

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 812                | 805                | LJ                        | 01                    | 1,104               | 48.0217          |
| 813                | 1153               | VWV                       | 04                    | 888                 | 47.7624          |
| 814                | 248                | UL                        | 47                    | 3,788               | 47.6431          |
| 815                | 623                | IM                        | 47                    | 807                 | 47.3965          |
| 816                | 403                | DV                        | 05                    | 959                 | 47.2774          |
| 817                | 372                | MDY                       | 01                    | 1,222               | 47.2414          |
| 818                | 581                | LK                        | 02                    | 2,721               | 47.2216          |
| 819                | 154                | SE                        | 03                    | 673                 | 47.1917          |
| 820                | 1042               | LP                        | 03                    | 840                 | 47.0952          |
| 821                | 730                | CA                        | 03                    | 1,466               | 46.9823          |
| 822                | 819                | GV                        | 04                    | 1,279               | 46.9562          |
| 823                | 759                | ST                        | 12                    | 1,037               | 46.8303          |
| 824                | 1256               | BW                        | 09                    | 53                  | 46.7925          |
| 825                | 250                | LU                        | 42                    | 4,752               | 46.4285          |
| 826                | 452                | WI                        | 06                    | 697                 | 46.2568          |
| 827                | 1233               | JP                        | 04                    | 25                  | 46.2000          |
| 828                | 686                | BR                        | 11                    | 565                 | 46.1469          |
| 829                | 568                | BR                        | 02                    | 969                 | 46.0702          |
| 830                | 207                | HE                        | 03                    | 1,546               | 45.9547          |
| 831                | 909                | CE                        | 09                    | 1,341               | 45.7726          |
| 832                | 1169               | WD                        | 42                    | 1,480               | 45.6439          |
| 833                | 576                | BAR                       | 45                    | 5,248               | 45.6149          |
| 834                | 761                | HOC                       | 03                    | 1,482               | 45.5938          |
| 835                | 851                | PZ                        | 43                    | 3,000               | 45.5317          |
| 836                | 283                | SA                        | 43                    | 560                 | 45.4696          |
| 837                | 1030               | WD                        | 41                    | 486                 | 45.2284          |
| 838                | 794                | RO                        | 44                    | 2,494               | 45.0894          |
| 839                | 1237               | AF                        | 12                    | 324                 | 45.0833          |
| 840                | 889                | UL                        | 49                    | 1,961               | 45.0291          |
| 841                | 389                | HL                        | 01                    | 1,730               | 45.0254          |
| 842                | 377                | HT                        | 03                    | 315                 | 45.0000          |
| 843                | 41                 | CB                        | 10                    | 1,229               | 44.7307          |
| 844                | 242                | HB                        | 47                    | 1,275               | 44.7106          |
| 845                | 633                | TE                        | 02                    | 505                 | 44.5307          |
| 846                | 540                | SF                        | 42                    | 625                 | 44.4032          |
| 847                | 453                | STF                       | 04                    | 700                 | 44.1871          |
| 848                | 189                | WT                        | 02                    | 1,987               | 44.1867          |
| 849                | 988                | HM                        | 01                    | 93                  | 44.1828          |
| 850                | 1025               | GL                        | 08                    | 1,195               | 44.1690          |
| 851                | 34                 | KI                        | 46                    | 2,689               | 44.1688          |
| 852                | 499                | KL                        | 46                    | 3,382               | 44.0284          |
| 853                | 801                | GL                        | 10                    | 555                 | 43.8577          |
| 854                | 470                | SA                        | 03                    | 542                 | 43.8007          |
| 855                | 721                | KT                        | 44                    | 1,969               | 43.7049          |
| 856                | 515                | EC                        | 08                    | 1,495               | 43.6201          |
| 857                | 708                | HM                        | 10                    | 1,859               | 43.5083          |
| 858                | 485                | VWV                       | 06                    | 1,465               | 43.3795          |
| 859                | 601                | CG                        | 03                    | 852                 | 43.2711          |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 860                | 778                | UN                        | 02                    | 1,946               | 43.0689          |
| 861                | 1129               | KN                        | 01                    | 1,560               | 42.9442          |
| 862                | 738                | PJ                        | 02                    | 1,230               | 42.8415          |
| 863                | 716                | FR                        | 45                    | 4,068               | 42.8410          |
| 864                | 491                | WD                        | 45                    | 1,479               | 42.3529          |
| 865                | 711                | BL                        | 02                    | 1,656               | 42.2083          |
| 866                | 107                | HA                        | 06                    | 1,913               | 42.0899          |
| 867                | 157                | TO                        | 10                    | 2,123               | 41.8959          |
| 868                | 161                | ME                        | 05                    | 2,104               | 41.7614          |
| 869                | 111                | CB                        | 08                    | 649                 | 41.7381          |
| 870                | 1174               | DR                        | 04                    | 834                 | 41.7038          |
| 871                | 2                  | TO                        | 01                    | 1,659               | 41.6160          |
| 872                | 1094               | DN                        | 10                    | 2,019               | 41.6102          |
| 873                | 220                | QV                        | 07                    | 1,779               | 41.5481          |
| 874                | 729                | LK                        | 10                    | 2,234               | 41.3478          |
| 875                | 112                | DH                        | 06                    | 1,285               | 41.3051          |
| 876                | 1207               | WI                        | 43                    | 2,718               | 41.2476          |
| 877                | 134                | WZ                        | 46                    | 178                 | 41.1011          |
| 878                | 194                | BZ                        | 06                    | 2,215               | 41.0898          |
| 879                | 461                | DV                        | 08                    | 1,195               | 41.0653          |
| 880                | 883                | GT                        | 13                    | 2,444               | 40.8523          |
| 881                | 96                 | UV                        | 06                    | 1,672               | 40.7189          |
| 882                | 999                | VVV                       | 01                    | 536                 | 40.6772          |
| 883                | 536                | RS                        | 02                    | 1,514               | 40.3520          |
| 884                | 1009               | JN                        | 05                    | 1,677               | 40.2874          |
| 885                | 640                | BY                        | 07                    | 1,023               | 40.1642          |
| 886                | 534                | TE                        | 07                    | 1,242               | 40.0081          |
| 887                | 115                | NM                        | 01                    | 925                 | 39.9557          |
| 888                | 1053               | WI                        | 07                    | 1,392               | 39.7342          |
| 889                | 327                | MC                        | 04                    | 1,280               | 39.4445          |
| 890                | 371                | NS                        | 01                    | 1,286               | 39.3554          |
| 891                | 1006               | PW                        | 03                    | 2,074               | 38.9855          |
| 892                | 731                | LK                        | 07                    | 669                 | 38.8117          |
| 893                | 1196               | BI                        | 11                    | 453                 | 38.7748          |
| 894                | 420                | CE                        | 08                    | 1,660               | 38.5488          |
| 895                | 833                | KT                        | 45                    | 1,953               | 38.5412          |
| 896                | 334                | DH                        | 09                    | 1,237               | 38.5368          |
| 897                | 902                | WO                        | 09                    | 267                 | 38.5094          |
| 898                | 787                | WE                        | 07                    | 384                 | 38.4844          |
| 899                | 300                | NB                        | 41                    | 5,230               | 38.4667          |
| 900                | 487                | KI                        | 45                    | 3,228               | 38.3745          |
| 901                | 828                | CYF                       | 43                    | 3,758               | 38.3433          |
| 902                | 206                | UV                        | 01                    | 619                 | 38.2391          |
| 903                | 63                 | KI                        | 41                    | 2,893               | 38.1027          |
| 904                | 1110               | WI                        | 03                    | 220                 | 38.0909          |
| 905                | 583                | FT                        | 02                    | 972                 | 37.9105          |
| 906                | 709                | BE                        | 01                    | 2,214               | 37.8089          |
| 907                | 186                | EC                        | 04                    | 1,792               | 37.5430          |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 908                | 1113               | NB                        | 43                    | 2,466               | 37.4526          |
| 909                | 873                | FZ                        | 41                    | 2,588               | 37.2087          |
| 910                | 1240               | UL                        | 09                    | 859                 | 37.0175          |
| 911                | 1034               | CK                        | 05                    | 1,343               | 36.9263          |
| 912                | 1071               | AF                        | 02                    | 1,492               | 36.7708          |
| 913                | 480                | CA                        | 04                    | 1,498               | 36.7550          |
| 914                | 698                | AD                        | 05                    | 882                 | 36.6644          |
| 915                | 892                | KB                        | 07                    | 274                 | 36.5219          |
| 916                | 881                | MY                        | 07                    | 79                  | 36.3797          |
| 917                | 595                | SP                        | 10                    | 1,104               | 36.3614          |
| 918                | 565                | BZ                        | 01                    | 1,506               | 36.3446          |
| 919                | 497                | HV                        | 01                    | 1,655               | 36.2900          |
| 920                | 876                | QV                        | 06                    | 1,128               | 36.1356          |
| 921                | 476                | PA                        | 06                    | 1,620               | 36.0673          |
| 922                | 550                | BY                        | 09                    | 928                 | 36.0593          |
| 923                | 603                | BT                        | 07                    | 1,526               | 35.7588          |
| 924                | 401                | CB                        | 09                    | 1,702               | 35.7221          |
| 925                | 682                | PA                        | 09                    | 1,266               | 35.6319          |
| 926                | 340                | AN                        | 09                    | 1,215               | 35.6296          |
| 927                | 440                | LB                        | 01                    | 2,101               | 35.5840          |
| 928                | 275                | CG                        | 06                    | 2,169               | 35.5288          |
| 929                | 621                | MDY                       | 02                    | 373                 | 35.5174          |
| 930                | 74                 | GE                        | 47                    | 3,666               | 35.1907          |
| 931                | 579                | BA                        | 43                    | 4,644               | 35.1811          |
| 932                | 483                | SR                        | 06                    | 57                  | 35.1404          |
| 933                | 637                | NB                        | 44                    | 222                 | 34.9685          |
| 934                | 934                | KDL                       | 43                    | 37                  | 34.9459          |
| 935                | 1189               | DN                        | 09                    | 58                  | 34.8793          |
| 936                | 139                | WA                        | 41                    | 176                 | 34.8239          |
| 937                | 1022               | HM                        | 08                    | 699                 | 34.6438          |
| 938                | 786                | SA                        | 44                    | 3,692               | 34.6024          |
| 939                | 836                | PA                        | 04                    | 431                 | 34.5638          |
| 940                | 924                | FT                        | 01                    | 1,497               | 34.4235          |
| 941                | 690                | CL                        | 03                    | 1,984               | 34.2772          |
| 942                | 270                | STW                       | 04                    | 719                 | 34.1558          |
| 943                | 364                | FD                        | 05                    | 1,550               | 34.0600          |
| 944                | 1146               | HA                        | 07                    | 1,520               | 33.9888          |
| 945                | 392                | SA                        | 01                    | 1,147               | 33.6931          |
| 946                | 20                 | LU                        | 44                    | 3,863               | 33.6384          |
| 947                | 967                | SB                        | 02                    | 1,372               | 33.5627          |
| 948                | 397                | BW                        | 01                    | 31                  | 33.5484          |
| 949                | 1076               | HY                        | 13                    | 451                 | 33.4834          |
| 950                | 1066               | BG                        | 05                    | 371                 | 33.3854          |
| 951                | 233                | FT                        | 07                    | 1,502               | 33.3302          |
| 952                | 1062               | DH                        | 08                    | 2,034               | 33.2842          |
| 953                | 393                | KW                        | 46                    | 2,919               | 33.2655          |
| 954                | 791                | EU                        | 09                    | 1,347               | 33.1366          |
| 955                | 916                | UL                        | 03                    | 1,030               | 33.0971          |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 956                | 1007               | UL                        | 45                    | 2,669               | 32.9003          |
| 957                | 22                 | OA                        | 06                    | 1,775               | 32.8344          |
| 958                | 643                | AD                        | 08                    | 2,032               | 32.7982          |
| 959                | 1087               | KB                        | 02                    | 412                 | 32.7063          |
| 960                | 391                | BT                        | 04                    | 1,007               | 32.6951          |
| 961                | 1049               | VL                        | 01                    | 1,456               | 32.6923          |
| 962                | 400                | CA                        | 02                    | 1,733               | 32.6711          |
| 963                | 450                | DN                        | 01                    | 1,466               | 32.4768          |
| 964                | 1093               | HOC                       | 06                    | 1,490               | 32.4651          |
| 965                | 1059               | CRB                       | 42                    | 2,898               | 32.2681          |
| 966                | 1097               | UL                        | 02                    | 1,138               | 32.2329          |
| 967                | 307                | MB                        | 06                    | 76                  | 32.1974          |
| 968                | 215                | IM                        | 46                    | 2,923               | 32.0797          |
| 969                | 830                | UL                        | 46                    | 2,853               | 32.0568          |
| 970                | 1001               | PJ                        | 03                    | 1,302               | 31.8518          |
| 971                | 1179               | DH                        | 03                    | 50                  | 31.8200          |
| 972                | 991                | AN                        | 10                    | 1,107               | 31.7922          |
| 973                | 1011               | DR                        | 08                    | 496                 | 31.7762          |
| 974                | 104                | KM                        | 07                    | 438                 | 31.4064          |
| 975                | 1135               | CL                        | 06                    | 503                 | 31.4016          |
| 976                | 814                | GA                        | 08                    | 57                  | 31.3684          |
| 977                | 990                | WEB                       | 10                    | 647                 | 31.3045          |
| 978                | 1136               | CB                        | 11                    | 2,296               | 31.2609          |
| 979                | 417                | TB                        | 46                    | 2,415               | 31.2447          |
| 980                | 455                | GA                        | 04                    | 1,255               | 30.9442          |
| 981                | 866                | HT                        | 01                    | 2,978               | 30.8664          |
| 982                | 1203               | SF                        | 01                    | 347                 | 30.6830          |
| 983                | 937                | AN                        | 07                    | 783                 | 30.5645          |
| 984                | 1019               | DN                        | 11                    | 906                 | 30.5486          |
| 985                | 773                | KB                        | 03                    | 524                 | 30.4714          |
| 986                | 733                | MB                        | 02                    | 29                  | 30.4138          |
| 987                | 1012               | FD                        | 11                    | 1,783               | 30.1969          |
| 988                | 679                | CD                        | 11                    | 1,601               | 30.1131          |
| 989                | 23                 | FR                        | 46                    | 3,096               | 30.0300          |
| 990                | 1156               | WT                        | 10                    | 165                 | 29.7030          |
| 991                | 917                | AN                        | 01                    | 849                 | 29.5819          |
| 992                | 471                | HOC                       | 01                    | 1,465               | 29.5078          |
| 993                | 617                | KM                        | 06                    | 748                 | 29.4840          |
| 994                | 1050               | RE                        | 09                    | 622                 | 29.4132          |
| 995                | 896                | GA                        | 02                    | 1,686               | 29.1139          |
| 996                | 978                | ST                        | 11                    | 1,134               | 29.0926          |
| 997                | 219                | TE                        | 06                    | 1,362               | 28.9266          |
| 998                | 190                | BE                        | 04                    | 1,514               | 28.7985          |
| 999                | 620                | OA                        | 02                    | 79                  | 28.7848          |
| 1000               | 954                | MAR                       | 41                    | 2,952               | 28.7842          |
| 1001               | 1058               | JN                        | 03                    | 1,800               | 28.5889          |
| 1002               | 28                 | HG                        | 06                    | 1,439               | 28.5031          |
| 1003               | 1070               | TB                        | 02                    | 844                 | 28.4645          |



# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1004               | 1054               | SP                        | 01                    | 1,343               | 28.3812          |
| 1005               | 688                | CV                        | 08                    | 1,986               | 28.3006          |
| 1006               | 772                | BY                        | 02                    | 1,425               | 28.1860          |
| 1007               | 1023               | CL                        | 09                    | 440                 | 28.0773          |
| 1008               | 1075               | GS                        | 22                    | 1,045               | 28.0555          |
| 1009               | 1252               | SF                        | 44                    | 140                 | 27.8786          |
| 1010               | 712                | HE                        | 02                    | 1,736               | 27.8243          |
| 1011               | 1219               | HP                        | 03                    | 1,292               | 27.5890          |
| 1012               | 1193               | CA                        | 06                    | 1,148               | 27.5331          |
| 1013               | 1190               | EU                        | 01                    | 127                 | 27.5039          |
| 1014               | 989                | RO                        | 05                    | 1,097               | 27.4758          |
| 1015               | 1101               | SP                        | 04                    | 392                 | 27.4362          |
| 1016               | 880                | STF                       | 07                    | 88                  | 27.2727          |
| 1017               | 350                | PZ                        | 41                    | 784                 | 27.2372          |
| 1018               | 928                | DR                        | 05                    | 2,645               | 26.8643          |
| 1019               | 1010               | EU                        | 04                    | 211                 | 26.8246          |
| 1020               | 656                | SF                        | 15                    | 373                 | 26.6917          |
| 1021               | 451                | GZ                        | 43                    | 2,949               | 26.6684          |
| 1022               | 1143               | GT                        | 09                    | 1,141               | 26.2138          |
| 1023               | 1039               | AF                        | 01                    | 3,436               | 26.1336          |
| 1024               | 1127               | ME                        | 09                    | 777                 | 26.0952          |
| 1025               | 486                | DN                        | 02                    | 613                 | 25.9967          |
| 1026               | 1104               | BI                        | 07                    | 1,263               | 25.9739          |
| 1027               | 1154               | CR                        | 08                    | 346                 | 25.6936          |
| 1028               | 734                | IND                       | 04                    | 33                  | 25.5455          |
| 1029               | 900                | WEB                       | 04                    | 625                 | 25.4832          |
| 1030               | 43                 | LU                        | 45                    | 3,435               | 25.4102          |
| 1031               | 961                | ST                        | 04                    | 1,201               | 25.4047          |
| 1032               | 165                | AM                        | 05                    | 1,817               | 25.3506          |
| 1033               | 137                | UL                        | 14                    | 63                  | 25.3175          |
| 1034               | 914                | CL                        | 01                    | 135                 | 25.2593          |
| 1035               | 113                | CYF                       | 41                    | 4,113               | 25.2580          |
| 1036               | 723                | DV                        | 11                    | 711                 | 25.1336          |
| 1037               | NEW                | SP                        | 11                    | 1,034               | 24.9768          |
| 1038               | 977                | GT                        | 10                    | 946                 | 24.8425          |
| 1039               | 1060               | BA                        | 03                    | 1,043               | 24.8217          |
| 1040               | 743                | FT                        | 06                    | 793                 | 24.8159          |
| 1041               | 146                | HE                        | 04                    | 1,829               | 24.7556          |
| 1042               | 862                | WF                        | 03                    | 561                 | 24.6275          |
| 1043               | 1172               | DV                        | 06                    | 1,198               | 24.5275          |
| 1044               | 375                | MID                       | 01                    | 407                 | 24.3980          |
| 1045               | 1198               | GA                        | 10                    | 981                 | 24.3099          |
| 1046               | 1043               | NM                        | 05                    | 3,075               | 24.2029          |
| 1047               | 1105               | JP                        | 01                    | 23                  | 24.1739          |
| 1048               | 260                | PO                        | 07                    | 878                 | 24.1708          |
| 1049               | 1002               | NS                        | 03                    | 1,332               | 24.0998          |
| 1050               | 800                | CE                        | 02                    | 1,381               | 23.8972          |
| 1051               | 1194               | DN                        | 08                    | 1,098               | 23.8798          |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1052               | 1216               | GA                        | 07                    | 1,862               | 23.8668          |
| 1053               | 402                | FW                        | 03                    | 1,756               | 23.7557          |
| 1054               | 322                | MP                        | 07                    | 584                 | 23.6866          |
| 1055               | 769                | HX                        | 02                    | 1,116               | 23.5995          |
| 1056               | 854                | LU                        | 03                    | 977                 | 23.5599          |
| 1057               | 1155               | DV                        | 01                    | 202                 | 23.5446          |
| 1058               | 748                | BR                        | 05                    | 555                 | 23.4126          |
| 1059               | 529                | JN                        | 06                    | 2,822               | 23.2888          |
| 1060               | 493                | KT                        | 42                    | 2,321               | 23.2620          |
| 1061               | 1247               | HP                        | 01                    | 1,709               | 23.0158          |
| 1062               | NEW                | CK                        | 06                    | 830                 | 22.9470          |
| 1063               | 757                | SP                        | 02                    | 1,552               | 22.7474          |
| 1064               | 1015               | HE                        | 05                    | 707                 | 22.6549          |
| 1065               | 1145               | WEB                       | 01                    | 1,956               | 22.4499          |
| 1066               | 1243               | DN                        | 05                    | 1,509               | 21.9483          |
| 1067               | 169                | HY                        | 10                    | 2,037               | 21.9131          |
| 1068               | 294                | DE                        | 04                    | 1,282               | 21.8323          |
| 1069               | 376                | HE                        | 07                    | 1,843               | 21.6896          |
| 1070               | 670                | KB                        | 12                    | 1,356               | 21.6696          |
| 1071               | 1120               | MP                        | 04                    | 1,247               | 21.6279          |
| 1072               | 481                | LP                        | 01                    | 504                 | 21.6131          |
| 1073               | 1161               | UL                        | 48                    | 1,833               | 21.5586          |
| 1074               | 347                | HOC                       | 07                    | 1,305               | 21.5556          |
| 1075               | 1221               | HG                        | 08                    | 18                  | 21.4444          |
| 1076               | 1236               | MP                        | 06                    | 299                 | 21.3311          |
| 1077               | 608                | UV                        | 03                    | 1,924               | 21.1752          |
| 1078               | 878                | HR                        | 03                    | 2,574               | 21.1387          |
| 1079               | 1084               | EU                        | 12                    | 72                  | 21.1111          |
| 1080               | 1044               | RE                        | 04                    | 1,470               | 20.9007          |
| 1081               | 1220               | MP                        | 09                    | 25                  | 20.6800          |
| 1082               | 462                | RA                        | 01                    | 1,202               | 20.6156          |
| 1083               | 488                | WF                        | 43                    | 1,917               | 20.2535          |
| 1084               | 627                | CRB                       | 43                    | 2,977               | 20.2439          |
| 1085               | 258                | MY                        | 08                    | 1,881               | 20.2026          |
| 1086               | 1185               | HK                        | 41                    | 91                  | 20.1429          |
| 1087               | 45                 | FR                        | 41                    | 3,993               | 19.8137          |
| 1088               | 323                | BI                        | 06                    | 1,237               | 19.7033          |
| 1089               | 1201               | CK                        | 02                    | 1,014               | 19.5661          |
| 1090               | 1200               | SH                        | 03                    | 1,847               | 19.4786          |
| 1091               | 436                | NS                        | 04                    | 1,540               | 19.4442          |
| 1092               | 1130               | WF                        | 42                    | 3,025               | 19.4073          |
| 1093               | 875                | GT                        | 12                    | 1,930               | 19.2492          |
| 1094               | 284                | HA                        | 05                    | 1,774               | 19.2413          |
| 1095               | 1092               | EL                        | 09                    | 606                 | 19.2079          |
| 1096               | 872                | BG                        | 07                    | 1,361               | 19.0287          |
| 1097               | 974                | RO                        | 07                    | 2,260               | 19.0190          |
| 1098               | 1020               | SH                        | 11                    | 1,463               | 18.9569          |
| 1099               | 446                | CR                        | 06                    | 670                 | 18.8358          |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1100               | 956                | HV                        | 02                    | 692                 | 18.7630          |
| 1101               | 556                | MY                        | 03                    | 1,178               | 18.7606          |
| 1102               | 899                | DE                        | 06                    | 1,143               | 18.5617          |
| 1103               | 1126               | ES                        | 01                    | 340                 | 18.5059          |
| 1104               | 972                | CA                        | 05                    | 471                 | 18.5011          |
| 1105               | 705                | BI                        | 05                    | 904                 | 18.4690          |
| 1106               | 848                | EL                        | 08                    | 1,322               | 18.4349          |
| 1107               | 469                | KB                        | 20                    | 586                 | 18.4096          |
| 1108               | 802                | HNY                       | 02                    | 1,280               | 18.3383          |
| 1109               | 1197               | MID                       | 02                    | 715                 | 18.0923          |
| 1110               | 1162               | WI                        | 01                    | 1,696               | 17.8573          |
| 1111               | 986                | MY                        | 01                    | 2,119               | 17.7749          |
| 1112               | 1033               | BI                        | 08                    | 884                 | 17.7353          |
| 1113               | 1206               | HT                        | 02                    | 3,556               | 17.6001          |
| 1114               | 715                | MC                        | 05                    | 1,364               | 17.4589          |
| 1115               | 510                | SF                        | 13                    | 801                 | 17.4270          |
| 1116               | 1170               | CR                        | 05                    | 623                 | 17.1766          |
| 1117               | 659                | SR                        | 04                    | 142                 | 17.1338          |
| 1118               | 947                | LJ                        | 03                    | 1,414               | 17.0071          |
| 1119               | 447                | WF                        | 02                    | 787                 | 17.0051          |
| 1120               | 1157               | HR                        | 04                    | 1,141               | 16.9860          |
| 1121               | 905                | RO                        | 42                    | 3,310               | 16.9816          |
| 1122               | 942                | MID                       | 03                    | 783                 | 16.9745          |
| 1123               | 906                | DR                        | 01                    | 895                 | 16.9743          |
| 1124               | 619                | ED                        | 07                    | 1,586               | 16.8865          |
| 1125               | 492                | HY                        | 06                    | 1,389               | 16.7991          |
| 1126               | 816                | UL                        | 15                    | 593                 | 16.6762          |
| 1127               | 1032               | WF                        | 01                    | 1,025               | 16.6000          |
| 1128               | 1166               | CL                        | 04                    | 50                  | 16.5800          |
| 1129               | 1186               | UV                        | 05                    | 1,624               | 16.5640          |
| 1130               | 895                | ST                        | 15                    | 943                 | 16.3934          |
| 1131               | 1114               | KB                        | 01                    | 824                 | 16.3774          |
| 1132               | 40                 | EU                        | 10                    | 234                 | 16.3718          |
| 1133               | 395                | IM                        | 41                    | 1,147               | 16.3609          |
| 1134               | 228                | BG                        | 01                    | 1,994               | 16.1319          |
| 1135               | 980                | RE                        | 03                    | 452                 | 16.0487          |
| 1136               | 60                 | KB                        | 04                    | 1,312               | 15.8133          |
| 1137               | 318                | SH                        | 10                    | 860                 | 15.7942          |
| 1138               | 1183               | KB                        | 05                    | 586                 | 15.6502          |
| 1139               | 120                | BM                        | 02                    | 96                  | 15.6146          |
| 1140               | 703                | RE                        | 02                    | 890                 | 15.5427          |
| 1141               | 464                | AD                        | 06                    | 157                 | 15.4968          |
| 1142               | 552                | MY                        | 02                    | 886                 | 15.4492          |
| 1143               | 1182               | JN                        | 10                    | 2,796               | 15.3830          |
| 1144               | 1242               | HT                        | 05                    | 863                 | 15.3557          |
| 1145               | 852                | SA                        | 49                    | 4,382               | 15.1921          |
| 1146               | 366                | BAR                       | 43                    | 2,175               | 15.0864          |
| 1147               | 1082               | CL                        | 07                    | 41                  | 14.8293          |



# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1148               | NEW                | DN                        | 12                    | 224                 | 14.5446          |
| 1149               | 903                | HY                        | 05                    | 2,767               | 14.4528          |
| 1150               | 1118               | TV                        | 03                    | 1,382               | 14.3205          |
| 1151               | 65                 | NS                        | 05                    | 2,792               | 14.1225          |
| 1152               | 660                | THW                       | 47                    | 1,493               | 14.0743          |
| 1153               | 1095               | KB                        | 19                    | 1,093               | 13.8838          |
| 1154               | 95                 | FP                        | 04                    | 249                 | 13.8353          |
| 1155               | 1005               | EU                        | 06                    | 96                  | 13.8229          |
| 1156               | 835                | AI                        | 05                    | 50                  | 13.8200          |
| 1157               | 398                | GN                        | 11                    | 401                 | 13.8005          |
| 1158               | 1131               | PA                        | 01                    | 1,748               | 13.7626          |
| 1159               | 611                | SA                        | 45                    | 4,285               | 13.6532          |
| 1160               | 1111               | CR                        | 07                    | 87                  | 13.4023          |
| 1161               | 779                | WEB                       | 09                    | 679                 | 13.2842          |
| 1162               | 213                | FW                        | 02                    | 1,052               | 13.2804          |
| 1163               | 1123               | BI                        | 10                    | 13                  | 13.1538          |
| 1164               | 939                | ED                        | 02                    | 1,439               | 13.0792          |
| 1165               | 99                 | BA                        | 42                    | 3,975               | 12.9346          |
| 1166               | 42                 | KL                        | 43                    | 3,387               | 12.7939          |
| 1167               | 1181               | PO                        | 09                    | 1,439               | 12.7318          |
| 1168               | 1051               | NM                        | 03                    | 1,608               | 12.7027          |
| 1169               | 1091               | HR                        | 02                    | 1,118               | 12.6843          |
| 1170               | 1241               | RS                        | 08                    | 200                 | 12.6700          |
| 1171               | 251                | SB                        | 05                    | 1,453               | 12.6497          |
| 1172               | 1239               | BI                        | 45                    | 3,368               | 12.3827          |
| 1173               | 911                | EU                        | 03                    | 1,890               | 12.1825          |
| 1174               | 725                | GV                        | 07                    | 669                 | 11.8087          |
| 1175               | 1144               | ME                        | 06                    | 875                 | 11.8000          |
| 1176               | 503                | WE                        | 05                    | 18                  | 11.7778          |
| 1177               | 369                | ES                        | 08                    | 210                 | 11.7143          |
| 1178               | 948                | HT                        | 04                    | 390                 | 11.6923          |
| 1179               | 1245               | KB                        | 10                    | 318                 | 11.4906          |
| 1180               | 266                | HY                        | 09                    | 832                 | 11.4447          |
| 1181               | 385                | WL                        | 41                    | 504                 | 11.4246          |
| 1182               | 38                 | FZ                        | 42                    | 5,384               | 11.3150          |
| 1183               | 1246               | HL                        | 02                    | 90                  | 11.3111          |
| 1184               | 756                | BI                        | 04                    | 398                 | 11.2889          |
| 1185               | 1199               | SA                        | 42                    | 2,366               | 11.2498          |
| 1186               | 1192               | UN                        | 09                    | 28                  | 10.9643          |
| 1187               | 1287               | SF                        | 12                    | 47                  | 10.8936          |
| 1188               | 1000               | BH                        | 04                    | 437                 | 10.7437          |
| 1189               | 1253               | HP                        | 05                    | 1,615               | 10.6142          |
| 1190               | 689                | GZ                        | 42                    | 1,300               | 10.6123          |
| 1191               | 1223               | IND                       | 03                    | 35                  | 10.3429          |
| 1192               | 175                | GR                        | 01                    | 26                  | 10.3077          |
| 1193               | 563                | RA                        | 43                    | 1,857               | 10.1863          |
| 1194               | 1215               | RO                        | 01                    | 3,344               | 9.6041           |
| 1195               | 832                | PO                        | 06                    | 1,801               | 9.5264           |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1196               | 599                | FD                        | 02                    | 1,303               | 9.4313           |
| 1197               | 1165               | UL                        | 04                    | 1,047               | 9.1796           |
| 1198               | 680                | EL                        | 10                    | 801                 | 9.1174           |
| 1199               | 1284               | SF                        | 09                    | 207                 | 9.0097           |
| 1200               | 969                | MAR                       | 45                    | 3,413               | 8.8963           |
| 1201               | 966                | GL                        | 03                    | 312                 | 8.7628           |
| 1202               | 1234               | PO                        | 04                    | 1,049               | 8.7340           |
| 1203               | 1238               | HM                        | 07                    | 850                 | 8.6788           |
| 1204               | 1232               | ED                        | 06                    | 2,127               | 8.5463           |
| 1205               | 1117               | FT                        | 03                    | 765                 | 8.4902           |
| 1206               | 1211               | EL                        | 06                    | 578                 | 8.3512           |
| 1207               | 985                | KN                        | 02                    | 1,071               | 8.1914           |
| 1208               | 1188               | GT                        | 01                    | 2,004               | 8.0838           |
| 1209               | 1259               | KB                        | 17                    | 990                 | 8.0798           |
| 1210               | 1225               | BI                        | 41                    | 990                 | 8.0081           |
| 1211               | 435                | BG                        | 06                    | 1,679               | 7.8874           |
| 1212               | 1079               | EL                        | 07                    | 1,134               | 7.8810           |
| 1213               | 604                | WO                        | 11                    | 71                  | 7.8169           |
| 1214               | 1231               | WEB                       | 08                    | 375                 | 7.6400           |
| 1215               | 489                | SB                        | 07                    | 1,714               | 7.6266           |
| 1216               | 247                | SF                        | 05                    | 355                 | 7.5408           |
| 1217               | 1141               | FD                        | 12                    | 1,823               | 7.3845           |
| 1218               | 713                | HE                        | 06                    | 1,338               | 7.2586           |
| 1219               | 1122               | SCW                       | 02                    | 617                 | 7.2058           |
| 1220               | 1080               | FD                        | 01                    | 1,948               | 7.1833           |
| 1221               | 1204               | KT                        | 02                    | 612                 | 7.0294           |
| 1222               | 1115               | KN                        | 05                    | 1,461               | 7.0164           |
| 1223               | 1180               | SF                        | 43                    | 593                 | 6.8921           |
| 1224               | NEW                | TV                        | 05                    | 53                  | 6.7170           |
| 1225               | 982                | BR                        | 06                    | 201                 | 6.6368           |
| 1226               | 1270               | GR                        | 03                    | 22                  | 6.5455           |
| 1227               | 1103               | RO                        | 03                    | 936                 | 6.5182           |
| 1228               | 1230               | ED                        | 01                    | 1,732               | 6.4561           |
| 1229               | 559                | CE                        | 10                    | 724                 | 6.3950           |
| 1230               | 1138               | CB                        | 04                    | 1,664               | 6.0252           |
| 1231               | 1229               | HG                        | 01                    | 241                 | 6.0124           |
| 1232               | 1263               | DT                        | 17                    | 20                  | 6.0000           |
| 1233               | 783                | GP                        | 03                    | 449                 | 5.7684           |
| 1234               | 1109               | GS                        | 28                    | 194                 | 5.6289           |
| 1235               | 147                | WT                        | 11                    | 256                 | 5.5781           |
| 1236               | 1279               | ME                        | 08                    | 24                  | 5.1667           |
| 1237               | 302                | BL                        | 07                    | 509                 | 5.0472           |
| 1238               | 85                 | GT                        | 06                    | 735                 | 4.9619           |
| 1239               | 335                | SF                        | 08                    | 73                  | 4.8219           |
| 1240               | 567                | SH                        | 02                    | 883                 | 4.7939           |
| 1241               | 1167               | KN                        | 03                    | 16                  | 4.7500           |
| 1242               | 506                | HT                        | 09                    | 535                 | 4.6505           |
| 1243               | 367                | GT                        | 03                    | 157                 | 4.5605           |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2002 SAIDI Ranking | 2001 SAIDI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2002 SAIDI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1244               | 803                | HV                        | 05                    | 749                 | 4.3765           |
| 1245               | 131                | FD                        | 10                    | 2,115               | 4.3556           |
| 1246               | 629                | ED                        | 03                    | 1,830               | 4.1497           |
| 1247               | 1037               | BH                        | 06                    | 166                 | 4.1024           |
| 1248               | 984                | HP                        | 04                    | 625                 | 4.0656           |
| 1249               | 750                | ME                        | 11                    | 1,318               | 3.7299           |
| 1250               | 894                | EU                        | 08                    | 241                 | 3.5270           |
| 1251               | 140                | GP                        | 02                    | 27                  | 3.4074           |
| 1252               | 1217               | KB                        | 18                    | 549                 | 3.2678           |
| 1253               | 1102               | CK                        | 01                    | 698                 | 3.1619           |
| 1254               | 1035               | FD                        | 08                    | 2,617               | 3.1074           |
| 1255               | 811                | UL                        | 13                    | 3,103               | 3.0529           |
| 1256               | 1187               | HY                        | 01                    | 2,267               | 3.0225           |
| 1257               | 1265               | EC                        | 12                    | 477                 | 2.8470           |
| 1258               | 411                | TO                        | 08                    | 558                 | 2.7384           |
| 1259               | 987                | WE                        | 01                    | 213                 | 2.5775           |
| 1260               | 1063               | CK                        | 03                    | 836                 | 2.5586           |
| 1261               | 1209               | BG                        | 04                    | 174                 | 2.5057           |
| 1262               | 320                | FAN                       | 47                    | 2,921               | 2.3896           |
| 1263               | 1210               | DT                        | 26                    | 24                  | 2.3750           |
| 1264               | 1152               | MY                        | 06                    | 511                 | 2.1781           |
| 1265               | 944                | ST                        | 02                    | 1,812               | 2.1369           |
| 1266               | 341                | FAN                       | 46                    | 1,765               | 1.7337           |
| 1267               | 777                | BH                        | 05                    | 715                 | 1.4126           |
| 1268               | 1184               | WEB                       | 06                    | 559                 | 1.3238           |
| 1269               | 798                | BI                        | 42                    | 1,285               | 1.2249           |
| 1270               | 1235               | HT                        | 07                    | 975                 | 1.0021           |
| 1271               | 1271               | GS                        | 01                    | 285                 | 1.0000           |
| 1272               | 926                | EL                        | 04                    | 560                 | 0.9429           |
| 1273               | 1289               | WEB                       | 07                    | 574                 | 0.5575           |
| 1274               | 1257               | BI                        | 01                    | 360                 | 0.1806           |
| 1275               | 520                | AM                        | 07                    | 17                  | 0.0000           |
| 1276               | 1142               | BI                        | 43                    | 801                 | 0.0000           |
| 1277               | 1264               | DT                        | 19                    | 13                  | 0.0000           |
| 1278               | 1250               | DT                        | 24                    | 23                  | 0.0000           |
| 1279               | 1228               | DT                        | 32                    | 21                  | 0.0000           |
| 1280               | 1266               | GG                        | 05                    | 79                  | 0.0000           |
| 1281               | NEW                | GN                        | 13                    | 11                  | 0.0000           |
| 1282               | 1177               | GN                        | 41                    | 19                  | 0.0000           |
| 1283               | 1267               | GN                        | 42                    | 19                  | 0.0000           |
| 1284               | 1268               | GN                        | 45                    | 17                  | 0.0000           |
| 1285               | 1269               | GN                        | 48                    | 21                  | 0.0000           |
| 1286               | 1021               | GR                        | 04                    | 50                  | 0.0000           |
| 1287               | 1273               | GS                        | 09                    | 102                 | 0.0000           |
| 1288               | 1274               | GT                        | 02                    | 161                 | 0.0000           |
| 1289               | 1003               | IND                       | 02                    | 16                  | 0.0000           |
| 1290               | 1276               | IT                        | 01                    | 97                  | 0.0000           |
| 1291               | 1213               | KB                        | 08                    | 28                  | 0.0000           |

## Service Quality Report to the Public Utility Commission of Texas

### **CenterPoint Energy**

| <b>2002 SAIDI Ranking</b> | <b>2001 SAIDI Ranking</b> | <b>Substation Identification</b> | <b>Feeder Identification</b> | <b>Number of Customers</b> | <b>2002 SAIDI Value</b> |
|---------------------------|---------------------------|----------------------------------|------------------------------|----------------------------|-------------------------|
| 1292                      | 1254                      | KB                               | 13                           | 30                         | 0.0000                  |
| 1293                      | NEW                       | KB                               | 15                           | 153                        | 0.0000                  |
| 1294                      | 177                       | OA                               | 03                           | 28                         | 0.0000                  |
| 1295                      | NEW                       | PK                               | 41                           | 457                        | 0.0000                  |
| 1296                      | 1281                      | PK                               | 42                           | 18                         | 0.0000                  |
| 1297                      | 1173                      | PK                               | 43                           | 26                         | 0.0000                  |
| 1298                      | NEW                       | PK                               | 44                           | 13                         | 0.0000                  |
| 1299                      | 1282                      | PK                               | 45                           | 30                         | 0.0000                  |
| 1300                      | 1283                      | PK                               | 47                           | 13                         | 0.0000                  |
| 1301                      | 1285                      | SF                               | 10                           | 93                         | 0.0000                  |
| 1302                      | 1286                      | SF                               | 11                           | 12                         | 0.0000                  |
| 1303                      | 1288                      | SR                               | 14                           | 151                        | 0.0000                  |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

#### **INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2002 Reporting Year

| <b>Causes of Forced Interruptions</b>  | <b>Percentage</b> |
|--|-------------------|
| Weather (Including Lightning)          | 28.03%            |
| Vegetation                             | 13.59%            |
| Animals and Birds                      | 14.88%            |
| People (Including cars and farm equip) | 4.85%             |
| Utility-owned Equipment                | 25.69%            |
| Other                                  | 5.64%             |
| Unknown                                | 7.32%             |