



Control Number: 27270



Item Number: 3

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Entergy Texas
919 Congress Avenue
Suite 840
Austin, TX 78701
Tel 512 487 3999
Fax 512 487 3998

February 14, 2003

Mr. Mel Eckhoff
Industry Analysis Division
Public Utility Commission of Texas
1701 N. Congress Avenue
P. O. Box 13326
Austin, Texas 78711-3326

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PUBLIC UTILITY COMMISSION
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**Re: PROJECT NO. 27270 - ENTERGY GULF STATES, INC.
SERVICE QUALITY REPORT TO THE PUBLIC UTILITY COMMISSION OF TEXAS
IN ACCORDANCE WITH SUBSTANTIVE RULE §25.81**

Dear Mr. Eckhoff,

Attached you will find Entergy Gulf States, Inc. (EGSI) Service Quality Report to the Public Utility Commission of Texas for the annual period between January 1 and December 31, 2002. This report is the fourth filing in compliance with the Commission's Substantive Rule §25.81 of December 1999, using the set of targets established within Substantive Rule §25.52.

The report contains interruption data for all 396 Texas distribution feeders having more than ten (10) customers. The SAIFI and SAIDI distribution feeder lists rank the feeder reliability from worst to best. These distribution reliability indices are based on forced, sustained outages, excluding all major weather events.

Please feel free to contact me if you have any questions concerning the attached Service Quality Report and the data from this reporting period. You can reach me at (512) 487-3985.

Sincerely,

James M. Glazar
Staff Engineer
Regulatory Affairs Texas

§25.52. -- Reliability and Continuity of Service.

<http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc>

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

<http://www.puc.state.tx.us/rules/statutes/index.cfm>

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Type Name of Utility in the Cell Below

Utility:

Entergy Gulf States, Inc.

Type Total Number of Distribution Feeders in the Cell Below

Feeders:

396

Due:

February 14, 2003

File:

**Five Printed Copies and
One Electronic Copy of This Excel File**

Project:

27270

Address:

**Attn: Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, Texas 78711-3326**

If you have any questions, please contact:

Mel Eckhoff, Engineering Specialist
Electric Division
Commission Staff

Voice: 512 936 7348

Fax: 512 936 7361

E-mail: <mailto:mel.eckhoff@puc.state.tx.us>

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2002 Reporting Year

Entergy Gulf States, Inc.

Project 27270

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2002	1.84	0.10	0.09	0.16	0.09	0.21	0.21	0.22	0.23	0.16	0.19	0.10	0.09
Scheduled													
2002	0.02	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Outside Causes													
2002	0.48	0.02	0.02	0.02	0.04	0.08	0.07	0.04	0.08	0.04	0.00	0.03	0.04
Major Events													
2002	0.65	0.00	0.00	0.07	0.18	0.00	0.00	0.00	0.15	0.00	0.00	0.00	0.26

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Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIDI													
Forced 2002	158.94	6.81	6.47	14.73	4.99	14.93	22.32	20.35	18.12	12.98	19.43	9.62	8.19
Scheduled 2002	0.92	0.11	0.08	0.19	0.13	0.02	0.06	0.06	0.01	0.10	0.09	0.06	0.01
Outside Causes 2002	40.45	1.50	0.80	2.62	1.34	5.32	6.02	3.55	5.20	1.33	0.10	4.79	7.88
Major Events 2002	89.28	0.00	0.00	6.99	18.52	0.00	0.00	0.00	21.49	0.00	0.00	0.00	42.28

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Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

396

Add or Delete Rows as Necessary

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
1	181	BAYSHORE	213BA	944	7.55
2	9	CRYSTAL	570CR	2,410	7.19 *
3	105	LINDBERGH	43LNB	799	6.71
4	53	LOVELLS LAKE	142LV	268	6.11
5	146	CLEVELAND	426CV	2,369	6.00
6	73	NEW CANEY	336NC	5,051	5.65
7	27	MAGNOLIA AMES	711MG	824	5.54 *
8	194	ECHO	70ECH	1,354	5.35
9	253	CLEVELAND	403CV	1,361	5.29
10	196	EASTGATE	781EG	1,388	5.26
11	113	CLEVELAND	425CV	1,240	4.86
12	225	BATSON	53BAT	848	4.85
13	137	DOBBIN	920DO	1,188	4.66
14	17	CLEVELAND	406CV	919	4.64 *
15	98	SOUR LAKE	105SL	1,219	4.64
16	65	LACON	539LA	1,401	4.48
17	44	TAMINA	317TA	1,169	4.41
18	107	TAMINA	598TA	576	4.36
19	290	STONEGATE	93STG	1,745	4.35
20	5	WARREN	592WR	1,777	4.25 *
21	21	LAKESIDE	L009F	524	4.11 *
22	25	LOEB	18LOB	526	4.10 *
23	13	DAYTON BULK	723DY	806	4.08 *
24	236	DOBBIN	519DO	1,673	4.05
25	82	DOUCETTE	570DC	1,094	4.02
26	176	TANGLEWOOD	136TG	616	3.97
27		LONGMIRE	582LM	2,553	3.91
28	100	CONAIR	515CN	1,259	3.86
29	35	HARDIN	35HDN	652	3.85 *
30	7	DAISETTA	743DA	336	3.71 *
31	276	HEARNE	29HRN	298	3.65
32	88	NORTH END	21NOE	1,434	3.65
33	132	PEE DEE	809PD	1,385	3.64
34	10	NAVASOTA	969NA	646	3.63 *
35	45	PEE DEE	808PD	2,056	3.57
36	3	NEW CANEY	335NC	4,197	3.55 *
37	147	DOUCETTE	569DC	149	3.50
38	108	GOSLIN	707GL	778	3.43
39	296	APRIL	592AP	731	3.43
40	6	HANKAMER	206HA	723	3.40 *
41	33	WARREN	506WR	1,455	3.38
42	93	HUMPHREY	107HM	830	3.35
43	83	GOREE	682GR	1,358	3.32

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Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
44	51	LOEB	17LOB	1,044	3.19
45	55	VIDOR	162VD	1,692	3.16
46	312	KOLBS	34KOL	1,005	3.10
47	369	NAVASOTA	902NA	185	3.09
48	197	LAMAR	97LAM	580	3.08
49	102	RAYWOOD	74RAY	1,115	3.05
50	106	BAYSHORE	212BA	67	3.04
51	244	VIWAY	682VI	1,902	3.04
52	234	LOVELLS LAKE	141LV	695	2.98
53	172	NORTH SILSBEE	471NS	1,062	2.98
54	47	GROVETON	257GV	129	2.94
55	69	ROSEDALE	151RS	1,119	2.93
56	89	OAK RIDGE	743OK	2,948	2.91
57	117	VIDOR	163VD	2,876	2.86
58	280	CROWDER	104CD	1,550	2.84
59	140	TRINITY	262TR	112	2.81
60	232	CROCKETT	61CRK	122	2.80
61	310	GROVES	63GRO	1,224	2.74
62	58	BLUE WATER	101BL	1,644	2.73
63	121	KOUNTZE BULK	432KT	1,135	2.71
64	315	CENTRAL	132CE	1,568	2.68
65	149	SPLENDORA	309SP	1,873	2.64
66	126	HUNTSVILLE	611HU	1,176	2.63
67	38	DAYTON BULK	725DY	937	2.60
68	242	PORT ACRES SUB	68PTA	1,122	2.59
69	237	BLUE WATER	100BL	1,621	2.55
70	60	OILLA	345OI	831	2.52
71	166	NORTH SILSBEE	472NS	314	2.52
72	96	ELIZABETH	120EL	1,314	2.50
73	122	LONGMIRE	581LM	981	2.48
74	248	ECHO	73ECH	742	2.48
75	164	CENTRAL	130CE	654	2.47
76	56	CHINA	93CHI	1,164	2.44
77	207	CONROE BULK	574CN	501	2.41
78	22	RIVTRIN	268RV	2,589	2.40
79	124	ECHO	72ECH	514	2.40
80	62	TYRRELL	37TYR	567	2.39
81	160	CONROE BULK	576CN	89	2.38
82	120	BEVIL	155BE	3,517	2.36
83	59	DAYTON BULK	726DY	1,480	2.35
84	155	LACON	538LA	747	2.35
85	250	TEMCO	627TE	1,075	2.33
86	145	WALDEN	562WD	1,382	2.32
87	314	MAPLE	91MPL	427	2.32
88	177	CHEEK	159CH	1,043	2.31
89	148	MANCHESTER	67MAN	910	2.30
90	50	HANKS	25HKS	922	2.26
91	211	NEW CANEY	304NC	1,594	2.25

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
92	2	CLEVELAND	405CV	1,452	2.23
93	43	TRINITY	261TR	1,325	2.22
94	269	HUNTSVILLE	610HU	1,562	2.21
95	125	LAKESIDE	5LAS	91	2.19
96	271	WINFREE	340WN	861	2.17
97	200	GRIMES	981GR	306	2.17
98	128	FLETCHER	457FL	1,470	2.16
99	257	CONROE BULK	577CN	566	2.14
100	81	MIDWAY	819MD	66	2.14
101	344	FRONT STREET	308FR	408	2.13
102	222	BEVIL	154BE	3,398	2.13
103	350	WESTSIDE	112WS	492	2.12
104	210	PANORAMA	525PA	926	2.12
105	66	PEE DEE	811PD	913	2.12
106	243	HANKAMER	207HA	617	2.11
107	111	TESCO	36TSC	70	2.10
108	141	LAKESIDE	4LAS	69	2.09
109	334	LINCOLN	16LCN	387	2.08
110	19	REBEL	119RB	455	2.07
111	41	MCLEWIS	380MC	2,206	2.07
112	39	BRIDGE CITY	363BD	1,660	2.07
113	356	FORT WORTH	51FTW	362	2.06
114		NECHES	195NE	944	2.05
115	87	ALDEN BRIDGE	765AL	1,808	2.05
116	273	WINFREE	341WN	669	2.01
117	238	GOSLIN	704GL	1,772	2.01
118	151	LAKESIDE	8LAS	43	2.00
119	201	GOREE	681GR	312	1.99
120	272	CORDREY	326CO	1,222	1.99
121	40	RIVTRIN	269RV	2,482	1.99
122	75	CLEVELAND	404CV	2,374	1.98
123	311	MANCHESTER	66MAN	1,598	1.94
124	259	ORANGE	350ON	886	1.94
125	97	NECHES	193NE	892	1.93
126	72	SARATOGA	761SA	417	1.93
127	355	GOSLIN	705GL	849	1.92
128	303	STONEGATE	92STG	1,927	1.92
129	279	SPLENDORA	307SP	1,315	1.91
130	208	WALDEN	564WD	1,444	1.88
131	288	CORRIGAN BULK	238CR	596	1.87
132	144	MAYHAW	671MA	1,681	1.86
133	116	MCDONALD	477MD	1,223	1.85
134	245	ELIZABETH	121EL	1,340	1.82
135	293	BRIDGE CITY	361BD	1,070	1.80
136	335	HEARNE	28HRN	24	1.79
137	152	DOUCETTE	568DC	195	1.78
138	77	TEMCO	628TE	306	1.78
139	270	CONAIR	513CN	1,080	1.76

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Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
140	157	GRIMES	982GR	642	1.74
141	330	GRIMES	883GR	757	1.72
142	187	LACON	540LA	715	1.72
143	319	ORANGE	351ON	382	1.71
144	90	FLETCHER	456FL	620	1.70
145	119	MCDONALD	476MD	1,060	1.69
146	168	MCDONALD	478MD	611	1.68
147	318	FRANKLIN	7FKL	619	1.68
148	52	APOLLO	320AP	1,006	1.68
149	260	BAYOU FANNETT	250BY	26	1.62
150	94	ELIZABETH	123EL	2,248	1.60
151	61	OAK RIDGE	740OK	669	1.59
152	46	BRIARCLIFF	32BRC	727	1.58
153	298	PORT ACRES SUB	69PTA	1,036	1.58
154	343	WOODVILLE	593WD	895	1.58
155	12	HIMEX	221HI	371	1.57
156	183	AMELIA BULK	182AM	1,207	1.57
157	261	TAMINA	599TA	643	1.56
158	274	KOLBS	37KOL	1,044	1.55
159	103	HUNTSVILLE	600HU	1,516	1.55
160	198	CROWDER	102CD	1,805	1.55
161	263	CENTRAL	131CE	904	1.54
162	193	SHEAWILL	536SH	1,223	1.54
163	229	WALDEN	563WD	964	1.53
164	76	PLANTATION	545PL	916	1.53
165	114	VIDOR	164VD	781	1.53
166	158	HEARNE	25HRN	208	1.53
167	70	PORT ARTHUR WW	15WWK	464	1.53
168	262	ECHO	71ECH	603	1.51
169	256	DORMAN	114DR	844	1.50
170	189	NORTH END	29NOE	403	1.49
171	136	PORT NECHES	46PTN	904	1.49
172	309	APRIL	591AP	1,186	1.48
173	115	WINSHIRE	241WS	859	1.46
174	78	HUNTSVILLE	607HU	3,151	1.43
175	268	KOLBS	36KOL	1,364	1.43
176	163	KOLBS	35KOL	1,130	1.43
177	99	CORDREY	327CO	948	1.42
178	15	LAWSON	102LA	310	1.42
179	154	CALDWELL INDUSTRIAL	138CI	652	1.40
180	215	KOUNTZE BULK	435KT	33	1.39
181	357	CORRIGAN BULK	239CR	490	1.39
182	265	CENTRAL	133CE	1,501	1.39
183	91	APOLLO	321AP	742	1.36
184	192	CRYSTAL	567CR	1,160	1.36
185	254	LONGMIRE	584LM	873	1.35
186	8	SILSBEE	462SI	726	1.35
187	230	BRIDGE CITY	360BD	938	1.34

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
188	24	SOUR LAKE	104SL	288	1.33
189	204	LINDBERGH	42LNB	1,685	1.33
190	231	ALDEN BRIDGE	768AL	1,038	1.32
191	313	CALVERT	6CAL	1,428	1.32
192	135	CALVERT	4CAL	2,039	1.32
193	32	NEW CANEY	333NC	2,625	1.31
194	190	BREKOS	13BEK	660	1.31
195	153	MCLEWIS	382MC	558	1.31
196	54	KOUNTZE	452KT	403	1.30
197	333	WYNTEX	633WT	482	1.30
198	49	SPLENDORA	308SP	1,263	1.27
199	224	WINFREE	342WN	338	1.25
200	130	BLUE BONNET	73BLB	263	1.24
201	169	CONAIR	512CN	1,842	1.23
202	110	CROCKETT	65CRK	484	1.22
203	320	CONAIR	516CN	174	1.22
204	366	YANKEE DOODLE	23YAN	605	1.21
205	150	CONAIR	514CN	1,375	1.21
206	275	WEST END	86WED	949	1.21
207	36	CROCKETT	64CRK	750	1.21
208	301	PARKDALE	171PR	592	1.20
209	266	PARKDALE	176PR	356	1.18
210	127	HICKORY RIDGE	341HI	1,069	1.18
211	174	TANGLEWOOD	137TG	1,375	1.15
212	104	CHINA	92CHI	578	1.15
213	170	OAK RIDGE	744OK	2,949	1.14
214	1	DAISETTA	744DA	769	1.14
215	205	LINDBERGH	41LNB	308	1.13
216	282	AVERILL	57AVR	105	1.12
217	48	LINDBERGH	40LNB	1,198	1.12
218	64	DAYTON BULK	724DY	2,142	1.11
219	34	RAYWOOD	73RAY	474	1.11
220	339	FORT WORTH	55FTW	163	1.10
221	202	PRAIRIE	148PR	341	1.08
222	16	VIRGINIA	131VI	1,236	1.07
223	351	AVERILL	56AVR	245	1.05
224	216	NAVASOTA	904NA	1,250	1.05
225		PANSY	185PS	464	1.05
226	359	PRAIRIE	149PR	323	1.04
227	159	LONGMIRE	583LM	1,133	1.04
228	292	ROSEDALE	150RS	114	1.04
229	321	PRAIRIE	147PR	280	1.03
230	143	HUMPHREY	108HM	32	1.03
231	365	LINCOLN	15LCN	298	1.03
232	353	OAK RIDGE	741OK	825	1.03
233	375	FORT WORTH	52FTW	43	1.02
234	332	ALDEN BRIDGE	764AL	1,438	1.00
235	92	ELIZABETH	122EL	1,092	1.00

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
236	178	VIRGINIA	129VI	700	1.00
237	373	BLUE BONNET	72BLB	65	1.00
238	381	SPEEDWAY	917SW	18	1.00
239	186	TRANSCO	48TCO	150	0.99
240	239	CONROE BULK	507CN	2,134	0.99
241	329	PORT NECHES	45PTN	1,239	0.97
242	252	CORDREY	324CO	1,541	0.96
243	323	WYNTEX	634WT	680	0.96
244		ROSEDALE	153RS	812	0.95
245	213	GROVES	59GRO	1,263	0.94
246	360	FRONT STREET	301FR	173	0.94
247	129	BRIDGE CITY	362BD	1,174	0.92
248	18	LACON	537LA	1,262	0.92
249	223	STOWELL	232ST	895	0.91
250	28	OAK RIDGE	742OK	235	0.90
251	217	CORDREY	325CO	1,449	0.90
252	295	WOODVILLE	594WD	1,237	0.89
253	300	GROVES	61GRO	926	0.89
254	131	HAMPTON	158HA	1,122	0.89
255	247	SANDY SHORES	201SD	1,302	0.88
256	184	LONGMIRE	580LM	40	0.88
257	264	LAKEVIEW	81LAV	1,343	0.86
258	112	ROSEDALE	152RS	1,156	0.86
259	161	NECHES	194NE	421	0.86
260	251	STOWELL	233ST	621	0.85
261	80	SILSBEE	463SI	570	0.82
262	123	BAYSHORE	211BA	1,566	0.82
263	195	LILLARD	490LI	249	0.82
264	340	GOSLIN	710GL	1,593	0.82
265		FORT WORTH	7FTW	1,537	0.82
266	37	NAVASOTA	905NA	1,855	0.81
267	138	MCHALE	112MC	618	0.80
268	86	WEST END	85WED	508	0.80
269	337	WEST END	88WED	337	0.78
270	328	MILLEDGE	407MI	721	0.76
271	14	KICKAPOO	251KP	1,156	0.73
272	74	VIDOR	161VD	627	0.72
273	214	GOSLIN	709GL	3,483	0.72
274	327	CONAIR	511CN	1,246	0.71
275	26	TANGLEWOOD	135TG	1,331	0.70
276	156	ORANGE	352ON	835	0.69
277	304	CROWDER	103CD	1,363	0.69
278		PANSY	184PS	266	0.68
279	95	MCDONALD	479MD	930	0.67
280	287	PLANTATION	546PL	805	0.65
281	42	KOUNTZE	453KT	641	0.65
282	358	APRIL	590AP	1,320	0.64
283	241	WYNTEX	632WT	882	0.64

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
284	71	WEST END	87WED	690	0.62
285	85	MCHALE	113MC	1,019	0.62
286	179	CEDAR	698CE	29	0.62
287		FORT WORTH	12FTW	1,901	0.58
288	67	FEDERAL	801FE	158	0.58
289	325	YANKEE DOODLE	24YAN	468	0.57
290	20	CRYSTAL	566CR	884	0.57
291	109	VIWAY	681VI	928	0.56
292	84	WINSHIRE	240WS	1,084	0.56
293	331	HANKS	23HKS	1,376	0.54
294	326	CLEVELAND	402CV	340	0.54
295	31	CHEEK	160CH	978	0.54
296	29	BRIARCLIFF	31BRC	1,171	0.52
297	165	SHEAWILL	535SH	491	0.52
298	267	TANGLEWOOD	134TG	2,154	0.52
299		WEST ORANGE	392WO	692	0.51
300	218	FORT WORTH	54FTW	138	0.50
301	299	MCHALE	111MC	869	0.49
302	206	ADAMS BAYOU	332AD	651	0.48
303	346	SILSBEE	461SI	484	0.48
304	212	YANKEE DOODLE	25YAN	174	0.47
305	23	NECHES	197NE	214	0.46
306	377	KOUNTZE BULK	451KT	2,074	0.45
307	317	WEST END	80WED	473	0.45
308	173	YANKEE DOODLE	22YAN	2,044	0.44
309	306	HANKS	24HKS	901	0.42
310	226	SPURLOCK	99SPU	498	0.42
311	281	SOMERVILLE	127SO	632	0.39
312	101	METRO	718ME	1,094	0.39
313	291	HUNTSVILLE	608HU	2,543	0.39
314	180	GOSLIN	703GL	2,645	0.39
315	285	CLEVELAND	401CV	104	0.38
316	286	AMELIA BULK	180AM	380	0.38
317	171	HUMPHREY	106HM	1,072	0.37
318	289	CONROE BULK	572CN	1,355	0.37
319	255	CROWDER	105CD	835	0.37
320	188	PORT ACRES BULK	70PAS	813	0.34
321	220	PORT ARTHUR WW	17WWK	446	0.33
322	118	TRAVIS	13TRV	43	0.33
323	364	NORTH END	28NOE	215	0.32
324	63	GOSLIN	706GL	1,871	0.31
325	349	NAVASOTA	901NA	429	0.31
326	199	METRO	716ME	1,812	0.30
327	277	WALDEN	560WD	469	0.29
328	203	OAK RIDGE	745OK	142	0.28
329	68	PLEASURE	77PLS	199	0.28
330	342	LAKEVIEW	80LAV	746	0.27
331	305	MCHALE	110MC	882	0.26

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
332	133	FRONT STREET	307FR	675	0.26
333	354	ADAMS BAYOU	330AD	132	0.26
334	302	HANKS	22HKS	1,174	0.26
335		GOSLIN	702GL	577	0.25
336	308	GROVES	62GRO	1,468	0.25
337	246	CORDREY	320CO	256	0.22
338	380	METRO	719ME	225	0.22
339		WEST ORANGE	393WO	758	0.22
340	376	FORT WORTH	53FTW	14	0.21
341	142	TAMINA	316TA	276	0.20
342	57	STOWELL	231ST	840	0.20
343	182	TYRRELL	38TYR	37	0.19
344		TRAVIS	11TRV	16	0.19
345	284	SPURLOCK	98SPU	563	0.18
346	227	NORTH END	26NOE	497	0.18
347	345	ADAMS BAYOU	331AD	230	0.17
348	283	CROCKETT	63CRK	37	0.16
349	352	LAMAR	95LAM	596	0.16
350	297	SOMERVILLE	126SO	629	0.15
351	240	WEST END	82WED	443	0.15
352	162	STONEGATE	91STG	981	0.14
353	221	CONROE BULK	505CN	590	0.14
354	278	CONROE BULK	506CN	2,086	0.13
355	209	CONROE BULK	575CN	267	0.13
356	341	JIROU	78JRU	275	0.13
357	79	AMELIA BULK	181AM	605	0.12
358	175	BRIARCLIFF	33BRC	877	0.12
359	235	HIMEX	222HI	288	0.12
360	11	DE QUEEN	85DQN	108	0.12
361	307	CORDREY	321CO	132	0.11
362	4	SOUTH LIBERTY	714SL	139	0.10
363	233	JIROU	77JRU	346	0.08
364	249	NORTH END	27NOE	192	0.08
365	167	JIROU	75JRU	85	0.08
366	384	WEST END	83WED	193	0.08
367	348	WESTSIDE	113WS	310	0.08
368	336	DAISETTA	741DA	182	0.08
369	258	SANDY SHORES	202SD	505	0.07
370	316	VIRGINIA	130VI	926	0.07
371	362	DE QUEEN	84DQN	341	0.07
372	368	JIROU	76JRU	235	0.07
373	185	FRONT STREET	302FR	180	0.07
374	347	WESTSIDE	111WS	542	0.06
375	322	MANCHESTER	65MAN	343	0.06
376	338	DE QUEEN	87DQN	200	0.06
377	370	DE QUEEN	86DQN	288	0.05
378	30	GROVETON	255GV	195	0.04
379		ALDEN BRIDGE	769AL	197	0.04

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2002 SAIFI Ranking	2001 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIFI Value
380	191	FORT WORTH	50FTW	244	0.03
381	228	PORT ARTHUR WW	18WWK	299	0.03
382	294	CROCKETT	60CRK	270	0.02
383		VIRGINIA	132VI	251	0.00
384	324	GOSLIN	708GL	2,168	0.00
385	372	ALDEN BRIDGE	766AL	1,630	-
386	371	ALDEN BRIDGE	767AL	1,747	-
387	139	ARCHIE	45ARC	87	-
388	134	ARCHIE	46ARC	16	-
389	361	AVERILL	55AVR	181	-
390	367	CROCKETT	198CR	158	-
391	378	MANCHESTER	64MAN	134	-
392	363	MAPLE	90MPL	416	-
393	379	METRO	717ME	42	-
394	219	STONEGATE	90STG	848	-
395		TRAVIS	14TRV	19	-
396		TRAVIS	4TRV	15	-

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

396

Add or Delete Rows as Necessary

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
1	107	DOBBIN	920DO	1,188	776.99
2	38	CRYSTAL	570CR	2,410	759.19
3	109	CLEVELAND	426CV	2,369	721.59
4	66	APOLLO	321AP	742	700.47
5	57	LOVELLS LAKE	142LV	268	694.22
6	60	PEE DEE	809PD	1,385	616.91
7	17	HIMEX	221HI	371	608.39
8	99	LOEB	17LOB	1,044	597.14
9	32	LACON	539LA	1,401	543.47
10	142	BAYSHORE	213BA	944	541.06
11	92	CLEVELAND	425CV	1,240	525.62
12	45	LAKESIDE	L009F	524	491.05
13	34	TAMINA	317TA	1,169	489.05
14	14	WARREN	592WR	1,777	485.52
15	126	CONAIR	515CN	1,259	481.26
16	192	LOVELLS LAKE	141LV	695	459.30
17	171	EASTGATE	781EG	1,388	457.46
18	95	BATSON	53BAT	848	451.06
19	5	HUMPHREY	108HM	32	449.94
20	214	APRIL	592AP	731	447.81
21	147	DOBBIN	519DO	1,673	428.54
22	7	WARREN	506WR	1,455	412.99
23	341	HEARNE	28HRN	24	394.88
24	78	OILLA	345OI	831	384.21
25	52	CLEVELAND	406CV	919	380.01
26	33	LOEB	18LOB	526	368.30
27	16	DAYTON BULK	725DY	937	364.17
28	145	TANGLEWOOD	136TG	616	361.25
29	43	TAMINA	598TA	576	356.40
30	4	MAGNOLIA AMES	711MG	824	356.30
31	71	BLUE WATER	101BL	1,644	355.21
32	20	DAISETTA	743DA	336	343.29
33	13	HANKAMER	206HA	723	339.83
34	136	WALDEN	562WD	1,382	329.97
35	61	REBEL	119RB	455	327.34
36		LONGMIRE	582LM	2,553	325.24
37	94	CHINA	93CHI	1,164	323.65
38	56	RAYWOOD	74RAY	1,115	323.64
39	85	GOREE	682GR	1,358	323.13
40	105	NEW CANEY	336NC	5,051	320.98
41	25	PEE DEE	808PD	2,056	319.02
42	27	DOUCETTE	570DC	1,094	310.63
43	68	ROSEDALE	151RS	1,119	309.64

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Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
44	116	SHEAWILL	536SH	1,223	304.42
45	269	CLEVELAND	403CV	1,361	304.25
46	381	SPEEDWAY	917SW	18	298.00
47	317	HUNTSVILLE	610HU	1,562	294.79
48	84	DAYTON BULK	723DY	806	293.60
49	65	DOUCETTE	568DC	195	293.36
50	303	KOLBS	34KOL	1,005	282.85
51	41	HARDIN	35HDN	652	280.00
52	83	FLETCHER	456FL	620	279.14
53	181	SPLENDORA	309SP	1,873	278.36
54	253	STONEGATE	93STG	1,745	277.10
55	22	BAYSHORE	212BA	67	273.15
56	311	GRIMES	883GR	757	267.95
57	310	CENTRAL	132CE	1,568	265.85
58	162	MAYHAW	671MA	1,681	265.33
59	188	ECHO	70ECH	1,354	264.77
60	258	PANORAMA	525PA	926	262.45
61	122	TRANSCO	48TCO	150	260.02
62	165	VIWAY	682VI	1,902	256.93
63	48	MIDWAY	819MD	66	255.20
64	130	SOUR LAKE	105SL	1,219	254.76
65	29	NAVASOTA	969NA	646	252.07
66	111	DOUCETTE	569DC	149	249.23
67	363	LINCOLN	15LCN	298	248.59
68	207	CENTRAL	130CE	654	244.86
69	24	DAYTON BULK	726DY	1,480	243.32
70	102	LINDBERGH	43LNB	799	236.69
71	254	ECHO	73ECH	742	232.81
72	28	TRINITY	261TR	1,325	232.76
73	179	HUNTSVILLE	611HU	1,176	231.47
74	148	KOUNTZE BULK	432KT	1,135	227.54
75	69	VIDOR	163VD	2,876	223.02
76	19	SARATOGA	761SA	417	222.08
77	201	TEMCO	627TE	1,075	220.49
78	44	TESCO	36TSC	70	219.13
79	113	BEVIL	155BE	3,517	218.69
80	37	SILSBEE	462SI	726	217.23
81	290	ECHO	71ECH	603	216.68
82	330	LINCOLN	16LCN	387	216.18
83	173	LAKESIDE	5LAS	91	213.05
84	306	GROVES	63GRO	1,224	208.78
85	169	MCDONALD	477MD	1,223	207.64
86	2	CLEVELAND	405CV	1,452	204.54
87	86	CONAIR	514CN	1,375	204.35
88	241	BAYOU FANNETT	250BY	26	204.12
89	271	HEARNE	29HRN	298	203.44
90	223	GRIMES	981GR	306	199.57
91	160	GOREE	681GR	312	197.71

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Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
92	88	BLUE WATER	100BL	1,621	196.42
93	46	TEMCO	628TE	306	195.44
94	237	LACON	540LA	715	194.55
95	133	MCLEWIS	380MC	2,206	193.70
96	138	CLEVELAND	404CV	2,374	193.16
97	184	LONGMIRE	584LM	873	192.20
98	72	APOLLO	320AP	1,006	191.48
99	185	NEW CANEY	304NC	1,594	189.74
100	10	NEW CANEY	335NC	4,197	189.52
101	110	ALDEN BRIDGE	765AL	1,808	187.82
102	151	BRIARCLIFF	32BRC	727	187.54
103	338	ORANGE	351ON	382	187.16
104	298	MANCHESTER	66MAN	1,598	186.07
105	87	CALDWELL INDUSTRIAL	138CI	652	185.82
106	356	FORT WORTH	51FTW	362	185.65
107	31	RIVTRIN	269RV	2,482	185.44
108	272	CORRIGAN BULK	238CR	596	184.66
109	55	RIVTRIN	268RV	2,589	178.41
110	74	GROVETON	257GV	129	177.89
111	288	CROWDER	104CD	1,550	175.65
112	134	NECHES	194NE	421	173.37
113	227	ELIZABETH	120EL	1,314	173.32
114	200	CONROE BULK	574CN	501	172.30
115	77	VIDOR	162VD	1,692	171.57
116	221	LACON	538LA	747	170.32
117	240	CROCKETT	61CRK	122	170.05
118	375	FORT WORTH	52FTW	43	170.05
119	170	CHEEK	159CH	1,043	168.78
120	314	CONAIR	516CN	174	167.50
121	175	HUNTSVILLE	600HU	1,516	166.62
122	232	CONAIR	513CN	1,080	166.21
123	79	CHINA	92CHI	578	166.03
124	159	MCDONALD	476MD	1,060	165.75
125	292	WINFREE	340WN	861	164.36
126	62	WALDEN	563WD	964	158.33
127	178	LINDBERGH	42LNB	1,685	157.86
128	115	NORTH SILSBEE	471NS	1,062	156.23
129	97	LAMAR	97LAM	580	155.23
130	226	MAPLE	91MPL	427	155.05
131	58	HAMPTON	158HA	1,122	152.63
132	89	OAK RIDGE	743OK	2,948	152.47
133	206	LONGMIRE	583LM	1,133	152.17
134	238	NORTH SILSBEE	472NS	314	151.46
135	219	GRIMES	982GR	642	148.20
136	166	PORT ACRES SUB	68PTA	1,122	148.13
137	332	WOODVILLE	593WD	895	146.64
138	187	WALDEN	564WD	1,444	142.13
139	224	TAMINA	599TA	643	142.07

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
140	117	FLETCHER	457FL	1,470	141.56
141	212	CROCKETT	65CRK	484	140.26
142	103	BRIDGE CITY	363BD	1,660	140.25
143	135	ECHO	72ECH	514	139.93
144	264	PORT ARTHUR WW	15WWK	464	139.28
145	333	FRANKLIN	7FKL	619	138.52
146	131	WEST END	87WED	690	137.68
147	199	HANKAMER	207HA	617	136.95
148	35	CROCKETT	64CRK	750	136.52
149	143	LAKESIDE	4LAS	69	136.04
150	186	LAKESIDE	8LAS	43	135.84
151	152	MANCHESTER	67MAN	910	135.77
152	124	HANKS	25HKS	922	135.70
153	218	CRYSTAL	567CR	1,160	134.97
154	216	BEVIL	154BE	3,398	134.92
155	106	NORTH END	21NOE	1,434	133.75
156	369	NAVASOTA	902NA	185	131.76
157	208	STOWELL	232ST	895	131.50
158	163	NORTH END	29NOE	403	130.99
159	287	BRIDGE CITY	361BD	1,070	129.03
160	140	VIDOR	164VD	781	128.66
161	123	HICKORY RIDGE	341HI	1,069	126.34
162	98	PLANTATION	545PL	916	125.73
163	236	CROWDER	102CD	1,805	125.52
164	373	BLUE BONNET	72BLB	65	125.00
165	215	CORDREY	326CO	1,222	124.74
166	180	ELIZABETH	121EL	1,340	123.74
167	30	TYRRELL	37TYR	567	123.49
168	273	KOLBS	37KOL	1,044	123.46
169	8	SOUR LAKE	104SL	288	122.51
170	220	KOLBS	36KOL	1,364	122.27
171	12	RAYWOOD	73RAY	474	122.10
172	255	LAKEVIEW	81LAV	1,343	120.35
173	294	CROWDER	103CD	1,363	119.05
174	268	ORANGE	350ON	886	118.65
175	300	AVERILL	57AVR	105	118.29
176	202	TRINITY	262TR	112	118.13
177	141	FEDERAL	801FE	158	117.52
178	279	CENTRAL	133CE	1,501	117.48
179	157	CONROE BULK	576CN	89	117.42
180	182	CONAIR	512CN	1,842	115.74
181	284	HEARNE	25HRN	208	114.58
182	331	CONAIR	511CN	1,246	112.43
183	204	WINFREE	341WN	669	112.24
184	229	AMELIA BULK	182AM	1,207	112.24
185	125	PORT NECHES	46PTN	904	111.76
186	282	KOUNTZE BULK	435KT	33	111.27
187	233	WOODVILLE	594WD	1,237	110.78

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Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
188	228	STOWELL	233ST	621	109.82
189	40	PEE DEE	811PD	913	109.19
190	291	ALDEN BRIDGE	768AL	1,038	108.33
191	59	NAVASOTA	905NA	1,855	107.56
192	174	YANKEE DOODLE	25YAN	174	106.03
193	96	NEW CANEY	333NC	2,625	105.24
194	161	CONROE BULK	577CN	566	103.54
195	293	SPLENDORA	307SP	1,315	102.85
196	308	CALVERT	6CAL	1,428	102.71
197	299	PORT ACRES SUB	69PTA	1,036	102.42
198	63	BAYSHORE	211BA	1,566	101.00
199	349	FRONT STREET	308FR	408	100.93
200	196	MCDONALD	478MD	611	99.16
201	243	GROVES	59GRO	1,263	98.93
202	150	TANGLEWOOD	137TG	1,375	98.08
203	312	GROVES	61GRO	926	95.59
204	3	HUMPHREY	107HM	830	95.26
205	190	BRIDGE CITY	360BD	938	94.31
206	132	HUNTSVILLE	607HU	3,151	93.69
207	129	DAYTON BULK	724DY	2,142	93.41
208	191	LONGMIRE	581LM	981	93.02
209	49	KOUNTZE	452KT	403	91.89
210		PANSY	185PS	464	91.70
211	351	GOSLIN	705GL	849	91.30
212	307	STONEGATE	92STG	1,927	91.19
213	176	VIRGINIA	129VI	700	90.26
214	205	CORDREY	325CO	1,449	89.31
215	137	MCHALE	112MC	618	88.37
216	42	KICKAPOO	251KP	1,156	88.31
217	70	SPLENDORA	308SP	1,263	86.43
218	177	LILLARD	490LI	249	86.03
219	319	HANKS	23HKS	1,376	85.94
220	203	GOSLIN	707GL	778	85.94
221	114	BRIDGE CITY	362BD	1,174	85.38
222	158	MCLEWIS	382MC	558	85.25
223	119	WEST END	85WED	508	85.23
224	245	DORMAN	114DR	844	85.07
225	51	CONROE BULK	507CN	2,134	83.06
226	23	LAWSON	102LA	310	80.07
227	6	LACON	537LA	1,262	79.73
228	183	ELIZABETH	122EL	1,092	77.77
229	47	NECHES	193NE	892	77.47
230	75	WINSHIRE	241WS	859	76.78
231	345	APRIL	590AP	1,320	76.72
232	344	WESTSIDE	112WS	492	76.53
233	244	CORDREY	324CO	1,541	76.22
234	53	LINDBERGH	40LNB	1,198	74.19
235	334	FORT WORTH	55FTW	163	73.90

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
236	197	LONGMIRE	580LM	40	73.40
237		FORT WORTH	7FTW	1,537	72.22
238	355	CORRIGAN BULK	239CR	490	72.07
239	309	APRIL	591AP	1,186	70.02
240	289	CENTRAL	131CE	904	69.00
241	277	WINFREE	342WN	338	68.36
242	193	LINDBERGH	41LNB	308	68.32
243	313	GOSLIN	704GL	1,772	67.18
244	305	BLUE BONNET	73BLB	263	66.91
245	50	VIRGINIA	131VI	1,236	66.85
246	167	ELIZABETH	123EL	2,248	63.99
247	1	DAISETTA	744DA	769	63.85
248	93	MCHALE	113MC	1,019	63.43
249	337	ALDEN BRIDGE	764AL	1,438	63.26
250	295	SOMERVILLE	127SO	632	62.03
251	108	ROSEDALE	152RS	1,156	61.63
252	54	WINSHIRE	240WS	1,084	61.43
253	80	MCDONALD	479MD	930	61.33
254	357	AVERILL	56AVR	245	61.28
255	112	CALVERT	4CAL	2,039	60.32
256	283	PLANTATION	546PL	805	59.46
257	222	SANDY SHORES	201SD	1,302	59.34
258	121	VIWAY	681VI	928	58.97
259	76	CHEEK	160CH	978	58.46
260	153	CORDREY	327CO	948	58.35
261	342	WYNTEX	634WT	680	57.84
262	11	CRYSTAL	566CR	884	56.70
263		PANSY	184PS	266	55.96
264	217	OAK RIDGE	742OK	235	55.85
265	340	WEST END	88WED	337	55.69
266	104	SILSBEE	463SI	570	55.05
267	278	MCHALE	111MC	869	54.78
268	328	ROSEDALE	150RS	114	54.32
269	101	OAK RIDGE	740OK	669	54.27
270	347	SILSBEE	461SI	484	54.07
271	286	HANKS	24HKS	901	53.39
272		FORT WORTH	12FTW	1,901	52.16
273	359	YANKEE DOODLE	23YAN	605	51.45
274	211	NAVASOTA	904NA	1,250	51.22
275	90	VIDOR	161VD	627	49.97
276	358	OAK RIDGE	741OK	825	49.45
277	18	SHEAWILL	535SH	491	49.04
278		ROSEDALE	153RS	812	48.59
279	326	MILLEDGE	407MI	721	48.26
280	120	KOLBS	35KOL	1,130	48.04
281	225	GOSLIN	709GL	3,483	47.44
282	67	KOUNTZE	453KT	641	45.87
283	100	ADAMS BAYOU	332AD	651	45.44

Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

*** Feeder among top 10% for two (2) years**

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
284	336	YANKEE DOODLE	24YAN	468	44.41
285	322	PORT ARTHUR WW	17WWK	446	44.40
286	275	PARKDALE	176PR	356	44.38
287		WEST ORANGE	392WO	692	44.23
288	73	NECHES	197NE	214	44.18
289	353	WYNTEX	633WT	482	42.13
290	257	WEST END	80WED	473	40.76
291	352	ADAMS BAYOU	330AD	132	40.48
292	260	YANKEE DOODLE	22YAN	2,044	40.11
293	263	AMELIA BULK	180AM	380	39.70
294	213	SPURLOCK	99SPU	498	37.38
295	127	METRO	718ME	1,094	37.27
296	156	OAK RIDGE	744OK	2,949	37.26
297	149	BREKOS	13BEK	660	36.13
298	249	WEST END	86WED	949	35.46
299	250	PORT ACRES BULK	70PAS	813	35.36
300	155	TAMINA	316TA	276	34.79
301	256	CROCKETT	63CRK	37	34.11
302	242	ORANGE	352ON	835	33.73
303	139	CEDAR	698CE	29	33.52
304	251	CONROE BULK	572CN	1,355	32.89
305	172	HUMPHREY	106HM	1,072	32.57
306	377	KOUNTZE BULK	451KT	2,074	32.03
307	234	PARKDALE	171PR	592	31.67
308	36	BRIARCLIFF	31BRC	1,171	31.63
309	285	TANGLEWOOD	134TG	2,154	30.87
310	276	WALDEN	560WD	469	29.45
311	323	JIROU	78JRU	275	28.80
312	259	CROWDER	105CD	835	28.63
313	267	WYNTEX	632WT	882	28.60
314	362	FRONT STREET	301FR	173	28.56
315	361	NORTH END	28NOE	215	28.26
316		TRAVIS	11TRV	16	28.13
317	315	HUNTSVILLE	608HU	2,543	27.65
318	348	LAKEVIEW	80LAV	746	27.14
319	26	PLEASURE	77PLS	199	26.07
320	265	PORT NECHES	45PTN	1,239	25.96
321	144	GOSLIN	706GL	1,871	25.49
322	302	FORT WORTH	54FTW	138	25.25
323	91	FRONT STREET	307FR	675	25.17
324	239	METRO	716ME	1,812	25.01
325	360	GOSLIN	710GL	1,593	24.94
326		NECHES	195NE	944	24.28
327	209	GOSLIN	703GL	2,645	23.66
328	189	PRAIRIE	148PR	341	23.05
329	350	ADAMS BAYOU	331AD	230	22.86
330	195	TYRRELL	38TYR	37	22.41
331	247	BRIARCLIFF	33BRC	877	22.19

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Service Quality Report to the Public Utility Commission of Texas

Entergy Gulf States, Inc.

* Feeder among top 10% for two (2) years

2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
332	15	TANGLEWOOD	135TG	1,331	21.79
333	146	NORTH END	26NOE	497	20.91
334	64	TRAVIS	13TRV	43	19.47
335		GOSLIN	702GL	577	19.30
336	304	MCHALE	110MC	882	19.04
337	231	CORDREY	320CO	256	18.44
338	318	GROVES	62GRO	1,468	18.43
339	281	SPURLOCK	98SPU	563	18.14
340	280	HANKS	22HKS	1,174	17.87
341	367	JIROU	76JRU	235	17.69
342		WEST ORANGE	393WO	758	17.51
343	370	DE QUEEN	84DQN	341	17.48
344	380	METRO	719ME	225	17.19
345	384	WEST END	83WED	193	16.30
346	329	CLEVELAND	402CV	340	16.06
347	343	LAMAR	95LAM	596	15.66
348	270	CORDREY	321CO	132	15.22
349	354	PRAIRIE	149PR	323	14.18
350	235	PRAIRIE	147PR	280	13.93
351	128	STOWELL	231ST	840	13.65
352	346	NAVASOTA	901NA	429	12.62
353	194	OAK RIDGE	745OK	142	12.29
354	274	SANDY SHORES	202SD	505	11.05
355	252	STONEGATE	91STG	981	10.94
356	210	SOUTH LIBERTY	714SL	139	10.71
357	296	SOMERVILLE	126SO	629	10.70
358	168	CONROE BULK	505CN	590	9.84
359		ALDEN BRIDGE	769AL	197	9.78
360	266	CONROE BULK	506CN	2,086	9.34
361	339	WESTSIDE	113WS	310	9.19
362	230	CLEVELAND	401CV	104	8.08
363	261	HIMEX	222HI	288	6.99
364	154	NORTH END	27NOE	192	6.64
365	321	WEST END	82WED	443	6.02
366	248	CROCKETT	60CRK	270	5.67
367	9	DE QUEEN	85DQN	108	5.50
368	164	AMELIA BULK	181AM	605	5.08
369	327	DE QUEEN	87DQN	200	4.60
370	376	FORT WORTH	53FTW	14	4.50
371	335	DAISETTA	741DA	182	4.43
372	39	JIROU	75JRU	85	4.38
373	262	JIROU	77JRU	346	4.32
374	301	FORT WORTH	50FTW	244	4.19
375	246	FRONT STREET	302FR	180	4.15
376	21	GROVETON	255GV	195	2.98
377	324	WESTSIDE	111WS	542	2.96
378	325	PORT ARTHUR WW	18WWK	299	2.86
379	118	CONROE BULK	575CN	267	2.42

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2002 SAIDI Ranking	2001 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2002 SAIDI Value
380	297	VIRGINIA	130VI	926	2.15
381	366	DE QUEEN	86DQN	288	1.91
382	316	MANCHESTER	65MAN	343	1.73
383		VIRGINIA	132VI	251	0.16
384	320	GOSLIN	708GL	2,168	0.05
385	372	ALDEN BRIDGE	766AL	1,630	-
386	371	ALDEN BRIDGE	767AL	1,747	-
387	81	ARCHIE	45ARC	87	-
388	82	ARCHIE	46ARC	16	-
389	364	AVERILL	55AVR	181	-
390	368	CROCKETT	198CR	158	-
391	378	MANCHESTER	64MAN	134	-
392	365	MAPLE	90MPL	416	-
393	379	METRO	717ME	42	-
394	198	STONEGATE	90STG	848	-
395		TRAVIS	14TRV	19	-
396		TRAVIS	4TRV	15	-

Entergy Gulf States, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2002 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	22.08%
Vegetation	28.91%
Animals and Birds	5.75%
People (Including cars and farm equip)	11.45%
Utility-owned Equipment	24.88%
Other	3.28%
Unknown	3.65%
	100.00%