



Control Number: 28813



Item Number: 702

Addendum StartPage: 0

1898

RECEIVED

2004 APR 23 AM 9:26

PUBLIC UTILITY COMMISSION  
FILING CLERK

Lettie m Rock  
3808 So. County Road 1140  
Midland, Tx. 79706

Attn. PUCT,

I am writing this letter in regard to -  
Cap Rock Energy & my Electric Bills.

In 2002 my electric bills were 3 to 4 times  
higher than usual for several mo's.

I called Cap Rock Energy & they sent a man  
out to re-read my meter, they said they had  
new meter men & they had made some mistakes  
reading the meters. They took app. \$20.00 off of  
my next bill. But said they couldn't do  
anything about the other months bills.

Usually my bill would go down in Autumn &  
Winter but in 2003 it stayed up way high.  
even in Dec & Jan my bill was 3 to 4 times higher  
than it should have been.

If my electric goes up any more I  
won't be able to pay my bill I have hard  
enough time paying my bill now.

I have been told Cap Rock would charge  
thousands of dollars to change to another utility.

This would be impossible for me to pay.

I wondered how Cap Rock changing  
from a Co-op to an Energy Co would  
affect us & I'm not happy with higher electric bills.

pg 2

I have Butane heat & hot water heater

There isn't any reason for my electric bill to be so high.

I won't be able to use my Air Conditioner at this rate.

I lost my husband in July 3-13

I have enough to deal with without having to worry about how I going to pay my Electric bill. I have less money to pay bills with now. I am concerned about the small businesses on CapRock Energy too.

Sincerely,  
Lettie M Beck