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DOCKET NO. 27947

FORMAL COMPLAINT OF TONI R.
ESTAVILLE AGAINST TXU ENERGY
RETAIL COMPANY LP

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PUBLIC UTILITY COMMISSION

OF TEXAS

ORDER NO. 2
REQUIRING EXPEDITED RESPONSE FROM TXU ENERGY

On July 7, 2003, Ms. Toni R. Estaville (Complainant) filed a request for emergency action regarding continuation of electric service during the pendency of this proceeding. Specifically, Complainant states that on July 1, 2003, she received a notice from TXU Energy Retail Company, LP (TXU Energy) indicating that her electric service would be disconnected on July 10, 2003, for non-payment of part of the disputed amount.

The parties are entitled to a hearing on the issue of disconnection of service; however, TXU Energy may also agree to continue the provision of electric service to Complainant without waiving any of its rights in this matter. Therefore, the undersigned requests that TXU Energy review Complainant's filing of July 7, 2003, and file a response to the request for continuation of service by either agreeing to continuation of service or by requesting a hearing. TXU Energy shall file its response to the request for continuation of service, during the pendency of this proceeding, on or before 12:00 noon, Wednesday, July 9, 2003.

SIGNED AT AUSTIN, TEXAS on the 8th day of July 2003.

PUBLIC UTILITY COMMISSION OF TEXAS

Michael E. Field

MICHAEL E. FIELD
DIRECTOR, DOCKET MANAGEMENT
POLICY DEVELOPMENT DIVISION