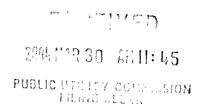


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March 24, 2004

Public Utility Commission of Texas P.O. Box 13326 Austin, Texas 78711-3326

To Whom It May Concern:

I would like to take this opportunity to voice my concerns with Cap Rock's proposed rate increase Docket No. 28813. I do not feel this is warranted due to the 30% increase from 2002. I think this is a matter of personal gain more than necessity. I appreciate your attention to this matter.

Sincerely,

James W. Carpenter, O.D.