



Control Number: 28813



Item Number: 1417

Addendum StartPage: 0

28813

RECEIVED

SEP 01 2004

8-29-04

Whom It May Concern : CUSTOMER PROTECTION

0000021

Dear Sirs: Being a longtime customer of Cap Rock Electric, it is time to voice my concern over how this Company is being run. Not only do we pay the highest Rates in the State, we have no choice but to pay up, since we have no choice of suppliers. Now it seems Cap Rock is asking for a 14 1/2 % rate increase. Does this really seem fair to you? How they dodged Deregulation, only a Senator knows. Also, NO! we are not satisfied with our service. Just because we do not go out and protest does not mean we support the Board of Directors and CEO! Can you help us on this matter?

A customer for over 20 years and fed up!

Please Reply

jjgaston@apex2000.net

John Gaston
7602 Pats Rd
Big Spring TX. 79720

1417

RECEIVED
2004 SEP - 1 PM 3:55
PUBLIC UTILITY COMMISSION
FILING CLERK