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PUC PROJECT NO. 24462

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RETAIL MARKET PERFORMANCE
MEASURE REPORTING PURSUANT TO
P.U.C. SUBST. R. 25.88

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PUBLIC UTILITY COMMISSION
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**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
RETAIL MARKET PERFORMANCE MEASURE REPORT
4th QUARTER 2003**

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February 17, 2004**

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CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
4th QUARTER 2003 PERFORMANCE MEASURE
REPORT

BACKGROUND

This report is filed in compliance with PUC SUBST. R. 25.88. Information included in this report is to be used by the Public Utility Commission of Texas for evaluation of the performance of the retail electric market in Texas. Each entity covered under this Rule is required to file information in compliance with the Rule by the 45th day following the end of the preceding quarterly reporting period. Data is presented monthly and then combined for a quarterly total where appropriate.

DESCRIPTION

The reports provide information gathered from the books and records of CenterPoint Energy Houston Electric, LLC. for the 4th quarter 2003. Where comparisons are applicable, data are provided showing performance changes from the 3rd quarter 2003.

Measure A-1 Customers Served by Non-Affiliated REPs –

This Measure provides for each REP the number of customers by TDU rate class and the associated MWH sales. **INFORMATION IS CONFIDENTIAL**

Measure A-2 Number of Active REPs –

There were 42 REPs with active ESIDs in the CenterPoint Energy Houston Electric, LLC service area in the 4th quarter of 2003.

Measure B-1 Customer Enrollment Success Rate –

These measures provide by REP the number of safety net move-ins executed in which the EDI transaction remains outstanding. **INFORMATION IS CONFIDENTIAL**

Measure B-2 Meter Read Transaction Success Rate –

These measures by REP reflect the lifecycle of transactions related to meter reads. Since the transactions are reported on a monthly basis, matching 867_03s and 810_02s may be reported in different months. **INFORMATION IS CONFIDENTIAL**

Measure B-4 Inter-Company Invoices –

These measures by REP reflect the invoices between Companies. The 810_02s expected, the number sent, as well as the number within the timeframe of the TDU tariff. The percentage of 810_02 cancels are also provided representing the percentage of 810_02s sent. **INFORMATION IS CONFIDENTIAL**

AFFIDAVIT

STATE OF TEXAS

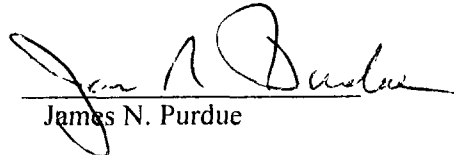
COUNTY OF HARRIS

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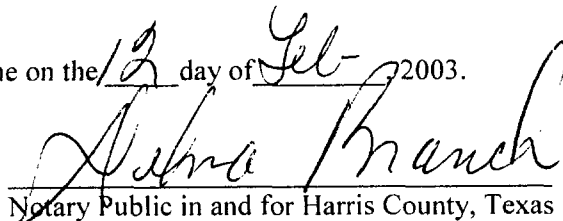
SWORN STATEMENT OF JAMES N. PURDUE

My name is James N. Purdue. I am employed by CenterPoint Energy as Director, Rates and Load Research. The information included in this report was developed for the purpose of compliance with Public Utility SUBST. R. 25.88. Specifically the information is reported in conformance with the Filing Requirements of Schedule C: *Reporting Requirements for TDUS*.

The information reported was developed under my direction and to the best of my knowledge and belief complies with the requirements of P.U.C. SUBST. R. 25.88(e)(2). These reports were reviewed by staff and management knowledgeable of the day-to-day operations that include the processes from which the transactional data reported was obtained. These reviews were conducted to confirm the accuracy of the reports. To the best of my knowledge and belief these internal reviews confirm that the data set forth in these reports accurately represents the transactions recorded for each reporting period.


James N. Purdue

SWORN AND SUBSCRIBED before me on the 12 day of Feb 2003.


Notary Public in and for Harris County, Texas

