

Control Number: 29165



Item Number: 4

Addendum StartPage: 0

## PUC DOCKET NO. 29165

TEXAS-NEW MEXICO POWER	§
COMPANY'S SERVICE QUALITY	§
REPORT TO THE PUBLIC UTILITY	§
COMMISSION OF TEXAS IN	§
ACCORDANCE WITH SUBST. RULE	§
§25.81	§

PUBLIC UTILITY COMMISSION
OF TEXASLIC UTILITY COMMISSION
FILING CLERK

Contact: Tony Thompson Phone: (817) 377-5579 E-mail: tthompson@tnpe.com 2004 FEB 13 AM 10: 2

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### §25.52. -- Reliability and Continuity of Service.

http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc

**Application.** This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

## Public Utility Regulatory Act §31.002

http://www.puc.state.tx.us/rules/statutes/index.cfm

**DEFINITIONS.** 

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Type Name of Utility in the Cell Below

Utility: TEXAS - NEW MEXICO POWER COMPANY

Type Total Number of Distribution Feeders in the Cell Below

Feeders: 289

Due:

February 14, 2004

File:

**Five Printed Copies and** 

One Electronic Copy of This Excel File

**Project:** 

29165

Address:

Attn: Filing Clerk

**Public Utility Commission of Texas** 

P.O. Box 13326

**Austin, Texas 78711-3326** 

If you have any questions, please contact:

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## **Service Quality Report**

To The

## **Public Utility Commission of Texas**

In Accordance With

Substantive Rule §25.81 2003 Reporting Year

**TEXAS - NEW MEXICO POWER COMPANY** 

Project 29165

# Service Quality Report to the Public Utility Commission of Texas

**TEXAS - NEW MEXICO POWER COMPANY** 

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2003	.6259	0.0270	0.0292	0.0332	0.0520 0.0417 0.0971 0.0604	0.0417	0.0971	0.0604	0.0812	0.0812   0.0797   0.0313   0.0511   0.0420	0.0313	0.0511	0.0420
Scheduled													
2003	0.0121	0.0027 0.0005	0.0005	0	0.0001 0.0003		0.0002	0.0003	0	0.0002 0.0001	0.0001	0.0077	0
Outside Causes													
2003	0	0	0	0	0	0	0	0	0	0	0	0	0
Major Events													
2003	0.0035	0	0	0	0	0	0	0	0.0035	0	0	0	0

# Service Quality Report to the Public Utility Commission of Texas

## **TEXAS - NEW MEXICO POWER COMPANY**

System SAIDI	Annual	Jan	Feb	March	April	Мау	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2003	45.98	1.8343	1.7827	2.1425	3.1356	3.1356   4.8764   7.8697	7.8697	5.7055	5.8979	3.2708	5.8979 3.2708 2.1802	3.7216	3.564
Scheduled 2003	.7661	.1106	.0229	.0091	.025	.0317	.0112	6600	.0013	.021	7900.	.5049	.0118
Outside Causes 2003	0	0	0	0	0	0	0	0	0	0	0	0	0
Major Events 2003	.2401	0	0	0	0	0	0	0	.2401	0	0	0	) O

289 2.8566 2.7599 Total Number of Feeders 3.0806 3.0270 2.8956 2.1843 2.1748 2.1346 2.6034 2.5624 2.1195 2.1152 2.1016 2.0761 2.0632 2.0526 2.0130 2.0068 2.0000 1.9585 2.1677 .9235 .9444 2003 SAIFI Value .9167 .8662 .7500 1453 075 48 454 1132 1581 457 424 914 416 92 278 128 105 709 38 38 155 440 164 185 638 Customers Number of Identification 1294 2200 1128 22570 12P28 2508 25P312 26P01 22455 22820 12605 Feeder 12K434 25P217 12F130 12K86 22825 2K446 2270 1245 12486 1277 1259 1145 2F164 25F61 Substation Identification NORTHSIDE SUBSTATION **DICKINSON SUBSTATION** DICKINSON SUBSTATION MAGNOLIA SUBSTATION **MALNUT SPRINGS SUB** REEVES CO. NO. 4 SUB SWEENY SUBSTATION DOWNTOWN 12.5 SUB JONES STREET SUB **VALLEY MILLS SUB** LAKEPOINTE SUB CALIFORNIA SUB KEYSTONE SUB **RED RIVER SUB** HANDLEY SUB FLAT TOP SUB WHITNEY SUB HANDLEY SUB **MICKETT SUB BELDING SUB GRAHAM SUB GRAHAM SUB** NOCONA SUB **BRYSON SUB** CLIMAX SUB PYOTE SUB **SOMEZ SUB PYOTE SUB TEXAS - NEW MEXICO POWER COMPANY ALVIN SUB** Distribution Feeder Indices for Forced Interruptions List all Distribution Feeders on Texas System 2002 SAIFI Ranking Add or Delete Rows as Necessary 202 37 100 150 240 219 256 183 87 172 28 55 106 65 8 48 99 15 121 ဖ With More Than 10 Customers က **2003 SAIFI** Ranking 10 13 14 15 16 18 19 12 17 20 23 25 4 S) ဖ 7 22 24 ω O 21

3	2	GOWIEZ SUB	20102	<u>x</u>	1.5000
31	128	PETROLIA SUB	12260	926	1.4930
32	142	ALVIN SUB	1115	1825	1.4903
33	151	LAMARQUE SUBSTATION	1205	1031	1.4541
34	64	THURBER SUB	1447	909	1.4309
35	157	FRIENDSWOOD SUBSTATION	1251	1686	1.4091
36	8	CLIMAX SUB	22110	1043	1.4019
37	44	WEST COLUMBIA LOCAL SUBSTATION	1235	729	1.3608
38	122	NORTHSIDE SUBSTATION	1295	1531	1.3519
39	108	DICKINSON SUBSTATION	1279	1744	1.3372
40	12	LONE STAR SUB	25P171	30	1.2999
41	153	FREEWAY PARK SUBSTATION	1103	1421	1.2959
42	114	KRUGERVILLE SUB	2608	1558	1.2843
43	160	NORTHSIDE SUBSTATION	1292	1391	1.2834
44	215	SOUTH SUB	1107	1393	1.2675
45	41	JONES STREET SUB	1412	427	1.2481
46	69	LONE OAK SUB	13384	384	1.2345
47	154	FLAT TOP SUB	26P02	30	1.2333
48	216	HILL COUNTY SUB	22125	391	1.1919
49	20	NORTHSIDE SUBSTATION	1293	641	1.1780
50	144	WEST SUB	1235	1298	1.1747
51	262	MERIDIAN SUB	069	270	1.1741
52	51	FRIENDSWOOD SUBSTATION	1252	1478	1.1612
53	165	ANGLETON SUBSTATION	1245	544	1.1541
54	159	LEAGUE CITY MAIN SUBSTATION	1284	1351	1.1485
55	147	HEIGHTS SUBSTATION	1222	298	1.1473
56	178	SOUTH SUB	1102	1416	1.1432
57	61	KERMIT NO. 2 SUB	12K48	205	1.1295
58	101	OLD OCEAN SUBSTATION	1261	172	1.1161
59	210	KERMIT NO. 2 SUB	12K98	289	1.1108
09	24	LEONARD SUB	12678	277	1.0903
61	234	HAMILTON CITY SUB	22780	908	1.0867
62	241	CLIFTON 1 22KV SUB	22495	327	1.0551
63	22	OLNEY SUB	1690	528	1.0550
64	180	SAINT JO SUB	401	221	1.0520
65	43	TEJAS SUBSTATION	1217	202	1.0496
99	201	MESTSIB	2007	, 000	

10040	1.0342	1.0263	1.0239	1 0172	1.0.1	1.0004	1,000	0.000	0.9826	0.9626	0.000	0.8560	0.8304	0.8240	0.8017	0.7863	0 7824	0.7483	0 7437	0.7342	0.6462	0.6313	0.6207	0.6095	0.5978	0.5970	0.5901	0.5713	0.5569	0.5511	0.5418	0.5281	0.5256	0.5146	0.5000
557	† C	308	419	1264	157	1372	23	1152	627	43	1113	1811	1422	1442	160	234	339	1487	795	687	130	1560	1084	839	1431	809	029	1522	464	1807	431	724	1081	564	14
1 23340	2516	089	2512	1298	1300	2544	25P47	22300	22575	1270	12F71	1033	1272	1253	1155	12682	12490	1240	13370	22295	13P37	2252	1103	1233	1271	1291	1281	1241	1260	22164	408	13610	1244	2210	25K11
THILL COUNTY SUB	LAKEPOINTE SUB	MERIDIAN SUB	LAKEPOINTE SUB	FREEWAY PARK SUBSTATION	SOUTH BEND SUB	LAKEPOINTE SUB	COCHISE SUB	GLEN ROSE SUB	VALLEY MILLS SUB	WALNUT SPRINGS SUB	16TH STREET SUB	TH SUB	DICKINSON SUBSTATION	FRIENDSWOOD SUBSTATION	ANGLETON SUBSTATION	LEONARD SUB	NOCONA SUB	ANGLETON SUBSTATION	NOCONA SUB	GLEN ROSE SUB	REEVES CO. NO. 4 SUB	RED RIVER SUB	SOUTH SUB	WEST COLUMBIA LOCAL SUBSTATION	BRAZORIA SUBSTATION	BRAZORIA SUBSTATION	LEAGUE CITY MAIN SUBSTATION	ANGLETON SUBSTATION	OLD OCEAN SUBSTATION	DEPORT SUB (ONCOR)	SAINT JO SUB	NOCONA SUB	ANGLETON SUBSTATION	WALNUT SPRINGS SUB	WINKLER CO. NO. 6 SUB
223	20	185	<i>L</i> 9	116	163	244	84	13	135	189	75	200	11	164	09	137	170	53	88	103	89	40	125	105	97	141	112	14	28	_	175	39	31	9/	59
67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	98	87	88	89	06	91	92	93	94	CA	96	97	98	66	100	101	102

104	34	JSWEENY SUBSTATION	1263	260	0.4681
105	117	LEAGUE CITY MAIN SUBSTATION	1282	1982	0.4624
106	28	PUCKETT SUB	25F18	26	0.4616
107	130	FRIENDSWOOD SUBSTATION	1107	1250	0.4504
108	83	BRAZORIA SUBSTATION	1270	959	0.4278
109	123	LAMARQUE SUBSTATION	1201	914	0.4271
110	111	ALVIN SUB	1117	1416	0.4227
111	156	FREEWAY PARK SUBSTATION	1101	1480	0.4183
112	138	SWEENY SUBSTATION	1264	1213	0.4130
113	217	WORSHAM FIELD SUB	13P98	240	0.4126
114	118	BLUE RIDGE SUB	22700	387	0.4109
115	110	ALVIN SUB	1257	1819	0.4025
116	191	LAKE WHITNEY SUB	1230	538	0.4019
117	25	THURBER SUB	1490	797	0.4006
118	27	LAMARQUE SUBSTATION	1202	1085	0.3995
119	17	GLEN ROSE SUB	22305	962	0.3832
120	109	LAMARQUE SUBSTATION	1204	1542	0.3822
121	82	GLEN ROSE SUB	22285	215	0.3769
122	29	TEJAS SUBSTATION	1212	347	0.3718
123	238	TRENTON SUB	4120	193	0.3419
124	146	LAMARQUE SUBSTATION	1110	375	0.3414
125	49	SYCAMORE SUB	24105	126	0.3412
126	120	SWEENY SUBSTATION	1129	653	0.3367
127	30	DICKINSON SUBSTATION	1267	1023	0.3364
128	119	ANGLETON SUBSTATION	1243	1246	0.3336
129	47	FRIENDSWOOD SUBSTATION	1109	1346	0.3222
130	49	NOCONA SUB	13374	702	0.3202
131	78	OLNEY SUB	1685	909	0.3202
132	218	EMORY SUB (ONCOR)	1201	1354	0.3111
133	127	FRIENDSWOOD SUBSTATION	1108	1644	0.3088
134	92	MERIDIAN SUB	23210	792	0.3013
135	209	PECOS MAIN SUB	12P362	712	0.2823
136	6	WHITEWRIGHT SUB	12574	999	0.2797
137	124	WEST COLUMBIA LOCAL SUBSTATION	1237	830	0.2792
138	85	ALVIN SUB	1254	1338	0.2784
139	91	DICKINSON SUBSTATION	1266	628	0.2741
140	113	LAMARQUE SUBSTATION	1203	452	0.2719

115
LONE STAR SUB
WHITEWRIGHT
LEAGUE CITY MAIN SUBSTATION
ALVIN SUB
ALVIN SUB
SOUTH SUB
ALVIN SUB
MAGNOLIA SUBSTATION
FREEWAY PARK SUBSTATION
MAGNOLIA SUBSTATION
WHITEWRIGHT SUB
WHITNEY SUB
NORTHSIDE SUBSTATION
W.D. FAULKNER SUB
LEONARD SUB
WEST SUB
DOWNTOWN 4.16 SUB
CLIFTON 1 22KV SUB
DOWNTOWN 12.5 SUB
WEST COLUMBIA LOCAL SUBSTATION
FLAT TOP SUB
CORYELL CO SUB
JONES STREET SUB
GLEN ROSE SUB
JONES STREET SUB
STAFFORD SUB
HEIGHTS SUBSTATION
HAMILTON COUNTY SUB
TEJAS SUBSTATION
HEIGHTS SUBSTATION
WHITEWRIGHT SUB
WICKETT SUB
WEST SUB
LEONARD SUB
TEJAS SUBSTATION

178	168	TWEST SUB	1201	869	0.1174
179	212	FREEWAY PARK SUBSTATION	1297	410	0.1171
180	2	AIRPORT SUB	12F271	26	0.1134
181	107	CALIFORNIA SUB	12K87	54	0.1111
182	46	ANGLETON SUBSTATION	1154	1000	0.1090
183	235	SANDERSON SUB	4S27	103	0.1068
184	06	ANGLETON SUBSTATION	1153	2298	0.1054
185	257	KERMIT NO. 1 SUB	4K02	211	0.1043
186	197	ANGLETON SUBSTATION	1242	1000	0.1040
187	237	SOUTH SUB	1104	3256	0.1034
188	174	LEAGUE CITY MAIN SUBSTATION	1285	1812	0.1032
189	73	KRUGERVILLE SUB	2604	1996	0.1028
190	131	BRAZORIA SUBSTATION	1290	929	0.0994
191	231	HAMILTON CITY SUB	22785	265	0.0981
192	203	KERMIT NO. 1 SUB	4K04	393	0.0968
193	247	CLIFTON #2 SUB	4160	346	0.0925
194	206	LAKE WHITNEY SUB	12355	915	0.0921
195	38	LONGNECK SUB	23126	471	0.0913
196	93	AIRPORT SUB	12F44	230	0.0887
197	255	GATESVILLE 2 SUB	429	373	0.0884
198	236	TIH 20 SUB	12P566	118	0.0847
199	238	TT SUB	1032	3074	0.0827
200	173	FREEWAY PARK SUBSTATION	1102	461	0.0782
201	233	WALNUT SPRINGS SUB	2215	103	0.0776
202	129	MAGNOLIA SUBSTATION	1150	612	0.0703
203	187	SOUTH SHORE SUBSTATION	1190	2200	0.0701
204	152	WEST SUB	1202	086	0.0694
205	139	HEIGHTS SUBSTATION	1132	933	0.0684
206	96	TI SUB	1012	2110	0.0672
207	271	VALLEY MILLS SUB	22565	425	0.0612
208	161	16TH STREET SUB	12F72	282	0.0603
209	196	☐WEST SUB	1203	749	0.0574
210	184	HAMILTON CITY SUB	23820	368	0.0544
211	221	SOUTH SHORE SUBSTATION	1195	1745	0.0469
212	195	PECOS MAIN SUB	12P02	1167	0.0456
213	186	SOUTH SHORE SUBSTATION	1192	1584	0.0454
214	66	JCLIFTON #2 SUB	23165	22	0.0364

215	242	JCHETON #2 SHB	4165	115	
216	54	LAKEPOINTE SUB	4165 2536	4 0	0.0361
217	179	COCHISE SUB	25P48	233	0.0301
218	211	FRONTIER SUB	4736	790	0.0344
219	198	WEST SUB	1233	594	0.0341
220	224	SOUTH SUB	1108	1462	0.0337
221	207	WEST SUB	1221	1752	0.00.0
222	194	GATESVILLE 2 SUB	23065	30	0.0267
223	243	WHITNEY SUB	22460	633	0.0230
224	5	LAKEPOINTE SUB	2540	673	0.0233
225	104	STAFFORD SUB	12P82	317	0.0233
226	251	CLIFTON 1 4KV SUB	490	40	0.0233
227	155	HAMILTON COUNTY SUB	24015	650	0.0239
228	226	LEAGUE CITY MAIN SUBSTATION	1280	934	0.0214
229	264	PECOS MAIN SUB	2P03	379	0.0211
230	250	CLIFTON 1 4KV SUB	407	289	0.0208
231	239	PECOS MAIN SUB	12P03	370	0.0189
232	94	LONE OAK SUB	13388	57	0.0125
233	74	GATESVILLE 2 SUB	22725	1017	0.0176
234	252	CORYELL CO SUB	22160	69	0.0105
235	72	BRYSON SUB	1233	147	0.0136
236	166	RED RIVER SUB	2262	06	0.0133
237	42	HICO CITY SUB	390	296	0.0102
238	248	CLIFTON 1 22KV SUB	22480	109	2010:0
239	230	KEYSTONE SUB	12K437	670	0.0090
240	249	CLIFTON 1 4KV SUB	405	115	0.0087
241	268	SANDERSON SUB	4S26	234	0.0086
242	227	GATESVILLE 1 SUB	422	247	0.0080
243	4	STAFFORD SUB	12P83	486	0.0063
244	261	MERIDIAN SUB	23205	162	0.0062
245	253	GATESVILLE 1 SUB	413	201	0.0050
246	258	KERMIT NO. 1 SUB	4K03	226	0.000
247	222	GATESVILLE 1 SUB	419	250	0.000
248	213	HAMILTON COUNTY SUB	2345	263	0.0038
249	214	HICO CITY SUB	395	578	0.0034
250	N/A	OLNEY SUB	1695	784	0.0026
251	208	THURBER SUB	22890	400	0.0025
			-		)   ) ) ; )

252	N/A	]BOGATA SUB	412	110	00000
253	N/A	BOGATA SUB	416	221	0.0000
254	N/A	BOGATA SUB	464	191	0.000
255	245	CLEMENS DOME SUBSTATION	1175	12	0.0000
256	177	CORYELL CO SUB	22155	929	0.000
257	N/A	DETROIT SUB	474	29	0.000
258	N/A	DETROIT SUB	479	152	0.0000
259	254	GATESVILLE 2 SUB	426	256	0.0000
260	102	HAMILTON CITY SUB	23825	150	0.000
261	182	KERMIT NO. 1 SUB	4K05	143	0.000
262	259	KERMIT NO. 2 SUB	4K06	142	0.000
263	260	KERMIT NO. 2 SUB	4K07	393	0.0000
264	16	LONGNECK SUB	23130	452	0.000
265	N/A	MINTER SUB	12312	150	0.0000
266	N/A	MOBIL SUB	13932	23	0.000
267	N/A	MOBIL SUB	12108	37	0.000.0
267	N/A	OLNEY SWITCH STATION	1201	1354	0.000
268	N/A	OLNEY SWITCH STATION	1202	470	0.000
269	N/A	OLNEY SWITCH STATION	1211	36	0.000
270	N/A	OLNEY SWITCH STATION	1218	108	0.0000
271	263	PECOS MAIN SUB	12P01	86	0.000
272	265	PECOS MAIN SUB	2P04	189	0.000.0
273	266	PECOS MAIN SUB	2P05	19	0.000
274	220	PECOS MAIN SUB	2P06	211	0.000
275	267	PETROLIA STEP-UP SUB	22495	184	0.000
276	N/A	PILOT POINT SUB	2608PP	792	0.000
277	N/A	PRINCETON SUB	12717	299	0.000
278	98	PUCKETT SUB	25F14	38	0.000.0
279	269	SANDERSON SUB	4S28	316	0.000
280	95	STAFFORD SUB	12P50	289	0.000
281	270	STAFFORD SUB	13P50	88	0.000
283	81	SYCAMORE SUB	24100	41	0.000
284	N/A	TALCO CITY SUB	13399	182	0.000
285	N/A	TALCO CITY SUB	13403	233	0.000
286	32	TALCO WEST SUB	13909	26	0.000
287	35	WHITEWRIGHT SUB	12573	182	0.000.0
288	273	WHITNEY #2 SUB	22469	72	0.000

Distribution Fee	der Indices for	Distribution Feeder Indices for Forced Interruptions			
List all Distribution Feeders on	ion Feeders on	Texas System		Total Numb	Total Number of Feeders
With More Than 10 Customers	10 Customers			<u></u>	289
Add or Delete Rows as Necessary TEXAS - NEW MEXICO PO	Rows as Necess	dd or Delete Rows as Necessary		l	
2003 SAIDI	2002 SAIDI			Number of	2003 SAIDI
Ranking	Ranking	Substation Identification	Feeder Identification	Customers	Value
1	30	THURBER SUB	1447	909	594.3036
2	3	GOMEZ SUB	25F05	18	542.0000
က	74	PYOTE SUB	25P312	128	522.7734
4	185	JONES STREET SUB	1413	1163	419.4979
5	128	SOUTH BEND SUB	1300	157	270.7643
9	224	WHITNEY SUB	22455	709	267.2017
7	26	GRAHAM SUB	1245	164	240.0000
80	41	DICKINSON SUBSTATION	1274	1453	227.9143
თ	31	PYOTE SUB	25P217	48	224.7292
10	175	FLAT TOP SUB	26P01	105	220.5714
17	34	CALIFORNIA SUB	12K86	37	206.8108
12	201	HILL COUNTY SUB	22125	391	190.9309
13	59	LONE STAR SUB	25P171	30	190.2000
14	102	DICKINSON SUBSTATION	1279	1744	183.7942
15	19	GOMEZ SUB	25F61	18	181.8889
16	155	ALVIN SUB	1115	1825	178.6477
17	84	HANDLEY SUB	22825	454	172.6652
18	201	HILL COUNTY SUB	23340	554	161.0993
19	177	GRAHAM SUB	12605	155	151.0645
20	127	NORTHSIDE SUBSTATION	1294	1075	146.2567
21	29	NORTHSIDE SUBSTATION	1295	1531	145.6336
22	235	WALNUT SPRINGS SUB	2200	424	140.9127
23	82	KRUGERVILLE SUB	2608	1558	139.5918
24	09	DICKINSON SUBSTATION	1277	1581	137.6293
25	104	CLIMAX SUB	2270	457	134.1794
26	121	]WEST SUB	1235	1298	129.8767
27	20	CLIMAX SUB	22110	1043	122.0173
28	262	HANDLEY SUB	22820	38	120.5789
29	9	LAKEPOINTE SUB	2508	278	113.6619

ĺ	FREEWAY PARK SUBSTATION	1101	1480	113 0682
	SOUTH SUB	1107	1393	112 5305
	WEST COLUMBIA LOCAL SUBSTATION	1235	729	111 5364
	BRYSON SUB	1230	440	105.3068
	LAMARQUE SUBSTATION	1201	914	103 6160
	KEYSTONE SUB	12K434	26	100 8462
	COCHISE SUB	25P47	23	100.2174
1	LONE OAK SUB	13384	384	99.6016
	OLD OCEAN SUBSTATION	1261	172	99.2674
1	THURBER SUB	1490	797	95.0740
- [	JONES STREET SUB	1412	427	93.5269
39	OLNEY SUB	1690	528	91.9034
-	LAMARQUE SUBSTATION	1205	1031	91.8720
	ANGLETON SUBSTATION	1245	544	90.093
	MAGNOLIA SUBSTATION	1145	1934	89.6396
- 1	NORTHSIDE SUBSTATION	1293	641	86.7317
- 1	DOWNTOWN 12.5 SUB	12F130	1132	86.1687
	SWEENY SUBSTATION	1128	914	83.9956
	REEVES CO. NO. 4 SUB	12P28	92	79.3804
-	WHITEWRIGHT SUB	13563	254	78.5236
	WEST SUB	1223	2394	77.4248
	MERIDIAN SUB	069	270	77.2222
1	DICKINSON SUBSTATION	1272	1422	75.7588
ı	ALVIN SUB	1259	638	74.6379
-	MERIDIAN SUB	089	308	72.8312
ı	II SUB	1033	1811	72.4042
1	VALLEY MILLS SUB	22570	416	71.8534
- 1	HAMILION CITY SUB	22780	908	70.8002
-	LEONARD SUB	12682	234	70.7692
	LEAGUE CITY MAIN SUBSTATION	1284	1351	69.2798
-	SAINT JO SUB	408	431	67.1763
- [	LAKEPOIN IE SUB	2544	1372	67.0780
- [	FLAT TOP SUB	26P02	30	66.6667
	SAINT JO SUB	401	221	66.5204
	CLIFION 1 22KV SUB	22495	327	63.2966
-	161H STREET SUB	12F71	1113	61.7637
	PETROLIA SUB	12260	929	60.3186

59.0704	58.2515	58.2500	57.7978	57.5500	57.3314	56.8649	53.0780	52.1563	51.7660	51.6316	51.3378	51.0119	50.4664	49.2273	48.7631	48.7214	48.7191	48.5894	48.4483	47.7840	47.5271	47.1082	46.7209	43.7276	43.0118	42.2838	42.2293	40.6439	40.3368	38.5590	38.2462	37.6195	37.2800	37.2584	37.0576
1542 1264	1686	24	277	089	1391	185	705	627	47	760	598	419	1085	1421	1807	1522	813	1152	464	1023	1791	564	43	1487	1101	289	724	1084	1250	1431	130	339	1982	387	809
1204 1298	1251	12K446	12678	2516	1292	12486	1217	22575	12F161	1155	1222	2512	1202	1103	22164	1241	1299	22300	1260	1267	1231	2210	1270	1240	1222	22295	13610	1103	1107	1271	13P37	12490	1282	22700	1291
LAMARQUE SUBSTATION FREEWAY PARK SUBSTATION	FRIENDSWOOD SUBSTATION	WICKETT SUB	LEONARD SUB	LAKEPOINTE SUB	NORTHSIDE SUBSTATION	NOCONA SUB	TEJAS SUBSTATION	VALLEY MILLS SUB	BELDING SUB	ANGLETON SUBSTATION	HEIGHTS SUBSTATION	LAKEPOINTE SUB	LAMARQUE SUBSTATION	FREEWAY PARK SUBSTATION	DEPORT SUB (ONCOR)	ANGLETON SUBSTATION	FREEWAY PARK SUBSTATION	GLEN ROSE SUB	OLD OCEAN SUBSTATION	DICKINSON SUBSTATION	ALVIN SUB	WALNUT SPRINGS SUB	WALNUT SPRINGS SUB	ANGLETON SUBSTATION	WEST SUB	GLEN ROSE SUB	NOCONA SUB	SOUTH SUB	FRIENDSWOOD SUBSTATION	BRAZORIA SUBSTATION	REEVES CO. NO. 4 SUB	NOCONA SUB	LEAGUE CITY MAIN SUBSTATION	BLUE RIDGE SUB	BRAZORIA SUBSTATION
56 91								ı					- 1			١																			

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104	197	KED KIVER SUB	2229	416	36.4591
105	21	ANGLETON SUBSTATION	1244	1081	36.3654
106	47	NOCONA SUB	13370	795	35.8226
107	93	BELDING SUB	12F164	12	34.9167
108	176	FRIENDSWOOD SUBSTATION	1253	1442	33.8870
109	5	TEJAS SUBSTATION	1212	347	33.8617
110	207	LAKE WHITNEY SUB	1230	538	33.6431
111	103	ALVIN SUB	1257	1819	33.5168
112	194	LONE STAR SUB	25P174	30	33.5000
113	66	LEAGUE CITY MAIN SUBSTATION	1281	670	33.4373
114	8	WHITEWRIGHT SUB	12574	999	33.3609
115	64	LAMARQUE SUBSTATION	1203	452	32.6637
116	11	PUCKETT SUB	25F18	26	31.9615
117	153	SWEENY SUBSTATION	1264	1213	30.5886
118	120	ALVIN SUB	1232	1035	30.3932
119	230	TRENTON SUB	4120	193	29.9223
120	161	SOUTH SUB	1102	1416	29.8072
121	144	LAMARQUE SUBSTATION	1110	375	29.7653
122	122	WEST COLUMBIA LOCAL SUBSTATION	1233	839	29.5614
123	217	WORSHAM FIELD SUB	13P98	240	27.2417
124	100	FRIENDSWOOD SUBSTATION	1252	1478	26.0886
125	51	RED RIVER SUB	2252	1560	25.1513
126	17	EMORY SUB (ONCOR)	1201	1354	24.9269
127	92	DICKINSON SUBSTATION	1266	628	24.5812
128	136	SWEENY SUBSTATION	1129	653	24.4900
129	115	ANGLETON SUBSTATION	1243	1246	24.2560
130	223	KERMIT NO. 2 SUB	12K98	289	24.2388
131	75	JWINKLER CO. NO. 6 SUB	25K11	14	23.5714
132	52	FRIENDSWOOD SUBSTATION	1109	1346	22.0832
133	126	FRIENDSWOOD SUBSTATION	1108	1644	21.8856
134	78	SWEENY SUBSTATION	1263	260	21.0143
135	12	TEJAS SUBSTATION	1215	1660	20.3331
136	24	GLEN ROSE SUB	22305	962	20.1784
137	195	MAGNOLIA SUBSTATION	1149	1562	19.8969
138	170	LEONARD SUB	14635	288	19.4745
139	88	BRAZORIA SUBSTATION	1270	626	19.3879
140	110	JALVIN SUB	1117	1416	19.2994

37         OLNEY SUB           66         MERIDIAN SUB           186         SOUTH SUB           106         NORTHSIDE SUBSTATION           139         HEIGHTS SUBSTATION           44         GLEN ROSE SUB           124         WEST COLUMBIA LOCAL SUBSTATION           58         NOCONA SUB           189         CLIFTON 1 22KV SUB           129         HAMILTON COUNTY SUB           163         WHITEWRIGHT SUB           76         KERMIT NO. 2 SUB           94         SYCAMORE SUB           218         SOUTH SUB           418         ALVIN SUB           447         WEST COLUMBIA LOCAL SUBSTATION	1685 23210 1109 1228 1228 1134 1297 22285 STATION 1237 13374 22485 14631 10N 1283 2340 12698 12698 12698 12698	506 792 751 1629 830 702 702 199 1338 1058 126	18.9723 18.7639 18.7483 17.6630 17.3330 16.9634 16.1339 16.1339 14.9821 14.9821 14.1809 14.1809 13.9480 13.9480
MERIDIAN SUB SOUTH SUB SOUTH SUB NORTHSIDE SUBSTATION HEIGHTS SUBSTATION FREEWAY PARK SUBSTATION GLEN ROSE SUB WEST COLUMBIA LOCAL SUB NOCONA SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB SYCAMORE SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB SOUTH SUB SOUTH SUB ALVIN SUB SOUTH SUB SOUTH SUB SOUTH SUB SOUTH SUB		792 1629 1629 215 215 396 199 1058 1058 326 326	18.7639 17.6630 17.6630 17.3330 16.9634 16.9634 16.1339 16.1339 14.9821 14.8990 14.4001 14.1809 14.0000 13.9480 13.8327 13.8327
SOUTH SUB NORTHSIDE SUBSTATION HEIGHTS SUBSTATION FREEWAY PARK SUBSTATION GLEN ROSE SUB WEST COLUMBIA LOCAL SUB NOCONA SUB CLIFTON 1 22KV SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB ALVIN SUB ALVIN SUB SOUTH SUB SOUTH SUB SOUTH SUB ALVIN SUB ALVIN SUB ALVIN SUB ALVIN SUB		751 1629 925 410 215 830 702 1402 1338 1058 126 3256	18.7483 17.6630 17.3330 16.9634 16.3398 16.1339 14.9821 14.8990 14.4001 14.4001 14.1809 14.0000 13.9480 13.8327 13.8327
NORTHSIDE SUBSTATION HEIGHTS SUBSTATION FREEWAY PARK SUBSTATION GLEN ROSE SUB WEST COLUMBIA LOCAL SUB NOCONA SUB CLIFTON 122KV SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB ALVIN SUB MEST COLUMBIA LOCAL SUB		1629 925 410 215 830 702 199 1338 1058 126	17.6630 17.3330 16.9634 16.6698 16.3398 16.1339 14.9821 14.8990 14.4001 14.1809 14.0000 13.9480 13.8327
HEIGHTS SUBSTATION FREEWAY PARK SUBSTATION GLEN ROSE SUB WEST COLUMBIA LOCAL SUB NOCONA SUB CLIFTON 122KV SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB SYCAMORE SUB SYCAMORE SUB SYCAMORE SUB SYCAMORE SUB ALVIN SUB		925 410 215 830 702 1402 199 1058 126	17.3330 16.9634 16.6698 16.3398 16.1339 14.9821 14.4001 14.1809 14.0000 13.9480 13.8327 13.8327
FREEWAY PARK SUBSTATION GLEN ROSE SUB WEST COLUMBIA LOCAL SUB NOCONA SUB CLIFTON 122KV SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB SYCAMORE SUB SYCAMORE SUB SOUTH SUB ALVIN SUB		410 215 830 702 1402 199 1058 126 3256	16.9634 16.6698 16.3398 16.1339 14.9821 14.4001 14.1809 14.0000 13.9480 13.8327 13.8327
GLEN ROSE SUB WEST COLUMBIA LOCAL SUB NOCONA SUB CLIFTON 122KV SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB MEST COLUMBIA LOCAL SUB		215 830 702 702 1402 1338 1058 1058 3256	16.6698 16.3398 16.1339 14.9821 14.4001 14.4001 14.0000 13.9480 13.8327 13.5873
WEST COLUMBIA LOCAL SUB NOCONA SUB CLIFTON 122KV SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB MEST COLUMBIA LOCAL SUB		830 702 224 396 1402 1338 1058 126	16.3398 16.1339 14.9821 14.4001 14.1809 14.0000 13.9480 13.8327 13.8327
NOCONA SUB CLIFTON 122KV SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB ALVIN SUB ALVIN SUB ALVIN SUB		702 224 396 1402 1338 1058 502 3256	16.1339 14.9821 14.8990 14.4001 14.1809 14.0000 13.9480 13.8327 13.8327
CLIFTON 1 22KV SUB LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		224 396 1402 199 1058 502 126	14.9821 14.8990 14.4001 14.0000 13.9480 13.8327 13.5873
LEONARD SUB LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		396 1402 199 1058 502 126	14.8990 14.4001 14.1809 14.0000 13.9480 13.8327 13.5873
LEAGUE CITY MAIN SUBSTAT HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		1402 199 1338 1058 126 3256	14.4001 14.1809 14.0000 13.9480 13.8327 13.5873
HAMILTON COUNTY SUB ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB MEST COLUMBIA LOCAL SUB		199 1338 1058 502 126	14.1809 14.0000 13.9480 13.8327 13.5873
ALVIN SUB WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		1338 1058 502 126 3256	14.0000 13.9480 13.8327 13.5873
WHITEWRIGHT SUB KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		1058 502 126 3256	13.9480 13.8327 13.5873
KERMIT NO. 2 SUB SYCAMORE SUB SOUTH SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		502 126 3256	13.8327 13.5873 12.9963
SYCAMORE SUB SOUTH SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		126 3256	13.5873
SOUTH SUB ALVIN SUB WEST COLUMBIA LOCAL SUB		3256	12 9963
ALVIN SUB WEST COLUMBIA LOCAL SUB		)	-6.000
WEST COLUMBIA LOCAL SUB		1473	12.9185
		966	12.8474
TEJAS SUBSTATION		526	12.6730
JONES STREET SUB		1769	12.3380
ALVIN SUB		1964	12.1874
DOWNTOWN 4.16 SUB	4F52	394	12.1244
WHITNEY SUB	22450	746	11.6381
IH 20 SUB	12P566	118	11.3898
W.D. FAULKNER SUB	12P259	128	9.9922
WEST SUB	1203	749	9.9706
LONGNECK SUB	23126	471	9.4268
HEIGHTS SUBSTATION		1277	9.3328
TI SUB	1032	3074	9.2820
AIRPORT SUB	12F271	. 6	8.7423
JONES STREET SUB	1431	1325	8.5955
LEAGUE CITY MAIN SUBSTAT		1812	8.5155
ANGLETON SUBSTATION	1154	1000	8.0110
LAKE WHITNEY SUB	12355	915	7.9705

178	192	JANGLETON SUBSTATION	1242	1000	7 5810
179	266	CLIFTON #2 SUB	24370	205	7.4683
180	142	HEIGHTS SUBSTATION	1132	933	7.4105
181	239	HAMILTON CITY SUB	22785	265	7.2981
182	1	FLAT TOP SUB	26P03	61	7.2951
183	72	KRUGERVILLE SUB	2604	1996	7.2911
184	234	PECOS MAIN SUB	12P362	712	7.0632
185	196	SOUTH SHORE SUBSTATION	1190	2200	0066.9
186	140	GLEN ROSE SUB	23875	958	6.8069
187	211	SOUTH SUB	1108	1462	6.6949
188	188	WEST SUB	1234	1098	6.2741
189	145	ANGLETON SUBSTATION	1153	2298	6.2711
190	105	MAGNOLIA SUBSTATION	1150	612	6.1601
191	162	FREEWAY PARK SUBSTATION	1102	461	6.1475
192	7	WHITEWRIGHT SUB	12575	752	6.1077
193	173	DOWNTOWN 12.5 SUB	12F114	794	6.0630
194	71	TI SUB	1012	2110	5.7701
195	180	CORYELL CO SUB	22365	625	5.6512
196	174	WICKETT SUB	12K449	172	5.6453
197	134	WEST SUB	1202	980	5.6184
198	85	CALIFORNIA SUB	12K87	54	5.2222
199	238	SANDERSON SUB	4827	103	5.0485
200	271	VALLEY MILLS SUB	22565	425	4.9882
201	114	AIRPORT SUB	12F44	530	4.8528
202	226	WALNUT SPRINGS SUB	2215	103	4.1748
203	181	WEST SUB	1201	869	4.1046
204	205	HAMILTON CITY SUB	23820	368	3.9946
205	160	BRAZORIA SUBSTATION	1290	929	3.8332
206	166	SOUTH SHORE SUBSTATION	1192	1584	3.6818
207	214	STAFFORD SUB	12P99	287	3.6098
208	203	WEST SUB	1221	1752	3.0365
209	216	SOUTH SHORE SUBSTATION	1195	1745	2.8023
210	209	PECOS MAIN SUB	12P02	1167	2.7326
211	261	KERMIT NO. 1 SUB	4K02	211	2.6066
212	265	CLIFTON #2 SUB	4160	346	2.6040
213	241	WHITNEY SUB	22460	633	2.1675
214	168	JWEST SUB	1233	594	2.1667

215	80	BBYSON SUB	1233	147	2 0408
216	264	CLIFTON 1 22KV SUB	22480	109	1 9266
217	208	KERMIT NO. 1 SUB	4K04	363	1.9033
218	184	HAMILTON COUNTY SUB	24015	650	1.8077
219	258	CLIFTON 1 4KV SUB	407	289	1.7647
220	220	LEAGUE CITY MAIN SUBSTATION	1280	934	1.6456
221	10	LAKEPOINTE SUB	2540	673	1.5557
222	20	LONE OAK SUB	13388	25	1.4912
223	156	LAKEPOINTE SUB	2536	83	1.2169
224	97	CLIFTON #2 SUB	23165	55	1.1818
225	191	16TH STREET SUB	12F72	282	1.1596
226	253	GATESVILLE 2 SUB	429	373	1.0858
227	244	CLIFTON #2 SUB	4165	415	1.0843
228	249	PECOS MAIN SUB	2P03	379	1.0554
229	206	COCHISE SUB	25P48	233	1.0386
230	222	FRONTIER SUB	4236	264	1.0227
231	229	THURBER SUB	22890	400	1.0025
232	257	CLIFTON 1 4KV SUB	490	40	1.0000
233	268	SANDERSON SUB	4S26	234	0.8547
234	81	STAFFORD SUB	12P82	317	0.8517
235	233	KEYSTONE SUB	12K437	029	0.7373
236	240	PECOS MAIN SUB	12P03	370	0.7243
237	159	GATESVILLE 2 SUB	22725	1017	0.7158
238	182	RED RIVER SUB	2262	06	0.6111
239	40	HICO CITY SUB	390	296	0.4730
240	263	CLIFTON 1 4KV SUB	405	115	0.4087
241	256	CORYELL CO SUB	22160	69	0.3768
242	204	GATESVILLE 2 SUB	23065	39	0.3590
243	228		419	250	0.3400
244	210	HAMILTON COUNTY SUB	2345	263	0.2662
245	27	STAFFORD SUB	12P83	486	0.2202
246	246	MERIDIAN SUB	23205	162	0.1852
247	232	GATESVILLE 1 SUB	422	247	0.1741
248	200	HICO CITY SUB	395	278	0.1730
249	NA		1695	784	0.1531
250	260	KERMIT NO. 1 SUB	4K03	226	0.1504
251	255	GATESVILLE 1 SUB	413	201	0.1244

252	132	THAMILTON CITY SUB	23825	150	10000
253	254	GATESVILLE 2 SUB	426	256	00000
254	N/A	DETROIT SUB	479	152	0.0000
255	N/A	DETROIT SUB	474	29	0.0000
256	227	CORYELL CO SUB	22155	634	0.000.0
257	267	CLEMENS DOME SUBSTATION	1175	12	0.0000
258	N/A	BOGATA SUB	464	191	0.000
259	N/A	BOGATA SUB	416	221	0.000.0
260	N/A	BOGATA SUB	412	110	0.000.0
261	38	WORSHAM FIELD SUB	13P97	22	0.000
262	273	WHITNEY #2 SUB	22469	72	0.000
263	62	WHITEWRIGHT SUB	12573	182	0.000.0
264	46	TALCO WEST SUB	13909	26	0.000.0
265	N/A	TALCO CITY SUB	13403	233	0.000.0
266	N/A	TALCO CITY SUB	13399	182	0.000.0
267	112	SYCAMORE SUB	24100	41	0.000.0
268	270	STAFFORD SUB	13P50	88	0.000.0
269	79	STAFFORD SUB	12P50	289	0.000.0
270	269	SANDERSON SUB	4S28	316	0.000.0
271	29	PUCKETT SUB	25F14	38	0.000.0
272	N/A	PRINCETON SUB	12717	567	0.000.0
273	N/A	PILOT POINT SUB	2608PP	792	0.000.0
274	ΝΆ	PETROLIA STEP-UP SUB	22495	184	0.000.0
275	221	PECOS MAIN SUB	2P06	211	0.0000
276	251	PECOS MAIN SUB	2P05	19	0.000.0
277	250	PECOS MAIN SUB	2P04	189	0.000.0
278	248	PECOS MAIN SUB	12P01	86	0.000.0
279	A/N	OLNEY SWITCH STATION	1218	108	0.000.0
280	N/A	OLNEY SWITCH STATION	1211	36	0.000.0
281	N/A	OLNEY SWITCH STATION	1202	470	0.000.0
282	N/A	OLNEY SWITCH STATION	1201	1354	0.000
283	N/A	MOBIL SUB	12108	37	0.000.0
284	N/A	MOBIL SUB	13932	23	0.000.0
285	N/A	MINTER SUB	12312	150	0.000.0
286	23	LONGNECK SUB	23130	452	0.000.0
287	245	2	4K07	393	0.000.0
288	259	JKERMIT NO. 2 SUB	4K06	142	0.0000

KERMIT NO. 1 SUB

## Service Quality Report to the Public Utility Commission of Texas

## **TEXAS - NEW MEXICO POWER COMPANY**

### **INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2003 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	34.07%
Vegetation	10.99%
Animals and Birds	19.31%
People (Including cars and farm equip)	4.67%
Utility-owned Equipment	19.24%
Other	8.54%
Unknown	3.18%