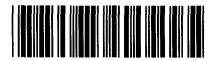


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Addendum StartPage: 0



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PUBLIC UTILITY COMMISSION FILING CLERK

AEP Texas North Company 400 West 15th Street, Suite 650 Austin, TX 78701 aen.com

June 4, 2004

Mr. Brian Almon, Director of Engineering Electric Division, Commission Staff Public Utility Commission of Texas 1701 N. Congress Austin, TX 78711

RE: Project No. 29165

Dear Mr. Almon,

Attached please find the responses of AEP Texas North Company to the nine requests for information that you sent on April 16, 2004.

Sincerely,

Randal E. Roper

Regulatory Case Manager, AEPSC

Service Quality Information Request Project 29165 – 2003 Electric System Service Quality Report April 16, 2004 AEP TEXAS NORTH COMPANY (TNC)

1. Provide complete records of all sustained interruptions, by interruption class, for the months of April and October, 2003. [Subst. R. §25.52(d)]

The records of all sustained interruptions are provided in electronic form in the file titled TNC2003AprOctOutageClass.xls and in hardcopy form as Attachment 1.

2. Provide the number of significant interruptions sustained during 2003 and the number lasting more than 24 hours. [Subst. R. §25.52(c)(5) and §25.52(e)(2)]

There were 33 significant interruptions sustained during 2003. No event lasted longer than 24 hours.

3. Provide the number of forced interruptions attributable to each cause shown on the 2003 Service Quality Report.

The number of forced interruptions by cause is shown in the following table.

Causes of Forced Interruptions	Outage Count
Animals and Birds	637
Other	180
People (Including cars and farm equip)	121
Unknown	325
Utility-owned Equipment	827
Vegetation	476
Weather (Including Lightning)	1,957

4. Describe the methodology used to calculate the annual average SAIFI value for each interruption class shown on the 2003 Service Quality Report. Include a description of the data used for the calculations.

The interruption classes for all sustained outages are determined by cause, clearing device, and major event codes. Interruptions assigned to the "Major Event" interruption class are those with a "Y" in the "Major Event" field of the outage record. Interruptions assigned to the "Scheduled" interruption class are those with a cause code of 23, which is TNC's code for a scheduled interruption. Interruptions assigned to the "Outside" interruption class are those with a cause in the following list or with a clearing device code of 87 (Other Utility). The "Outside" cause codes are 03 – blast/explosion, 05 – customer equipment, 08 – fire/police, 11 – generation, 16 – load shed, 17 – partial power,

21 – other utility, 25 – transmission (cause located between the generators and the high-side disconnecting device in the substation), 29 – underground construction/dig-ins, and 33 – vandalism. The "Forced" interruption group is then all of the remaining interruptions that are not attributed to the major, scheduled, or outside interruption classes. The sum of customers interrupted by each interruption class is then divided by the total customers served to determine the reported SAIFI.

5. Describe the methodology used to calculate the annual average SAIDI value for each interruption class shown on the 2003 Service Quality Report. Include a description of the data used for the calculations.

This answer is very similar to that for Question 4. The only difference is that the SAIDI calculations use the total customer-minutes of interruption for each interruption class rather than the number of customers interrupted. SAIDI is then calculated by dividing the customer-minutes of interruption by the total customers served.

6. Describe the methodology used to calculate the system-wide SAIFI standard for 2003, and include a description of the data used for the calculation. Provide the standard for 2003 and provide the calculation showing how this standard was determined. [Subst. R. §25.52(f)(1)]

The SAIFI standard for 2003 was calculated as specified in §25.52(f)(1)(A) of the substantive rules. The standard is 105% of the average reported forced SAIFI for the three reporting years 1998, 1999, and 2000. The forced interruption class (as outlined above in the response to Question 4) has been used to determine, and compare to, the standard. The SAIFI values for the years 1998 – 2000 were 0.509, 0.405, and 0.73 interruptions per customer served, respectively. The system-wide SAIFI standard is then calculated to be 0.575 interruptions. Significant system and process improvements were made at TNC improving outage recording toward the end of the "base" period of 1998 – 2000. These improvements have resulted in increased accuracy of outage recording, but also on the surface tend to incorrectly indicate worsening reliability indices. TNC's system SAIFI standard has not yet been adjusted as allowed in §25.52(f)(1) "for weather or improvements in data acquisition systems" to reflect these changes. TNC and the PUCT staff have agreed upon revised reliability targets that can be better used for comparisons to TNC's 1998 – 2000 performance. However, these target adjustments have yet to be approved by the PUCT commissioners.

7. Describe the methodology used to calculate the system-wide SAIDI standard for 2003, and include a description of the data used for the calculation. Provide the standard for 2003 and provide the calculation showing how this standard was determined. [Subst. R. §25.52(f)(1)]

The SAIDI standard for 2003 was calculated as specified in §25.52(f)(1)(B) of the substantive rules. The standard is 105% of the average reported forced SAIDI for the three reporting years 1998, 1999, and 2000. The forced interruption class (as outlined above in the response to Question 5) has been used to determine, and compare to, the

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standard. The SAIDI values for the years 1998 – 2000 were 30.395, 25.850, and 45.70 minutes of interruption per customer served, respectively. The system-wide SAIDI standard is then calculated to be 35.68 minutes. TNC and the PUCT staff are in the process of revising the system-wide SAIDI standard for the same reasons outlined in the response to Question 6 concerning SAIFI.

8. Identify and list the feeders on the 2003 Service Quality Report that did not meet either the SAIDI or SAIFI requirements of Subst. R. §25.52(f)(2)(A). Explain why each feeder did not meet the requirements and what action(s) have been or will be taken to achieve compliance for the feeder (i.e., to prevent the feeder repeating for a third year).

The following feeders on the 2003 Service Quality Report repeated from the 2002 report. The explanation and the work plan for each feeder are supplied.

Station/ Feeder	Primary Outage Cause- 2002	Action Taken 2003	Primary Outage Cause - 2003	Action Scheduled 2004
AB Hartford	Animal in station	Animal mitigation	Substation	Repair station
St. 3685		in station	equipment	equipment
AB Hartford	Animal in station	Animal mitigation	Substation	Repair station
St. 3820		in station	equipment	equipment
Clarendon 4040*	Primary conductor failure	Reconductored	Hardware failure	Add arresters, patrol, and minor maintenance
Clyde 1755	Station equipment failure	Station equipment repaired	Substation equipment	Infra-red & repair, replace high-side fuse holder
Clyde 1760	Station equipment failure	Station equipment repaired	Substation equipment	Infra-red & repair, replace high-side fuse holder
Clyde 3630	Station equipment failure	Station equipment repaired	Substation equipment	Infra-red & repair, replace high-side fuse holder
Dunefield (N Crane) 3885*	Lightning, vehicle accident, hardware failure	Sectionalizing equipment added	Hardware failure	Patrol / minor repair
Masterson Field 2101*	Lightning, hardware failure	Patrol / repair	Hardware failure	No work identified at this time
McCamey 2420	Lightning	Patrol, pole inspect, & treat	Vehicle accident, substation equipment	Add arresters
McCamey 2855*	Lightning, hardware failure	Patrol, pole inspect, & treat	Vehicle accident, substation equipment	Add arresters
Pecos Valley 4080*	Lightning, vehicle accident	No work (worked in 2002)	Lightning	Add arresters
Presidio 6135	Relay misoperation	Coordination study	Relay misoperated	Patrol and minor repair
Rio Pecos 3835*	Lightning, hardware failure	Patrol	Lightning	No work identified at this time

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SA Mathis Field 5100*	Animal in station	Animal mitigation in station	Substation equipment	Add arresters
Stamford 4565	Station equipment failure	Station equipment repaired	Station breaker problem	Check & test breaker, patrol and perform minor maintenance
Texon 4345	Hardware failure	Animal mitigation	Lightning	Patrol and minor repair

9. Identify and list the feeders on the 2003 Service Quality Report that did not meet either the SAIDI or SAIFI requirements of Subst. R. §25.52(f)(2)(B). Explain why each feeder did not meet the requirements and what action(s) have been or will be taken to achieve compliance for the feeder. Describe the methodology used to calculate the SAIDI and SAIFI system averages of all feeders for purposes of identifying the listed feeders, and provide the calculations.

All of the feeders that did not meet the requirements of Subst.R. §25.52(f)(2)(B) also did not meet the requirements of Subst. R. §25.52(f)(2)(A). The reasons and work plans for the feeders are supplied in response to Question 8. The feeders that did not meet Subst. R. §25.52(f)(2)(B) are indicated with an asterisk in the table in Response 8 and are Clarendon 4040, Dunefield (N Crane) 3885, Masterson Field 2101, McCamey 2855, Pecos Valley 4080, Rio Pecos 3835, and SA Mathis Field 5100.

The method used to determine compliance of the feeders is to calculate the feeder level SAIFI and SAIDI values based on the forced interruption class described in response to Question 4. The feeder SAIFI and SAIDI are calculated by dividing the sum of the customers interrupted (for SAIFI) and customer-minutes (for SAIDI) by the total customers served by the feeder. Those feeders that serve 10 or more customers and had a forced interruption class SAIFI and/or SAIDI that was 300% greater than the system forced interruption class SAIFI and/or SAIDI in each year 2002 and 2003 would have been identified as not meeting the requirements. The method used to calculate the system forced interruption class SAIFI and SAIDI is described in the responses to Questions 4 and 5.

The calculation details are:

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	2002	2003
System forced interruption class SAIFI	0.834 interruptions	0.750 interruptions
System forced interruption class SAIDI	57.3 minutes	48.33 minutes

Those feeders that had a SAIFI greater than 3.34 in 2002 and greater than 3.00 in 2003 exceeded the SAIFI criteria set in Subst.R. §25.52(f)(2)(B). Those feeders that had a SAIDI greater than 229.20 in 2002 and greater than 193.32 in 2003 exceeded the SAIDI criteria.

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344	139	73	54,948	28	158	20	328	24	1,005	65	25	180	257	92	20	315	3,990	320	926	268	164	450	1,287	2,673	4,230	110,565	89,424	10,935	20	11,000	246	246	246	594	9,801	135
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15	54	90	34	27	31	12	05	27	31	27	12	12	02	90	27	27	90	27	02	90	05	34	17	12	05	15	56	90	05	27	90	05	27	31	05	15
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32 31	25	27	15	15	32	90	28	34	24	24	24	21	23	15	90	12	12	24	24	24	24	24	12	15	9	90	15	15	90	05	12	15	15
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29 Forced	53 Forced	28 Forced	114 Forced	200 Forced	58 Forced	48 Outside	688 Forced
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