



Control Number: 26185



Item Number: 29

Addendum StartPage: 0

RECEIVED

P.U.C. DOCKET NO. 26185

AUG 09 2002

8/7/02 BB  
26185

To Whom It May Concern,

CUSTOMER PROTECTION

My letter on July 28, '02 -  
I forgot to put docket  
number ~~26185~~ 26185 on last letter. Hope

0000148 This information helps you.

As I said in previous letter,  
I am in favor of Route 4. Very  
opposed to Route

Case Number CP 2002080040

Complainant Name

Date Closed

Sincerely,

P.S. My last name is Dietert  
and not Dietut - please make corrections

Karen Dietert

A1

Complaint # CP 2002080040

My telephone number is 830-625-9100.  
Best time to reach me is between 8am-  
10 am and in the evening after 7pm. 29

RECEIVED

02 AUG 15 AM 11:23

PUBLIC UTILITY COMMISSION  
FILING CLERK

**CUSTOMER PROTECTION DIVISION  
ON-LINE COMPLAINT FORM**

Thursday, August 01, 2002

Investigator: Bump, Barbara

Date Pending:

**Complaint No:** CP2002080040

Company: UNKNOWN

Type: Complaint

Complaint: Misc (Non-Juris)

**Service No:** 830-625-9100 *called*

**Service Address:**

1250 Soechting Lane

*UL*

New Braunfels TX

78130

Alt Last:

Alt First:

Relation:

Complaint Note:

Rcvd cp on 7/31/02; need additional info.

**Customer:**

Last Name: Dietert

First Name: Karen

Business:

Date Closed:

Date Received: 7/31/2002

**Account No:**

**Mail Address:**

1250 Soechting Lane

New Braunfels TX

78130

Day:

Alt:

Email:

Eve:

Fax:

**WAS**  
Like a Little Ole' Country  
Official State of Texas Mascot  
Famous for Private Use

PRE-SORTED  
FIRST CLASS

*Please make Dietert  
mark ID  
Correct*  
Ms. Karen Dietert  
1250 Soechting Lane  
New Braunfels, TX 78130

0000038

7/28/02

RECEIVED

Mr. Steve Slaughter,

JUL 31 2002

I am in favor of Route 4.  
But, not in favor of Route 1.

Sincerely,

Mrs. Karen Dietert

P.S. My address is no longer Rt. 8 Box 172  
N.B.

My new address is:

Mrs. Karen Dietert

1250 Soelching Lane

New Braunfels, TX 78130-7138

(NJ)

A.I. needed

**Rebecca Klein**  
Chairman

**Brett A. Perlman**  
Commissioner

**W. Lane Lanford**  
Executive Director



## *Public Utility Commission of Texas*

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8/2/2002

Ms. Karen Dietut  
1250 Soechting Lane  
New Braunfels, TX 78130

RE: Complaint # CP2002080040

Dear Ms. Dietut:

I have your letter dated July 28, 2002, but I am uncertain to what Route 4 references. Here at the Public Utility Commission of Texas we handle only telephone and electric complaints and I am unable to determine if your inquiry is about either of those areas.

Would you please either call me tollfree on 1-800-782-8477 (ext. 67132) or write me and let me know more information about your inquiry. If you would please include your telephone number in a return call or note that would be most useful, too.

If I do not hear from you by the 15<sup>th</sup> of August, 2002, I will close your complaint.

Sincerely,

A handwritten signature in cursive script that reads "Barbara Bump".

Barbara Bump  
Customer Care Representative  
Customer Protection Division

