 | 0.0000 |
| 1303 | 525 | PK | 02 | 19 | 0.0000 |
| 1304 | 1295 | PK | 41 | 457 | 0.0000 |
| 1305 | 1296 | PK | 42 | 18 | 0.0000 |
| 1306 | 1297 | PK | 43 | 26 | 0.0000 |
| 1307 | 1300 | PK | 47 | 13 | 0.0000 |
| 1308 | 1238 | SF | 09 | 212 | 0.0000 |
| 1309 | 1301 | SF | 10 | 93 | 0.0000 |
| 1310 | 1302 | SF | 11 | 12 | 0.0000 |
| 1311 | 1199 | SF | 12 | 47 | 0.0000 |
| 1312 | 675 | SR | 08 | 31 | 0.0000 |
| 1313 | 1232 | WE | 05 | 18 | 0.0000 |

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

| |
|-------------|
| 1313 |
|-------------|

Add or Delete Rows as Necessary

CenterPoint Energy

| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 1 | 260 | NP | 41 | 2,574 | 502.9231 |
| 2 | 199 | AR | 41 | 902 | 500.8426 |
| 3 | 2 | STW | 01 | 1,304 | 460.0836 |
| 4 | 142 | HNY | 01 | 353 | 459.4476 |
| 5 | 201 | WC | 01 | 282 | 435.7234 |
| 6 | 590 | KDL | 41 | 2,097 | 427.7706 |
| 7 | 878 | BZ | 06 | 2,215 | 410.3828 |
| 8 | 333 | DA | 04 | 709 | 405.0155 |
| 9 | 153 | FM | 02 | 199 | 392.7286 |
| 10 | 68 | HB | 45 | 3,076 | 368.1606 |
| 11 | 198 | LY | 41 | 452 | 361.5288 |
| 12 | 336 | PJ | 04 | 1,504 | 355.2148 |
| 13 | 335 | BL | 06 | 1,400 | 348.1800 |
| 14 | 253 | AR | 44 | 2,128 | 345.7430 |
| 15 | 249 | FP | 06 | 2,189 | 342.2910 |
| 16 | 787 | WE | 06 | 941 | 341.9001 |
| 17 | 454 | AM | 06 | 1,746 | 341.6569 |
| 18 | 236 | RT | 02 | 434 | 337.0599 |
| 19 | 88 | SE | 04 | 783 | 333.1903 |
| 20 | 75 | STW | 02 | 1,967 | 310.5221 |
| 21 | 579 | FP | 02 | 116 | 310.3879 |
| 22 | 184 | TM | 04 | 393 | 306.9262 |
| 23 | 314 | LY | 44 | 1,493 | 305.1782 |
| 24 | 306 | MU | 01 | 1,534 | 304.4961 |
| 25 | 1267 | BH | 05 | 787 | 301.7001 |
| 26 | 532 | ME | 04 | 1,458 | 299.6406 |
| 27 | 731 | BZ | 05 | 2,474 | 295.5776 |
| 28 | 8 | OR | 01 | 58 | 295.1207 |
| 29 | 850 | GL | 08 | 1,195 | 292.3607 |
| 30 | 132 | MB | 09 | 1,123 | 291.4915 |
| 31 | 533 | LJ | 04 | 689 | 284.7257 |
| 32 | 728 | PW | 01 | 1,222 | 280.8118 |
| 33 | 659 | WF | 41 | 6,106 | 278.9998 |
| 34 | 768 | HX | 01 | 652 | 277.8482 |
| 35 | 173 | GP | 06 | 1,647 | 271.3613 |
| 36 | 616 | AF | 05 | 1,663 | 271.1533 |
| 37 | 512 | LV | 01 | 793 | 270.1728 |
| 38 | 1023 | AF | 01 | 3,466 | 268.2905 |
| 39 | 215 | VL | 04 | 2,132 | 266.8316 |
| 40 | 593 | VWV | 09 | 1,783 | 265.2933 |
| 41 | 770 | TV | 01 | 797 | 264.7315 |
| 42 | 714 | CYF | 44 | 4,614 | 263.9567 |
| 43 | 398 | TRM | 02 | 1,308 | 263.4962 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 44 | 1 | STW | 03 | 416 | 260.8125 |
| 45 | 700 | BY | 04 | 1,649 | 257.9951 |
| 46 | 283 | AR | 43 | 1,698 | 257.9435 |
| 47 | 214 | HL | 05 | 962 | 256.6518 |
| 48 | 1261 | BG | 04 | 201 | 254.0796 |
| 49 | 675 | GG | 02 | 2,499 | 252.1469 |
| 50 | 27 | BV | 41 | 213 | 246.5728 |
| 51 | 152 | GW | 02 | 1,632 | 246.3830 |
| 52 | 889 | MC | 04 | 1,316 | 243.6223 |
| 53 | 479 | CC | 02 | 1,618 | 243.1187 |
| 54 | 1175 | ME | 06 | 876 | 240.5240 |
| 55 | 1050 | CE | 02 | 1,356 | 238.6180 |
| 56 | 243 | SP | 06 | 1,745 | 234.7507 |
| 57 | 62 | BM | 07 | 1,275 | 233.4243 |
| 58 | 960 | BT | 04 | 1,151 | 232.4257 |
| 59 | 947 | SB | 02 | 1,390 | 232.3410 |
| 60 | 117 | ST | 16 | 1,378 | 231.7337 |
| 61 | 238 | STF | 06 | 342 | 229.8216 |
| 62 | 49 | PI | 43 | 3,169 | 229.8154 |
| 63 | 402 | AD | 09 | 1,946 | 228.6670 |
| 64 | 676 | KM | 05 | 1,726 | 227.3302 |
| 65 | 465 | DR | 06 | 1,424 | 227.1390 |
| 66 | 193 | SF | 46 | 1,237 | 227.0509 |
| 67 | 453 | SA | 46 | 2,410 | 225.1423 |
| 68 | 414 | JP | 02 | 32 | 221.5938 |
| 69 | 396 | RA | 03 | 1,015 | 221.4158 |
| 70 | 1134 | BG | 01 | 1,215 | 217.7325 |
| 71 | 847 | STF | 04 | 700 | 215.8486 |
| 72 | 706 | GL | 09 | 2,100 | 215.7371 |
| 73 | 227 | DA | 05 | 533 | 215.3058 |
| 74 | 760 | WO | 05 | 1,393 | 214.2161 |
| 75 | 80 | HE | 10 | 777 | 214.0618 |
| 76 | 383 | BC | 08 | 845 | 213.5811 |
| 77 | 711 | GP | 08 | 1,559 | 212.9763 |
| 78 | 540 | LK | 04 | 1,438 | 212.0459 |
| 79 | 1110 | WI | 01 | 2,258 | 211.9951 |
| 80 | 334 | PZ | 42 | 1,244 | 211.7508 |
| 81 | 1073 | UL | 48 | 1,909 | 211.2389 |
| 82 | 481 | AT | 41 | 2,094 | 210.3606 |
| 83 | 833 | BAR | 45 | 4,017 | 208.5330 |
| 84 | 320 | LU | 02 | 1,150 | 208.2843 |
| 85 | 415 | PK | 46 | 50 | 207.3200 |
| 86 | 583 | AL | 10 | 1,901 | 206.6523 |
| 87 | 669 | TB | 45 | 2,209 | 206.3463 |
| 88 | 137 | AE | 05 | 393 | 205.9796 |
| 89 | 1074 | HOC | 07 | 1,304 | 205.7439 |
| 90 | 262 | FD | 07 | 1,001 | 203.3427 |
| 91 | 653 | UN | 03 | 1,616 | 202.2667 |

Service Quality Report to the Public Utility Commission of Texas

CenterPoint Energy

| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 92 | 5 | QV | 05 | 1,355 | 201.7159 |
| 93 | 342 | TE | 04 | 800 | 201.6913 |
| 94 | 782 | CR | 03 | 2,252 | 201.5093 |
| 95 | 930 | GE | 47 | 3,635 | 201.4660 |
| 96 | 279 | BG | 02 | 1,823 | 198.9654 |
| 97 | 1148 | DN | 12 | 224 | 197.2054 |
| 98 | 170 | AL | 07 | 1,100 | 196.9318 |
| 99 | 119 | LW | 41 | 3,607 | 196.6512 |
| 100 | 327 | AM | 03 | 1,312 | 195.7713 |
| 101 | 139 | PI | 42 | 3,565 | 195.1548 |
| 102 | 491 | WI | 04 | 2,307 | 194.3489 |
| 103 | 19 | HB | 04 | 655 | 194.3359 |
| 104 | 60 | OB | 42 | 3,539 | 193.5024 |
| 105 | 394 | FD | 14 | 2,873 | 192.0526 |
| 106 | 909 | FZ | 41 | 3,802 | 190.8898 |
| 107 | 715 | SB | 01 | 1,763 | 190.3607 |
| 108 | 1056 | LU | 03 | 969 | 189.6605 |
| 109 | 1096 | BG | 07 | 1,370 | 188.8693 |
| 110 | 33 | WD | 43 | 1,394 | 188.6255 |
| 111 | 897 | WO | 09 | 267 | 188.2285 |
| 112 | 447 | GP | 07 | 1,071 | 187.9122 |
| 113 | 737 | UN | 04 | 358 | 187.7095 |
| 114 | 649 | TE | 03 | 789 | 187.3371 |
| 115 | 344 | BZ | 04 | 1,097 | 187.2224 |
| 116 | 791 | LU | 43 | 1,360 | 186.8743 |
| 117 | 92 | STW | 05 | 1,975 | 186.8623 |
| 118 | 476 | BR | 03 | 2,206 | 186.4764 |
| 119 | 276 | LA | 01 | 1,434 | 185.6681 |
| 120 | 255 | HK | 04 | 999 | 185.1391 |
| 121 | 832 | WD | 42 | 1,527 | 184.4990 |
| 122 | 946 | LU | 44 | 2,803 | 184.1663 |
| 123 | 460 | EC | 13 | 323 | 183.4551 |
| 124 | 38 | TWG | 43 | 5,938 | 182.5955 |
| 125 | 983 | AN | 07 | 785 | 182.3656 |
| 126 | 788 | SO | 42 | 4,530 | 181.4958 |
| 127 | 1055 | HX | 02 | 1,117 | 180.1074 |
| 128 | 558 | BL | 03 | 1,764 | 179.5754 |
| 129 | 63 | AR | 42 | 2,783 | 179.2932 |
| 130 | 765 | PA | 02 | 1,740 | 178.1011 |
| 131 | 127 | GN | 06 | 866 | 177.8118 |
| 132 | 822 | GV | 04 | 1,280 | 176.9984 |
| 133 | 269 | FR | 44 | 4,812 | 176.6409 |
| 134 | 317 | SR | 01 | 1,128 | 175.5718 |
| 135 | 578 | GP | 04 | 1,351 | 175.5344 |
| 136 | 824 | BW | 09 | 55 | 174.0727 |
| 137 | 361 | GE | 46 | 2,882 | 171.5448 |
| 138 | 967 | MB | 06 | 84 | 171.3333 |
| 139 | 670 | BA | 46 | 4,261 | 171.3032 |

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CenterPoint Energy

| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 140 | 1223 | SF | 43 | 594 | 170.8434 |
| 141 | 842 | HT | 03 | 296 | 169.5777 |
| 142 | 1130 | ST | 15 | 1,057 | 169.3709 |
| 143 | 136 | FW | 05 | 256 | 169.3281 |
| 144 | NEW | GS | 23 | 156 | 167.8974 |
| 145 | 428 | CB | 07 | 1,991 | 167.8031 |
| 146 | 1193 | RA | 43 | 2,179 | 167.1294 |
| 147 | 794 | WI | 41 | 7,307 | 166.7333 |
| 148 | 880 | GT | 13 | 1,288 | 166.1941 |
| 149 | 523 | HL | 06 | 1,588 | 166.1681 |
| 150 | 887 | NM | 01 | 926 | 166.0400 |
| 151 | 208 | CD | 04 | 2,295 | 164.4832 |
| 152 | 9 | RB | 02 | 158 | 164.3481 |
| 153 | 530 | SP | 05 | 1,956 | 164.2244 |
| 154 | 582 | MP | 10 | 974 | 164.2197 |
| 155 | 237 | MU | 02 | 283 | 163.8763 |
| 156 | 750 | FP | 03 | 1,108 | 163.5199 |
| 157 | 852 | KL | 46 | 3,230 | 163.4610 |
| 158 | 185 | HY | 12 | 976 | 163.3627 |
| 159 | 630 | CRB | 45 | 3,713 | 162.8554 |
| 160 | 310 | FZ | 43 | 2,813 | 161.1376 |
| 161 | 964 | HOC | 06 | 1,576 | 160.7900 |
| 162 | 567 | BY | 10 | 1,116 | 160.7572 |
| 163 | 274 | HK | 06 | 451 | 160.6186 |
| 164 | 70 | AL | 09 | 1,798 | 160.4616 |
| 165 | 1081 | MP | 09 | 25 | 160.2400 |
| 166 | 890 | NS | 01 | 1,292 | 160.2190 |
| 167 | 564 | SR | 10 | 1,060 | 160.0708 |
| 168 | 105 | WF | 05 | 974 | 159.5205 |
| 169 | 701 | DH | 07 | 1,254 | 159.2815 |
| 170 | 321 | DR | 09 | 588 | 158.6956 |
| 171 | 337 | VL | 03 | 1,280 | 158.1680 |
| 172 | 1220 | FD | 01 | 1,951 | 158.0564 |
| 173 | 682 | BE | 02 | 1,683 | 157.7516 |
| 174 | 410 | EU | 07 | 1,521 | 157.4063 |
| 175 | 51 | WI | 05 | 857 | 157.3151 |
| 176 | 186 | TB | 44 | 2,591 | 156.9741 |
| 177 | 329 | THW | 41 | 3,512 | 156.3035 |
| 178 | 307 | LV | 02 | 692 | 156.1763 |
| 179 | 273 | GA | 01 | 26 | 155.6538 |
| 180 | 308 | WW | 02 | 644 | 155.1460 |
| 181 | 1071 | MP | 04 | 1,247 | 154.8388 |
| 182 | 417 | NM | 04 | 1,112 | 154.5989 |
| 183 | 195 | HB | 43 | 4,623 | 153.2048 |
| 184 | 370 | KL | 45 | 5,027 | 152.9550 |
| 185 | 354 | SP | 03 | 1,495 | 151.7967 |
| 186 | 176 | KW | 44 | 4,576 | 151.3431 |
| 187 | 109 | PHR | 01 | 2,377 | 151.3202 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 188 | 247 | TWG | 44 | 2,834 | 150.4841 |
| 189 | 210 | LK | 06 | 1,321 | 150.2453 |
| 190 | 1015 | SP | 04 | 382 | 149.1859 |
| 191 | 892 | LK | 07 | 729 | 148.8615 |
| 192 | 297 | MB | 05 | 1,790 | 148.3916 |
| 193 | 1166 | KL | 43 | 2,837 | 148.0828 |
| 194 | 888 | WI | 07 | 1,295 | 147.7668 |
| 195 | 1058 | BR | 05 | 555 | 147.6775 |
| 196 | 403 | PE | 04 | 1,426 | 147.6543 |
| 197 | 846 | SF | 42 | 1,667 | 147.4793 |
| 198 | 6 | NSH | 03 | 395 | 146.5038 |
| 199 | 771 | ST | 06 | 932 | 145.9721 |
| 200 | 129 | WI | 02 | 920 | 145.8533 |
| 201 | 66 | MV | 02 | 714 | 144.8852 |
| 202 | 288 | MB | 08 | 1,186 | 144.8668 |
| 203 | 1002 | HG | 06 | 1,443 | 144.6334 |
| 204 | 3 | KDL | 44 | 2,112 | 144.4981 |
| 205 | 135 | RS | 01 | 548 | 144.3613 |
| 206 | 920 | QV | 06 | 1,132 | 144.1042 |
| 207 | 610 | NS | 02 | 2,064 | 143.7069 |
| 208 | 552 | CB | 06 | 854 | 143.5902 |
| 209 | 1121 | RO | 42 | 3,438 | 143.4628 |
| 210 | 305 | BAR | 46 | 4,651 | 143.4051 |
| 211 | 1146 | BAR | 43 | 4,298 | 143.2038 |
| 212 | 437 | WO | 12 | 1,465 | 142.2546 |
| 213 | 810 | DA | 06 | 413 | 141.7942 |
| 214 | 807 | EC | 05 | 1,056 | 141.7367 |
| 215 | 597 | RZ | 02 | 495 | 141.6343 |
| 216 | 235 | ADK | 43 | 1,183 | 141.4421 |
| 217 | 434 | SR | 12 | 1,309 | 141.1543 |
| 218 | 752 | GZ | 44 | 3,412 | 141.1202 |
| 219 | 514 | HR | 01 | 2,256 | 141.0625 |
| 220 | 576 | HV | 08 | 1,676 | 140.9857 |
| 221 | 316 | AD | 01 | 607 | 140.9325 |
| 222 | 1066 | DN | 05 | 597 | 140.6884 |
| 223 | 843 | CB | 10 | 1,400 | 140.2457 |
| 224 | 362 | LK | 09 | 887 | 140.0936 |
| 225 | 772 | LP | 06 | 526 | 140.0437 |
| 226 | 494 | SH | 05 | 1,491 | 140.0080 |
| 227 | 531 | WO | 03 | 1,848 | 139.9399 |
| 228 | 12 | OR | 03 | 186 | 139.8280 |
| 229 | 678 | WV | 03 | 2,583 | 139.7576 |
| 230 | 213 | GN | 12 | 520 | 139.6288 |
| 231 | 280 | QV | 02 | 790 | 139.1570 |
| 232 | 934 | KDL | 43 | 3,587 | 138.4051 |
| 233 | 504 | UN | 05 | 1,076 | 137.8913 |
| 234 | 357 | CE | 06 | 1,072 | 137.7090 |
| 235 | 179 | KW | 42 | 3,931 | 137.5128 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 236 | 1087 | FR | 41 | 4,003 | 137.0622 |
| 237 | 125 | THW | 45 | 4,106 | 136.9781 |
| 238 | 244 | MV | 01 | 1,958 | 136.7880 |
| 239 | 643 | RO | 41 | 2,465 | 136.6049 |
| 240 | 478 | LB | 06 | 121 | 136.3967 |
| 241 | 691 | BI | 02 | 1,081 | 136.2414 |
| 242 | 73 | GV | 03 | 753 | 136.0013 |
| 243 | 591 | PE | 01 | 1,881 | 135.5837 |
| 244 | 183 | WR | 11 | 1,159 | 134.8991 |
| 245 | 245 | KI | 44 | 4,227 | 134.2919 |
| 246 | 224 | PE | 03 | 1,265 | 133.1043 |
| 247 | 52 | SO | 41 | 3,933 | 133.0974 |
| 248 | 571 | AF | 04 | 1,168 | 132.0086 |
| 249 | 211 | ST | 01 | 961 | 131.6712 |
| 250 | 882 | VVW | 01 | 537 | 131.6257 |
| 251 | 528 | HM | 02 | 2,032 | 130.7446 |
| 252 | 942 | STW | 04 | 719 | 130.4131 |
| 253 | 1060 | KT | 42 | 344 | 128.9709 |
| 254 | 26 | WA | 42 | 1,165 | 128.9442 |
| 255 | 31 | LU | 01 | 687 | 128.4148 |
| 256 | 47 | WT | 08 | 202 | 127.9505 |
| 257 | 467 | AF | 09 | 2,048 | 127.4878 |
| 258 | 1082 | RA | 01 | 959 | 127.2868 |
| 259 | 796 | LK | 03 | 810 | 126.7938 |
| 260 | 845 | TE | 02 | 516 | 126.4399 |
| 261 | 131 | GE | 42 | 3,927 | 126.4186 |
| 262 | 631 | MC | 01 | 1,129 | 126.2161 |
| 263 | 44 | RT | 01 | 229 | 126.1659 |
| 264 | 1250 | EU | 08 | 241 | 125.9834 |
| 265 | 662 | CD | 07 | 1,520 | 125.6099 |
| 266 | 295 | SO | 43 | 4,623 | 125.5276 |
| 267 | 529 | SF | 14 | 2,077 | 125.5118 |
| 268 | 1114 | MC | 05 | 1,389 | 125.2556 |
| 269 | 1177 | ES | 08 | 110 | 125.2091 |
| 270 | 905 | FT | 02 | 975 | 125.0144 |
| 271 | 898 | WE | 07 | 388 | 124.5619 |
| 272 | 854 | SA | 03 | 591 | 124.5144 |
| 273 | 1239 | SF | 08 | 73 | 124.1644 |
| 274 | 723 | UW | 05 | 1,605 | 123.9003 |
| 275 | 302 | SCW | 01 | 1,952 | 123.5277 |
| 276 | 506 | HB | 46 | 5,383 | 123.2066 |
| 277 | 466 | FM | 03 | 210 | 123.2048 |
| 278 | 261 | TWG | 41 | 4,723 | 123.0438 |
| 279 | 559 | BU | 03 | 612 | 122.9886 |
| 280 | 65 | DL | 42 | 3,256 | 122.6189 |
| 281 | 1043 | DV | 06 | 1,157 | 122.5203 |
| 282 | 158 | PI | 45 | 3,265 | 122.3792 |
| 283 | 89 | WE | 03 | 830 | 121.8060 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 284 | 79 | BW | 05 | 2,179 | 121.7972 |
| 285 | 407 | AE | 06 | 724 | 121.7956 |
| 286 | 28 | SE | 41 | 1,914 | 121.3417 |
| 287 | 609 | HE | 09 | 1,279 | 121.1744 |
| 288 | 424 | BAR | 47 | 3,557 | 121.1451 |
| 289 | 282 | WL | 42 | 918 | 120.6710 |
| 290 | 301 | DE | 02 | 1,379 | 120.6577 |
| 291 | 163 | CS | 02 | 1,224 | 120.1038 |
| 292 | 113 | HM | 09 | 2,219 | 119.9928 |
| 293 | 156 | SW | 05 | 1,048 | 119.9208 |
| 294 | 1229 | CE | 10 | 1,428 | 119.8803 |
| 295 | 534 | AD | 04 | 2,193 | 119.8012 |
| 296 | 918 | BZ | 01 | 1,506 | 119.7357 |
| 297 | 925 | PA | 09 | 1,283 | 119.4560 |
| 298 | 713 | BW | 08 | 37 | 119.3514 |
| 299 | 790 | PA | 08 | 626 | 118.8227 |
| 300 | 474 | RA | 41 | 2,946 | 118.8164 |
| 301 | 482 | RS | 05 | 1,825 | 118.8088 |
| 302 | 899 | NB | 41 | 5,437 | 118.7833 |
| 303 | 524 | ADK | 42 | 2,327 | 118.7344 |
| 304 | 730 | BL | 01 | 2,014 | 118.3173 |
| 305 | 162 | FL | 42 | 1,588 | 117.9622 |
| 306 | 575 | AL | 08 | 841 | 117.8109 |
| 307 | 222 | TWG | 42 | 4,070 | 117.7189 |
| 308 | 246 | GT | 08 | 1,698 | 117.2638 |
| 309 | 293 | BT | 06 | 1,005 | 117.2249 |
| 310 | 722 | GE | 43 | 3,945 | 117.1313 |
| 311 | 1019 | EU | 04 | 221 | 116.8326 |
| 312 | 926 | AN | 09 | 1,143 | 116.2660 |
| 313 | 680 | HV | 03 | 1,084 | 116.1900 |
| 314 | 264 | IT | 02 | 305 | 116.0820 |
| 315 | 188 | KW | 41 | 2,834 | 115.7011 |
| 316 | 367 | DL | 45 | 3,378 | 114.6634 |
| 317 | 82 | WV | 01 | 97 | 114.0412 |
| 318 | 957 | OA | 06 | 1,763 | 114.0023 |
| 319 | 107 | SIE | 41 | 2,822 | 113.6109 |
| 320 | 921 | PA | 06 | 1,620 | 113.5198 |
| 321 | 155 | WO | 02 | 1,741 | 113.2211 |
| 322 | 841 | HL | 01 | 1,751 | 113.2125 |
| 323 | 326 | SW | 10 | 1,984 | 112.6361 |
| 324 | 618 | CE | 11 | 2,402 | 112.4280 |
| 325 | 1143 | JN | 10 | 2,831 | 112.4009 |
| 326 | 401 | SP | 08 | 2,125 | 112.0259 |
| 327 | 178 | WZ | 48 | 368 | 111.9620 |
| 328 | 1111 | MY | 01 | 2,190 | 111.4073 |
| 329 | 587 | WV | 02 | 664 | 111.1461 |
| 330 | 1150 | TV | 03 | 1,382 | 111.0832 |
| 331 | 220 | LM | 02 | 343 | 110.9388 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 332 | 168 | WZ | 44 | 3,896 | 110.7934 |
| 333 | 1205 | FT | 03 | 943 | 110.5207 |
| 334 | 1054 | MP | 07 | 583 | 110.1424 |
| 335 | 742 | WT | 04 | 647 | 110.0479 |
| 336 | 896 | DH | 09 | 1,238 | 110.0331 |
| 337 | 50 | ST | 03 | 1,158 | 108.9292 |
| 338 | 958 | AD | 08 | 2,040 | 108.8191 |
| 339 | 809 | LP | 07 | 1,167 | 108.4919 |
| 340 | 821 | CA | 03 | 1,160 | 108.2888 |
| 341 | 104 | ST | 09 | 1,113 | 107.8922 |
| 342 | 545 | KL | 41 | 3,098 | 107.7860 |
| 343 | 952 | DH | 08 | 2,034 | 107.2930 |
| 344 | 266 | GL | 05 | 1,602 | 107.2528 |
| 345 | 20 | GV | 06 | 1,081 | 106.6198 |
| 346 | 411 | BA | 45 | 3,659 | 106.5780 |
| 347 | 753 | BC | 09 | 417 | 106.1727 |
| 348 | 1084 | CRB | 43 | 3,172 | 106.1655 |
| 349 | 733 | HK | 42 | 5,119 | 106.0545 |
| 350 | 685 | UL | 16 | 505 | 105.8079 |
| 351 | 120 | LC | 01 | 427 | 105.2974 |
| 352 | 516 | KM | 02 | 1,394 | 105.1758 |
| 353 | 252 | WO | 14 | 2,127 | 105.0418 |
| 354 | 635 | FW | 01 | 1,508 | 104.4529 |
| 355 | 1183 | HL | 02 | 93 | 104.4409 |
| 356 | 164 | ME | 03 | 824 | 103.7816 |
| 357 | 521 | QV | 04 | 1,329 | 103.6892 |
| 358 | 300 | HA | 02 | 1,045 | 103.3675 |
| 359 | 1085 | MY | 08 | 1,947 | 103.0478 |
| 360 | 352 | ES | 06 | 1,917 | 102.8273 |
| 361 | 636 | BY | 05 | 1,263 | 102.7094 |
| 362 | 77 | RZ | 01 | 847 | 102.5030 |
| 363 | 510 | GT | 04 | 1,080 | 102.0787 |
| 364 | 837 | WD | 41 | 486 | 101.8663 |
| 365 | 48 | TM | 05 | 33 | 101.4848 |
| 366 | 103 | GL | 06 | 1,746 | 101.4719 |
| 367 | 825 | LU | 42 | 3,386 | 101.3943 |
| 368 | 124 | PI | 41 | 3,526 | 101.0973 |
| 369 | 228 | FD | 06 | 2,405 | 100.7967 |
| 370 | 1026 | BI | 07 | 1,263 | 100.6857 |
| 371 | 192 | CG | 01 | 449 | 100.6570 |
| 372 | 363 | HOC | 05 | 1,533 | 100.3849 |
| 373 | 404 | WT | 05 | 511 | 100.3738 |
| 374 | 1038 | GT | 10 | 851 | 100.2938 |
| 375 | 1093 | GT | 12 | 3,087 | 100.2465 |
| 376 | 736 | CD | 09 | 2,093 | 99.9632 |
| 377 | 85 | WR | 12 | 1,711 | 99.8013 |
| 378 | 182 | ES | 02 | 1,054 | 99.5702 |
| 379 | 674 | GA | 09 | 2,651 | 99.3301 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 380 | 22 | AT | 42 | 3,074 | 98.7619 |
| 381 | 754 | HK | 05 | 578 | 98.2439 |
| 382 | 14 | RA | 42 | 4,586 | 97.7852 |
| 383 | 974 | KM | 07 | 1,087 | 97.4756 |
| 384 | 671 | ST | 07 | 1,289 | 97.4600 |
| 385 | 612 | ES | 03 | 826 | 97.4092 |
| 386 | 729 | UN | 08 | 1,981 | 97.2751 |
| 387 | 625 | CG | 02 | 1,703 | 97.2120 |
| 388 | 72 | PT | 07 | 446 | 96.3206 |
| 389 | 623 | HM | 04 | 2,001 | 96.0110 |
| 390 | 584 | MP | 01 | 1,668 | 95.8765 |
| 391 | 140 | KDL | 42 | 2,320 | 95.8629 |
| 392 | 189 | BV | 42 | 2,924 | 95.8523 |
| 393 | 58 | WR | 10 | 1,751 | 95.3215 |
| 394 | 876 | WI | 43 | 5,944 | 95.2700 |
| 395 | 1063 | SP | 02 | 1,552 | 95.2539 |
| 396 | 1264 | MY | 06 | 528 | 95.1458 |
| 397 | 577 | MP | 08 | 1,918 | 94.7477 |
| 398 | 562 | PZ | 44 | 2,211 | 94.4817 |
| 399 | 970 | PJ | 03 | 1,316 | 94.4035 |
| 400 | 365 | PW | 04 | 1,407 | 94.0519 |
| 401 | 1070 | KB | 12 | 1,348 | 93.6951 |
| 402 | 130 | CB | 01 | 1,538 | 93.2432 |
| 403 | 505 | DN | 07 | 1,398 | 93.0329 |
| 404 | 1273 | WEB | 07 | 575 | 92.8417 |
| 405 | 624 | PHR | 02 | 2,286 | 92.3570 |
| 406 | 1208 | GT | 01 | 853 | 91.6084 |
| 407 | 780 | FD | 09 | 2,593 | 91.3610 |
| 408 | 24 | SR | 02 | 467 | 91.3448 |
| 409 | 910 | UL | 09 | 859 | 91.0128 |
| 410 | 1057 | DV | 01 | 561 | 90.7861 |
| 411 | 15 | BAR | 44 | 5,025 | 90.6543 |
| 412 | 233 | BH | 07 | 2,338 | 90.6441 |
| 413 | 332 | LY | 42 | 1,490 | 90.5154 |
| 414 | 473 | LA | 04 | 1,858 | 90.0780 |
| 415 | 800 | HV | 07 | 801 | 90.0387 |
| 416 | 122 | WA | 43 | 1,417 | 89.5815 |
| 417 | 975 | CL | 06 | 504 | 89.5595 |
| 418 | 251 | AI | 06 | 86 | 89.4419 |
| 419 | 766 | GZ | 41 | 4,666 | 89.3583 |
| 420 | 735 | KB | 06 | 1,413 | 89.2831 |
| 421 | 1098 | SH | 11 | 1,467 | 89.2413 |
| 422 | 1068 | DE | 04 | 1,288 | 89.0248 |
| 423 | 171 | LP | 02 | 1,873 | 88.9754 |
| 424 | 725 | LM | 04 | 1,255 | 88.9203 |
| 425 | 345 | MY | 04 | 832 | 88.8786 |
| 426 | 727 | ST | 08 | 367 | 88.8093 |
| 427 | 1237 | BL | 07 | 509 | 88.5874 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 428 | 1001 | JN | 03 | 1,800 | 88.3817 |
| 429 | 445 | LK | 08 | 415 | 87.9446 |
| 430 | 874 | LK | 10 | 2,235 | 87.5163 |
| 431 | 94 | LW | 42 | 3,086 | 87.4196 |
| 432 | 839 | AF | 12 | 324 | 87.3951 |
| 433 | 384 | OA | 05 | 1,781 | 87.2892 |
| 434 | 922 | BY | 09 | 928 | 87.2414 |
| 435 | 356 | TV | 02 | 1,382 | 87.0731 |
| 436 | 875 | DH | 06 | 1,294 | 86.9930 |
| 437 | 442 | RU | 05 | 2,407 | 86.9360 |
| 438 | 303 | BR | 13 | 1,269 | 86.6273 |
| 439 | 1156 | AI | 05 | 50 | 86.4800 |
| 440 | 543 | EC | 09 | 943 | 86.0297 |
| 441 | 154 | THW | 44 | 3,227 | 85.9445 |
| 442 | 95 | LJ | 09 | 1,233 | 85.8573 |
| 443 | 804 | CRB | 44 | 3,406 | 85.7733 |
| 444 | 241 | EB | 06 | 1,395 | 85.7290 |
| 445 | 1032 | AM | 05 | 1,817 | 85.6588 |
| 446 | 234 | SF | 41 | 1,098 | 85.6166 |
| 447 | 42 | HB | 44 | 3,538 | 85.5746 |
| 448 | 1037 | SP | 11 | 1,034 | 85.4671 |
| 449 | 374 | AV | 03 | 641 | 85.3276 |
| 450 | 359 | KB | 09 | 1,469 | 85.0647 |
| 451 | 159 | HG | 04 | 1,840 | 84.3989 |
| 452 | 452 | GG | 10 | 1,598 | 84.3711 |
| 453 | 102 | TO | 05 | 1,753 | 84.2989 |
| 454 | 689 | ST | 13 | 1,633 | 83.7955 |
| 455 | 399 | STF | 05 | 1,667 | 83.6719 |
| 456 | 637 | BY | 06 | 1,989 | 83.5983 |
| 457 | 795 | FT | 05 | 1,268 | 83.3793 |
| 458 | 535 | JN | 09 | 1,102 | 83.2123 |
| 459 | 508 | CD | 03 | 1,171 | 83.1776 |
| 460 | 1007 | CL | 09 | 441 | 82.9977 |
| 461 | 439 | SF | 02 | 610 | 82.8787 |
| 462 | 710 | FZ | 45 | 932 | 82.8552 |
| 463 | 849 | HM | 01 | 93 | 82.8495 |
| 464 | 601 | HOC | 04 | 1,222 | 82.7512 |
| 465 | 1030 | LU | 45 | 3,493 | 82.6230 |
| 466 | 23 | TB | 47 | 1,407 | 82.3042 |
| 467 | 497 | ST | 10 | 740 | 82.2297 |
| 468 | 175 | GN | 09 | 694 | 82.1686 |
| 469 | 945 | SA | 01 | 1,098 | 81.9317 |
| 470 | 834 | HOC | 03 | 1,482 | 81.6127 |
| 471 | 161 | WO | 08 | 423 | 81.6005 |
| 472 | 789 | SR | 05 | 698 | 81.5430 |
| 473 | 87 | JN | 11 | 1,799 | 81.3719 |
| 474 | 353 | ME | 02 | 883 | 80.9875 |
| 475 | 116 | LP | 05 | 1,301 | 80.8724 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 476 | 145 | PI | 44 | 2,877 | 80.7192 |
| 477 | 588 | BY | 03 | 1,366 | 80.4868 |
| 478 | 313 | WR | 09 | 1,434 | 80.3117 |
| 479 | 1092 | WF | 42 | 3,015 | 80.2388 |
| 480 | 556 | CE | 05 | 2,102 | 79.5547 |
| 481 | 992 | HOC | 01 | 1,465 | 79.4300 |
| 482 | 1169 | HR | 02 | 1,120 | 79.3295 |
| 483 | 663 | OA | 04 | 1,903 | 79.2775 |
| 484 | 147 | CB | 12 | 1,150 | 79.2765 |
| 485 | 986 | MB | 02 | 30 | 79.2333 |
| 486 | 1151 | NS | 05 | 2,810 | 78.8979 |
| 487 | 230 | IR | 04 | 901 | 78.8147 |
| 488 | 490 | DN | 03 | 1,584 | 78.7298 |
| 489 | 457 | SA | 47 | 5,227 | 78.6818 |
| 490 | 774 | BR | 12 | 1,675 | 78.5767 |
| 491 | 703 | CV | 06 | 1,787 | 78.3525 |
| 492 | 594 | HOC | 08 | 1,181 | 78.3497 |
| 493 | 912 | AF | 02 | 1,509 | 77.3764 |
| 494 | 123 | LB | 07 | 145 | 77.3724 |
| 495 | 927 | LB | 01 | 2,101 | 77.2094 |
| 496 | 30 | WT | 06 | 731 | 76.7989 |
| 497 | 278 | GG | 04 | 1,708 | 76.6200 |
| 498 | 149 | KL | 47 | 1,761 | 76.5945 |
| 499 | 1145 | SA | 49 | 4,475 | 76.4463 |
| 500 | 707 | RU | 03 | 1,894 | 76.3258 |
| 501 | 1133 | IM | 41 | 1,155 | 76.2935 |
| 502 | 364 | PW | 02 | 2,072 | 76.0922 |
| 503 | 645 | DH | 04 | 2,092 | 76.0177 |
| 504 | 319 | PG | 01 | 343 | 76.0000 |
| 505 | 956 | UL | 45 | 2,669 | 75.8127 |
| 506 | 231 | KW | 43 | 3,122 | 75.7668 |
| 507 | 712 | HG | 03 | 1,420 | 75.6641 |
| 508 | 563 | KN | 04 | 78 | 75.3205 |
| 509 | 720 | MC | 03 | 1,389 | 75.3074 |
| 510 | 705 | DR | 03 | 2,341 | 75.2422 |
| 511 | 340 | HB | 49 | 3,937 | 75.1179 |
| 512 | 779 | EL | 05 | 1,288 | 74.9643 |
| 513 | 655 | TO | 04 | 484 | 74.8223 |
| 514 | 997 | TE | 06 | 1,562 | 74.7926 |
| 515 | 857 | HM | 10 | 1,880 | 74.5601 |
| 516 | 343 | LJ | 07 | 1,637 | 74.3641 |
| 517 | 223 | TRM | 01 | 366 | 74.3115 |
| 518 | 620 | SP | 07 | 1,371 | 74.2932 |
| 519 | 378 | HA | 03 | 1,488 | 74.2816 |
| 520 | 369 | SW | 09 | 2,104 | 74.2780 |
| 521 | 1167 | PO | 09 | 1,439 | 74.1682 |
| 522 | 928 | CG | 06 | 2,172 | 73.9029 |
| 523 | 1004 | SP | 01 | 1,353 | 73.8492 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 524 | 7 | DV | 10 | 829 | 73.4246 |
| 525 | 589 | RU | 02 | 1,604 | 73.4196 |
| 526 | 96 | KL | 42 | 4,057 | 73.3695 |
| 527 | 148 | SH | 07 | 158 | 73.3481 |
| 528 | 225 | AL | 05 | 2,285 | 73.1037 |
| 529 | 191 | RA | 44 | 4,417 | 72.9851 |
| 530 | 1118 | LJ | 03 | 1,415 | 72.9110 |
| 531 | 668 | BAR | 41 | 746 | 72.8525 |
| 532 | 806 | MP | 03 | 2,182 | 72.7970 |
| 533 | 416 | MC | 02 | 1,062 | 72.7420 |
| 534 | 1069 | HE | 07 | 1,857 | 72.6882 |
| 535 | 341 | BG | 09 | 1,956 | 72.6605 |
| 536 | 39 | EC | 02 | 1,829 | 72.5998 |
| 537 | 1049 | NS | 03 | 1,334 | 72.5045 |
| 538 | 1061 | HP | 01 | 1,713 | 72.3841 |
| 539 | 1106 | EL | 08 | 950 | 72.2705 |
| 540 | 97 | ADK | 41 | 1,108 | 72.1922 |
| 541 | 1008 | GS | 22 | 1,045 | 72.1560 |
| 542 | 664 | MB | 03 | 1,587 | 72.0636 |
| 543 | 83 | SW | 07 | 1,752 | 71.9852 |
| 544 | 586 | HA | 01 | 1,315 | 71.9719 |
| 545 | 388 | CE | 03 | 1,236 | 71.9693 |
| 546 | 831 | CE | 09 | 1,341 | 71.7032 |
| 547 | 738 | RU | 01 | 2,081 | 71.3561 |
| 548 | 118 | AI | 08 | 360 | 71.1472 |
| 549 | 339 | QV | 01 | 1,411 | 71.0858 |
| 550 | 418 | CC | 01 | 1,695 | 70.9652 |
| 551 | 748 | HG | 02 | 1,713 | 70.9521 |
| 552 | 651 | BM | 01 | 1,004 | 70.7649 |
| 553 | 331 | EC | 07 | 448 | 70.6049 |
| 554 | 704 | SR | 15 | 2,168 | 70.5835 |
| 555 | 501 | WL | 02 | 437 | 70.5103 |
| 556 | 254 | GW | 07 | 858 | 70.2995 |
| 557 | 221 | SF | 03 | 586 | 70.1485 |
| 558 | 1184 | BI | 04 | 595 | 69.9798 |
| 559 | 368 | KW | 45 | 4,029 | 69.9762 |
| 560 | 67 | NV | 02 | 1,529 | 69.8555 |
| 561 | 1018 | DR | 05 | 2,645 | 69.1739 |
| 562 | 515 | FAN | 45 | 1,302 | 69.0092 |
| 563 | 993 | KM | 06 | 1,081 | 68.8067 |
| 564 | 471 | CS | 03 | 1,770 | 68.7966 |
| 565 | 951 | FT | 07 | 1,505 | 68.4226 |
| 566 | 686 | AN | 04 | 1,783 | 68.4212 |
| 567 | 461 | LW | 44 | 2,523 | 68.2925 |
| 568 | 349 | HM | 05 | 3,207 | 68.2800 |
| 569 | 763 | IR | 02 | 1,859 | 67.8886 |
| 570 | 613 | QV | 08 | 1,530 | 67.8124 |
| 571 | 1078 | HR | 03 | 2,578 | 67.7909 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 572 | 979 | TB | 46 | 2,716 | 67.6535 |
| 573 | 458 | NV | 01 | 876 | 67.5217 |
| 574 | 121 | BAR | 42 | 2,740 | 67.4989 |
| 575 | 143 | AF | 11 | 2,356 | 67.2759 |
| 576 | 879 | DV | 08 | 964 | 67.1774 |
| 577 | 194 | BA | 41 | 2,815 | 66.7780 |
| 578 | 614 | BR | 01 | 1,167 | 66.3985 |
| 579 | 592 | CC | 04 | 1,078 | 66.3961 |
| 580 | 86 | RO | 04 | 1,295 | 66.3568 |
| 581 | 1233 | GP | 03 | 440 | 66.2886 |
| 582 | 1212 | EL | 07 | 823 | 66.2382 |
| 583 | 555 | DN | 06 | 1,133 | 65.7511 |
| 584 | 389 | CG | 05 | 1,770 | 65.3497 |
| 585 | 665 | CA | 01 | 1,762 | 65.3144 |
| 586 | 360 | HOC | 02 | 1,114 | 65.1957 |
| 587 | 1194 | RO | 01 | 3,346 | 65.1461 |
| 588 | 10 | WW | 07 | 2,215 | 65.0144 |
| 589 | 995 | GA | 02 | 1,686 | 64.8209 |
| 590 | 936 | WA | 41 | 176 | 64.7727 |
| 591 | 1107 | KB | 20 | 564 | 64.6152 |
| 592 | 34 | WO | 13 | 496 | 64.3952 |
| 593 | 35 | FM | 01 | 623 | 64.2039 |
| 594 | 812 | LJ | 01 | 1,104 | 64.1150 |
| 595 | 40 | EU | 05 | 695 | 63.8964 |
| 596 | 873 | QV | 07 | 1,108 | 63.4531 |
| 597 | 391 | IM | 44 | 2,989 | 63.3684 |
| 598 | 632 | UV | 02 | 1,402 | 63.3031 |
| 599 | 111 | OR | 02 | 1,163 | 63.2683 |
| 600 | 939 | PA | 04 | 431 | 63.1090 |
| 601 | 134 | EB | 05 | 743 | 62.8560 |
| 602 | 463 | TB | 04 | 232 | 62.7026 |
| 603 | 422 | TE | 05 | 1,508 | 62.6658 |
| 604 | 546 | KT | 41 | 6,050 | 62.5681 |
| 605 | 542 | SH | 04 | 1,318 | 62.5167 |
| 606 | 74 | AF | 03 | 1,950 | 62.4508 |
| 607 | 955 | UL | 03 | 1,194 | 62.3141 |
| 608 | 628 | DL | 43 | 2,305 | 62.1935 |
| 609 | 438 | WZ | 42 | 3,413 | 62.0396 |
| 610 | 797 | BL | 04 | 1,753 | 61.9903 |
| 611 | 1188 | BH | 04 | 437 | 61.9725 |
| 612 | 218 | AI | 07 | 138 | 61.9493 |
| 613 | 112 | DV | 07 | 314 | 61.9108 |
| 614 | 561 | BM | 03 | 1,180 | 61.7000 |
| 615 | 773 | NB | 46 | 2,886 | 61.5828 |
| 616 | 309 | NV | 03 | 1,227 | 61.2584 |
| 617 | 634 | KT | 01 | 188 | 60.8989 |
| 618 | 658 | AV | 02 | 1,169 | 60.8683 |
| 619 | 81 | TO | 02 | 760 | 60.7711 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 620 | 477 | WO | 07 | 1,858 | 60.6615 |
| 621 | 98 | LW | 43 | 3,636 | 60.4631 |
| 622 | 328 | AD | 10 | 791 | 60.1757 |
| 623 | 786 | WEB | 05 | 443 | 60.1242 |
| 624 | 1227 | RO | 03 | 919 | 59.7769 |
| 625 | 566 | PA | 07 | 1,569 | 59.6699 |
| 626 | 696 | MAR | 44 | 5,031 | 59.6208 |
| 627 | 1192 | GR | 01 | 27 | 59.4074 |
| 628 | 943 | FD | 05 | 1,552 | 59.3744 |
| 629 | 904 | WI | 03 | 246 | 59.3008 |
| 630 | 375 | GG | 03 | 2,284 | 58.8349 |
| 631 | 285 | SIE | 42 | 2,312 | 58.6639 |
| 632 | 522 | QV | 03 | 1,048 | 58.6412 |
| 633 | 781 | RU | 04 | 1,603 | 58.6388 |
| 634 | 695 | WEB | 02 | 487 | 58.5811 |
| 635 | 41 | NP | 44 | 2,864 | 58.5719 |
| 636 | 972 | AN | 10 | 1,093 | 58.5499 |
| 637 | 376 | AD | 02 | 2,107 | 58.3640 |
| 638 | 746 | AN | 08 | 1,059 | 58.2757 |
| 639 | 1179 | KB | 10 | 637 | 58.2402 |
| 640 | 25 | HB | 03 | 426 | 58.1854 |
| 641 | 371 | BU | 01 | 597 | 58.1843 |
| 642 | 666 | MP | 02 | 1,550 | 57.6935 |
| 643 | 815 | IM | 47 | 817 | 57.5361 |
| 644 | 348 | PA | 05 | 932 | 57.5000 |
| 645 | 1186 | UN | 09 | 1,021 | 57.3457 |
| 646 | 881 | UV | 06 | 1,614 | 57.1623 |
| 647 | 451 | WE | 08 | 756 | 57.1376 |
| 648 | 638 | SB | 04 | 1,752 | 57.0696 |
| 649 | 848 | WT | 02 | 2,006 | 57.0678 |
| 650 | 697 | RO | 43 | 1,203 | 57.0657 |
| 651 | 914 | AD | 05 | 1,252 | 56.7149 |
| 652 | 1123 | DR | 01 | 900 | 56.4844 |
| 653 | 1144 | HT | 05 | 863 | 56.4090 |
| 654 | 1230 | CB | 04 | 1,664 | 56.2644 |
| 655 | 596 | ES | 05 | 1,980 | 56.1465 |
| 656 | 487 | WE | 02 | 1,286 | 56.0016 |
| 657 | 304 | LK | 05 | 1,336 | 55.9970 |
| 658 | 250 | HY | 08 | 1,453 | 55.9821 |
| 659 | 385 | BZ | 02 | 1,083 | 55.9141 |
| 660 | 718 | GS | 29 | 277 | 55.7184 |
| 661 | 209 | BY | 08 | 1,524 | 55.5190 |
| 662 | 405 | MY | 05 | 1,517 | 55.4964 |
| 663 | 1021 | GZ | 43 | 3,385 | 55.4396 |
| 664 | 602 | CB | 03 | 899 | 55.2091 |
| 665 | 963 | DN | 01 | 849 | 55.1237 |
| 666 | 907 | EC | 04 | 1,804 | 55.1147 |
| 667 | 792 | LP | 04 | 942 | 55.1019 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 668 | 1190 | GZ | 42 | 1,478 | 55.0277 |
| 669 | 1234 | GS | 28 | 203 | 54.8177 |
| 670 | 808 | FD | 16 | 1,241 | 54.6922 |
| 671 | 462 | WE | 04 | 250 | 54.2640 |
| 672 | 419 | UN | 01 | 1,050 | 53.9095 |
| 673 | 286 | OA | 01 | 729 | 53.5816 |
| 674 | 698 | BI | 46 | 1,374 | 53.5699 |
| 675 | 1105 | BI | 05 | 913 | 53.5663 |
| 676 | 45 | DV | 02 | 1,890 | 53.3783 |
| 677 | 1083 | WF | 43 | 2,366 | 53.1031 |
| 678 | 277 | TO | 06 | 574 | 53.0000 |
| 679 | 455 | TB | 03 | 167 | 52.9341 |
| 680 | 470 | DE | 01 | 706 | 52.7946 |
| 681 | 968 | IM | 46 | 2,096 | 52.7352 |
| 682 | 426 | AF | 10 | 1,045 | 52.7273 |
| 683 | 265 | CD | 10 | 1,101 | 52.6167 |
| 684 | 431 | GP | 05 | 957 | 52.2602 |
| 685 | 541 | SB | 03 | 1,514 | 52.1446 |
| 686 | 90 | BA | 44 | 4,427 | 52.0951 |
| 687 | 190 | CC | 03 | 1,906 | 52.0414 |
| 688 | 520 | DR | 02 | 2,196 | 52.0383 |
| 689 | 988 | CD | 11 | 555 | 51.9838 |
| 690 | 962 | CA | 02 | 1,813 | 51.8930 |
| 691 | 242 | GV | 05 | 919 | 51.8215 |
| 692 | 656 | OA | 07 | 593 | 51.7993 |
| 693 | 961 | VL | 01 | 1,473 | 51.7658 |
| 694 | 719 | BU | 02 | 116 | 51.7069 |
| 695 | 1025 | DN | 02 | 747 | 51.6292 |
| 696 | 648 | WEB | 03 | 1,863 | 51.5931 |
| 697 | 1094 | HA | 05 | 1,796 | 51.4326 |
| 698 | 177 | FD | 15 | 1,859 | 51.1253 |
| 699 | 232 | BR | 04 | 1,025 | 50.9239 |
| 700 | 756 | EU | 11 | 1,586 | 50.7648 |
| 701 | 646 | NS | 06 | 1,867 | 50.5753 |
| 702 | 443 | HY | 11 | 1,337 | 50.5273 |
| 703 | 1159 | SA | 45 | 4,907 | 50.5111 |
| 704 | 32 | SA | 48 | 4,142 | 50.3551 |
| 705 | 495 | BT | 02 | 1,818 | 50.2866 |
| 706 | 57 | BM | 04 | 1,646 | 50.1640 |
| 707 | 108 | MB | 04 | 284 | 50.0880 |
| 708 | 851 | KI | 46 | 2,685 | 50.0142 |
| 709 | 1115 | SF | 13 | 770 | 49.8779 |
| 710 | 654 | BR | 10 | 1,512 | 49.8565 |
| 711 | 256 | DV | 03 | 780 | 49.7705 |
| 712 | 141 | AN | 02 | 2,937 | 49.6912 |
| 713 | 840 | UL | 49 | 2,079 | 49.6561 |
| 714 | 966 | UL | 02 | 1,140 | 49.4044 |
| 715 | 382 | LJ | 02 | 1,873 | 49.1853 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 716 | 619 | PA | 03 | 2,374 | 48.8736 |
| 717 | 1035 | CYF | 41 | 4,501 | 48.8076 |
| 718 | 1171 | SB | 05 | 1,453 | 48.5409 |
| 719 | 581 | SB | 08 | 1,383 | 48.4873 |
| 720 | 1028 | IND | 04 | 33 | 48.3636 |
| 721 | 647 | GV | 02 | 2,038 | 48.2861 |
| 722 | 377 | CR | 04 | 2,262 | 48.2847 |
| 723 | 1137 | SH | 10 | 868 | 48.2569 |
| 724 | 923 | BT | 07 | 1,532 | 48.2467 |
| 725 | 440 | ED | 04 | 1,961 | 48.2188 |
| 726 | 412 | FD | 13 | 800 | 48.0238 |
| 727 | 538 | CD | 12 | 1,657 | 47.9457 |
| 728 | 1262 | FAN | 47 | 3,649 | 47.6300 |
| 729 | 1139 | BM | 02 | 101 | 47.6139 |
| 730 | 275 | DE | 05 | 1,663 | 46.9597 |
| 731 | 502 | BE | 03 | 1,330 | 46.8609 |
| 732 | 519 | GW | 01 | 2,326 | 46.7511 |
| 733 | 726 | HV | 04 | 2,170 | 46.6373 |
| 734 | 642 | AD | 03 | 754 | 46.5981 |
| 735 | 366 | SW | 08 | 1,607 | 46.4231 |
| 736 | 444 | BR | 14 | 122 | 46.3934 |
| 737 | 844 | HB | 47 | 1,204 | 46.1362 |
| 738 | 866 | HA | 06 | 1,925 | 46.0774 |
| 739 | 513 | GA | 05 | 1,129 | 45.9477 |
| 740 | 259 | FT | 04 | 1,271 | 45.8434 |
| 741 | 1108 | HNY | 02 | 1,479 | 45.7647 |
| 742 | 441 | OB | 41 | 1,127 | 45.6983 |
| 743 | 699 | GN | 10 | 1,784 | 45.6939 |
| 744 | 550 | WO | 01 | 1,121 | 45.6476 |
| 745 | 573 | ES | 04 | 306 | 45.5719 |
| 746 | 338 | NEW | 01 | 1,135 | 45.5683 |
| 747 | 373 | MAR | 43 | 2,980 | 45.3436 |
| 748 | 267 | HNY | 04 | 675 | 45.2252 |
| 749 | 673 | SE | 02 | 1,363 | 45.2040 |
| 750 | 525 | TIK | 01 | 929 | 45.1572 |
| 751 | 270 | CD | 05 | 1,850 | 45.0741 |
| 752 | 64 | LA | 03 | 1,557 | 44.9942 |
| 753 | 257 | FD | 04 | 368 | 44.9674 |
| 754 | 903 | KI | 41 | 2,906 | 44.9006 |
| 755 | 1245 | FD | 10 | 2,115 | 44.8511 |
| 756 | 617 | SE | 01 | 1,169 | 44.7767 |
| 757 | 769 | CE | 01 | 1,537 | 44.7280 |
| 758 | 776 | CE | 04 | 1,577 | 44.6823 |
| 759 | 1286 | GR | 04 | 53 | 44.6604 |
| 760 | 757 | PO | 01 | 869 | 44.6352 |
| 761 | 1216 | SF | 05 | 466 | 44.4721 |
| 762 | 527 | CG | 04 | 1,305 | 44.3241 |
| 763 | 486 | WT | 01 | 838 | 44.2816 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 764 | 681 | CL | 05 | 1,003 | 44.2213 |
| 765 | 551 | THW | 48 | 4,344 | 44.1987 |
| 766 | 106 | SR | 07 | 701 | 44.1826 |
| 767 | 830 | HE | 03 | 1,625 | 44.1065 |
| 768 | 133 | WT | 12 | 676 | 43.9867 |
| 769 | 100 | THW | 42 | 4,213 | 43.9506 |
| 770 | 1242 | HT | 09 | 536 | 43.9254 |
| 771 | 400 | IM | 48 | 1,066 | 43.7936 |
| 772 | 165 | TB | 06 | 1,661 | 43.6159 |
| 773 | 459 | AF | 06 | 2,173 | 43.4763 |
| 774 | 248 | LV | 03 | 992 | 43.4375 |
| 775 | 709 | PE | 02 | 1,857 | 43.3500 |
| 776 | 53 | SW | 06 | 1,739 | 43.0558 |
| 777 | 1034 | CL | 01 | 136 | 43.0368 |
| 778 | 570 | GE | 45 | 3,323 | 42.9729 |
| 779 | 138 | HV | 06 | 1,215 | 42.9391 |
| 780 | 606 | MAR | 42 | 3,902 | 42.9167 |
| 781 | 941 | CL | 03 | 1,999 | 42.9130 |
| 782 | 296 | IM | 42 | 1,682 | 42.6046 |
| 783 | 284 | CR | 02 | 72 | 42.5556 |
| 784 | 721 | LB | 05 | 1,345 | 42.5130 |
| 785 | 390 | HE | 01 | 1,580 | 42.4848 |
| 786 | 724 | FT | 08 | 1,344 | 42.4420 |
| 787 | 311 | DE | 03 | 1,132 | 42.4320 |
| 788 | 432 | CB | 05 | 1,493 | 42.3650 |
| 789 | 413 | AF | 08 | 1,626 | 42.0332 |
| 790 | 644 | ADK | 44 | 370 | 41.9405 |
| 791 | 1095 | EL | 09 | 603 | 41.8607 |
| 792 | 813 | VVV | 04 | 901 | 41.8158 |
| 793 | 174 | SH | 08 | 1,716 | 41.7937 |
| 794 | 989 | FR | 46 | 3,756 | 41.7812 |
| 795 | 931 | BA | 43 | 4,671 | 41.7459 |
| 796 | 167 | GL | 02 | 136 | 41.6912 |
| 797 | 749 | SB | 06 | 1,649 | 41.6586 |
| 798 | 1012 | CA | 06 | 1,106 | 41.4910 |
| 799 | 741 | SH | 01 | 1,401 | 41.4090 |
| 800 | 240 | AN | 03 | 1,239 | 41.3551 |
| 801 | 56 | GW | 06 | 1,569 | 41.2027 |
| 802 | 953 | KW | 46 | 2,952 | 41.1301 |
| 803 | 1120 | HR | 04 | 1,141 | 40.7748 |
| 804 | 71 | HA | 04 | 1,799 | 40.6971 |
| 805 | 565 | HM | 06 | 2,926 | 40.6644 |
| 806 | 1221 | KT | 02 | 631 | 40.6070 |
| 807 | 867 | TO | 10 | 2,200 | 40.4823 |
| 808 | 1161 | WEB | 09 | 682 | 40.3299 |
| 809 | 488 | CB | 02 | 1,123 | 40.3010 |
| 810 | 393 | AD | 07 | 1,391 | 40.2423 |
| 811 | 1142 | MY | 02 | 887 | 40.0564 |

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| 2003 SAIDI Ranking | 2002 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2003 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 812 | 298 | KT | 04 | 502 | 39.9821 |
| 813 | 894 | CE | 08 | 1,725 | 39.9188 |
| 814 | 859 | CG | 03 | 867 | 39.8627 |
| 815 | 1168 | NM | 03 | 1,651 | 39.7559 |
| 816 | 818 | LK | 02 | 2,666 | 39.6579 |
| 817 | 1180 | HY | 09 | 1,255 | 39.3562 |
| 818 | 229 | BM | 06 | 1,099 | 39.2830 |
| 819 | 690 | TE | 01 | 1,820 | 39.2670 |
| 820 | 717 | HM | 03 | 1,264 | 39.2223 |
| 821 | 406 | HE | 08 | 1,578 | 39.1736 |
| 822 | 292 | WZ | 45 | 2,860 | 39.1640 |
| 823 | 816 | DV | 05 | 761 | 39.0565 |
| 824 | 387 | CD | 01 | 1,164 | 38.7637 |
| 825 | 1270 | HT | 07 | 976 | 38.6568 |
| 826 | 206 | MP | 05 | 1,694 | 38.6334 |
| 827 | 472 | KI | 43 | 2,822 | 38.2310 |
| 828 | 187 | GG | 06 | 1,517 | 38.1134 |
| 829 | 1104 | CA | 05 | 473 | 38.0063 |
| 830 | 1163 | BI | 10 | 16 | 38.0000 |
| 831 | 4 | LJ | 08 | 1,439 | 37.9201 |
| 832 | 865 | BL | 02 | 1,656 | 37.7959 |
| 833 | 346 | RS | 04 | 1,213 | 37.7321 |
| 834 | 59 | THW | 46 | 5,147 | 37.7074 |
| 835 | 799 | UV | 07 | 1,167 | 37.5878 |
| 836 | 991 | AN | 01 | 849 | 37.5548 |
| 837 | 54 | FW | 04 | 1,800 | 37.4378 |
| 838 | 475 | BT | 05 | 2,276 | 37.4038 |
| 839 | 969 | UL | 46 | 2,795 | 37.3274 |
| 840 | 683 | ST | 05 | 1,108 | 37.1895 |
| 841 | 784 | TV | 04 | 1,641 | 37.0232 |
| 842 | 549 | BA | 02 | 1,280 | 36.9633 |
| 843 | 747 | CYF | 42 | 4,009 | 36.8693 |
| 844 | 1136 | KB | 04 | 1,906 | 36.8452 |
| 845 | 820 | LP | 03 | 1,054 | 36.7400 |
| 846 | 318 | JP | 07 | 428 | 36.7150 |
| 847 | 372 | CS | 01 | 1,418 | 36.4401 |
| 848 | 427 | ME | 10 | 667 | 36.1649 |
| 849 | 836 | SA | 43 | 610 | 36.1607 |
| 850 | 902 | UV | 01 | 690 | 35.9696 |
| 851 | 1053 | FW | 03 | 2,074 | 35.9479 |
| 852 | 980 | GA | 04 | 1,295 | 35.9452 |
| 853 | 1090 | SH | 03 | 1,891 | 35.7076 |
| 854 | 169 | HY | 07 | 1,043 | 35.5896 |
| 855 | 621 | HNY | 03 | 1,126 | 35.5124 |
| 856 | 217 | UV | 04 | 1,630 | 35.4804 |
| 857 | 569 | AL | 06 | 1,180 | 35.3186 |
| 858 | 492 | HX | 03 | 753 | 35.1023 |
| 859 | 381 | RS | 06 | 162 | 34.9383 |