



Control Number: 28813



Item Number: 141

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Donna Smith
1015 S. Co. Rd. 1129
Midland, Texas 79706

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PUBLIC UTILITY COMMISSION
FILING CLERK

March 21, 2004

PUC
P. O. Box 13326
Austin, TX 78711-3326

RE: Docket 28813

Dear Sir:

My name is Donna Smith and I have been a resident in Greenwood, a suburb of Midland, Texas, since 1983. I currently live in a house with approximately 2200 feet. I am in grave need of your consideration of this correspondence.

In the month of January my bill with Cap Rock Electric (our service company for electricity) was \$424.49 and for the month of February it was \$464.49 which is one half of my house payment!!!

It is my understanding that Cap Rock is filing for a rate increase associated with Docket 28813. As you know from past incidents with Cap Rock Electric, this company already has uncurbed prices which are affecting all residents who receive service from them.

I do not understand the politics or propaganda that is going on with this company.....but I do understand that if Cap Rock is allowed to increase rates further, it will devastate the already depressed economy of our community as well affect the farming industry and average home owner. I am a single mother of two children who works for Midland County with a gross income of \$25,000. At an average bill of even \$300.00 (which is very feasible with this company) for electricity, that is 14% of my GROSS pay or 18% of my NET pay. This is outrageous....and what about the elderly or less fortunate customers who have no other resources to pay these exorbitant prices?

I urge you to consider this entire situation. With the rates that Cap Rock charges (.12/per KWH) and the revenue from these rates, some very irresponsible decisions must be being made at the expense of their customers. This letter serves as a plea for your intervention in this rate increase and future attempts of Cap Rock to continue their outrageous pricing.

Sincerely,



Donna Smith