



Control Number: 28691



Item Number: 68

Addendum StartPage: 1



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PUBLIC UTILITY COMMISSION
FILING CLERK

December 23, 2003

Filing Clerk
Public Utility Commission of Texas
1700 N. Congress Avenue
P.O. Box 13326
Austin, TX 78711-3326

RE: Project No. 28691 - Annual Progress Report on Five-Year Plan to Enhance
Supplier and Workforce Diversity for Nortex Telcom, LLC

Dear Ms. Bowen:

Pursuant to 26.85(e), enclosed for filing are four (4) copies of the Annual Progress Report on the implementation of the Five-Year Plan to Enhance Supplier and Workforce Diversity. This filing is being made in Project 28691 as the project designated for this report.

Consistent with the requirements of the approved rule, copies of this report are also being provided to: (1) the Governor; (2) Lieutenant Governor; (3) Speaker of the House; (4) Texas Senate Hispanic Caucus; (5) The House Legislative Black Caucus and (6) The House Mexican-American Legislative Caucus.

If you have any questions concerning this report, please contact Alan Rohmer at 940-759-2251.

Sincerely,

Alan Rohmer
Chief Financial Officer

cc w/ attachment The Honorable Rick Perry
 The Honorable Bill Ratliff
 The Honorable Pete Laney
 The House Legislative Black Caucus
 The House Mexican American Legislative Caucus
 The Texas Senate Hispanic Caucus

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108

Report on Five-Year Enhance Supplier and Workforce Diversity

Nortex Telcom, L.L.C.

December 2003

Nortex Telcom L.L.C. (Nortex) recognizes the benefits to our customers, our community and our Company of having diversity in the workforce and of increasing the amount of business the Company does with small and historically underutilized businesses operating in our community.

As a competitive local exchange company, we were organized to provide telecommunications service in the Denton, Texas area and have since been authorized to serve customers within the Dallas LATA. Nortex has only two full-time employees serving the Denton area and had no employee turnover during the current year. Nortex out sources the majority of its administrative services to its parent company Nortex Communications Company. The management and employees of the Company will continue to seek opportunities to make progress in the areas of diversifying the workforce and utilizing the products and services of small and historically underutilized businesses.

Attached is a worksheet comparing Nortex's performance related to the Historically Underutilized Businesses and Small Businesses for 2003 compared to 2002.

Nortex Telcom, LLC
Supplier Diversity

	<u>Actual for Previous Yr.</u>	<u>Actual for Current Yr.</u>	<u>Percentage Change</u>
Construction Contracts	\$ -	\$ -	- %
Commodities Contracts	\$439	\$ -	- %
Other Services	\$509	\$933	83.3%
Professional Service Contracts	-	-	-
Major Equipment	-	-	-
Other	-	-	-
 Total HUB	 \$948	 \$933	 (1.6) %
 Total Procurement	 \$403,305	 \$308,694	 (23.5) %