

Control Number: 26185



Item Number: 29

Addendum StartPage: 0

RECEIVED 8/7/020 PU.C. DOCKet No. 26185 AUG 0 9 2002 To Whom It MUSTOMER PROTEOTRACION 1 My letter on July 28, '02 -Ingot to put docket hunder # 261851 Hope 0900148 information helps you. as I said in previous letter, 20min favor of Route 4 Very Case Number 100 2000040 Opposed to Route pomplainant Name _____ Sincerely, P.S. Mylast Karen Dietert name is Dietert and not Dietut-please make corrections Karen Dietert Complaint # CP 2002080040 My telephone humber is 830-625-9100. Best time to reach me is between 82m-10 sm and in the evening after Tpm. 29

TORIG BUNCT

CUSTOMER PROTECTION DIVISION ON-LINE COMPLAINT FORM

Investigator: Bump, Barbara Date Pending: **Complaint No:** CP2002080040 Company: UNKNOWN Type: Complaint Complaint: Misc (Non-Juris)

Service No: 830-625-9100 0002

Service Address:

1250 Soechting Lane いよ

New Braunfels TX

78130

Alt Last: Alt First:

Relation:

Complaint Note: Rcvd cp on 7/31/02; need additional info.

Thursday, August 01, 2002

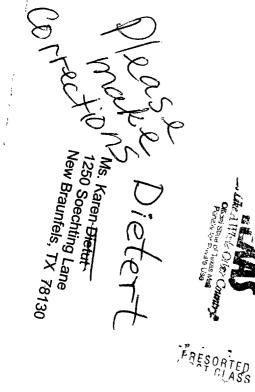
Customer: Last Name: Dietut First Name: Karen Business: Date Closed: Date Received: 7/31/2002 Account No:

Mail Address:

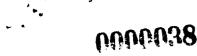
1250 Soechting Lane

New Braunfels	ТX
Day:	Eve:
Alt:	Fax:
Email:	

78130



A STREAM STATE A STATE A





Mr. Steve Slaughter, JUL 3 1 2002

Lan in favor of Koute 4. But, not in favor of Loute 1.

Sincerely, Mrs. Laren Wietert

4. L. Myaddress is no longer Rt. 8 Boy172 My new gddress in: Mis. Lawn Dietect 1250 Soechting hane New Braunfels, TX 78/30-7/38



Rebecca Klein Chairman Brett A. Perlman

Commissioner

W. Lane Lanford Executive Director



Public Utility Commission of Texas

8/2/2002

Ms. Karen Dietut 1250 Soechting Lane New Braunfels, TX 78130

RE: Complaint # CP2002080040

Dear Ms. Dietut:

I have your letter dated July 28, 2002, but I am uncertain to what Route 4 references. Here at the Public Utility Commission of Texas we handle only telephone and electric complaints and I am unable to determine if your inquiry is about either of those areas.

Would you please either call me tollfree on 1-800-782-8477 (ext. 67132) or write me and let me know more information about your inquiry. If you would please include your telephone number in a return call or note that would be most useful, too.

If I do not hear from you by the 15th of August, 2002, I will close your complaint.

Sincerely,

Barbara Pano

Barbara Bump Customer Care Representative Customer Protection Division

Printed on recycled paper

An Equal Opportunity Employer