

Birch Telecom of Texas Ltd., L.L.P.
dba Birch Communications

Original Sheet No. 157.58

4. SERVICES (continued)

4.4 General Exchange Services (continued)

4.4.29 NAVIGATOR SERVICES (1) (7)

A. Residence Price Packages

1. **Navigator Basic (5)**

	<u>Monthly Charge</u>
Single Residential Phone Line	\$15.35
30 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

2. **Navigator Basic Plus (3)**

	<u>Monthly Charge</u>
Single Residential Phone Line	\$22.95
Call Waiting	Included
Three - Way Calling	Included
Caller ID with Name	Included

3. **Navigator Premium (5)**

	<u>Monthly Charge</u>
Single Residential Phone Line	\$31.95
Call Waiting	Included
Three-Way Calling	Included
Call Forwarding	Included
Caller ID with Name	Included
60 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

4. **Navigator Premium Plus (5)**

	<u>Monthly Charge</u>
Single Residential Phone Line	\$49.95
NavWorx**	Included
Call Plus	Included
60 Minutes of Long Distance Calls	Included
Monthly Long Distance Fee	Included

** NavWorx includes the following features: Caller ID, Call Waiting, Three-Way Calling, Call Blocker, Anonymous Call Rejection, Priority Call, Speed Calling – 8, Call Forwarding, Selective Call Forwarding, *66 Auto Redial, *69 Call Return.

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4. SERVICES (continued)

4.4 General Exchange Services (continued)

4.4.29 NAVIGATOR SERVICES (continued)

A. Residence Price Packages (continued)

5.	NavBasic MCA (5)	<u>Monthly Charge</u>
	Single MCA Residential Line	\$36.95
	30 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included
6.	NavBasic Plus MCA (3)	<u>Monthly Charge</u>
	Single MCA Residential Line	\$40.95
	Call Waiting	Included
	Three - Way Calling	Included
	Caller ID with Name	Included
7.	NavPremium MCA (5)	<u>Monthly Charge</u>
	Single MCA Residential Line	\$44.95
	Call Waiting	Included
	Three-Way Calling	Included
	Call Forwarding	Included
	Caller ID with Name	Included
	60 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included
8.	NavPremium Plus MCA (5)	<u>Monthly Charge</u>
	Single MCA Residential Line	\$47.95
	NavWorx**	Included
	60 Minutes of Long Distance Calls	Included
	Monthly Long Distance Fee	Included

** NavWorx includes the following features: Caller ID, Call Waiting, Three-Way Calling, Call Blocker, Anonymous Call Rejection, Priority Call, Speed Calling – 8, Call Forwarding, Selective Call Forwarding, *66 Auto Redial, *69 Call Return.

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4. SERVICES (continued)

4.4 General Exchange Services (continued)

4.4.29 NAVIGATOR SERVICES (continued)

A. Residence Price Packages (continued)

9.	SmartTime Unlimited (5)	<u>Monthly Charge</u>
	Single Residential Phone Line	\$44.95
	Caller ID	Included
	Call Waiting	Included
	Call Waiting ID	Included
	Call Waiting ID Options	Included
	Three – Way Calling	Included
	Unlimited Long Distance	Included
10.	SmartTime 400 (5)	<u>Monthly Charge</u>
	Single Residential Phone Line	\$41.95
	Caller ID	Included
	Call Waiting	Included
	Three - Way Calling	Included
	400 Minutes of Long Distance Calls	Included
11.	Toll Saver (2)	<u>Monthly Charge</u>
	Single Residential Phone Line	\$34.95
	Caller ID Name and Number	Included
	Call Waiting	Included
	60 Minute Long Distance Calling Card	Included
	Toll Restriction	Included
12.	Toll Saver Plus (2)	<u>Monthly Charge</u>
	Single Residential Phone Line	\$44.95
	Caller ID Name and Number	Included
	Call Waiting	Included
	Call Waiting ID	Included
	Call Waiting ID Options	Included
	Three - Way Calling	Included
	Call Forwarding	Included
	60 Minute Long Distance Calling Card	Included
	Toll Restriction	Included

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4. SERVICES (continued)

4.4 General Exchange Services (continued)

4.4.29 NAVIGATOR SERVICES (continued)

B. Business Services – Price Packages

1. **SmartTime Unlimited for Business (6)**

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local and long distance calling. The customer may choose an unlimited number of features as shown in D below.

(a) Regulations

The customer must commit to at least a one-year term agreement to be eligible for the service.

Maximum of ten (10) lines per location. Charges below are shown on a per line basis.

Includes unlimited long distance calls for business customers, non-data, voice use only, within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Navigator reserves the right to cancel subscriptions to any customer at any time due to fraud or misuse. Usage can be screened for use other than voice usage. Taxes, fees, and any EAS charges also apply.

(b) Rates and Charges

SmartTime Unlimited for Business – Recurring Charge, per line

Rate Groups 1 – 3	\$58.99
Rate Group 4 - 8	48.99

(c) Available Features

Calling Number	Remote Access to Call Forwarding
Calling Name	Selective Call Forwarding
Call Forwarding	Call Forward Busy Line
Call Waiting	Call Forward Don't Answer
Three Way Calling	Call Forward Busy Don't Answer
Auto Redial	Personalized Ring
Call Return	Personalized Ring – 1 st Dependent Number
Priority Call	Personalized Ring – 2 nd Dependent Number
Call Blocker	Call Waiting ID
Speed Calling 8	Call Waiting ID Options
Speed Calling 30	Call Transfer Disconnect
ComCall	Anonymous Call Rejection
Privacy Manager	Outgoing Call Center

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4. SERVICES (continued)

4.4 General Exchange Services (continued)

4.4.29 NAVIGATOR SERVICES (continued)

B. Business Services – Price Packages

2. **SmartTime for Business (6)**

This offering is available only to business customers (coin lines are not eligible) and provides for unlimited local calling. Long distance calling is billed at \$.055 per minute. The customer may choose an unlimited number of features as shown in 1st Revised Sheet No. 157.61 above.

(a) Regulations

The customer must commit to at least a one-year term agreement to be eligible for the service.

Long distance calls for business customers at \$.055 per minute is only for calls within the 48 contiguous United States. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at applicable rates. Taxes, fees, and any EAS charges also apply.

(b) Rates and Charges

SmartTime for Business – Recurring Charge, per line

Rate Group 1	\$33.99
Rate Groups 2 – 4	24.99

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4. SERVICES (continued)

4.4 General Exchange Services (continued)

4.4.29 NAVIGATOR SERVICES (continued)

B. Business Services – Price Packages

3. **SmartATM (4)**

The SmartATM Service is only available to business subscribers and provides the following services (includes Touch-Tone):

1. Business individual line for Automated Teller Machine only.
2. Unlimited calling to 800 toll-free numbers.

The rate specified herein is subject to a 12-month service term.

(a) Regulations and Limitations of Service

Charges for this service commence when the company's information records are posted and are payable monthly in advance.

Charges for service are automatically discontinued upon service termination.

If the service is terminated before the 12-month term, a charge of \$10 per month will be applied for each line currently or previously classified as a SmartATM line. This charge will be imposed based upon the remainder of the commitment period.

Existing SmartATM subscribers may not take advantage of special promotions or rate changes prior to the end of the 12- month service terms. This is applicable to existing lines only. New lines may qualify for special promotions or rate changes.

(b) Rates and Charges

The following Monthly rates will apply for the SmartATM service.

<u>Service Category</u>	<u>Rate Group</u>	<u>Rate</u>
SmartATM (AT&T)	1 - 3	\$14.00
	4 - 5	\$15.00
	6	\$14.00
	7 - 8	\$16.00
SmartATM (Verizon)	ALL	\$18.50

The following Message rates will apply for the SmartATM service for any local usage generated from the line.

<u>Service Category</u>	<u>Rate Group</u>	<u>Rate</u>
Per minute	All	\$0.05

4. SERVICES (continued)**4.4 General Exchange Services (continued)****4.4.29 NAVIGATOR SERVICES (continued)****FOOTNOTES:**

- (1) Some former Navigator customers may have Special Pricing Arrangements that deviate from the rates in this section.
- (2) Effective January 30, 2009, this service is no longer offered.
- (3) Former Navigator Customers using this product will now be billed under the product name Home Connection.
- (4) Former Navigator Customers using this product will now be billed under the product name BirchNet Value Line.
- (5) Former Navigator Customers using this product will now be billed under the product name Home Essentials.
- (6) Former Navigator Customers using this product will now be billed under the product name BirchNet Essentials.
- (7) Former Navigator Customers will be billed a bundled flat local rate effective January 30, 2009. Any metered or measured usage, along with certain fees, will be combined into a single bundled flat line rate. The new bundled local rate has been calculated by adding together the main line rate, the last six months' average of local usage charges for any measured or metered use, any local or extended area calling plan charges, business or residential package charges, End User Common Line Charge, Pre-subscription Charge and Access Recovery Surcharge fees. In summary, your new bundled rate reflects your previous Navigator rates for the same services and fees.

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4. SERVICES (continued)

4.5 Toll Services (continued)

4.5.2 Conference Service (1)

A. Rates and Charges

The total charge for the conference connection is the sum of the set-up charge and the usage charge for total conversation time.

1. Set-up charge is \$1.85 for each Exchange Access Arrangement included in the conference call.
2. The charge for conversation time will consist of the total minutes of conversation multiplied by the appropriate usage charge per minute applying to the conference call.
3. The per-minute charge for each main service point is as follows:

<u>Mileage Between the Two Most Distant Service Points</u>	<u>Charge Per Minute</u>
0 - 17	\$.06
18 - 66	.12
Over 66	.18

4.5.3 Toll Free Service

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$5.00 per toll free number will be applied. 8XX usage will be billed separately. (I)

(1) Effective September 11, 2004, this service is no longer available to subscribers.

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4. SERVICES (continued)

4.6 Directory Services (continued)

4.6.1 Directory Listings (continued)

10. Non-listed Service

	<u>Monthly Rate</u>	
Business - Primary	\$3.50	
Residential		
Primary	\$3.50	(I)
Additional	\$3.50	(I)

11. Non-published Exchange Service

	<u>Monthly Rate</u>	
Business Non-published listing	\$5.50	
Residence Nonpublished listing	\$5.50	(I)

Non-Published will not apply in the following cases:

1. Foreign exchange service, where the customer is also furnished local exchange service.
2. Additional local exchange service furnished to the same customer in the same exchange as long as customer has local exchange service of the same classification listed in the directory in the same exchange.
3. When a customer ~~who has a service which~~ involves data terminals where there is not voice use contemplated.
4. Personalized ring.

12. Residential Designer Listings

	<u>Monthly Rate</u>
Customer Extra Line Listing	\$1.65
Family Space Listing	\$6.75
Line of Distinction	\$2.25
Personality Logo	\$5.00
Signature Listing	\$3.00
Three print product discount	(\$2.00)
Two print product discount	(\$1.00)

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4. SERVICES

4.9 Facilities Based Services (continued)

4.9.4 Rate and Charges

A. BirchLink D, BirchLink T, PBX Connect, PRI Connect Services (continued)

2. Non-recurring Charges to All Services

	<u>Charges</u>	
Additional Channel	\$ 50.00	
Additional Feature	\$ 10.00	
Move Charge	\$250.00	(I)

Both the Additional Voice Channel charge and the Additional Feature charge apply per request, regardless of the number of voice channels added, features deleted, etc. In the event both the Additional Voice Channel charge and the Additional Feature charge are applicable, only the Additional Voice Channel charge will apply. For a new Customer, non-recurring charges do not apply for adding features referenced above

In the event a circuit location is moved resulting in an intra-building location change where no facility modifications are required (i.e. new loop to the Customer premises not required), a Move Charge will apply. If a Customer moves to another building and a facility modification is required (i.e. new loop to the Customer premises required), the Customer will be required to sign a new term agreement and pay the associated non recurring charges. The Move Charge is not applicable in this instance.

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4. SERVICES

4.9 Facilities Based Services (continued)

4.9.4 Rate and Charges (continued)

B. BirchLink D Service (continued)

2. Non-recurring charges

<u>Installation of New Service</u>	<u>Non-recurring Charge</u>
12-month term plan	\$99.00
24-month term plan	\$59.00
36-month term plan	\$ 0.00

3. Calling Features

Any of the calling features listed in Section 4.4.2.A may be added to the BirchLink D. All regulations regarding calling features are applicable to the BirchLink D Service features. The following rate applies only when these calling features are added to the BirchLink D Service.

	<u>Monthly Recurring Rate</u>	<u>Non-recurring Charge</u>	
Unlimited features	3.00	10.00	(I)

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4. SERVICES

4.9 Facilities Based Services (continued)

4.9.4 Rate and Charges (continued)

C. BirchLink T Service (continued)

2. Additional Non-recurring charges

<u>Installation of New Service</u>	<u>Non-recurring Charge</u>
12-month term plan	\$299.00
24-month term plan	\$199.00
36-month term plan	\$ 0.00

3. Calling Features

Any of the calling features listed in Section 4.4.2.A may be added to the BirchLink T. All regulations regarding calling features are applicable to the BirchLink T Service features. The following rate applies only when these calling features are added to the BirchLink T Service.

	<u>Monthly Recurring Rate</u>	<u>Non-recurring Charge</u>	
Unlimited features	3.00	10.00	(C)