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Item Number: 739

Addendum StartPage: 0

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**Sage**

June 26, 2002

Mr. James Galloway  
**Filings Division**  
**PUBLIC UTILITY COMMISSION**  
**OF TEXAS**  
1701 North Congress Avenue, Room 113-A  
Austin, Texas 78701

Re: **Texas Local Exchange Tariff of Sage Telecom of Texas, L.L.P**

Dear Mr. Galloway:

Enclosed for filing with the Commission are an original, a scan copy, and two 2-sided copies of the revised pages of the Texas Local Exchange Tariff of Sage Telecom of Texas, L.L.P. formerly Sage Telecom, Inc. Also enclosed is an extra copy to be file-marked and returned to us in the enclosed self-addressed return envelope. An electronic copy of this filing has been filed under the code: **CJ2RVA9W**

If you have any questions concerning this filing, please call me. Thank you for your attention to this matter.

Sincerely,

**SAGE TELECOM, INC.**



James E. Kennedy, Jr.  
Vice President, Business Development

JEK:ss

Enclosures

**Sage Telecom, Inc.**

805 Central Expressway South, Suite 100 Allen, TX 75013-2789 (214) 495-4700 Fax (214) 495-4790

739

**TEXAS LOCAL EXCHANGE TARIFF  
OF**

**SAGE TELECOM OF TEXAS, L.L.P.**

**PURSUANT TO  
PUBLIC UTILITY COMMISSION  
SUBSTANTIVE RULE 23.61(j)**

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Issued: March 27, 2002

Effective: April 1, 2002

Issued By:  
James E. Kennedy  
Vice President, Business Development  
Sage Telecom of Texas, L.L.P.  
805 Central Expressway South, Suite 100  
Allen, Texas 75013-2789

CHECK SHEET

Pages 1 through 86, inclusive of this Tariff are effective as of the date shown.

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**SECTION 2 - RULES AND REGULATIONS****2.14. Taxes, Surcharges and Utility Fees**

Customer is responsible for the payment of all federal, state and local taxes, surcharges, utility fees, or other similar fees (*i.e.*, gross receipts tax, sales tax, municipal utilities tax, 911 surcharges or fees) that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff. These charges will appear as separate line items on the Customer's bill and are not included in the rates contained in this Tariff. There shall be added to the Customer's bill for service, an additional charge equal to the pro rata share of any occupation, franchise, business, license, excise privilege or other similar charge or tax, now or hereafter imposed upon the gross receipts or revenue of Sage by any municipal taxing body or municipal authority whether by statute, ordinance, law or otherwise, and whether presently due or to hereafter become due. The charge applicable to each Customer will appear as a separate line item on the Customer's regular monthly bill and shall be determined on a basis equal to the tax levied by each municipal taxing body or municipal authority.

**2.14.1 Municipal Franchise Fees**

Residential, non-residential and point-to-point access lines provided pursuant to this tariff are subject to a municipal franchise fee as established for the city in which the end user of the access lines is located. Effective with the charges billed on or after March 1, 2000, the monthly recurring municipal charge will be equal to a monthly amount developed using criteria as recommended by your local municipality with information supplied to this local certificated telecommunications provider (CTP). The fee should be assessed as a per-line-charge on the end user bill. This municipal charge results from implementation of House Bill 1777 – Telecommunications Franchise Law which allows all municipalities to be compensated by CTPs for right-of-way usage. The fee has been developed and/or allocated across rate classifications according to local municipal guidelines.

**2.15. Customer Billing Inquiries**

Any customer who has a question regarding his/her telephone bill may contact Sage toll free at (888) 449-4940, or at 805 Central Expressway South, Suite 100, Allen, Texas 75013-2789.

**2.16. Access to Telephone Relay Service**

When required by the Commission, Sage will participate in telephone relay service for handicapped or hearing impaired Customers, and will comply with all regulations and requirements relating thereto.

**2.17. Texas Universal Service Fund**

The Texas Universal Service Fund (USF) has been established by the State of Texas to help pay for keeping local phone rates affordable for low income customers. Effective January 1, 1999, Sage will begin passing through to its customers a monthly surcharge which pays for the Texas USF. The amount of the surcharge will be consistent with the rate set by the Commission from time to time.

**SECTION 3 - DESCRIPTION OF SERVICES****3.1. Telecommunications Services**

3.1.1. **General** - Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage's Local and intraLATA calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling; and
6. access other operator and directory assistance services.

3.1.2. **Local Exchange Service** - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area. Calls to destinations outside the local calling area but within the same state and LATA will be charged the intraLATA toll rates. IntraLATA services are available on a switched basis only.

Following are types of orders for Local Exchange Service that Sage will accept:

**Conversions**

The following are types of customers and/or telephone lines Sage will convert:

1. Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines ("local loops"). Subscribers of Southwestern Bell's Prepaid Local Telephone Service (PLTS) or Prepaid Home Service (PHS) do not qualify under this definition.
2. Customers with active service on Southwestern Bell local loops provided by the following qualified resellers:
 

- GTE	- A T & T	- MCI Worldcom
- Valu-Line	- CapRock	- Birch
- Z-Tel	- NTS	- Capital
- Hyperion	- Allegiance	- Logix
- Ionex	- IWL	- Sprint
- Premier Network	- Fairpoint Communications	- Fort Bend Telephone Co.
- Talk.com	- Network Intelligence	- Techtel
- ATS	- TXU	- Vartec
- Excel	- Cierra Network Systems	(AT)

Business customers only: Community Business Network

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from SWBT or one of the qualified resellers listed above.



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**SECTION 3 - DESCRIPTION OF SERVICES**

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**3.1. Telecommunications Services (cont'd)****3.1.4. Local Service Plans (cont'd)****3.1.4.J. Toll Saver Service**

Toll Saver Service is provisioned through the use of local access lines.

Eligibility: Residential and business customers who select a Toll Saver plan for their service prior to April 1, 2002 in the originating SWBT exchanges listed below. These plans are not available to new customers after April 1, 2002.

There are three plans available to all residential and business customers. All lines in an account must be on the same plan.

<u>Exchange</u>	<u>Exchange</u>	<u>Exchange</u>
Breckenridge	Honey Grove	Ranger
Cisco	Ladonia	Strawn
Denison	Mineral Wells	Wolfe City
Eastland	Paris	Corsicana (Business customers only)
Gordon	Pottsboro	Gainesville (Business customers only)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Section 1.4 of SWBT's Local Exchange Tariff.

**3.1.4.K. El Paso Plan/El Paso Business Plan**

The El Paso Plan and El Paso Business Plan are provisioned through the use of local access lines.

Eligibility: Residential or business customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed below.

**El Paso LATA**

<u>Exchange</u>	<u>Exchange</u>	<u>Exchange</u>
Canutillo	Clint	El Paso

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Section 1.4 of SWBT's Local Exchange Tariff.

**3.1.4.L. Basic Local Service**

Basic Local Service is provisioned through the use of local access lines.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed above in sections 3.1.4.K, 3.1.4.H, and 3.1.4.A.  
Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Section 1.4 of SWBT's Local Exchange Tariff.

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**SECTION 3 - DESCRIPTION OF SERVICES**

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**3.1. Telecommunications Services (cont'd)****3.1.4. Local Service Plans (cont'd)****3.1.4.M. Sage Unlimited Plan (AT)**

Basic Local Service is provisioned through the use of local access lines.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) Richardson, Addison, Farmer's Branch and Renner Zones of the Dallas exchange.

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Section 1.4 of SWBT's Local Exchange Tariff.

**3.1.5 Non-Recurring Service Charges - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.****3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:**

1. Installation or conversion of local exchange service to a customer's premises for the first time.
2. Installation of additional local exchange access lines to a customer's premises.
3. A change in location of customer's equipment or service from one premise to another.
4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
6. A restoration of service due to suspension from nonpayment of bill for telecommunications services.

**3.1.5.B. The Trip Charge applies when it is necessary to travel to the customer's premises to complete a service order. One Trip Charge is applicable per customer request, per due date, per premises, and applies to each of the scenarios above where a trip to the customer's premises is necessary. When more than one trip to the customer's premises is necessary for Sage reasons, only one Trip Charge is applicable.****3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:**

1. A telephone number change made at the customer's request.
2. A change to/from the company's Regional Service.
3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; Toll Restriction Service listed in Section 3.1.14; or Accounting Codes listed in Section 3.1.15.

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**SECTION 3 - DESCRIPTION OF SERVICES**

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**3.1. Telecommunications Services (cont'd)****3.1.5 Non-Recurring Service Charges (cont'd)****3.1.5.C. Order Processing Fee (cont'd)**

4. A change of bill cycle dates made at the customer's request.
5. The splitting of single accounts into multiple bills at the customer's request.

The Order Processing Fee will not apply to the first customer initiated change to a line made subsequent to original service order placement.

**3.1.6. Operator Assisted Services (IntraLATA)**

3.1.6.A. Operator Handled Calling - Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. In addition to charges that would otherwise apply pursuant to other Sections of this Tariff, each operator call will be assess a charge(s) as set forth within.

1. Person-to-Person - Calls completed with the assistance of a Sage operator to a particular person, station, department or PBX extension specified by the calling party.
2. Station-to-Station - Operator assisted calls other than Person-to-Person, including intraLATA collect and third party billed calls. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

3.1.6.B. Directory Assistance - A service provided to Customers and Users of Sage's local exchange service that allows them to obtain directory assistance by calling the Directory Assistance operator.

1. Directory Assistance charges apply for all requests for which Sage's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.
2. Non-published telephone numbers are not available from Directory Assistance Service.
3. No credit will be given for requested numbers that are non-published, or for requested telephone numbers that are not found in the directory.
4. Customers who qualify for an exemption from Directory Assistance charges through the Texas Commission for the Blind will not be charged for this service after Sage is in receipt of paperwork from the Commission verifying their status. Credits will not be issued for Directory Assistance calls made prior to receipt of paperwork by Sage Telecom.

(CT)

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SECTION 3 - DESCRIPTION OF SERVICES3.1. Telecommunications Services (cont'd)3.1.6. Operator Assisted Services (intraLATA)3.1.6.B. Directory Assistance (cont'd)

5. A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call;
6. To receive a credit, the Customer must notify the Sage operator or Business Office of the problem experienced.

3.1.6.C. Directory Assistance Call Completion - Provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. The three types of Directory Assistance Call Completion (DACC) offered are as follows:

1. Semi-Automated - The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.
2. Fully-Automated - The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" from a touch-tone telephone when prompted by the DACC announcement.
3. Person-to-Person - The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

3.1.6.D. Busy Line Verification and Line Interrupt Service - Upon request of a calling party, the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
3. A charge will apply when:
  - (a) The operator verifies that the line is busy.
  - (b) The operator verifies that the line is available for incoming calls.
  - (c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption

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SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.2 Monthly Local Service Plan Charges (cont'd)4.1.2.J. Sage Home Service Package (cont'd)

Lubbock, Abilene, and Wichita Falls LATA

Residential                \$22.85

Dallas, Austin, Corpus Christi, Houston and San Antonio LATAs

Residential                \$24.90

4.1.2.K Sage Business Service Package

Rates for Sage Business Service Package Section 3.1.4.I. are as follows:

Midland LATA

Business                    \$26.85

Business with EMS        \$30.85

Waco LATA

Business                    \$26.85

Business with EMS        \$40.85

Amarillo LATA

Business                    \$26.85

Business with EMS        \$50.85

Lubbock, Abilene, and Wichita Falls LATA

Business                    \$26.85

Dallas, Austin, Corpus Christi, Houston and San Antonio LATAs

Business                    \$29.90

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SECTION 4 - RATES AND CHARGES

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4.1. Local Exchange Service (cont'd)4.1.2 Monthly Local Service Plan Charges (cont'd)4.1.2.L. Toll Saver Service

Rates for Sage Toll Saver Service Section 3.1.4.J. are as follows:

Toll Saver One	
Residential	\$19.90
Business	\$25.90

Toll Saver Two	
Residential	\$23.90
Business	\$29.90

Toll Saver Three	
Residential	\$27.90
Business	\$33.90

4.1.2.M. El Paso Plan/El Paso Business Plan

Rates for Sage El Paso Plan/El Paso Business Plan Section 3.1.4.K. are as follows:

Residential	\$24.90
Business	\$29.90

4.1.2.N. Basic Local Service

Rates for Sage Basic Local Service Section 3.1.4.L. are as follows:

Residential	\$12.00
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4.1.2.M. Sage Unlimited Plan

Rates for Sage Unlimited Plan Section 3.1.4.M. are as follows:

Residential	\$39.00
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**SECTION 4 - RATES AND CHARGES****4.1. Local Exchange Service (cont'd)****4.1.3. IntraLATA Rates**

4.1.3.A. Per minute rate: \$ 0.15 (For customers who do not select Sage as both their InterLATA and IntraLATA carrier. All calls are rounded up to the next full minute.)

Per IntraLATA carrier change to carrier other than Sage Telecom	Charge
For customers with Sage Home Service Package or Sage Business Service Packager	\$ 7.50 per line
For all other Local Service Plans	\$ 5.00 per line

4.1.3.B. Sage Metro Business Plan per minute rate: \$0.06 (Eligible customers have selected Sage for InterLATA and IntraLATA carrier. All calls are rounded up to the next full minute.)

4.1.3.C. El Paso Plan and El Paso Business Plan per minute rate: \$0.07 (Eligible customers have selected Sage for InterLATA and IntraLATA carrier. All calls are rounded up to the next full minute.)

**4.1.4. Operator Assisted Service Rates****4.1.4.A. Operator Handled Calling**

In addition to applicable usage charges, the following operator-assisted charges will apply:

**Person-to-Person**

Local	\$ 1.00 per call
IntraLATA	\$ 1.00 per call

**Station-to-Station**

Local	\$ 3.00 per call
IntraLATA	\$ 2.00 per call

The term "Local" is meant to mean a call placed to a point within the customer's local calling area as defined by the applicable local service plan.

SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.4. Operator Assisted Service Rates (cont'd)4.1.4.C. Directory Assistance Call Completion (cont'd)4.1.4.B. Directory Assistance Service

## Directory Assistance

Direct Dialed \$ 1.25 per call

Via Operator \$ 1.25 per call

## Fully-Automated

Sent-Paid \$ 0.00 per call

Collect, Bill to 3rd Number \$ 1.00 per call

## Semi-Automated

Sent-Paid \$ 0.50 per call

Collect, Bill to 3rd Numbers \$ 1.00 per call

Person-to-Person \$ 3.00 per call

4.1.4.D. Busy Line Verification and Line Interrupt Service

Busy Line Verification \$ 1.00 per request

Line Interrupt \$ 2.00 per request

4.1.5. Telephone Directory Service Rates (Per Month)

Service Type	Rate
Additional Directories	\$ 18.00
Non-Listed Service	
Primary Line	\$ 1.00
Additional Line	\$ 1.00
Non-Published Service	\$ 1.00
Regular Extra Listing	
Residential	\$ 1.00*
Business	\$ 3.00*
Extra Line Listings	
Residential	\$ 1.00*
Business	\$ 1.00*
Alternate Listings	\$ 1.50*
Secretarial Listings	\$ 3.00*
Add'l Listings - Rotary No. Group	\$ 2.50*
Foreign Listings	\$ 1.50*
Residence Signature Listing	\$ 3.00
Residence Family Space Listings	\$ 7.00*
Residence Personality Logo	\$ 5.00

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SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.5 Telephone Directory Service Rates (cont'd)

\* Set-up Charges for newly created listings apply as follows:

	<u>Rate</u>
Residential	\$10.00
Business	\$15.00

4.1.6. Custom Calling Features Rates (Monthly rates unless otherwise noted.)

4.1.6.A. Rates below are for Basic Local Service Plan only.

Feature	Residential
	Rate
Anonymous Call Rejection	\$ 2.00
Auto Redial	\$ 4.00
Auto Redial (per occurrence)	\$ 0.50
Call Blocker	\$ 4.00
Call Forwarding	\$ 4.00
Call Return	\$ 4.00
Call Return (per occurrence)	\$ 0.95
Call Trace (per occurrence)	\$ 8.00
Call Waiting	\$ 3.00
Call Waiting ID Options	\$ 5.00
Call Waiting ID	\$ 4.00
Personalized Ring	\$ 5.00
Priority Call	\$ 2.00
Remote Access to Call Forwarding	\$ 2.00
Selective Call Forward	\$ 2.00
Speed Calling 8	\$ 4.00
Three-Way Calling	\$ 4.00
Three-Way Calling (per occurrence)	\$ 0.95

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SECTION 4 - RATES AND CHARGES4.1. Local Exchange Service (cont'd)4.1.6. Custom Calling Features Rates (cont)

4.1.6.B. Rates below are for all other Sage service plans

Feature	Residential	Business
	Rate	Rate
Anonymous Call Rejection	\$ 2.00	\$ 3.00
Auto Redial	\$ 2.00	\$ 3.00
Auto Redial (per occurrence)	\$ 0.50	\$ 0.50
Call Blocker	\$ 3.00	\$ 4.00
Call Forwarding	\$ 3.00	\$ 4.00
Call Return	\$ 3.00	\$ 4.00
Call Return (per occurrence)	\$ 0.95	\$ 0.95
Call Trace (per occurrence)	\$ 8.00	\$ 8.00
Call Waiting	\$ 2.00	\$ 3.00
Call Waiting ID Options	\$ 3.00	\$ 4.00
Call Waiting ID	\$ 3.00	\$ 4.00
Personalized Ring	\$ 3.00	\$ 4.00
Priority Call	\$ 2.00	\$ 3.00
Remote Access to Call Forwarding	\$ 2.00	\$ 3.00
Selective Call Forward	\$ 2.00	\$ 3.00
Speed Calling 8	\$ 3.00	\$ 4.00
Speed Calling 30	\$ 2.00	\$ 3.00
Three-Way Calling	\$ 3.00	\$ 4.00
Three-Way Calling (per occurrence)	\$ 0.95	\$ 0.95

4.1.7. Caller ID Service

4.1.7.A Rates below are for Basic Local Service Plan only.

	<u>Monthly Rate</u>
Residential	\$ 10.00

4.1.7.B Rates below are for all other Sage service plans

	<u>Monthly Rate</u>
Residential	\$ 6.00
Business	\$ 9.00

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**SECTION 5 - PROMOTIONS AND DISCOUNTS**

- 5.3. **Feature Package No. 3** - Consists of a select number of custom calling features. The customer pays a flat monthly fee for the ability to access each of the features. Feature Package No. 3 is available to residential and business customers who subscribe to one of the company's local service plans.

- 5.3.1. The following customer calling features are included in Feature Package No. 3:

Call Forwarding  
Call Waiting  
Three-Way Calling

Feature Package No. 3 is subject to the availability and limitations specified in the tariffs for the individual services.

- 5.3.2. **Monthly Rates**

	<u>Monthly Rate</u>
Residential	\$ 4.00
Business	\$ 6.00

- 5.4. **Calling Card Promotion** - Customers, upon request, will be provided, free of charge, an 800/888-based calling card with one or more of the company's local service plans. Use of the calling card is regulated by the company's F.C.C. Tariff No. 2 and F.C.C. Tariff No. 3. Additional calling cards will be provided, at the customer's request, at no charge.

- 5.5. **Installation Charge Promotion** - No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

- 5.6. **Toll/Long Distance Promotion** - This promotion provides for discounted intraLATA toll and domestic long distance rates for certain local exchange service customers of Sage who choose Sage as their intraLATA and interLATA carrier. Sage reserves the right to cancel this promotion at any time.

- 5.6.1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.10 and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.

- 5.6.2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 5.6.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

SECTION 5 - PROMOTIONS AND DISCOUNTS5.6. Toll/Long Distance Promotion (cont'd)5.6.3. Maximum Allowable Credit

## Dallas LATA

Local Service Plan	Local Access Lines	
	Residential	Business
	Rate	Rate
Community Service	(\$ 5.00)	(\$ 10.00)
Community Service (Fort Worth Exchange Only)	(\$ 6.00)	(\$ 10.00)
Metropolitan Service (1-Way)	(\$ 10.00)	(\$ 15.00)
Metropolitan Service (2-Way)	(\$ 10.00)	(\$ 15.00)
Regional Service (With Community Service)	(\$ 10.00)	(\$ 15.00)
Regional Service (With Community Service – Fort Worth Exchange)	(\$ 6.00)	(\$ 15.00)
Regional Service (CT) (With 2-way or 1-Way Metropolitan Service)	(\$ 10.00)	(\$ 15.00)
Sage Home Service Package	(\$ 6.00)	N/A
Sage Business Service Package	N/A	(\$ 6.00)
Sage Unlimited Plan (AT)	no maximum	N/A

## Houston LATA

Local Service Plan	Local Access Lines	
	Residential	Business
	Rate	Rate
Community Service	(\$ 5.00)	(\$ 10.00)
Metropolitan Service (1-Way)	(\$ 10.00)	(\$ 10.00)
Metropolitan Service (2-Way)	(\$ 10.00)	(\$ 10.00)
Regional Service (With Community Service)	(\$ 5.00)	(\$ 10.00)
Regional Service (With Community Service) Angleton, Bay City, Bellville, Brenham, Clute-lake Jackson, Columbus, Dayton, Eagle Lake, El Campo, Freeport, Garwood, Houston, Liberty, Matagorda, Sealy, and Wharton Exchanges Only	(\$ 10.00)	(\$ 10.00)
Regional Service (With 1-Way Metropolitan Service)	(\$ 10.00)	(\$ 10.00)
Regional Service (With 2-Way Metropolitan Service)	(\$ 10.00)	(\$ 10.00)
Sage Home Service Package	(\$ 6.00)	N/A
Sage Business Service Package	N/A	(\$ 6.00)

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SECTION 5 - PROMOTIONS AND DISCOUNTS

- 5.9. **Free Features Promotion** - This promotion provides any of the below free features, as requested, to all residential customers subscribing to the Sage Home Service Package, Sage Home Service Package #2, or the Sage Unlimited Plan and to all business customers subscribing to the Sage Business Service Package. Any changes to a customer's features after conversion will be subject to a change order fee. Sage reserves the right to cancel this promotion at any time. Each feature below is subject to availability in the customer's serving Central Office switch.

Feature	Sage Home Service	Sage Business Service
	Rate	Rate
Anonymous Call Rejection	Free	Free
Auto Redial	Free	Free
Call Blocker	Free	Free
Caller ID (name)	Free	Free
Caller ID (number)	Free	Free
Call Forwarding	Free	Free
Call Return	Free	Free
Call Waiting	Free	Free
Call Waiting ID Options	Free	Free
Call Waiting ID	Free	Free
Multi-line Hunting	N/A	Free
Priority Call	Free	Free
Remote Access to Call Forwarding	Free	Free
Selective Call Forward	Free	Free
Speed Calling 8	Free	Free
Speed Calling 30	Free	Free
Three-Way Calling	Free	Free

SECTION 5 - PROMOTIONS AND DISCOUNTS

- 5.10. **Metropolitan Service Pricing** - Effective October 1, 2000, new residential customers in the exchanges listed below, will be able to sign up for Sage's Metropolitan Service at a reduced monthly rate. Sage reserves the right to cancel this promotion at any time.

(CR)

Exchange	Reduced Monthly Rate
Aubrey	\$29.90
Ennis	\$29.90
Farmersville	\$29.90
Granbury	\$29.90
Greenville	\$29.90
McKinney	\$29.90
Prosper	\$29.90
Rockwall	\$29.90
Royce City	\$29.90
Terrell	\$29.90
Waxahachie	\$29.90

- 5.11. **Caller ID/Call Waiting Package** – Consists of Call Waiting and Caller ID name and number custom calling features. The customer pays a flat monthly fee for the ability to access each of the features. Caller ID/Call Waiting Package is available effective January 1, 2001 to new residential customers in the Brownsville LATA who subscribe to one of the company's local service plans.

Caller ID/Call Waiting Package is subject to the availability and limitations specified in the tariffs for the individual services.

5.11.1. Monthly Rates

	<u>Monthly Rate</u>
Residential	\$ 5.00

- 6.12. **Moves Promotion** – Effective April 1, 2002 this promotion has been discontinued

Effective February 8, 2001, Sage will waive all one-time installation charges for qualified customers who move their phone service from their existing physical location to another physical location, and remain a Sage customer. To qualify for the waiver, the customer must have been a Sage customer for at least 90 days and paid their last three phone bills on time, meaning within 30 days of the bill date. Between May 1<sup>st</sup> and September 30<sup>th</sup> customer eligibility will be expanded to include customers who have been with Sage for at least 30 days and have paid their last three phone bills on time, meaning within 30 days of the bill date. During this period eligible customers who choose to add a new line at the time of their move will also have the installation fee waived. Sage reserves the right to discontinue this promotion at any time.