



Control Number: 28813



Item Number: 193

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REFERENCE DOCKET NO.

28813

To the Staff of the Public Utility Commission;

MAR. 24, 2004

It is my understanding that I have a right to complain about the Cap Rock Energy Corporation going up on their rates

I have been declared total disable from any kind of work and of course I am on a fixed income. I am 62 years old. I live out in the country on a gravel road and I have been living here since 1987. The electric service was horrible then and it has not gotten much better. The electric service will go off and on at any time of the day or night it may stay off for a few seconds or a few minutes or a few hours. When we call in and if we get someone to answer, the problem is always with our house or too many birds on the high line wires or snakes in their transformer or some one run their car into a high line pole, they like to use the latter excuse a lot.

I try very hard to keep my electric bill down, because I have a totally electric house it is sometime hard to do. And in the winter time is the best time for me to save if I can.

I am sending copies of my last three bills and you will note that the distribution charge alone is as much as my bills were when I first moved out here. The distribution charge for 12/29/03 was \$83.59, the distribution charge for 1/27/04 was \$73.94, the distribution charge for 2/26/04 was \$102.30 and in the 2/26/04 bill the per kwh went up by a whopping .010% from the previous bill. And you know what, I didn't get that kind of increase in my retirement check.

YES SIR I strongly object to any increase in rates and I strongly believe the rate should be decreased.

I thank you for your time and help.

  
Joe T. Davis

7242 County Road 1023  
Wolfe City, Texas 75496

Mar. 24, 2004

2004 MAR 29 AM 9:46  
PUBLIC UTILITY COMMISSION  
FILING CLERK  
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## MESSAGES

Energy charge includes PCRF of .016 per kWh.

\*Includes regulatory surcharge.

**Avoid 5% late fees by paying your bill by the due date.**

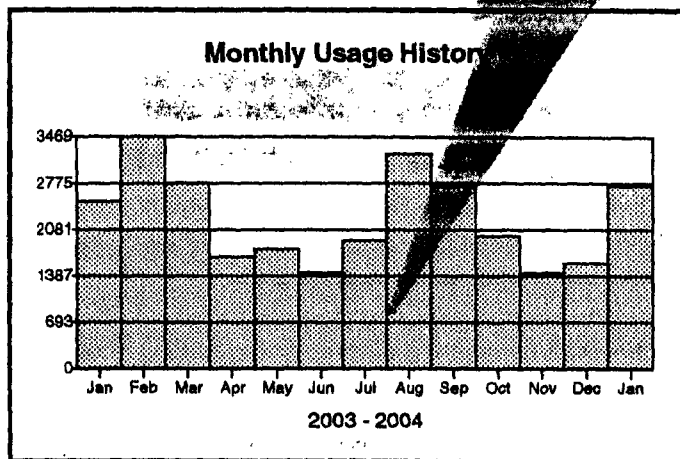
Sign up for bank draft today.

## BILLING SUMMARY

PREVIOUS BILL		191.91
PAYMENT		191.91
BALANCE		0.00
CURRENT METER READING	12/29/03	99867
PREVIOUS METER READING	11/26/03	97138
KILOWATT HOURS USED		2729
BASE CUSTOMER CHARGE		12.00
DISTRIBUTION CHARGE		83.59
ENERGY CHARGE*		207.24
SECURITY LIGHT CHARGE		12.75

8619  
1-24

The average daily high temperature during this billing period was 61.5 degrees.



**Total Amount Due** 315.58  
**Due Date:** 1/25/04

Name: JOE T DAVIS  
Account #: 860481-001  
Service Address: 7242 CO RD 1023  
Meter #: 94353612  
Meter Multiplier: 1.0000  
Rate: 110

DOCKETT No.  
28813

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**CAP ROCK ENERGY**

[www.caprockenergy.com](http://www.caprockenergy.com)

**STANTON Division**  
800-442-8688

**LONE WOLF Division**  
325-728-5232

**HUNT-COLLIN Division**  
800-545-4513

**McCULLOCH Division**  
325-597-2161

# MESSAGES

Energy charge includes PCRF of .016 per kWh.

\*Includes regulatory surcharge.

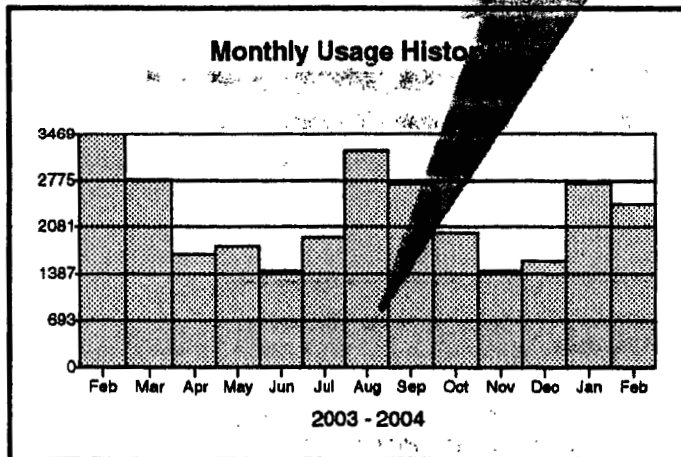
**Avoid 5% late fees by paying your bill by the due date.**

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# BILLING SUMMARY

PREVIOUS BILL		315.1
PAYMENT		315.1
BALANCE		0.0
CURRENT METER READING	1/27/04	228
PREVIOUS METER READING	12/29/03	9986
KILOWATT HOURS USED		241
BASE CUSTOMER CHARGE		12.0
DISTRIBUTION CHARGE		73.9
ENERGY CHARGE*		183.3
SECURITY LIGHT CHARGE		12.7

The average daily high temperature during this billing period was 59.9 degrees.



**Total Amount Due** 282.01  
**Due Date:** 2/25/04

Name: JOE T DAVIS  
Account #: 860481-001  
Service Address: 7242 CO RD 1023  
Meter #: 94353612  
Meter Multiplier: 1.0000  
Rate: 110

DOCKET NO.  
28813



CAP ROCK ENERGY

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325-597-2161

## MESSAGES

Energy charge includes PCRF of .026 per kWh.

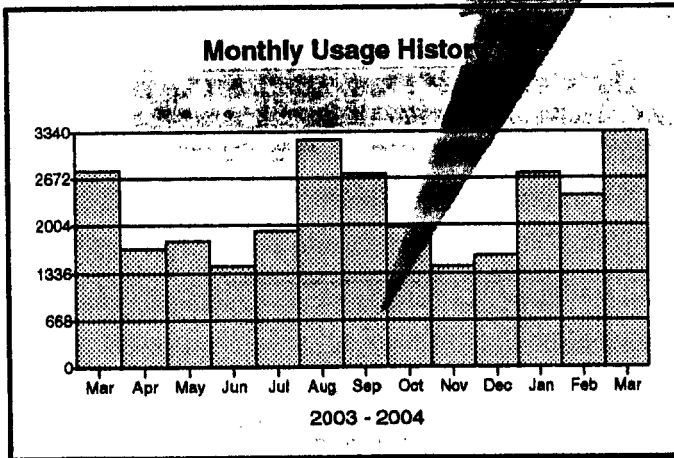
**Avoid 5% late fees by paying your bill by the due date.**

Sign up for bank draft today.

## BILLING SUMMARY

PREVIOUS BILL		282.01
PAYMENT		282.01
BALANCE		0.00
CURRENT METER READING	2/26/04	5621
PREVIOUS METER READING	1/27/04	2281
KILOWATT HOURS USED		3340
BASE CUSTOMER CHARGE		12.00
DISTRIBUTION CHARGE		102.30
ENERGY CHARGE		287.04
SECURITY LIGHT CHARGE		12.75

The average daily high temperature during this billing period was 52.9 degrees.



**Total Amount Due** 414.09  
**Due Date:** 3/25/04

Name: JOE T DAVIS  
 Account #: 860481-001  
 Service Address: 7242 CO RD 1023  
 Meter #: 94353612  
 Meter Multiplier: 1.0000  
 Rate: 110

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