



Control Number: 28813



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MAR 22 2004

CUSTOMER PROTECTION

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PUBLIC UTILITY COMMISSION
TRADING DESK

March 17, 2004

RE:Docket#28813

I'm writing you concerning the rate increase that Cap Rock Energy has ask for. We are very much against this, our bill is to high as it is. There are two people in my household and the square footage on my house is about 1850. We are total electric but we have thermo pane windows, storm windows, plenty of insulation in the attic and even our inside walls have insulation. Four years ago we replace our AC and heater with an energy efficient heat pump, our hot water heater is less than a year old same as our refrigerator plus all of our other appliances are new energy saving. I have 3 loads of laundry and only one dryer load a week, I air dry most things. At the first of September of each year we turn our AC off and do not turn the heater on. We have a fireplace insert and use only our fireplace for heat. We have replaced all of our bulbs with fluorescent bulbs and the only light that is on is when we are in a room. My electric bill has been running from \$240.34 to \$253.02 for the past three months.

Another problem I have with Cap Rock is the difference they show in their customers rates. For example the base customer charge for my brother who is on Cap Rock is \$4.88 a month, ours is \$12.00 a month. The distribution charge that my brother pays is \$10.69 ours is \$61.96. Also we have two meters and the distribution charge is different for both of them....one is \$61.96 and the other is \$3.12 and both meters are within 150 yards of each.

When Cap Rock can give to the board of directors over 7 million dollars in bonuses something is wrong.....that money should go back to the customer by cutting their rates not raising them to put money in their pockets.

Please consider all of these and deny them their rate increase.

Sincerely,



Kathryn Martin
1401 S.Co.Rd.1129
Midland, TX 79706