



Control Number: 29165



Item Number: 3

Addendum StartPage: 0



Entergy Texas
919 Congress Avenue
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Austin, TX 78701
Tel 512 487 3999
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February 10, 2004

PUBLIC UTILITY COMMISSION
FILING CLERK

Mr. T. Brian Almon, P.E.
Director of Engineering, Electric Division
Public Utility Commission of Texas
1701 N. Congress Avenue
P. O. Box 13326
Austin, Texas 78711-3326

**Re: PROJECT NO. 29165 - ENTERGY GULF STATES, INC.
SERVICE QUALITY REPORT TO THE PUBLIC UTILITY COMMISSION OF TEXAS
IN ACCORDANCE WITH SUBSTANTIVE RULE §25.81**

Dear Mr. Almon,

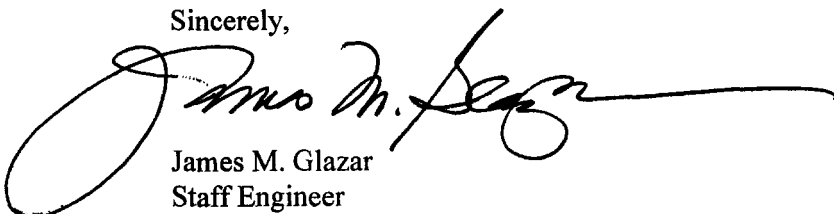
Attached you will find Entergy Gulf States, Inc. (EGSI) Service Quality Report to the Public Utility Commission of Texas for the annual period between January 1 and December 31, 2003. This report is the fifth filing in compliance with the Commission's Substantive Rule §25.81 of December 1999, using the set of targets established within Substantive Rule §25.52.

The report contains interruption data for all 394 Texas distribution feeders having more than ten (10) customers. The SAIFI and SAIDI distribution feeder lists rank the feeder reliability from worst to best. These distribution reliability indices are based on forced, sustained outages, excluding all major weather events.

Please feel free to contact me if you have any questions concerning the attached Service Quality Report and the data from this reporting period.

You can reach me at my Office: (512) 487-3985, or my Cell: (512) 496-0072.

Sincerely,


James M. Glazar
Staff Engineer
Regulatory Affairs Texas

§25.52. -- Reliability and Continuity of Service.

<http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc>

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

<http://www.puc.state.tx.us/rules/statutes/index.cfm>

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Utility: Type Name of Utility in the Cell Below
Entergy Gulf States, Inc.

Feeders: Type Total Number of Distribution Feeders in the Cell Below
394

Due: **February 14, 2004**

File: **Five Printed Copies and
One Electronic Copy of This Excel File**

Project: **29165**

Address: **Attn: Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, Texas 78711-3326**

If you have any questions, please contact:

Brian Almon, Engineering Section

Electric Division

Commission Staff

Voice: 512 936 7355

Fax: 512 936 7428

E-mail: [mailto: brian.almon@puc.state.tx.us](mailto:brian.almon@puc.state.tx.us)

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2003 Reporting Year

Entergy Gulf States, Inc.

Project 29165

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2003	1.59	0.08	0.08	0.14	0.10	0.14	0.14	0.19	0.28	0.15	0.11	0.11	0.07
Scheduled 2003	0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Outside Causes 2003	0.41	0.04	0.01	0.09	0.02	0.09	0.01	0.01	0.05	0.02	0.02	0.03	0.03
Major Events 2003	0.32	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.00	0.00	0.00	0.16	0.00

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2003	122.40	5.62	6.70	11.64	7.28	11.74	10.80	13.84	22.82	10.86	8.92	8.12	4.06
Scheduled 2003	2.05	0.02	0.06	0.29	0.05	0.04	0.02	0.02	0.40	0.04	0.18	0.88	0.04
Outside Causes 2003	29.59	3.17	0.12	4.26	0.12	10.98	0.82	0.83	3.30	1.69	0.96	1.96	1.37
Major Events 2003	35.62	0.00	0.00	0.00	0.00	0.00	17.71	0.00	0.00	0.00	0.00	17.91	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

394

Add or Delete Rows as Necessary

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
1		ALDEN BRIDGE	762AL	935	8.86
2	152	BRIARCLIFF	32BRC	722	6.61
3	250	OAK RIDGE	742OK	1,060	6.00
4	147	FRANKLIN	7FKL	633	5.84
5	20	WARREN	592WR	1,790	5.32 *
6	110	REBEL	119RB	467	5.07
7	166	HEARNE	25HRN	206	4.98
8	222	VIRGINIA	131VI	1,240	4.90
9	14	CLEVELAND	406CV	1,386	4.83 *
10	65	SPLENDORA	309SP	1,941	4.79
11	369	SANDY SHORES	202SD	515	4.76
12	119	GOREE	681GR	309	4.68
13	183	APOLLO	321AP	741	4.63
14	33	PEE DEE	809PD	1,414	4.63 *
15	25	DOUCETTE	570DC	1,106	4.54 *
16	75	CENTRAL	130CE	651	4.48
17	5	CLEVELAND	426CV	2,024	4.40 *
18	45	VIDOR	162VD	1,714	4.37
19	280	PLANTATION	546PL	829	4.36
20	69	BLUE WATER	100BL	1,636	4.32
21	202	CROCKETT	65CRK	477	4.24
22	74	ECHO	73ECH	773	4.23
23	21	LAKESIDE	L009F	66	4.20 *
24	131	CORRIGAN BULK	238CR	583	4.17
25	263	LILLARD	490LI	261	4.10
26	155	HIMEX	221HI	383	4.09
27	67	DAYTON BULK	725DY	1,032	4.05
28	266	NAVASOTA	905NA	1,858	4.01
29	284	WEST END	87WED	675	3.83
30	267	MCHALE	112MC	663	3.83
31	211	TANGLEWOOD	137TG	1,373	3.67
32	219	RAYWOOD	73RAY	488	3.63
33	271	KICKAPOO	251KP	1,058	3.55
34	164	PLANTATION	545PL	940	3.54
35	99	CONROE BULK	577CN	584	3.53
36	35	PEE DEE	808PD	2,071	3.49 *
37	8	ECHO	70ECH	1,409	3.38 *
38	50	BAYSHORE	212BA	42	3.33
39	100	MIDWAY	819MD	68	3.31
40	71	NORTH SILSBEE	472NS	330	3.28
41	191	CALVERT	6CAL	1,450	3.26
42	95	LAKESIDE	5LAS	94	3.21
43	374	WESTSIDE	111WS	539	3.19

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
44	118	LAKESIDE	8LAS	38	3.18
45	31	HEARNE	29HRN	305	3.18
46	108	LAKESIDE	4LAS	70	3.13
47	12	BATSON	53BAT	862	3.06
48	9	CLEVELAND	403CV	1,830	3.04
49	66	HUNTSVILLE	611HU	1,187	3.03
50	83	DAYTON BULK	726DY	1,465	2.96
51	91	NEW CANEY	304NC	1,692	2.94
52	39	APRIL	592AP	789	2.92
53	217	LINDBERGH	40LNB	1,211	2.91
54	92	CLEVELAND	405CV	1,485	2.87
55	192	CALVERT	4CAL	1,382	2.84
56	300	FORT WORTH	54FTW	143	2.80
57	68	PORT ACRES SUB	68PTA	1,130	2.78
58	58	CROWDER	104CD	1,572	2.77
59	81	CONROE BULK	576CN	94	2.76
60	196	KOUNTZE	452KT	393	2.75
61	26	TANGLEWOOD	136TG	616	2.69
62	244	ROSEDALE	153RS	837	2.67
63	247	BRIDGE CITY	362BD	1,193	2.63
64	85	TEMCO	627TE	1,109	2.61
65	82	BEVIL	155BE	3,578	2.58
66	329	PLEASURE	77PLS	145	2.55
67	179	CALDWELL INDUSTRIAL	138CI	660	2.55
68	6	NEW CANEY	336NC	2,281	2.52
69	22	LOEB	18LOB	536	2.50
70	121	RIVTRIN	269RV	2,525	2.47
71	215	LINDBERGH	41LNB	310	2.46
72	17	TAMINA	317TA	1,216	2.45
73	317	HUMPHREY	106HM	1,067	2.45
74	53	NORTH SILSBEE	471NS	1,083	2.37
75	344	TRAVIS	11TRV	44	2.36
76	125	NECHES	193NE	593	2.33
77	88	CHEEK	159CH	1,035	2.32
78	140	GRIMES	982GR	648	2.29
79	213	OAK RIDGE	744OK	3,062	2.28
80	37	DOUCETTE	569DC	154	2.28
81	130	WALDEN	564WD	1,480	2.27
82	43	GOREE	682GR	1,466	2.24
83	61	GROVES	63GRO	1,242	2.23
84	64	CENTRAL	132CE	1,575	2.23
85	358	BRIARCLIFF	33BRC	303	2.23
86	24	DOBBIN	519DO	1,854	2.20
87	177	CORDREY	327CO	1,025	2.19
88	145	MCDONALD	476MD	1,063	2.19
89	178	LAWSON	102LA	302	2.17
90	290	CRYSTAL	566CR	909	2.17
91	128	STONEGATE	92STG	1,937	2.13

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
92		BRIARCLIFF	30BRC	1,758	2.09
93	195	MCLEWIS	382MC	599	2.09
94	86	WALDEN	562WD	1,581	2.05
95	259	NECHES	194NE	426	2.04
96	2	CRYSTAL	570CR	2,665	2.04
97	207	CROCKETT	64CRK	751	2.03
98	239	TRANSCO	48TCO	161	2.01
99	78	RIVTRIN	268RV	1,172	1.99
100	176	KOLBS	35KOL	1,118	1.98
101	264	GOSLIN	710GL	1,258	1.98
102	174	HUNTSVILLE	607HU	2,845	1.97
103	141	GRIMES	883GR	789	1.96
104	1	BAYSHORE	213BA	1,091	1.96
105	73	LONGMIRE	581LM	1,006	1.94
106	255	SANDY SHORES	201SD	1,344	1.92
107	240	CONROE BULK	507CN	2,151	1.92
108	218	DAYTON BULK	724DY	2,195	1.92
109	168	ECHO	71ECH	607	1.91
110	281	KOUNTZE	453KT	646	1.90
111	57	VIDOR	163VD	2,898	1.89
112	154	WOODVILLE	593WD	884	1.89
113	79	ECHO	72ECH	509	1.89
114	7	MAGNOLIA AMES	711MG	818	1.89
115	116	WINFREE	341WN	680	1.87
116	105	PEE DEE	811PD	913	1.86
117	13	DOBBIN	920DO	1,218	1.84
118	186	SILSBEE	462SI	743	1.83
119	40	HANKAMER	206HA	610	1.82
120	32	NORTH END	21NOE	1,395	1.82
121	129	SPLENDORA	307SP	1,362	1.78
122	113	FORT WORTH	51FTW	366	1.78
123	395	TRAVIS	14TRV	18	1.78
124	161	CENTRAL	131CE	890	1.76
125	298	TANGLEWOOD	134TG	2,223	1.74
126	205	CONAIR	514CN	1,372	1.74
127	138	TEMCO	628TE	318	1.73
128	144	FLETCHER	456FL	650	1.73
129	165	VIDOR	164VD	795	1.72
130	212	CHINA	92CHI	542	1.72
131	208	PARKDALE	171PR	589	1.71
132	49	RAYWOOD	74RAY	1,145	1.70
133	256	LONGMIRE	580LM	222	1.70
134	282	APRIL	590AP	1,354	1.69
135	143	ORANGE	351ON	382	1.68
136	249	STOWELL	232ST	1,015	1.66
137	150	ELIZABETH	123EL	2,269	1.66
138	84	LACON	538LA	1,592	1.65
139	270	MILLEGE	407MI	716	1.64

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
140	27	LONGMIRE	582LM	2,715	1.64
141	41	WARREN	506WR	1,475	1.63
142	111	MCLEWIS	380MC	2,275	1.63
143	384	GOSLIN	708GL	2,192	1.62
144	29	HARDIN	35HDN	665	1.61
145	46	KOLBS	34KOL	1,003	1.61
146	262	BAYSHORE	211BA	1,587	1.57
147	47	NAVASOTA	902NA	180	1.57
148	51	VIWAY	682VI	1,904	1.56
149	383	VIRGINIA	132VI	504	1.55
150	199	WINFREE	342WN	330	1.55
151	292	WINSHIRE	240WS	1,116	1.54
152	101	FRONT STREET	308FR	414	1.52
153	200	BLUE BONNET	73BLB	260	1.52
154	232	OAK RIDGE	741OK	742	1.51
155	72	ELIZABETH	120EL	1,337	1.50
156	34	NAVASOTA	969NA	659	1.50
157	346	NORTH END	26NOE	472	1.49
158	210	HICKORY RIDGE	341HI	1,185	1.48
159	310	SPURLOCK	99SPU	492	1.48
160	198	SPLENDORA	308SP	1,299	1.47
161	201	CONAIR	512CN	1,850	1.47
162	124	ORANGE	350ON	890	1.45
163	268	WEST END	85WED	516	1.44
164	156	AMELIA BULK	182AM	1,382	1.44
165	76	CHINA	93CHI	1,242	1.43
166	276	ORANGE	352ON	846	1.43
167	254	HAMPTON	158HA	1,144	1.43
168	275	TANGLEWOOD	135TG	485	1.42
169	182	CENTRAL	133CE	1,533	1.41
170	3	LINDBERGH	43LNB	735	1.41
171	359	HIMEX	222HI	278	1.41
172	236	VIRGINIA	129VI	688	1.38
173	89	MANCHESTER	67MAN	958	1.38
174	286	CEDAR	698CE	21	1.38
175	10	EASTGATE	781EG	1,444	1.37
176	80	TYRRELL	37TYR	378	1.37
177	394	STONEGATE	90STG	857	1.37
178	42	HUMPHREY	107HM	1,108	1.36
179	107	TESCO	36TSC	69	1.36
180	235	ELIZABETH	122EL	1,090	1.36
181	277	CROWDER	103CD	1,367	1.35
182	56	OAK RIDGE	743OK	2,866	1.35
183	252	WOODVILLE	594WD	1,255	1.35
184	257	LAKEVIEW	81LAV	1,338	1.34
185	320	PORT ACRES BULK	70PAS	822	1.34
186	90	HANKS	25HKS	931	1.33
187	335	GOSLIN	702GL	1,054	1.33

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
188	109	LINCOLN	16LCN	385	1.31
189	187	BRIDGE CITY	360BD	946	1.30
190	63	KOUNTZE BULK	432KT	1,190	1.29
191	153	PORT ACRES SUB	69PTA	1,036	1.29
192	258	ROSEDALE	152RS	349	1.28
193	348	CROCKETT	63CRK	37	1.27
194	149	BAYOU FANNETT	250BY	30	1.27
195	36	NEW CANEY	335NC	4,377	1.27
196	62	BLUE WATER	101BL	1,663	1.26
197	180	KOUNTZE BULK	435KT	39	1.26
198	243	WYNTEX	634WT	1,205	1.25
199	171	PORT NECHES	46PTN	1,146	1.23
200	328	OAK RIDGE	745OK	142	1.23
201	189	LINDBERGH	42LNB	1,709	1.21
202	353	CONROE BULK	505CN	583	1.19
203	102	BEVIL	154BE	3,583	1.19
204	342	STOWELL	231ST	806	1.19
205	59	TRINITY	262TR	113	1.18
206	133	MCDONALD	477MD	2,226	1.17
207	356	JIROU	78JRU	276	1.16
208	44	LOEB	17LOB	1,035	1.16
209	106	HANKAMER	207HA	634	1.16
210	305	NECHES	197NE	212	1.16
211	193	NEW CANEY	333NC	3,373	1.15
212	343	TYRRELL	38TYR	40	1.15
213	30	DAISETTA	743DA	339	1.12
214	132	MAYHAW	671MA	1,689	1.12
215	77	CONROE BULK	574CN	668	1.12
216	304	YANKEE DOODLE	25YAN	169	1.11
217	321	PORT ARTHUR WW	17WWK	434	1.11
218	393	METRO	717ME	65	1.11
219	136	HEARNE	28HRN	21	1.10
220	126	SARATOGA	761SA	428	1.09
221	326	METRO	716ME	1,839	1.07
222	289	YANKEE DOODLE	24YAN	468	1.05
223	117	GOSLIN	704GL	1,785	1.04
224	352	STONEGATE	91STG	1,057	1.04
225	115	ALDEN BRIDGE	765AL	630	1.03
226	360	DE QUEEN	85DQN	107	1.03
227	371	DE QUEEN	84DQN	330	1.02
228	11	CLEVELAND	425CV	1,271	1.02
229	227	LONGMIRE	583LM	1,175	1.02
230	380	FORT WORTH	50FTW	241	1.01
231	285	MCHALE	113MC	1,022	1.01
232	355	CONROE BULK	575CN	263	1.00
233	296	BRIARCLIFF	31BRC	885	1.00
234	93	TRINITY	261TR	1,373	1.00
235	162	SHEAWILL	536SH	1,387	0.99

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
236	220	FORT WORTH	55FTW	158	0.97
237	325	NAVASOTA	901NA	435	0.97
238	253	GROVES	61GRO	929	0.96
239	163	WALDEN	563WD	1,083	0.96
240	214	DAISETTA	744DA	776	0.94
241	97	GRIMES	981GR	312	0.93
242	248	LACON	537LA	590	0.92
243	241	PORT NECHES	45PTN	1,014	0.91
244	311	SOMERVILLE	127SO	630	0.89
245	173	WINSHIRE	241WS	920	0.89
246	293	HANKS	23HKS	1,362	0.89
247	122	CLEVELAND	404CV	1,664	0.88
248	260	STOWELL	233ST	639	0.88
249	146	MCDONALD	478MD	632	0.87
250	70	OILLA	345OI	874	0.87
251	142	LACON	540LA	843	0.86
252	316	AMELIA BULK	180AM	397	0.86
253	295	CHEEK	160CH	1,051	0.85
254	365	JIROU	75JRU	87	0.85
255	288	FEDERAL	801FE	193	0.85
256	55	ROSEDALE	151RS	1,136	0.83
257	170	NORTH END	29NOE	392	0.83
258	4	LOVELLS LAKE	142LV	290	0.82
259	332	FRONT STREET	307FR	706	0.82
260	159	HUNTSVILLE	600HU	1,571	0.82
261	112	BRIDGE CITY	363BD	1,754	0.81
262	18	TAMINA	598TA	588	0.81
263	242	CORDREY	324CO	1,506	0.81
264	120	CORDREY	326CO	1,239	0.81
265	301	MCHALE	111MC	892	0.80
266	98	FLETCHER	457FL	1,492	0.80
267	283	WYNTEX	632WT	867	0.79
268	194	BREKOS	13BEK	655	0.79
269	340	FORT WORTH	53FTW	13	0.77
270	272	VIDOR	161VD	636	0.74
271	341	TAMINA	316TA	281	0.74
272	137	DOUCETTE	568DC	208	0.72
273	148	APOLLO	320AP	1,050	0.70
274	333	ADAMS BAYOU	330AD	130	0.70
275	308	YANKEE DOODLE	22YAN	2,047	0.67
276	228	ROSEDALE	150RS	114	0.66
277	160	CROWDER	102CD	1,824	0.65
278	209	PARKDALE	176PR	468	0.64
279	103	WESTSIDE	112WS	492	0.63
280	331	MCHALE	110MC	877	0.62
281	96	WINFREE	340WN	875	0.61
282		METRO	722ME	144	0.60
283	16	LACON	539LA	1,386	0.60

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
284	94	HUNTSVILLE	610HU	1,593	0.59
285	23	DAYTON BULK	723DY	839	0.59
286	158	KOLBS	37KOL	1,065	0.59
287	206	WEST END	86WED	944	0.57
288	339	WEST ORANGE	393WO	783	0.56
289	19	STONEGATE	93STG	1,812	0.56
290	135	BRIDGE CITY	361BD	1,082	0.56
291	167	PORT ARTHUR WW	15WWK	457	0.55
292	188	SOUR LAKE	104SL	289	0.55
293	245	GROVES	59GRO	1,266	0.55
294	318	CONROE BULK	572CN	1,277	0.54
295	184	CRYSTAL	567CR	1,191	0.51
296	203	CONAIR	516CN	218	0.50
297	334	HANKS	22HKS	1,183	0.48
298	319	CROWDER	105CD	857	0.48
299	306	KOUNTZE BULK	451KT	1,030	0.47
300	357	AMELIA BULK	181AM	771	0.46
301	302	ADAMS BAYOU	332AD	658	0.45
302	309	HANKS	24HKS	907	0.44
303	175	KOLBS	36KOL	1,375	0.42
304	38	GOSLIN	707GL	765	0.41
305	278	PANSY	184PS	372	0.40
306	274	CONAIR	511CN	1,258	0.39
307	169	DORMAN	114DR	869	0.37
308	52	LOVELLS LAKE	141LV	714	0.37
309	381	PORT ARTHUR WW	18WWK	297	0.37
310	251	CORDREY	325CO	1,456	0.37
311	234	ALDEN BRIDGE	764AL	1,684	0.36
312	104	PANORAMA	525PA	941	0.36
313	261	SILSBEE	463SI	585	0.36
314	225	PANSY	185PS	379	0.35
315	15	SOUR LAKE	105SL	1,303	0.35
316	223	AVERILL	56AVR	240	0.34
317	350	SOMERVILLE	126SO	635	0.33
318	370	VIRGINIA	130VI	852	0.32
319	134	ELIZABETH	121EL	1,244	0.30
320	336	GROVES	62GRO	1,485	0.30
321	307	WEST END	80WED	483	0.29
322	299	WEST ORANGE	392WO	682	0.29
323	345	SPURLOCK	98SPU	530	0.29
324	297	SHEAWILL	535SH	355	0.28
325	197	WYNTEX	633WT	493	0.28
326	313	HUNTSVILLE	608HU	2,696	0.28
327	139	CONAIR	513CN	1,112	0.27
328	226	PRAIRIE	149PR	323	0.27
329	157	TAMINA	599TA	672	0.27
330	303	SILSBEE	461SI	496	0.27
331		MCLEWIS	381MC	215	0.26

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
332	185	LONGMIRE	584LM	881	0.26
333	123	MANCHESTER	66MAN	1,569	0.26
334	172	APRIL	591AP	1,284	0.25
335		TYRRELL	39TYR	12	0.25
336	376	DE QUEEN	87DQN	205	0.24
337	338	METRO	719ME	71	0.24
338	291	VIWAY	681VI	946	0.24
339	224	NAVASOTA	904NA	1,239	0.24
340	362	SOUTH LIBERTY	714SL	145	0.23
341	151	OAK RIDGE	740OK	720	0.23
342	354	CONROE BULK	506CN	2,117	0.21
343	269	WEST END	88WED	341	0.20
344	361	CORDREY	321CO	81	0.20
345	28	CONAIR	515CN	1,318	0.18
346	87	MAPLE	91MPL	848	0.18
347	347	ADAMS BAYOU	331AD	214	0.17
348	337	CORDREY	320CO	253	0.17
349	181	CORRIGAN BULK	239CR	496	0.17
350	327	WALDEN	560WD	500	0.17
351	351	WEST END	82WED	441	0.15
352	314	GOSLIN	703GL	2,219	0.13
353	364	NORTH END	27NOE	220	0.13
354	363	JIROU	77JRU	347	0.13
355	324	GOSLIN	706GL	1,877	0.13
356	391	MANCHESTER	64MAN	133	0.13
357	366	WEST END	83WED	184	0.12
358	216	AVERILL	57AVR	114	0.11
359	229	PRAIRIE	147PR	287	0.11
360	54	GROVETON	257GV	132	0.10
361	375	MANCHESTER	65MAN	345	0.10
362	367	WESTSIDE	113WS	337	0.09
363	204	YANKEE DOODLE	23YAN	621	0.09
364	230	HUMPHREY	108HM	34	0.09
365	322	TRAVIS	13TRV	46	0.09
366	330	LAKEVIEW	80LAV	724	0.09
367	312	METRO	718ME	1,111	0.08
368	368	DAISETTA	741DA	184	0.08
369	382	CROCKETT	60CRK	265	0.07
370	389	AVERILL	55AVR	178	0.07
371	221	PRAIRIE	148PR	329	0.07
372	323	NORTH END	28NOE	216	0.06
373	372	JIROU	76JRU	231	0.05
374	385	ALDEN BRIDGE	766AL	1,636	0.05
375	349	LAMAR	95LAM	606	0.05
376		NEW CANEY	334NC	2,762	0.04
377		TRAVIS	9TRV	25	0.04
378	273	GOSLIN	709GL	3,497	0.04
379	127	GOSLIN	705GL	858	0.02

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIFI Ranking	2002 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIFI Value
380	48	LAMAR	97LAM	579	0.02
381	231	LINCOLN	15LCN	296	0.02
382	377	DE QUEEN	86DQN	300	0.02
383	386	ALDEN BRIDGE	767AL	1,778	-
384	190	ALDEN BRIDGE	768AL	1,404	-
385	379	ALDEN BRIDGE	769AL	1,000	-
386	387	ARCHIE	45ARC	90	-
387	388	ARCHIE	46ARC	22	-
388	237	BLUE BONNET	72BLB	65	-
389	390	CROCKETT	198CR	43	-
390	60	CROCKETT	61CRK	123	-
391	233	FORT WORTH	52FTW	43	-
392		GROVETON	256GV	90	-
393	238	SPEEDWAY	917SW	18	-
394	396	TRAVIS	4TRV	14	-

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

394

Add or Delete Rows as Necessary

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value	
1	354	SANDY SHORES	202SD	515	1,122.88	
2	12	LAKESIDE	L009F	66	865.71	*
3	18	BATSON	53BAT	862	645.74	*
4	35	REBEL	119RB	467	645.18	*
5		ALDEN BRIDGE	762AL	935	637.95	
6	89	HEARNE	29HRN	305	613.20	
7	145	FRANKLIN	7FKL	633	587.83	
8	171	RAYWOOD	73RAY	488	582.35	
9	181	HEARNE	25HRN	206	570.60	
10	13	TAMINA	317TA	1,216	529.10	*
11	6	PEE DEE	809PD	1,414	509.70	*
12	218	LILLARD	490LI	261	495.17	
13	25	CLEVELAND	406CV	1,386	490.01	*
14	92	BLUE WATER	100BL	1,636	480.36	
15	88	BAYOU FANNETT	250BY	30	430.60	
16	162	PLANTATION	545PL	940	415.06	
17	66	DOUCETTE	569DC	154	407.01	
18	14	WARREN	592WR	1,790	404.97	*
19	78	TESCO	36TSC	69	394.65	
20	102	BRIARCLIFF	32BRC	722	394.19	
21	42	DOUCETTE	570DC	1,106	376.94	
22	303	CEDAR	698CE	21	369.00	
23	53	SPLENDORA	309SP	1,941	363.09	
24	68	CENTRAL	130CE	651	356.89	
25	216	KICKAPOO	251KP	1,058	351.65	
26	136	PORT ACRES SUB	68PTA	1,130	348.10	
27	1	DOBBIN	920DO	1,218	345.28	*
28	4	APOLLO	321AP	741	339.02	*
29	161	HICKORY RIDGE	341HI	1,185	318.64	
30	256	PLANTATION	546PL	829	317.60	
31	3	CLEVELAND	426CV	2,024	317.41	*
32	244	BLUE BONNET	73BLB	260	316.92	
33	264	OAK RIDGE	742OK	1,060	304.75	
34	149	LAKESIDE	4LAS	70	302.64	
35	343	DE QUEEN	84DQN	330	302.39	
36	40	NEW CANEY	336NC	2,281	300.08	*
37	83	LAKESIDE	5LAS	94	293.16	
38	41	PEE DEE	808PD	2,071	287.97	
39	377	WESTSIDE	111WS	539	284.59	
40	150	LAKESIDE	8LAS	38	283.82	
41	30	MAGNOLIA AMES	711MG	818	279.61	
42	134	NORTH SILSBEE	472NS	330	277.50	
43	99	NEW CANEY	304NC	1,692	275.73	

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
44	115	VIDOR	162VD	1,714	268.61
45	108	CORRIGAN BULK	238CR	583	268.04
46	109	RIVTRIN	268RV	1,172	263.28
47	63	MIDWAY	819MD	68	260.16
48	196	CALVERT	6CAL	1,450	247.13
49	61	TRANSCO	48TCO	161	246.97
50	245	VIRGINIA	131VI	1,240	246.84
51	21	DOBBIN	519DO	1,854	244.81
52	215	MCHALE	112MC	663	244.76
53	91	GOREE	681GR	309	242.73
54	26	LOEB	18LOB	536	240.55
55	138	WALDEN	564WD	1,480	237.04
56	73	HUNTSVILLE	611HU	1,187	235.35
57	255	CALVERT	4CAL	1,382	232.47
58	221	BRIDGE CITY	362BD	1,193	231.33
59	27	DAYTON BULK	725DY	1,032	229.98
60	105	CALDWELL INDUSTRIAL	138CI	660	229.08
61	90	GRIMES	981GR	312	227.36
62	319	PLEASURE	77PLS	145	223.43
63	173	CROWDER	103CD	1,367	222.07
64	107	RIVTRIN	269RV	2,525	219.23
65	278	ROSEDALE	153RS	837	218.61
66	198	BAYSHORE	211BA	1,587	217.43
67	33	HANKAMER	206HA	610	213.69
68	384	GOSLIN	708GL	2,192	212.25
69	59	ECHO	70ECH	1,409	210.99
70	55	BAYSHORE	212BA	42	209.45
71	222	MCLEWIS	382MC	599	205.25
72	183	WINFREE	341WN	680	202.72
73	257	SANDY SHORES	201SD	1,344	201.38
74	370	FORT WORTH	53FTW	13	199.23
75	234	LINDBERGH	40LNB	1,211	196.69
76	69	DAYTON BULK	726DY	1,465	194.97
77	189	PEE DEE	811PD	913	192.77
78	86	CLEVELAND	405CV	1,485	191.76
79	38	RAYWOOD	74RAY	1,145	191.64
80	93	TEMCO	628TE	318	191.51
81	296	OAK RIDGE	744OK	3,062	190.14
82	280	KOLBS	35KOL	1,118	188.54
83	202	TANGLEWOOD	137TG	1,373	181.47
84	131	HAMPTON	158HA	1,144	179.83
85	20	APRIL	592AP	789	176.70
86	84	GROVES	63GRO	1,242	174.02
87	194	CONROE BULK	577CN	584	172.77
88	262	CRYSTAL	566CR	909	172.44
89	111	CROWDER	104CD	1,572	172.43
90	80	SILSBEE	462SI	743	168.94

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
91	45	CLEVELAND	403CV	1,830	167.47
92	79	BEVIL	155BE	3,578	163.88
93	52	FLETCHER	456FL	650	163.60
94	191	NAVASOTA	905NA	1,858	161.19
95	186	KOUNTZE BULK	435KT	39	159.56
96	57	CENTRAL	132CE	1,575	157.73
97	179	CONROE BULK	576CN	94	152.93
98	82	LINCOLN	16LCN	385	152.76
99	205	BRIDGE CITY	360BD	946	152.63
100	11	CLEVELAND	425CV	1,271	150.28
101	146	WEST END	87WED	675	149.94
102	247	DAISETTA	744DA	776	149.30
103	95	MCLEWIS	380MC	2,275	149.08
104	119	CHEEK	159CH	1,035	146.03
105	209	KOUNTZE	452KT	393	145.29
106	236	LONGMIRE	580LM	222	142.97
107	7	HIMEX	221HI	383	142.95
108	207	DAYTON BULK	724DY	2,195	141.21
109	141	CROCKETT	65CRK	477	141.19
110	229	NECHES	193NE	593	136.98
111	51	HARDIN	35HDN	665	135.75
112	28	TANGLEWOOD	136TG	616	133.87
113	71	ECHO	73ECH	773	133.35
114	311	JIROU	78JRU	276	131.02
115	77	TEMCO	627TE	1,109	130.74
116	94	LACON	540LA	843	129.93
117	10	BAYSHORE	213BA	1,091	128.82
118	148	CROCKETT	64CRK	751	128.34
119	157	STOWELL	232ST	1,015	127.94
120	307	PARKDALE	171PR	589	127.13
121	135	GRIMES	982GR	648	126.76
122	54	STONEGATE	93STG	1,812	126.63
123	251	ROSEDALE	152RS	349	125.50
124	37	CHINA	93CHI	1,242	124.66
125	39	GOREE	682GR	1,466	124.12
126	103	ORANGE	351ON	382	123.38
127	62	VIWAY	682VI	1,904	123.30
128	22	WARREN	506WR	1,475	122.48
129	124	MCDONALD	476MD	1,063	122.04
130	143	ECHO	72ECH	509	122.01
131	123	CHINA	92CHI	542	120.66
132	151	MANCHESTER	67MAN	958	120.41
133	299	PORT ACRES BULK	70PAS	822	120.15
134	225	CONROE BULK	507CN	2,151	119.93
135	217	SPLENDORA	308SP	1,299	119.85
136	56	GRIMES	883GR	789	118.14
137	226	LAWSON	102LA	302	117.92

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
138	72	TRINITY	261TR	1,373	117.43
139	184	AMELIA BULK	182AM	1,382	116.99
140	81	ECHO	71ECH	607	116.38
141	128	NORTH SILSBEE	471NS	1,083	115.80
142	231	APRIL	590AP	1,354	114.58
143	212	STONEGATE	92STG	1,937	113.38
144	267	MCHALE	111MC	892	112.74
145	17	EASTGATE	781EG	1,444	112.11
146	206	HUNTSVILLE	607HU	2,845	111.79
147	288	NECHES	197NE	212	110.82
148	285	PORT ARTHUR WW	17WWK	434	110.18
149	147	HANKAMER	207HA	634	108.62
150	383	VIRGINIA	132VI	504	106.97
151	309	TANGLEWOOD	134TG	2,223	106.12
152	8	LOEB	17LOB	1,035	106.06
153	219	HANKS	23HKS	1,362	104.75
154	324	METRO	716ME	1,839	104.56
155	31	BLUE WATER	101BL	1,663	104.24
156	367	DE QUEEN	85DQN	107	104.19
157	279	MILLEDGE	407MI	716	102.87
158	394	STONEGATE	90STG	857	102.01
159	50	KOLBS	34KOL	1,003	99.19
160		BRIARCLIFF	30BRC	1,758	99.06
161	87	CONAIR	514CN	1,372	99.01
162	101	ALDEN BRIDGE	765AL	630	98.82
163	282	KOUNTZE	453KT	646	98.13
164	32	DAISETTA	743DA	339	97.32
165	133	LONGMIRE	583LM	1,175	97.02
166	100	NEW CANEY	335NC	4,377	96.77
167	200	MCDONALD	478MD	632	95.42
168	335	GOSLIN	702GL	1,054	95.03
169	193	NEW CANEY	333NC	3,373	94.79
170	132	OAK RIDGE	743OK	2,866	93.89
171	246	ELIZABETH	123EL	2,269	93.38
172	228	ELIZABETH	122EL	1,090	93.28
173	192	YANKEE DOODLE	25YAN	169	92.95
174	76	SARATOGA	761SA	428	92.49
175	106	FORT WORTH	51FTW	366	92.48
176	74	KOUNTZE BULK	432KT	1,190	91.11
177	154	BEVIL	154BE	3,583	90.23
178	24	OILLA	345OI	874	90.09
179	301	CROCKETT	63CRK	37	89.30
180	113	ELIZABETH	120EL	1,337	89.23
181	167	TYRRELL	37TYR	378	87.56
182	302	ORANGE	352ON	846	87.41
183	208	LONGMIRE	581LM	1,006	87.26
184	316	TRAVIS	11TRV	44	85.91

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
185	85	MCDONALD	477MD	2,226	85.43
186	43	ROSEDALE	151RS	1,136	85.26
187	242	LINDBERGH	41LNB	310	84.25
188	358	CONROE BULK	505CN	583	83.62
189	195	SPLENDORA	307SP	1,362	83.20
190	297	BREKOS	13BEK	655	82.53
191	2	CRYSTAL	570CR	2,665	82.00
192	305	HUMPHREY	106HM	1,067	81.93
193	152	HANKS	25HKS	931	80.44
194	332	TANGLEWOOD	135TG	485	79.96
195	75	VIDOR	163VD	2,898	78.28
196	5	LOVELLS LAKE	142LV	290	77.61
197	372	JIROU	75JRU	87	76.83
198	96	CLEVELAND	404CV	1,664	76.67
199	323	FRONT STREET	307FR	706	75.48
200	34	WALDEN	562WD	1,581	74.50
201	187	WOODVILLE	594WD	1,255	74.37
202	223	WEST END	85WED	516	73.98
203	58	MAYHAW	671MA	1,689	73.89
204	259	CHEEK	160CH	1,051	73.34
205	291	ADAMS BAYOU	330AD	130	73.06
206	126	WALDEN	563WD	1,083	72.21
207	163	CROWDER	102CD	1,824	72.02
208	140	FLETCHER	457FL	1,492	71.91
209	294	SPURLOCK	99SPU	492	71.86
210	340	HANKS	22HKS	1,183	71.75
211	180	CONAIR	512CN	1,850	71.58
212	276	OAK RIDGE	741OK	742	71.56
213	160	VIDOR	164VD	795	71.07
214	142	BRIDGE CITY	363BD	1,754	71.02
215	331	BRIARCLIFF	33BRC	303	70.08
216	232	WESTSIDE	112WS	492	69.75
217	127	LINDBERGH	42LNB	1,709	69.28
218	322	FORT WORTH	54FTW	143	68.89
219	252	WINSHIRE	240WS	1,116	68.51
220	188	STOWELL	233ST	639	68.10
221	248	MCHALE	113MC	1,022	67.90
222	325	GOSLIN	710GL	1,258	67.86
223	363	HIMEX	222HI	278	67.47
224	250	SOMERVILLE	127SO	630	66.93
225	213	VIRGINIA	129VI	688	66.87
226	172	LAKEVIEW	81LAV	1,338	66.85
227	70	LINDBERGH	43LNB	735	65.95
228	137	WOODVILLE	593WD	884	64.90
229	36	LONGMIRE	582LM	2,715	64.50
230	203	GROVES	61GRO	929	64.07
231	233	CORDREY	324CO	1,506	63.80

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
232	199	FRONT STREET	308FR	414	63.66
233	333	NORTH END	26NOE	472	62.40
234	121	HUNTSVILLE	600HU	1,571	61.29
235	177	FEDERAL	801FE	193	61.25
236	49	DOUCETTE	568DC	208	61.07
237	261	WYNTEX	634WT	1,205	60.95
238	241	WINFREE	342WN	330	60.76
239	168	KOLBS	37KOL	1,065	60.70
240	176	TRINITY	262TR	113	60.48
241	230	WINSHIRE	241WS	920	60.46
242	380	VIRGINIA	130VI	852	60.18
243	185	PORT NECHES	46PTN	1,146	59.92
244	204	HUMPHREY	107HM	1,108	59.61
245	114	CONROE BULK	574CN	668	59.61
246	306	KOUNTZE BULK	451KT	1,030	57.87
247	312	CROWDER	105CD	857	56.67
248	275	VIDOR	161VD	636	56.61
249	155	NORTH END	21NOE	1,395	56.18
250	235	FORT WORTH	55FTW	158	55.92
251	320	PORT NECHES	45PTN	1,014	55.39
252	116	LACON	538LA	1,592	54.76
253	44	SHEAWILL	536SH	1,387	54.02
254	29	TAMINA	598TA	588	52.35
255	65	NAVASOTA	969NA	659	52.20
256	227	LACON	537LA	590	49.36
257	304	CONROE BULK	572CN	1,277	49.10
258	284	YANKEE DOODLE	24YAN	468	48.88
259	240	CENTRAL	131CE	890	48.75
260	308	BRIARCLIFF	31BRC	885	48.40
261	243	GOSLIN	704GL	1,785	48.01
262	48	DAYTON BULK	723DY	839	47.71
263	125	WINFREE	340WN	875	46.61
264	353	OAK RIDGE	745OK	142	46.43
265	260	CORDREY	327CO	1,025	45.74
266	165	CORDREY	326CO	1,239	45.72
267	156	NAVASOTA	902NA	180	44.98
268	300	TAMINA	316TA	281	43.85
269	166	ELIZABETH	121EL	1,244	43.39
270	268	ROSEDALE	150RS	114	42.11
271	98	APOLLO	320AP	1,050	41.22
272	368	AMELIA BULK	181AM	771	40.45
273	336	MCHALE	110MC	877	40.20
274	330	TYRRELL	38TYR	40	40.05
275	197	PORT ACRES SUB	69PTA	1,036	39.94
276	266	SILSBEE	463SI	585	38.29
277	47	HUNTSVILLE	610HU	1,593	38.29
278	112	NECHES	194NE	426	38.06

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
279	23	HEARNE	28HRN	21	37.81
280	64	SOUR LAKE	105SL	1,303	37.31
281	351	STOWELL	231ST	806	36.66
282	159	BRIDGE CITY	361BD	1,082	36.63
283	249	ALDEN BRIDGE	764AL	1,684	36.56
284	292	YANKEE DOODLE	22YAN	2,047	36.52
285	174	ORANGE	350ON	890	35.87
286	298	WEST END	86WED	944	35.64
287	395	TRAVIS	14TRV	18	33.78
288	169	SOUR LAKE	104SL	289	33.52
289	16	LOVELLS LAKE	141LV	714	33.51
290	9	LACON	539LA	1,386	33.33
291	355	STONEGATE	91STG	1,057	33.02
292	286	PARKDALE	176PR	468	32.87
293	379	CONROE BULK	575CN	263	32.68
294	271	HANKS	24HKS	907	32.57
295	178	CENTRAL	133CE	1,533	32.30
296	374	FORT WORTH	50FTW	241	32.25
297	269	OAK RIDGE	740OK	720	32.01
298	263	PANSY	184PS	372	31.53
299	283	ADAMS BAYOU	332AD	658	30.77
300	239	APRIL	591AP	1,284	30.65
301	158	NORTH END	29NOE	392	30.42
302	313	WYNTEX	632WT	867	30.40
303	357	SOMERVILLE	126SO	635	30.29
304	201	GROVES	59GRO	1,266	30.27
305	360	CONROE BULK	506CN	2,117	29.49
306	153	CRYSTAL	567CR	1,191	29.19
307	265	WEST END	88WED	341	28.52
308	210	PANSY	185PS	379	27.23
309	224	DORMAN	114DR	869	26.32
310	144	PORT ARTHUR WW	15WWK	457	24.76
311	270	SILSBEE	461SI	496	24.45
312	220	GOSLIN	707GL	765	24.33
313	170	KOLBS	36KOL	1,375	24.24
314	139	TAMINA	599TA	672	23.29
315	393	METRO	717ME	65	23.26
316	130	MAPLE	91MPL	848	23.11
317	214	CORDREY	325CO	1,456	22.83
318	339	SPURLOCK	98SPU	530	22.72
319	344	METRO	719ME	71	22.27
320	352	NAVASOTA	901NA	435	22.14
321	342	WEST ORANGE	393WO	783	22.13
322	356	SOUTH LIBERTY	714SL	145	21.59
323	373	JIROU	77JRU	347	21.19
324	338	GROVES	62GRO	1,485	20.12
325	60	PANORAMA	525PA	941	20.08

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
326	182	CONAIR	511CN	1,258	18.84
327	290	WEST END	80WED	483	18.01
328	277	SHEAWILL	535SH	355	17.86
329	289	WYNTEX	633WT	493	17.48
330	365	WEST END	82WED	441	17.44
331	310	WALDEN	560WD	500	17.32
332	238	CORRIGAN BULK	239CR	496	16.56
333	104	MANCHESTER	66MAN	1,569	16.18
334	293	AMELIA BULK	180AM	397	16.10
335		MCLEWIS	381MC	215	15.95
336	391	MANCHESTER	64MAN	133	15.25
337	328	PRAIRIE	148PR	329	14.70
338		METRO	722ME	144	14.64
339	274	NAVASOTA	904NA	1,239	14.42
340	258	VIWAY	681VI	946	14.27
341	287	WEST ORANGE	392WO	682	14.23
342	378	PORT ARTHUR WW	18WWK	297	14.11
343	317	HUNTSVILLE	608HU	2,696	13.76
344	97	LONGMIRE	584LM	881	13.59
345	348	CORDREY	321CO	81	13.57
346	122	CONAIR	513CN	1,112	13.40
347	295	METRO	718ME	1,111	13.03
348	120	CONAIR	516CN	218	12.49
349	349	PRAIRIE	149PR	323	12.27
350	334	TRAVIS	13TRV	46	10.78
351	389	AVERILL	55AVR	178	10.62
352	327	GOSLIN	703GL	2,219	9.82
353	15	CONAIR	515CN	1,318	9.46
354	369	DE QUEEN	87DQN	205	9.31
355	329	ADAMS BAYOU	331AD	214	7.86
356	110	GROVETON	257GV	132	7.70
357		TYRRELL	39TYR	12	7.67
358	364	NORTH END	27NOE	220	7.45
359	337	CORDREY	320CO	253	7.06
360	273	YANKEE DOODLE	23YAN	621	6.81
361		NEW CANEY	334NC	2,762	6.74
362	321	GOSLIN	706GL	1,877	6.56
363	350	PRAIRIE	147PR	287	6.27
364	175	AVERILL	57AVR	114	6.23
365	341	JIROU	76JRU	231	6.22
366	371	DAISETTA	741DA	184	6.21
367	19	HUMPHREY	108HM	34	5.88
368	318	LAKEVIEW	80LAV	724	5.69
369	385	ALDEN BRIDGE	766AL	1,636	5.41
370	361	WESTSIDE	113WS	337	5.32
371	382	MANCHESTER	65MAN	345	4.99
372	345	WEST END	83WED	184	4.88

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2003 SAIDI Ranking	2002 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2003 SAIDI Value
373	366	CROCKETT	60CRK	265	4.71
374	281	GOSLIN	709GL	3,497	3.56
375	315	NORTH END	28NOE	216	3.43
376	254	AVERILL	56AVR	240	2.95
377		TRAVIS	9TRV	25	2.68
378	347	LAMAR	95LAM	606	2.35
379	129	LAMAR	97LAM	579	2.25
380	381	DE QUEEN	86DQN	300	1.88
381	211	GOSLIN	705GL	858	1.64
382	67	LINCOLN	15LCN	296	0.20
383	386	ALDEN BRIDGE	767AL	1,778	-
384	190	ALDEN BRIDGE	768AL	1,404	-
385	359	ALDEN BRIDGE	769AL	1,000	-
386	387	ARCHIE	45ARC	90	-
387	388	ARCHIE	46ARC	22	-
388	164	BLUE BONNET	72BLB	65	-
389	390	CROCKETT	198CR	43	-
390	117	CROCKETT	61CRK	123	-
391	118	FORT WORTH	52FTW	43	-
392		GROVETON	256GV	90	-
393	46	SPEEDWAY	917SW	18	-
394	396	TRAVIS	4TRV	14	-

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2003 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	18.43%
Vegetation	22.96%
Animals and Birds	5.80%
People (Including cars and farm equip)	14.00%
Utility-owned Equipment	28.03%
Other	5.81%
Unknown	4.98%
	100.00%