

Control Number: 27385



Item Number: 7434

Addendum StartPage: 0

14651 Dallas Parkway, Suite 600 Dallas, TX 75254-8815

www.SecurusTech.Net

November 17, 2011

VIA OVERNIGHT DELIVERY

Mr. James Galloway
Central Records
Texas Public Utilities Commission
1701 North Congress Avenue
Austin, Texas 78701

RE: Docket No. 27385, IXC, COA, SPCOA, and Other Non-Dominant Carriers' Tariffs and Price Lists, Securus Technologies, Inc.'s Rate Sheet

Dear Mr. Galloway:

Pursuant to P.U.C. SUBST. R. 26.89, which requires all nondominant carriers to file a tariff, schedule, or price list showing all recurring and nonrecurring rates for each service provided, Securus Technologies, Inc. ("Securus") hereby files an original and three copies of the revised rate sheet as required by P.U.C. SUBST. R. 26.89.

In accordance with the Commission's rules, this rate sheet will become effective upon receipt of this filing on November 18, 2011.

Securus sincerely appreciates your attention to this matter. Please date stamp the enclosed additional copy of this correspondence and return it in the enclosed pre-addressed stamped envelope. Should you have questions regarding this filing, please contact the undersigned at (972) 277-0395 or ecurry(a) securus tech.net.

Respectfully submitted,

Erin L. Curry

Senior Regulatory Analyst

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SECURUS TECHNOLOGIES, INC. RATE SHEET

Pursuant to P.U.C. Subst. R. 26.89, which requires all nondominant carriers to file a tariff, schedule, or price list showing all recurring and nonrecurring rates for each service provided, Securus Technologies, Inc. hereby files the information required by P.U.C. SUBST. R. 26.89. As required by the rule, Securus Technologies, Inc. will update this information so that it is kept current.

Rates - Operator Assisted Collect Calls Option 1

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Call Type		Da	Day		Evening		Night	
	Rate Mileage	l st Minute	Additional Minute	l st Minute	Additional Minute	l st Minute	Additional Minute	
Local	N/A	0.5000						
IntraLATA	0-10	0.2975	0.2625	0.2975	0.2625	0.2975	0.2625	
	11-22	0.3150	0.2975	0.3150	0.2975	0.3150	0.2975	
	23-55	0.3325	0.3150	0.3325	0.3150	0.3325	0.3150	
	56-124	0.3675	0.3500	0.3675	0.3500	0.3675	0.3500	
	125-292	0.4025	0.3850	0.4025	0.3850	0.4025	0.3850	
	293-Over	0.4200	0.4025	0.4200	0.4025	0.4200	0.4025	
InterLATA	1-17	0.2975	0.2625	0.2975	0.2625	0.2975	0.2625	
	18-22	0.3150	0.2975	0.3150	0.2975	0.3150	0.2975	
	23-28	0.3325	0.3150	0.3325	0.3150	0.3325	0.3150	
	29-34	0.3325	0.3150	0.3325	0.3150	0.3325	0.3150	
	35-41	0.3325	0.3150	0.3325	0.3150	0.3325	0.3150	
	42-5 1	0.3325	0.3150	0.3325	0.3150	0.3325	0.3150	
	52-66	0.3325	0.3150	0.3325	0.3150	0.3325	0.3150	
	67-81	0.3675	0.3500	0.3675	0.3500	0.3675	0.3500	
	82-105	0.3675	0.3500	0.3675	0.3500	0.3675	0.3500	
	106-124	0.3675	0.3500	0.3675	0.3500	0.3675	0.3500	
	125-292	0.4025	0.3850	0.4025	0.3850	0.4025	0.3850	
	293+	0.4200	0.4025	0.4200	0.4025	0.4200	0.4025	

Effective date: November 18, 2011

Service Charges for Operator Assisted Collect Calls Option 1 (Continued)

Local:		\$4.15
IntraLATA:		
Operator-Dialed Station	Service Charge	\$3.75
Long Distance Access F		\$1.00
Additional Inmate Surch	narge	\$0.20
	Total	\$4.95
InterLATA:		
Operator-Dialed Station	Service Charge	\$2.30
Long Distance Access F		\$1.00
Additional Inmate Surch		\$0.20
	Total	\$3.50

Operator Assisted Collect Calls – Rates and Charges Option 2

Call Type

Local:

Service charge:

\$2.95 per call

IntraLATA:

Service charge:

\$2.00 per call

Call rate:

\$0.40 per minute

InterLATA:

Service charge:

\$2.00 per call

Call rate:

\$0.40 per minute

Service Charges for Operator Assisted Collect Calls

Operator Assisted Collect Calls - Rates and Charges Option 3

Local - \$5.65 per call surcharge

(No per minute charges apply.)

IntraLATA/InterLATA - \$4.95 per call surcharge

Rate Mileage	Initial Minute	Additional Minutes
0-10	\$0.2975	\$0.2625
11-22	\$0.3150	\$0.2975
23-55	\$0.3325	\$0.3150
56-124	\$0.3675	\$0.3500
125-292	\$0.4025	\$0.2850
293+	\$0.4200	\$0.4025

Operator Assisted Collect Calls - Rates and Charges Option 4

Local - \$3.75 per call surcharge

(No per minute charges apply.)

IntraLATA/InterLATA:

Per call surcharge: \$4.10 Per minute rate: \$0.25

Operator Assisted Collect Calls – Rates and Charges Option 5

Local - \$4.65 per call surcharge

(No per minute charges apply.)

IntraLATA/InterLATA:

Per call surcharge: \$4.10 Per minute rate: \$0.25 | (N)

(N)

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(3)

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Service Charges for Operator Assisted Collect Calls

(N)

Operator Assisted Collect Calls – Rates and Charges Option 6

Local - \$4.65 per call surcharge

(No per minute charges apply.)

IntraLATA:

Per call surcharge: \$4.95 Per minute rate: \$0.15

InterLATA:

Per call surcharge: \$3.50 Per minute rate: \$0.30

<u>Operator Assisted Collect Calls - Rates and Charges</u> <u>Option 7</u>

Local - \$5.65 per call surcharge

(No per minute charges apply.)

IntraLATA/InterLATA:

Per call surcharge: \$4.50 Per minute rate: \$0.25

(N)

Rates - Prepaid Calls

Option 1

Rates and charges for prepaid calling services are provided at \$0.50 per minute.

An additional per call service charge of up to \$2.50 may apply to all completed prepaid calling card telephone calls.

Option 2

Rates and charges for prepaid calling services are provided at a ten percent discount off standard operator assisted collect call rates.

Option 3

Rates and charges for prepaid calling services are provided at \$0.60 per minute.

Option 4

Rates and charges for prepaid calling services are provided at the standard contracted collect call rates applicable to the facility requesting prepaid services.

Option 5

Due to the limitations of certain billing platforms, Options 2 and 4 above may not be available at all facilities. In such cases an averaged or median rate is available and will be based upon the collect rates charged at the facility. Any such rate will be agreed upon by contract.

AdvanceConnect

Option 1

The rates for AdvanceConnect Accounts are the same as those for automated Collect Call service.

Option 2

Local

Per Minute - \$0.06 Per Call - \$1.50

Intra/InterLATA

Per Minute - \$0.23 Per Call - \$1.50

Rates - General Information

The rates stated above are Securus's standard rates throughout Texas and are provided for informational purposes only. The exact price for any specific service at any particular correctional facility may be set on an individual contract basis by agreement between Securus and the government or private entity responsible for the facility. To obtain exact pricing information for any service at a particular correctional facility in either English or Spanish, users must contact Securus at 800-844-6591. The hours during which these services will be available, limits on length and number of calls, and the numbers inmates may call are set by the entity responsible for the facility and not by Securus.

Rates - Bill Statement Fee

An undiscountable bill statement fee of \$3.49 may be applied to an end user's local exchange carrier bill in each month in which collect calls from confinement facilities are billed, regardless of the number of calls accepted. The bill statement fee is a monthly charge to recover some of the company's expenses associated with calls from confinement facilities served by the company and that are billed through local exchange carriers. No fee will be assessed in any month if no collect calls are accepted. This fee will not be assessed on end users that prepay for their services or those that are directly billed by the company.

Rates - Pay Telephone Use Charge

An undiscountable per call charge of \$0.60 is applicable to all intrastate, interstate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard usage charges and any applicable service charges and surcharges associated with the Company's services, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone. This charge does not apply to calls placed from pay telephones which the caller pays for the call by inserting coins during the progress of the call.

Rates - SECUREvoiceTM

SECUREvoiceTM provides validation of inmate personal identification numbers (PINs) through voice verification technology for purposes of improved security and reduced potential of fraud and consumer harassment by inmates. Where installation of SECUREvoiceTM is requested by confinement facilities, a per call service charge of \$0.25 applies in addition to all applicable message charges, operator assistance service charges and other miscellaneous service charges.

Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds.

Credit Card/Check-by-Phone Payment Processing Fee

A payment processing fee of up to \$6.95 is applicable to credit card payments and check-by-phone payments submitted to the Company. This fee does not apply to payments mailed to the company or submitted via a customer's online banking service.

Rates - General Information (Continued)

Prepaid Expiration and Refund Policy - The End User may request a refund of the available balance in an AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. Refunds are subject to a processing fee of up to \$4.95 and no refunds will be issued for accounts reflecting a balance of \$4.95 or less; this refund policy is applicable only to accounts established on or after November 1, 2008. No refunds of unused balances will be issued after the expiration date.

Wireless Administration Fee – A monthly fee of up to \$2.99 is applicable to any AdvanceConnect account with a wireless telephone number included as a number authorized to receive calls. This fee applies once per month, per account regardless of the number of wireless telephone numbers authorized. The fee amount will be deducted from the AdvanceConnect account balance on a monthly basis as long as a wireless number remains on the AdvanceConnect account. As of the initial effective date of this fee, existing AdvanceConnect accounts with existing authorized wireless numbers will be Grandfathered and the Wireless Administration Fee will not apply. If an existing AdvanceConnect account adds or changes a wireless number on the account, the Wireless Administration Fee will apply going forward.

<u>Inmate Debit</u> is a prepaid telephone account offering made available to Inmates by the Company when permitted by the Confinement Facility. Inmates fund and replenish their Inmate Debit account through electing to transfer funds from either their facility's inmate trust fund or commissary account to their Inmate Debit account. Inmate Debit accounts may also be funded by inmate friends and family members via the Company's points-of-sale. Funds placed in this account become the property of the inmate.

Refunds of unused Inmate Debit account balances are issued by the entity controlling the actual cash deposits, which is either the Company, the commissary, the Confinement Facility or its agent, depending on the specific arrangements, unless otherwise directed by state law. Depending on the entity issuing the refund, refund fees and/or minimum refund amounts may apply. The prepaid balance expires ninety (90) days from the date of the last call placed on the Inmate Debit account unless alternative arrangements are expressly requested by the Confinement Facility. No refunds of unused balances will be issued after the expiration date.

(N)

(N)

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