



Control Number: 24462



Item Number: 1768

Addendum StartPage: 0

PROJECT NO. 24462

PUC PROCEEDING TO ESTABLISH
PERFORMANCE MEASURES
RELATING TO THE COMPETITIVE
RETAIL ELECTRIC MARKET

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PUBLIC UTILITY COMMISSION
OF TEXAS

REPORT OF THE ELECTRIC RELIABILITY COUNCIL OF TEXAS, INC.
FOR THE FOURTH QUARTER OF 2007 PURSUANT TO
PUC SUBST. R. §§ 25.362(h)(2) AND 25.88

COMES NOW, the Electric Reliability Council of Texas, Inc. (ERCOT) and files its Report for the Fourth Quarter of 2007, pursuant to PUC SUBST. R. §§25.362(h)(2) and 25.88. Pursuant to PUC SUBST. R. §§25.362(h)(2)(B) and 25.88, ERCOT is filing its Performance Measures Report as Attachment A. ERCOT hereby provides notice that attachments marked with an asterisk contain information which is proprietary and confidential and is being provided in accordance with Commission policy set forth in PUC PROC. R. §22.71 and PUC SUBST. R. §25.362. The following attachments comprise these reports:

Document Description	Required By	Attachment
Performance Measures Report	§25.362(h)(2)(B)	A
Attestation	§25.88(e)(2)	A1
Analysis of Performance Measures Report	§25.88(e)(1)	A2
ESI IDs not with the Affiliate REP as of July 31, 2007	Measure A-1 and Measure A-2	A3*
ESI IDs not with the Affiliate REP as of August 31, 2007	Measure A-1 and Measure A-2	A4*
ESI IDs not with the Affiliate REP as of September 30, 2007	Measure A-1 and Measure A-2	A5*
Estimated Loads of Switched ESI IDs as of July 31, 2007	Measure A-1 and Measure A-2	A6
Estimated Loads of Switched ESI IDs as of August 31, 2007	Measure A-1 and Measure A-2	A7
Estimated Loads of Switched ESI IDs as of September 30, 2007	Measure A-1 and Measure A-2	A8
Total Market Protocol Report	Measure B-1 and Measure B-2	A9
Meter Reading Monthly Files	Measure B-2	A10*
Transactions by Status	Measure B-2	A11
CR Summary Files	Measure B-2	A12*
TDU Summary Files	Measure B-2	A13*
CR TDU Files	Measure B-2	A14*
Cancelled Transactions	Measure B-2	A15*

Respectfully Submitted,

By: _____

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ATTORNEYS FOR THE ELECTRIC
RELIABILITY COUNCIL OF TEXAS, INC.

Attachment A1
Performance Measures Report
4th Quarter 2007
Attestation

STATE OF TEXAS §
COUNTY OF WILLIAMSON §

BEFORE ME, the undersigned authority, Dale Goodman, who, being first duly sworn, deposes and states:

“My name is Dale Goodman. I am employed as Director of Market Services, for the Electric Reliability Council of Texas, Inc., having its principal place of business at 7620 Metro Center Drive, Austin, Texas. I am over the age of twenty-one and am competent to make the following attestation:

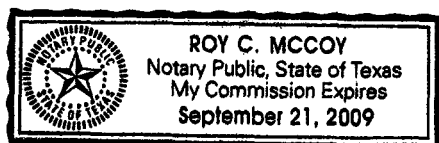
“I hereby attest that I have personal knowledge of the facts stated in ERCOT’s Performance Measures Report for the 4th Quarter of 2007, attached hereto, that I am competent to testify to them, and that I have the authority to submit this document on behalf of ERCOT. I further swear or affirm that the attached Performance Measures Report is, in my judgment and based upon my professional experience, true, complete and accurate and that any substantial material changes in such information will be provided to the Public Utility Commission of Texas in a timely manner. I hereby verify that an internal review was conducted to confirm the accuracy of the information contained in the attached Performance Measures Report.”




Dale Goodman

Director of Market Services

SUBSCRIBED AND SWORN TO BEFORE ME this 7 day of February, 2008.





Notary Public, State of Texas

000003



Project 24462
Retail Market Performance Measures Report Analysis
4th Quarterly Report for 2007

This fourth quarterly report for 2007 contains a summary of the data included in Attachments A3 – A15 in accordance with P.U.C. SUBSET. R. §§25.362(h)(2)(B) and 25.88(e). This report also includes a comparison of the data and performance of ERCOT, REPs and TDUs captured in the third quarterly report of 2007, as well as the fourth quarterly report of 2006. Some of the data reported in Attachment A is proprietary and confidential information and is provided in accordance with Commission policy set forth in P.U.C. PROC. R. 22.71 and P.U.C. SUBST. R. §25.362, where indicated.

Measure A-1: Customers Served by Non-Affiliated REPs

This measure reflects the number of customers served by non-affiliated REPs, by customer class, in each TDU service territory and includes the corresponding amount of load associated with those customers. Customer classes are Residential, Small Non-Residential, and Large Non-Residential. Data is aggregated for all non-affiliated REPs and then compared to the customers served by the REP affiliated with the TDU in each TDU area. The data provided for this measure is confidential and proprietary.

Measure A-2: Number of Active REPs

This measure reflects the number of REPs actively serving customers by TDU service territory and customer class.

The following documents include information responsive to Measures A-1 and A-2:

1. Beginning with October 2007, ERCOT has provided report files for each month of the fourth quarter.
 - a. ***ESI IDs not with the Affiliate REP*** for October 31, 2007, November 30, 2007 and December 31, 2007, included as Attachments A3, A4 and A5, contain the number of ESI IDs served by various REPs, as well as the demand level of those ESI IDs. It is possible to determine the demand level of 'individual customers' from some of the information; therefore these reports are confidential and proprietary. These files contain the following data:



- Count of ESI IDs (and their demand levels) not with the Affiliate REP, broken down by REP.
 - Count of ESI IDs (and their demand levels) not with the Affiliate REP, broken down by TDU and then REP.
- b. Please see Attachments A6, A7 and A8 for three reports called ***Estimated Loads of Switched ESI IDs*** as of October 31, 2007, November 30, 2007 and December 31, 2007 which contain the following data:
- Count of Active Premises in ERCOT (excluding NOIEs).
 - Breakdown of Load in ERCOT on day of System Peak, by Premise Type.
 - Estimated Demand of Active ESI IDs not with the Affiliate REP as of the last business day of the month.
 - Graphs and charts of the above.

This information has been made available to the public, some of which is updated on the ERCOT website periodically.

Measure B-1: Customer Enrollment Success Rate

This measure examines the lifecycle and completion of all retail transactions (Switch and Move-In) within the timeframes specified in the ERCOT Protocols and/or TDU tariffs.

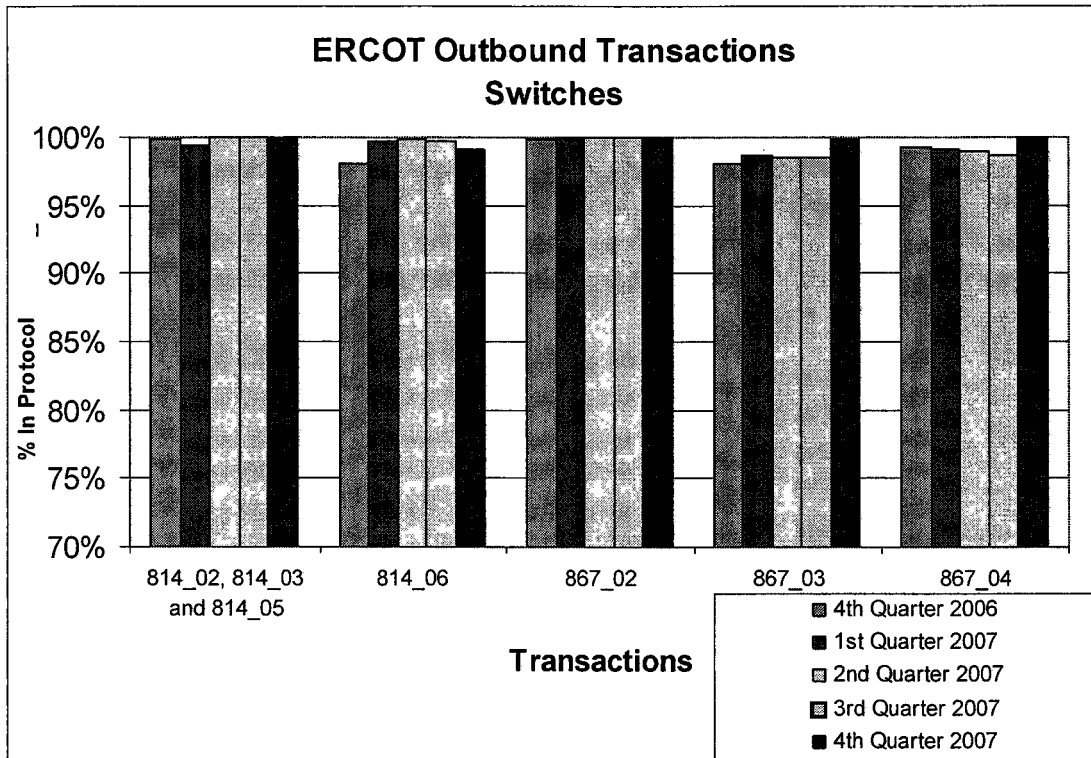
In the ***Total Market Protocol Report*** included as Attachment A9, the following data describes ERCOT's Protocol compliance volumes and percentages as required for Measure B-1.

Protocol Compliance

For this portion of the analysis, Performance Measures Export Reports were generated from ERCOT's ETS (ESI_ID Tracking System) for the fourth quarter of 2007. The reports provide the total volume and the percent of transactions within Protocol for each transaction type by business process by month. Protocol times for all TDU transactions were calculated using the times set forth by the Market Metrics Working Group.



1. Switch Transactions (*Fourth Quarter*)

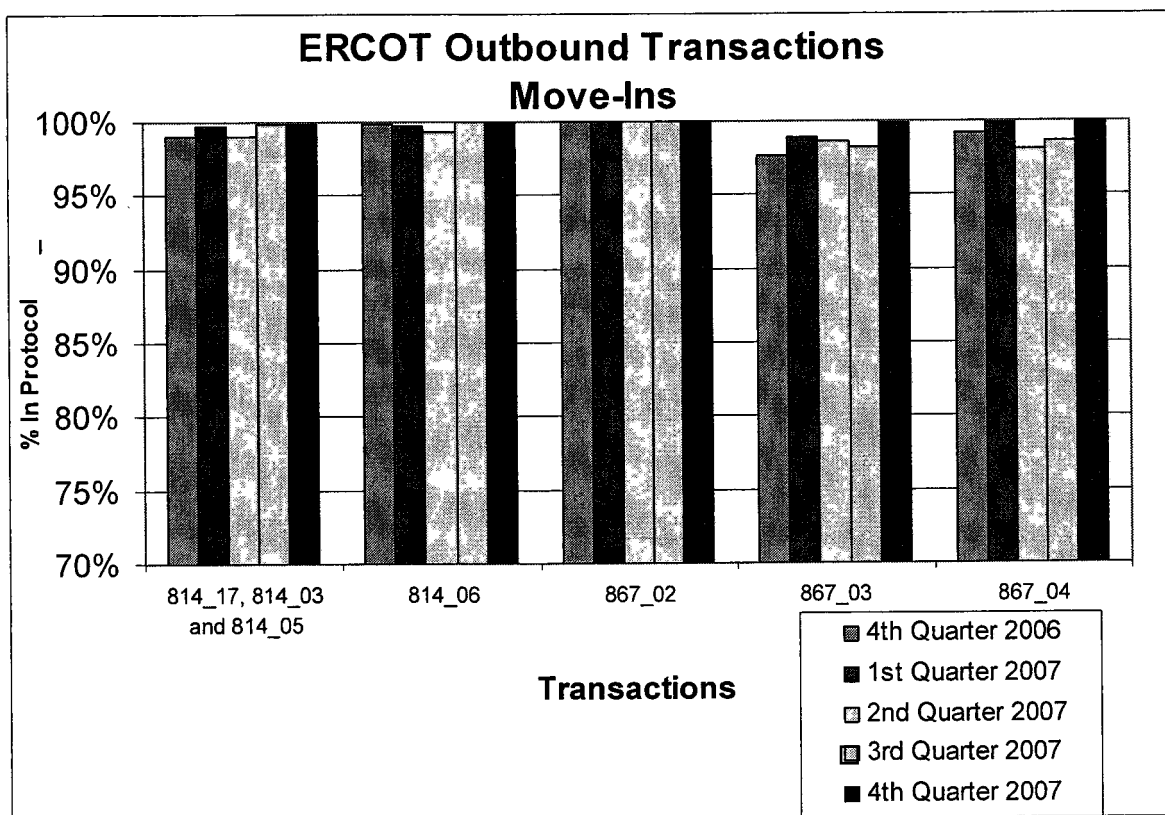


- ERCOT processed Switch related transactions within Protocol for the fourth quarter of 2007 (e.g. 814_02, 814_03, and 814_05) at a weighted average Total Percentage Within Protocol for all Switch related transactions of 99.99%. The percentages ranged from 99.98% to 100.00% Total Percentage Within Protocol. This is comparable in performance to 99.97% reported in the third quarter of 2007, and is a slight increase in performance from 99.80% reported in the fourth quarter of 2006. The 814_06 transactions, which have a 6 a.m. delivery time, had a weighted average of 99.11% Within Protocol percentage for the fourth quarter of 2007. This is a decrease in performance from 99.77% reported in the third quarter of 2007, and is an increase in performance from 98.08% reported in the fourth quarter of 2006.
- 867_02 (Historical Usage) transactions related to Switch transactions forwarded by ERCOT were 100.00% Within Protocol. This is unchanged in performance from 100.00% reported in the third quarter of 2007, and a slight increase in performance from 99.91% in the fourth quarter of 2006.



- 867_03 (Meter Reading) transactions related to Switch transactions received from the TDUs were forwarded by ERCOT 99.85% Within Protocol for the fourth quarter of 2007, and this is an increase in performance from 98.47% reported in the third quarter of 2007, and is an increase in performance from 98.04% reported in the fourth quarter of 2006.
- 867_04 (Initial Meter Reading) transactions related to Switch transactions received from the TDUs were forwarded by ERCOT 99.99% Within Protocol for the fourth quarter of 2007. This is an increase in performance from 98.70% reported in the third quarter of 2007, and is an increase in performance from 99.20% reported in the fourth quarter of 2006.

2. Move In Transactions (*Fourth Quarter*)





- ERCOT processed Move-In related transactions with a 5 hour Protocol turnaround (e.g. 814_17, 814_03 and 814_05) at a weighted average Total Percentage Within Protocol of 99.83%. The percentages for these transactions ranged from 98.44% to 99.89% Total Percentage Within Protocol. This is comparable in performance to 99.85% reported in the third quarter of 2007, and is an increase in performance from 99.07% reported in the fourth quarter of 2006. The 814_06 transactions, which have a 6 a.m. delivery time, had a 99.99% Within Protocol Percentage in the fourth quarter of 2007. This is comparable in performance to 99.98% reported in the third quarter of 2007, and is a slight increase in performance from 99.92% reported in the fourth quarter of 2006.
- It should be noted that Move-In transactions have stricter Protocol times than Switch transactions, 5 hours versus 24 hours, respectively.
- The move-in related transactions were processed within Protocol 99.83% given the 5 hour window, however, the average processing times for transactions beyond the 5 hour window were as follows:
 - October 2007— 12 hours 57 minutes
 - November 2007 – 17 hours 11 minutes
 - December 2007 – 7 hours 16 minutes

The weighted average time outside of Protocol for Move In transactions is 11 hours 30 minutes.

- 867_02 (Historical Usage) transactions related to Move-In transactions forwarded by ERCOT were 100.00% Within Protocol. This is comparable in performance to 99.99% reported in the third quarter of 2007, and is a slight increase in performance from 99.94% reported in the fourth quarter of 2006.
- 867_03 (Meter Reading) transactions related to Move-In transactions received from the TDUs were forwarded by ERCOT 99.83% Within Protocol for the fourth quarter of 2007. This is an increase in performance from 98.23% reported in the third quarter of 2007, and is an increase in performance from 97.64% reported in the fourth quarter of 2006.
- 867_04 (Initial Reading) transactions related to Move-In transactions received from the TDUs were forwarded by ERCOT 100.00% Within Protocol for the fourth quarter of 2007. This is an increase in performance from 98.56% reported in the third quarter of 2007, and is an increase in performance from 99.11% reported in the fourth quarter of 2006.



- 814_27 (Historical Usage Response) transactions were significantly low within protocol performance in the month of December. A high volume of the transactions was received on December 27 day which created a backlog of transactions to be processed.

Measure B-2: Meter Read Transaction Success Rate

This measure examines the historical usage, monthly usage, and initial meter read transaction flow within ERCOT Protocols. The ***Total Market Protocol Report***, included as Attachment A9, contains ERCOT totals. The following files contain individual market participant performance measure reports and are proprietary and confidential.

Meter Reading Monthly Files – Attachment A10

CR Summary Files – Attachment A12

TDU Summary Files – Attachment A13

CR TDU Files - Attachment A14

Cancelled Transactions – Attachment A15

The historical usage meter readings and ad hoc requests are related only to Switch and Move-In transactions for the October through December 2007 reporting period.

When examining ERCOT's performance measures reports, it should be noted the volume of transactions reported under each transaction type does not necessarily correlate between transactions received and responses expected due to unsolicited transactions, duplicate transactions, no forwarding DUNS number for the meter reading transactions, no response transactions sent, and timing of month-end transactions processing.

Meter Readings – 867_03 Transactions

For this portion of the analysis, Meter Reading data was downloaded from ERCOT's EDI Translation Log for the months of October, November, and December 2007 and is included as Attachment A10, ***Meter Reading Monthly Files***. The Commission will note this data is being provided at either the TDU level (inbound to ERCOT) or CR level (outbound from ERCOT), but not at the TDU/CR level. The information provided in this report is proprietary and confidential. This report contains aggregated data and no distinction may be made between monthly meter readings, final meter readings and/or cancellations.

Retail Registration Transactions by Status



This portion of the analysis is provided as additional information. ERCOT utilized the Retail Registration database to provide the Service Order status of all Switch and Move-In transactions received and processed by ERCOT during the fourth quarter of 2007. This report is titled *Transactions by Status* and may be found in Attachment A11.

A. Completed Transactions – *Fourth Quarter*

1. Switches - *Fourth Quarter*

Percentage of Switches Completed by Month:

(Please note the percentages are as of the date the quarterly reports were generated. Over time, the completed percentage will increase due to the time factor.)

October '07	99.99%	July '07	99.97%	October '06	99.98%
November '07	99.97%	August '07	99.94%	November '06	99.95%
December '07	88.14%	September '07	83.10%	December '06	80.71%

- For the fourth quarter of 2007, the Commission will note the ERCOT market achieved an average completion rate of 96.50% for Switches with data as of January 30, 2008. Of the 137,282 Completed Switch transactions for this period, 83.23% (or 114,261) were effectuated on the date requested in the 814_01 Switch transaction. This is an increase in performance from 94.86% in the third quarter of 2007, and is an increase in performance from 93.50% in the fourth quarter of 2006. 97.41% of the Switch transactions were completed within plus or minus 2 days of the Scheduled Meter Reading date.
- The overall percentage of Switch transactions cancelled was 10.32% for the fourth quarter of 2007. This is compared to 10.66% reported in the third quarter of 2007. The percentage of Switch transactions cancelled in the fourth quarter of 2006 was 5.72%.

2. Move-Ins – *Fourth Quarter*

Percentage of Move-Ins Completed by Month:

(Please note the percentages are as of the date the quarterly reports were generated.)

October '07	99.96%	July '07	99.95%	October '06	99.94%
November '07	99.92%	August '07	99.90%	November '06	99.89%
December '07	99.70%	September '07	99.57%	December '06	99.22%



- For the fourth quarter of 2007, the Commission will note the ERCOT market achieved an average completion rate of 99.87% for Move-Ins. Of the 546,805 Completed Move-In transactions for this period, 89.39% (or 488,807) were effectuated on the date requested in the 814_16 Move-In transaction. This is a slight increase in performance from 99.82% in the third quarter of 2007, and is a slight increase in performance from 99.71% in the fourth quarter of 2006. 95.88% were completed within plus or minus 2 days of the Scheduled Meter Reading date.
- The overall percentage of Move-In transactions cancelled was 7.41% for the fourth quarter of 2007. This is compared to 7.13% reported in the third quarter of 2007. The percentage of Move-In transactions cancelled in the fourth quarter of 2006 was 7.86%.

B. Cancellations – *Fourth Quarter*

1. Percentage of Total Switches cancelled by Month:

October '07	10.32%	July '07	10.43%	October '06	6.65%
November '07	11.18%	August '07	10.31%	November '06	5.40%
December '07	9.40%	September '07	11.31%	December '06	5.20%

Of the Total Cancelled Switches, below are the percentages for those Cancelled by Customer Objection by Month:

October '07	28.14%	July '07	28.38%	October '06	28.55%
November '07	31.97%	August '07	27.07%	November '06	28.64%
December '07	30.09%	September '07	25.73%	December '06	26.32%

The information in the above table reveals the number of transactions Cancelled by Customer Objection as a percent of the total cancellations for the fourth quarter of 2007 was 29.97%. This is an increase in performance from 27.09% reported in the third quarter of 2007, and is an increase in performance from 27.94% reported in the fourth quarter of 2006.

2. The percentage of Cancellations by Customer Objection per REP ranged from 0.05% to 7.90%. The REP with a 7.90% cancellation rate had 10,854 switches with 858 being cancelled. The overall percentage of Cancellations by Customer Objection for the reporting period was 3.03%.

C. Scheduled Transactions – *Fourth Quarter*



Of the total 749,934 transactions processed in the fourth quarter of 2007, 5,517 remain in Scheduled status. Of the 5,517, 30.2% (or 1,666) have a Scheduled Meter Reading Date prior to January 30, 2008, with ERCOT expecting to receive the 867_04 Initial Meter Read transaction from the TDU. The 5,517 transactions are comprised of 537 Move-In transactions and 4,980 Switch transactions.

D. In Review Transactions - *Fourth Quarter*

There are 0 transactions remaining in "In Review" status of the 749,934 total transactions processed in the fourth quarter of 2007.

Reports Generated at ERCOT

The following table reflects the number of reports generated by the Retail Market Analysis team during each of the quarters presented:

	Q4 2007	Q3 2007	Q2 2007	Q1 2007	Q4 2006
CR Summaries	83	70	69	68	69
TDU Summaries	10	10	10	10	10
CR_TDU	391	361	321	316	328
Cancels	206	199	186	172	188
Meter Reading	84	92	94	89	94
ERCOT Reports	31	31	31	31	31
Emails	101	88	87	86	87
Files emailed to Market Participants	1,472	1,380	1,274	1,229	1,292
Files submitted to PUCT	787	745	693	668	702
Total Files Reported	2,259	2,125	1,967	1,897	1,994

Each CR receives the following:

- 1) A Summary of the Transactions;
- 2) Detail Transactions at the CR_TDU detail level;
- 3) Listing of Cancelled Transactions by CR_TDU;
- 4) Summary of Meter Reading transactions received;
- 5) ERCOT Totals Performance Measures; and
- 6) Transactions by Status Report



Each TDU receives:

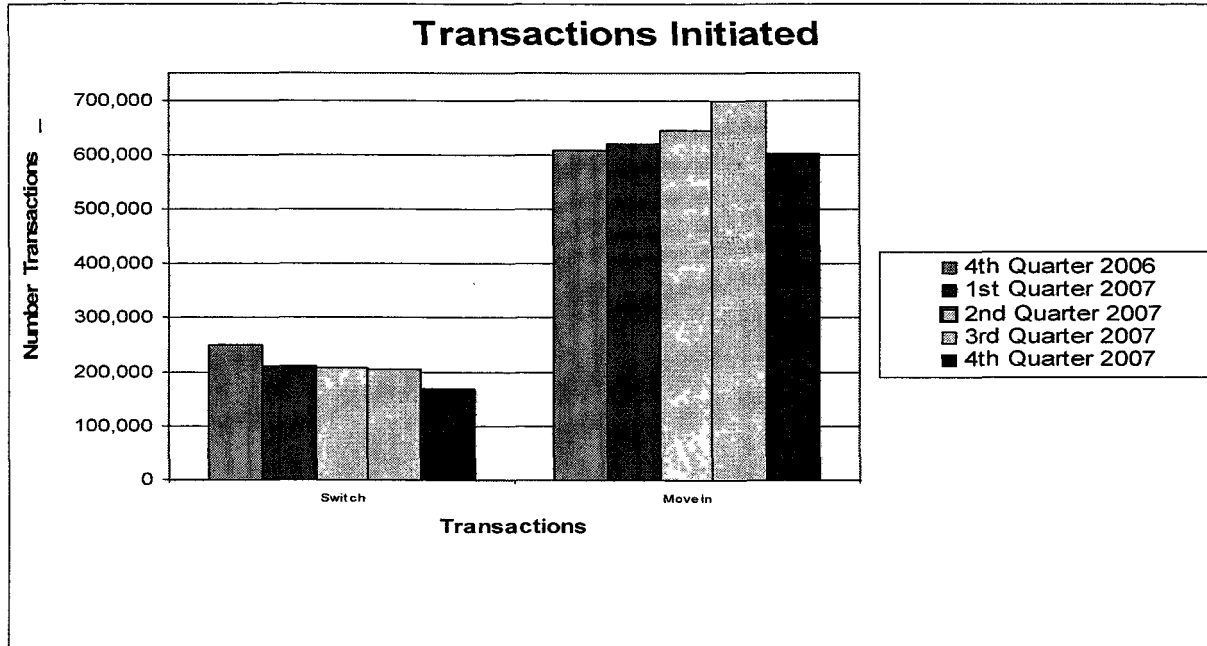
- 1) A Summary of the Transactions;
- 2) Detail Transactions at the TDU_CR detail level;
- 3) Listing of Cancelled Transactions by TDU_CR;
- 4) Summary of Meter Reading transactions sent
- 5) ERCOT Totals Performance Measures; and
- 6) Transactions by Status Report

Transactions Initiated by Quarter

The following table shows the number of transactions initiated during each of the quarters:

	Q4 - 2007	Q3 - 2007	Q2 - 2007	Q1 - 2007	Q4 - 2006
Switch	168,579	203,394	208,028	210,517	250,177
Move In	602,937	698,433	645,156	619,486	609,415
Drop to AREP			14	399	3,739
Total	771,516	901,827	853,198	830,402	863,331

The Switch and Move In data presented pictorially is:



Note: The totals above are for the types of transactions required to be reported in PUCT Project No. 24462 Performance Measures and do not include all retail market transactions.

Disposition of Individual Reports

The individual performance measures reports relating to each TDU and REP for their trading partner relationships will be promptly distributed to each company. Each market participant will receive their performance measures reports which correspond to the reports and data presented to the Commission.

ESI IDs Served by Provider Other Than The Affiliate REP

Active Premises in ERCOT as of October 31, 2007 (excluding NOIEs)

Premise Type	ESI IDs	ESI IDs		Proportion of ESI IDs	
		Not With Affiliate REP	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	5,425,796	2,208,677		40.7%	59.3%
Small Non-Residential	964,645	417,865		43.3%	56.7%
Large Non-Residential ¹	3,554	2,530		71.2%	28.8%
	6,393,995	2,629,072		41.1%	58.9%

breakdown of Load in ERCOT on August 17, 2006 (day of ERCOT system peak in 2006)

Premise Type	Load2 (MW)	Load3 (MW)		Proportion of Load	
		Not With Affiliate REP	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	21,616	9,718		45.0%	55.0%
Small Non-Residential	15,092	9,821		65.1%	34.9%
Large Non-Residential	9,608	6,718		69.9%	30.1%
	46,316	26,257		56.7%	43.3%

Non-Competitive

NOIEs 16,118

Total ERCOT 62,434

¹ Beginning with the report for the period ending December 31, 2004, an ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

² These values are based on Final Settlement figures for trade date August 17, 2006 for the interval of the ERCOT system peak. This information is subject to change with subsequent settlement runs or with corrections of Premise Type assignments.

³ This represents actual or estimated demands for 08/17/06 for those ESI IDs not with the Affiliate Retail Electric Provider (AREP) as of 10/31/07. Estimated demands were used for those ESI IDs that were not active on 08/17/06. August 17th demands are used as a reference to give a relative indication of size of the ESI IDs not with the AREP. An analysis using load research data from the population of switchers was used to estimate the SNR and RES demands for 08/17/06.

Estimated Demand of Active ESI IDs Not With the Affiliate REP as of October 31, 2007

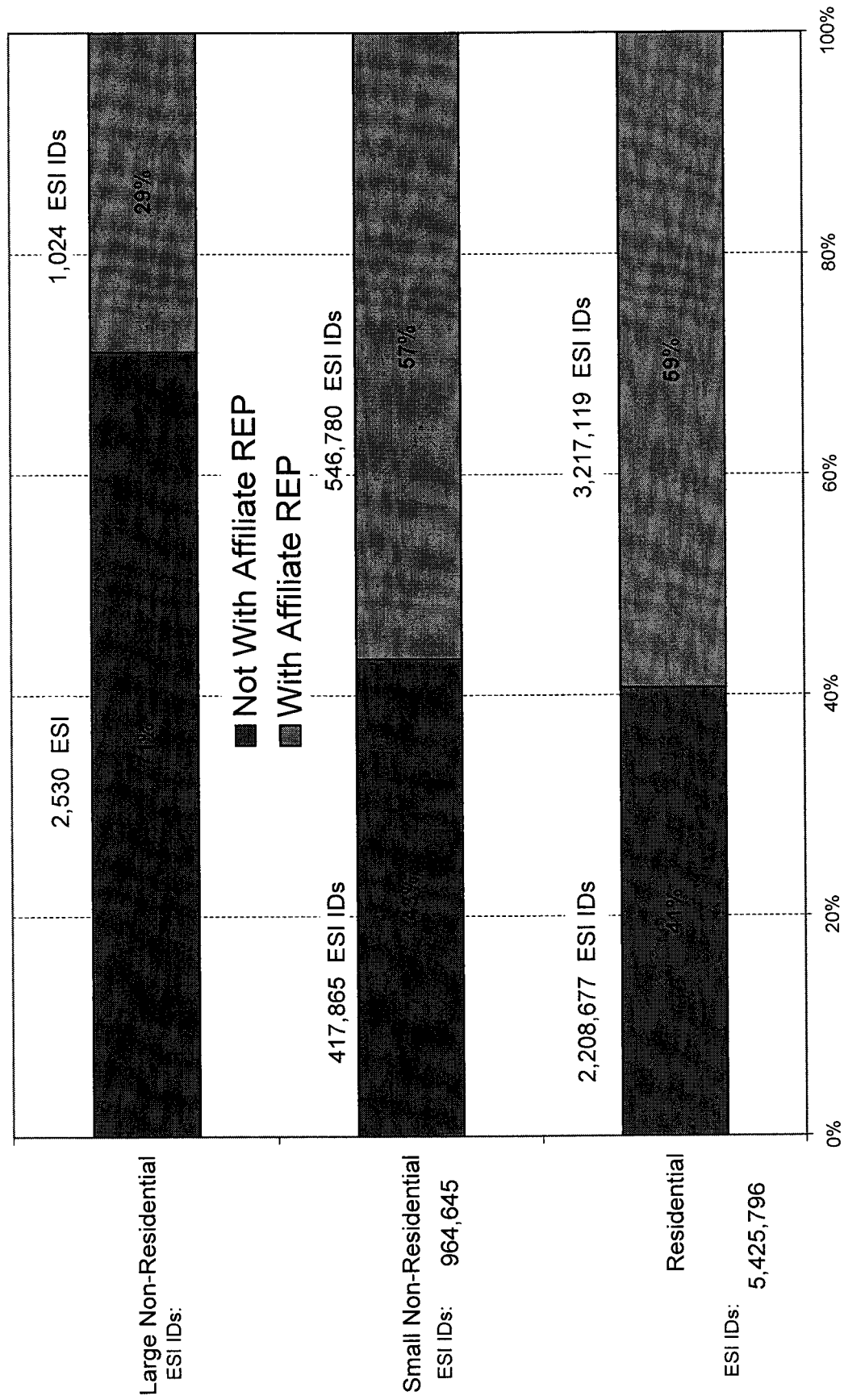
The values below are based on historical data and represent demand levels at the time of the ERCOT System Peak on August 17, 2006.

<u>Premise Type</u>	<u>ESI IDs</u>	Average kW per ESI ID1	<u>MW</u>	Average kW per SNR ESI ID1
Residential	2,208,677	4.4	9,718	
Small Non-Residential NID	413,607	22.6	9,348	23.50
Small Non-Residential IDR	4,258	111	473	
Large Non-Residential	2,530	2,655	6,718	
total	2,629,072		26,257	

1 The "Average kW per ESI ID" values for Residential and Small Non-Residential switchers are estimated using an analysis of load research data from the switcher population. The Large Non-Residential values are based on historical information of the individual ESI IDs.

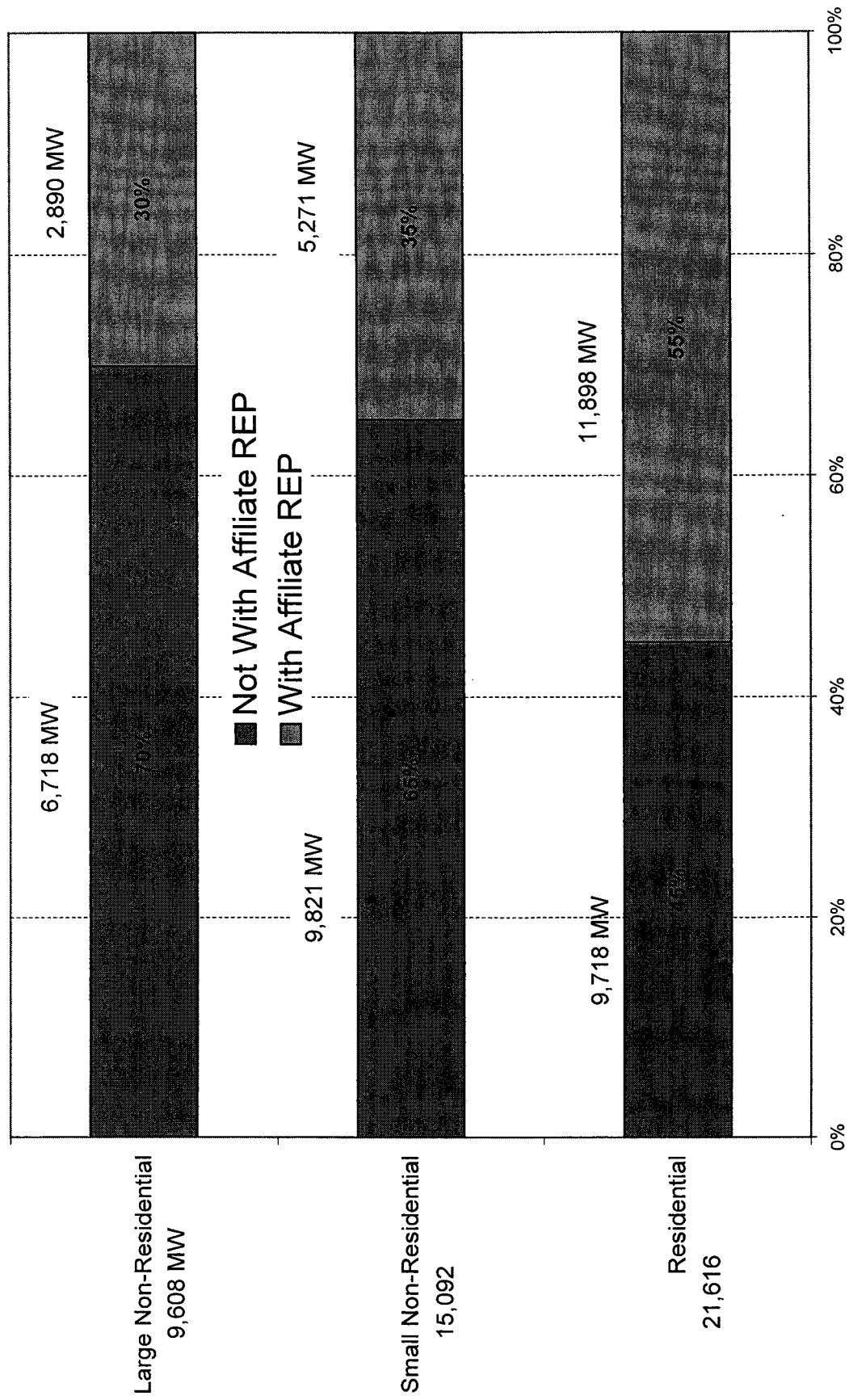
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Proportion of Active ESI IDs Not With Affiliate Retail Electric Provider (as of October 31, 2007)



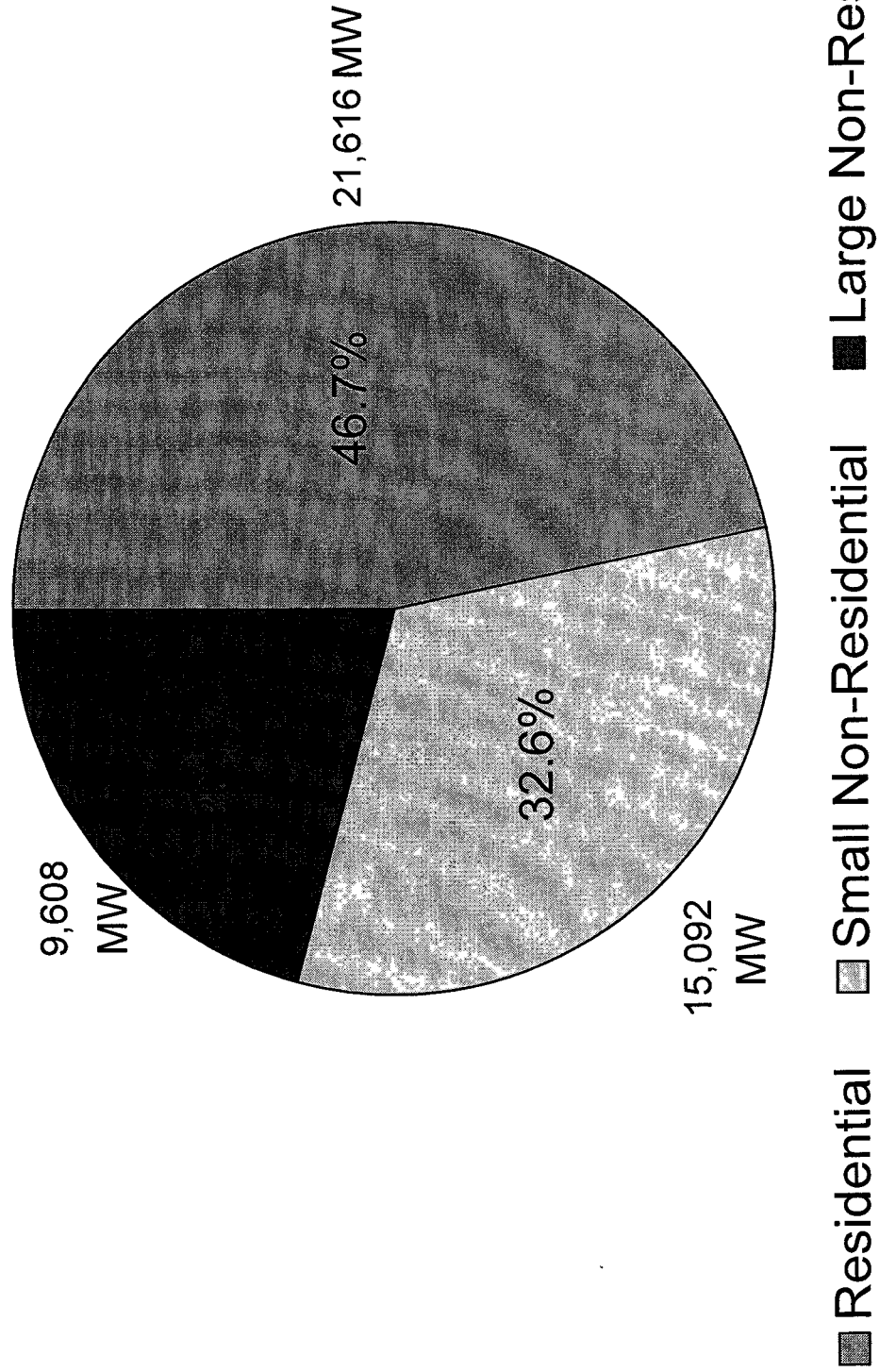
Estimate of Load Not With Affiliate REP as of October 31,

(MW values represent demand levels at time of ERCOT System Peak on August 17, 2006)



ERCOT Load by Premise Type (excluding NOIEs)

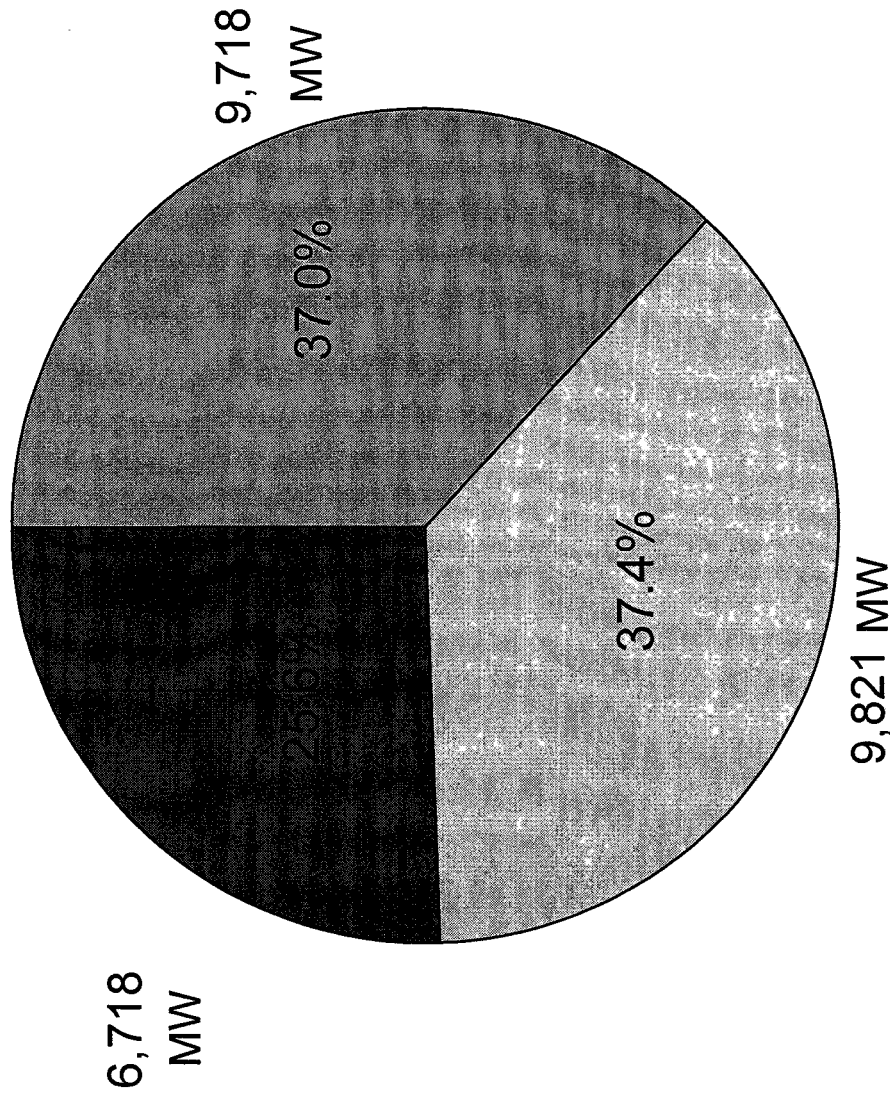
Total Competitive Demand at Time of ERCOT System Peak on
August 17, 2006: 46,316 MW



Estimated Load of ESI IDs Not With the Affiliate REP, by Premise Type

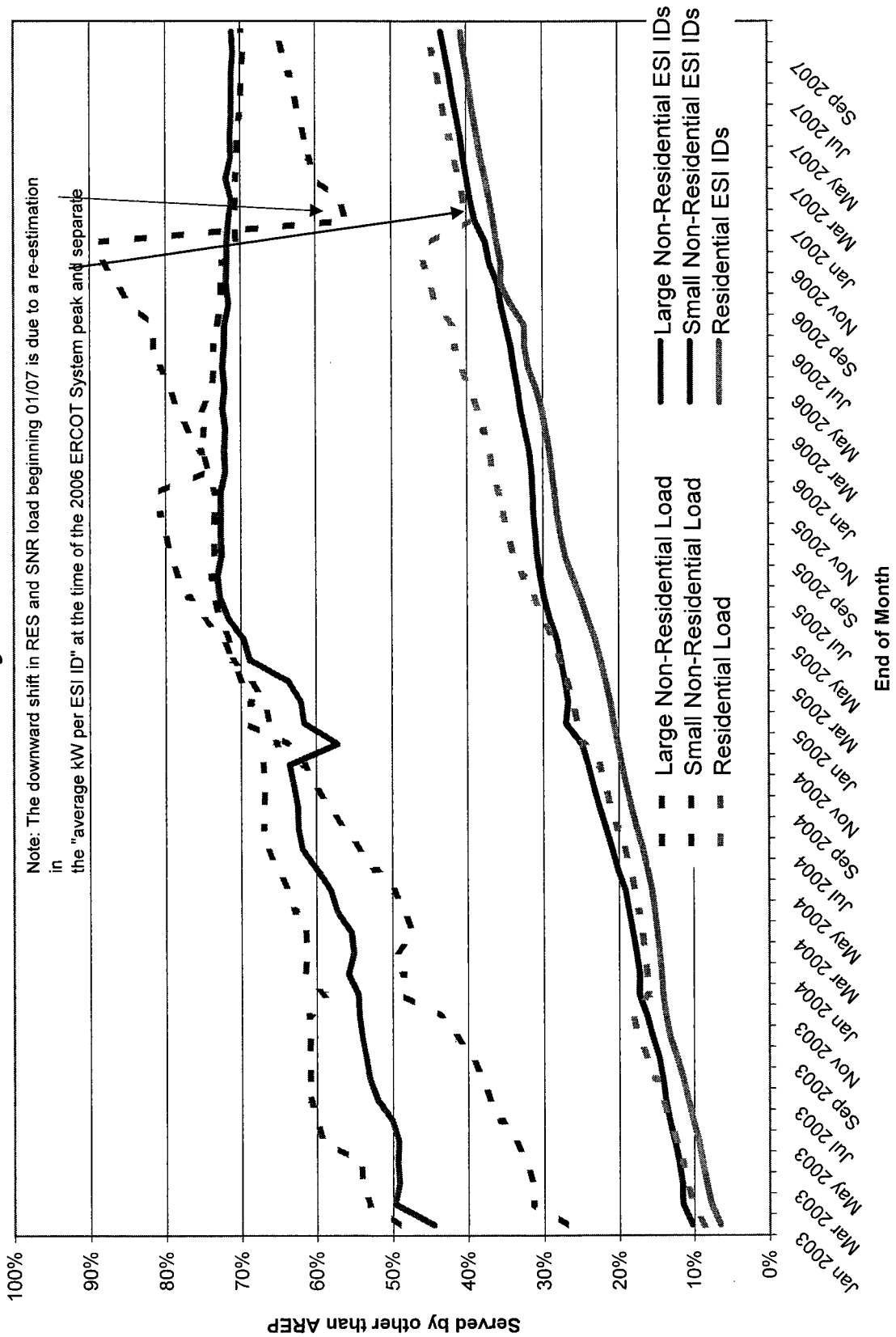
Total Load Not With Affiliate REP as of October 31, 2007: 26,257 MW

(MW values represent demand levels at time of ERCOT System Peak on August 17, 2006)



■ Residential ■ Small Non-Residential ■ Large Non-Residential

Active ESI IDs Not Served by their AREP -- Historical



ESI IDs Served by Provider Other Than The Affiliate REP

Active Premises in ERCOT as of November 30, 2007 (excluding NOIEs)

Premise Type	ESI IDs	ESI IDs		Proportion of ESI IDs	
		Not With Affiliate REP	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
Residential	5,431,796	2,231,767		41.1%	58.9%
Small Non-Residential	963,958	421,405		43.7%	56.3%
Large Non-Residential1	3,542	2,528		71.4%	28.6%
	6,399,296	2,655,700		41.5%	58.5%

Breakdown of Load in ERCOT on August 17, 2006 (day of ERCOT system peak in 2006)

Competitive	Premise Type	Load2 (MW)	Load3 (MW)		Proportion of Load	
			Not With Affiliate REP (as of 11/30/07)	With Affiliate REP	Not With Affiliate REP	With Affiliate REP
	Residential	21,616	9,820		45.4%	54.6%
	Small Non-Residential	15,092	9,901		65.6%	34.4%
	Large Non-Residential	9,608	6,715		69.9%	30.1%
		46,316	26,436		57.1%	42.9%

Non-Competitive

NOIEs	16,118
Total ERCOT	62,434

Beginning with the report for the period ending December 31, 2004, an ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

These values are based on Final Settlement figures for trade date August 17, 2006 for the interval of the ERCOT system peak. This information is subject to change with subsequent settlement runs or with corrections of Premise Type assignments.

This represents actual or estimated demands for 08/17/06 for those ESI IDs not with the Affiliate Retail Electric Provider (AREP) as of 11/30/07. Estimated demands were used for those ESI IDs that were not active on 08/17/06. August 17th demands are used as a reference to give a relative indication of size of the ESI IDs not with the AREP. An analysis using load research data from the population of switchers was used to estimate the SNR and RES demands for 08/17/06.

Estimated Demand of Active ESI IDs Not With the Affiliate REP as of November 30, 2007

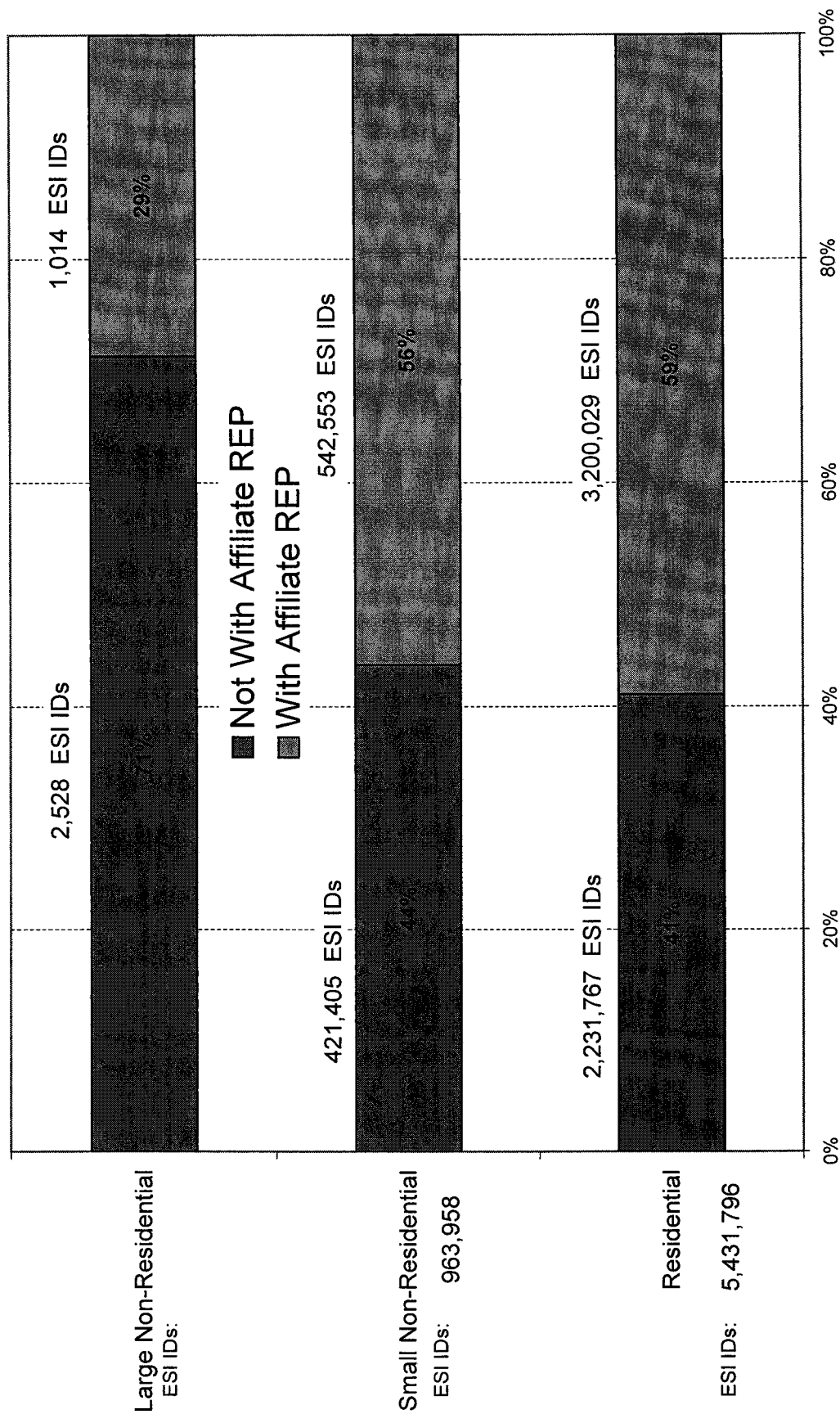
The values below are based on historical data and represent demand levels at the time of the ERCOT System Peak on August 17, 2006.

<u>Premise Type</u>	<u>ESI IDs</u>	Average kW per ESI ID1	<u>MW</u>	Average kW per SNR ESI ID1
Residential	2,231,767	4.4	9,820	
Small Non-Residential NID	417,131	22.6	9,427	23.50
Small Non-Residential IDR	4,274	111	474	
Large Non-Residential	2,528	2,656	6,715	
total	2,655,700		26,436	

1 The "Average kW per ESI ID" values for Residential and Small Non-Residential switchers are estimated using an analysis of load research data from the switcher population. The Large Non-Residential values are based on historical information of the individual ESI IDs.

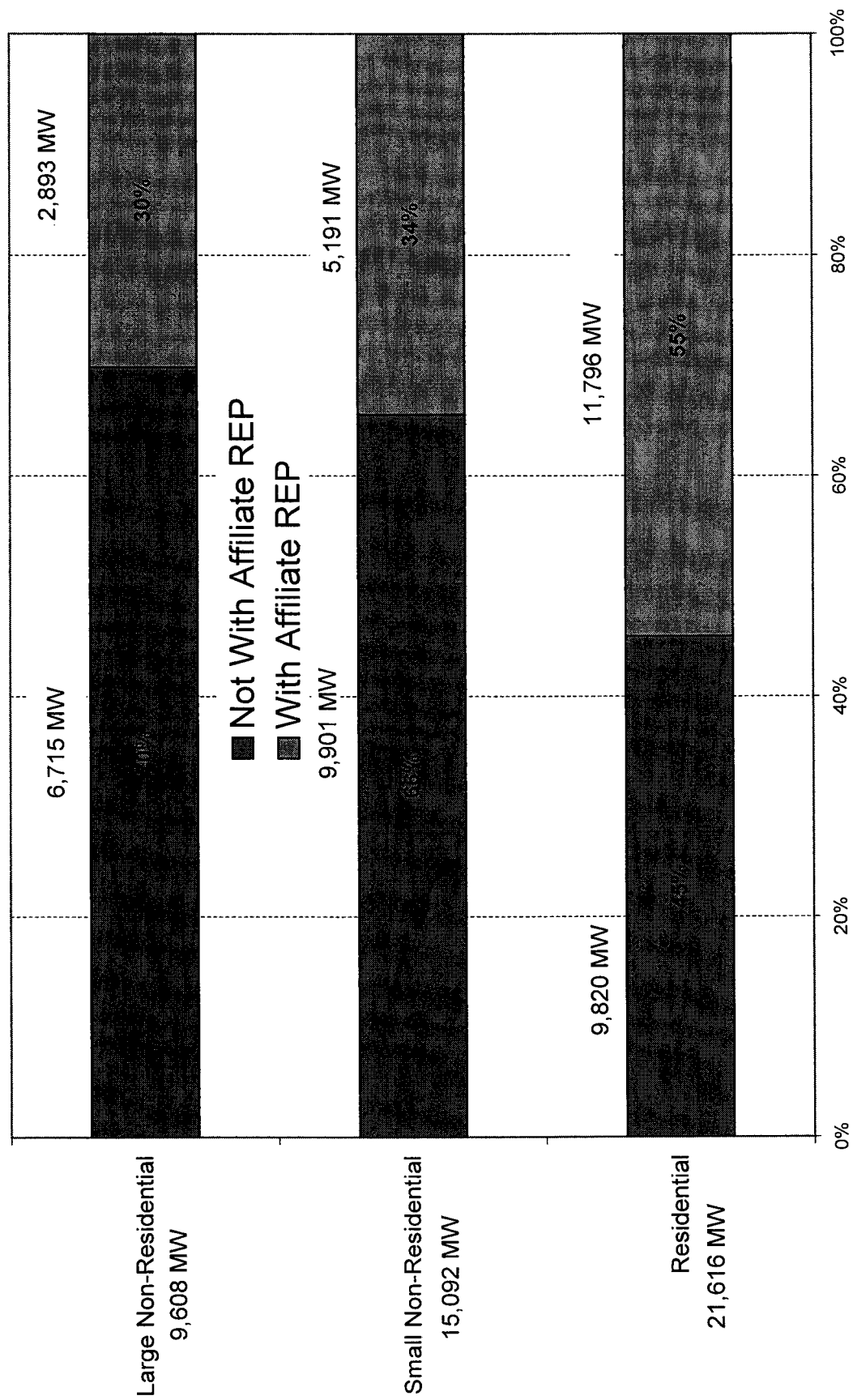
000023

Proportion of Active ESI IDs Not With Affiliate Retail Electric Provider (as of November 30, 2007)



Estimate of Load Not With Affiliate REP as of November 30, 2007

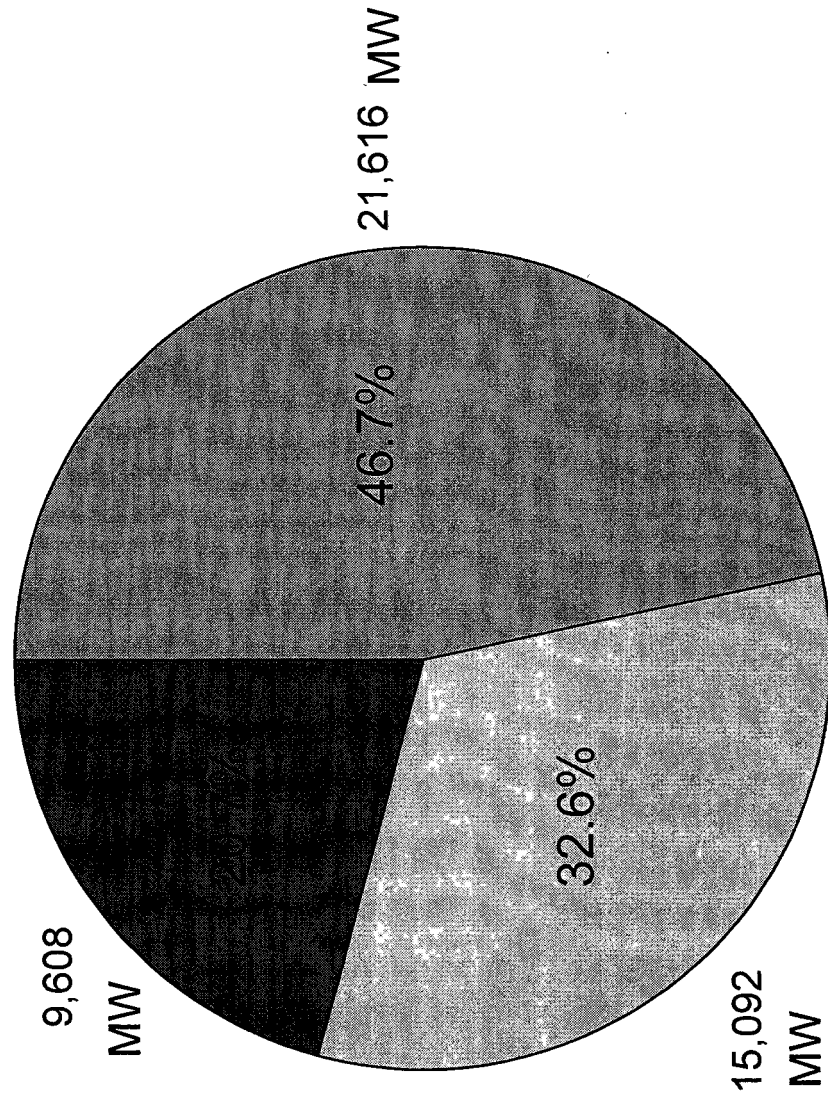
(MW values represent demand levels at time of ERCOT System Peak on August 17, 2006)



ERCOT Load by Premise Type (excluding NOIEs)

Total Competitive Demand at Time of ERCOT System Peak on

August 17, 2006: 46,316 MW

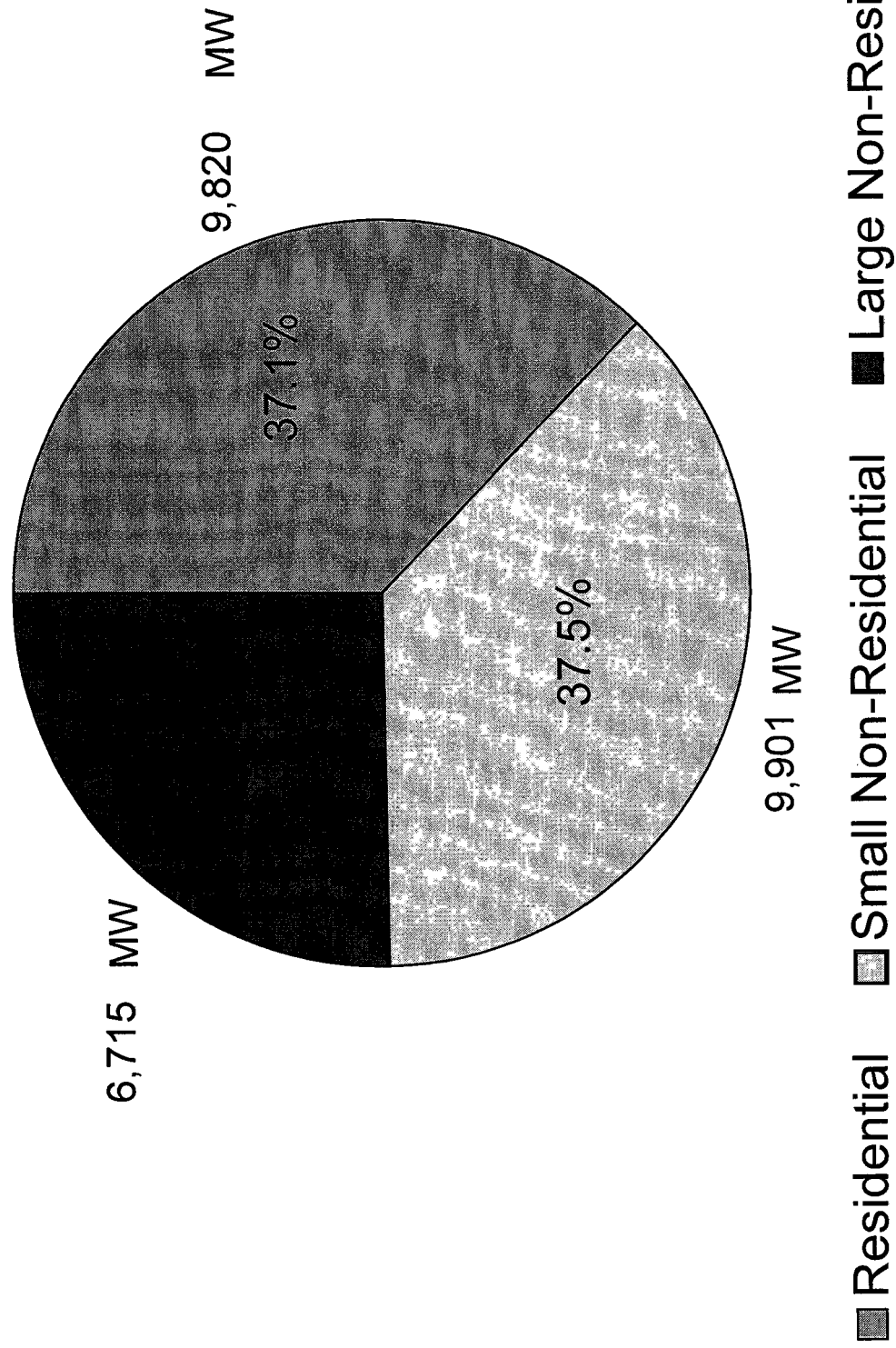


■ Residential ■ Small Non-Residential ■ Large Non-Residential

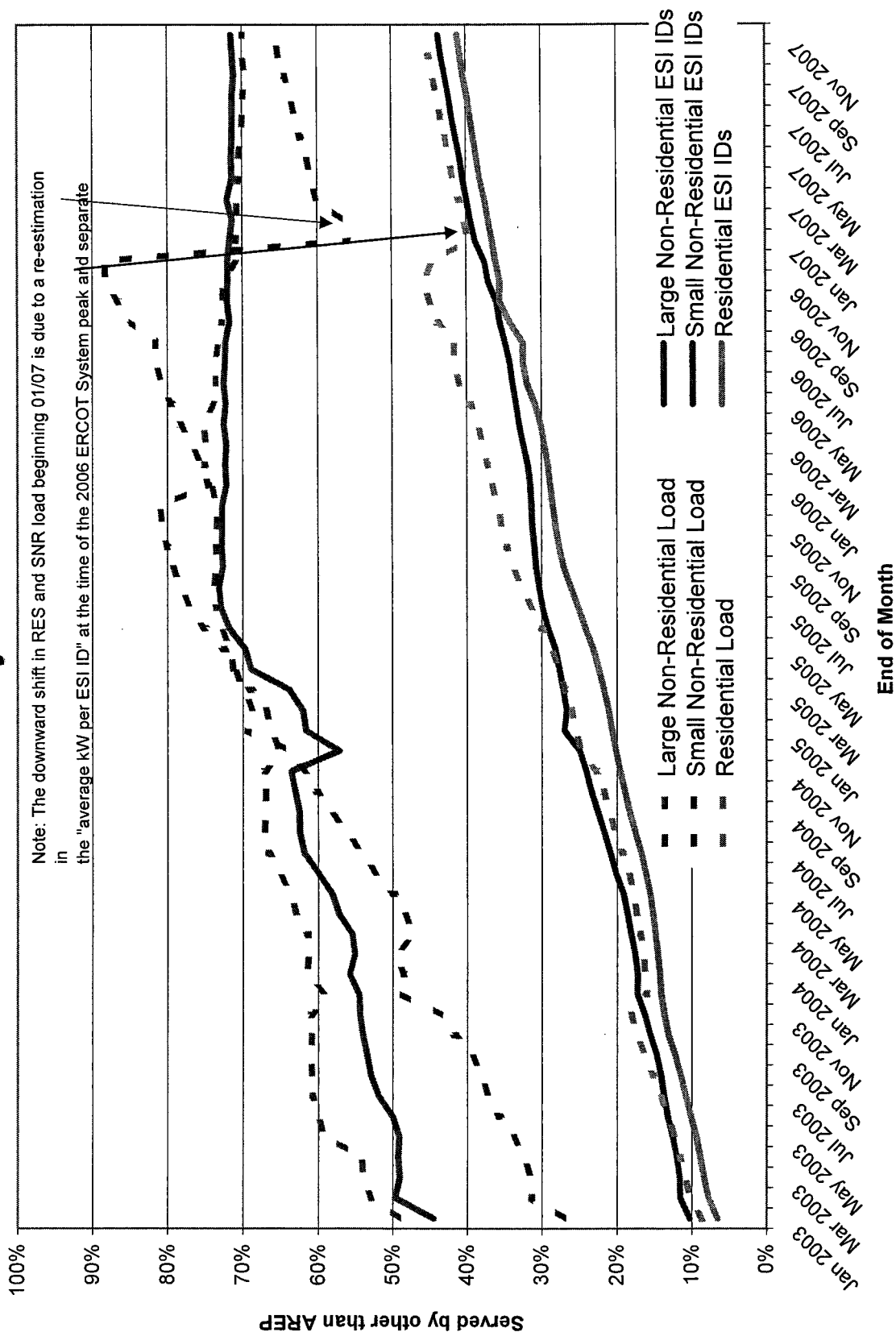
Estimated Load of ESI IDs Not With the Affiliate REP, by Premise Type

Total Load Not With Affiliate REP as of November 30, 2007: 26,436 MW

(MW values represent demand levels at time of ERCOT System Peak on August 17, 2006)



Active ESI IDs Not Served by their AREP -- Historical



ESI IDs Served by Provider Other Than The Affiliate REP

Active Premises in ERCOT as of December 31, 2007 (excluding NOIEs)

<u>Premise Type</u>	<u>ESI IDs</u>	<u>ESI IDs</u>		<u>Proportion of ESI IDs</u>	
		<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
Residential	5,433,986	2,234,250		41.1%	58.9%
Small Non-Residential	963,577	422,889		43.9%	56.1%
Large Non-Residential ¹	3,538	2,525		71.4%	28.6%
	<u>6,401,101</u>	<u>2,659,664</u>		<u>41.6%</u>	<u>58.4%</u>

breakdown of Load in ERCOT on August 17, 2006 (day of ERCOT system peak in 2006)

<u>Competitive</u>	<u>Premise Type</u>	<u>Load3 (MW)</u>		<u>Proportion of Load</u>	
		<u>Load2 (MW)</u>	<u>Not With Affiliate REP (as of 12/31/07)</u>	<u>Not With Affiliate REP</u>	<u>With Affiliate REP</u>
	Residential	21,616	9,831	45.5%	54.5%
	Small Non-Residential	15,092	9,937	65.8%	34.2%
	Large Non-Residential	9,608	6,705	69.8%	30.2%
		<u>46,316</u>	<u>26,473</u>	<u>57.2%</u>	<u>42.8%</u>

Non-Competitive

NOIEs 16,118

Total ERCOT 62,434

Beginning with the report for the period ending December 31, 2004, an ESI ID (for the purpose of these reports) is considered to be Large Non-Residential if it had a metered demand greater than 1,000 kW in the most recent 18-21 months.

These values are based on Final Settlement figures for trade date August 17, 2006 for the interval of the ERCOT system peak. This information is subject to change with subsequent settlement runs or with corrections of Premise Type assignments.

This represents actual or estimated demands for 08/17/06 for those ESI IDs not with the Affiliate Retail Electric Provider (AREP) as of 12/31/07. Estimated demands were used for those ESI IDs that were not active on 08/17/06. August 17th demands are used as a reference to give a relative indication of size of the ESI IDs not with the AREP. An analysis using load research data from the population of switchers was used to estimate the SNR and RES demands for 08/17/06.

000029

Estimated Demand of Active ESI IDs Not With the Affiliate REP as of December 31, 2007

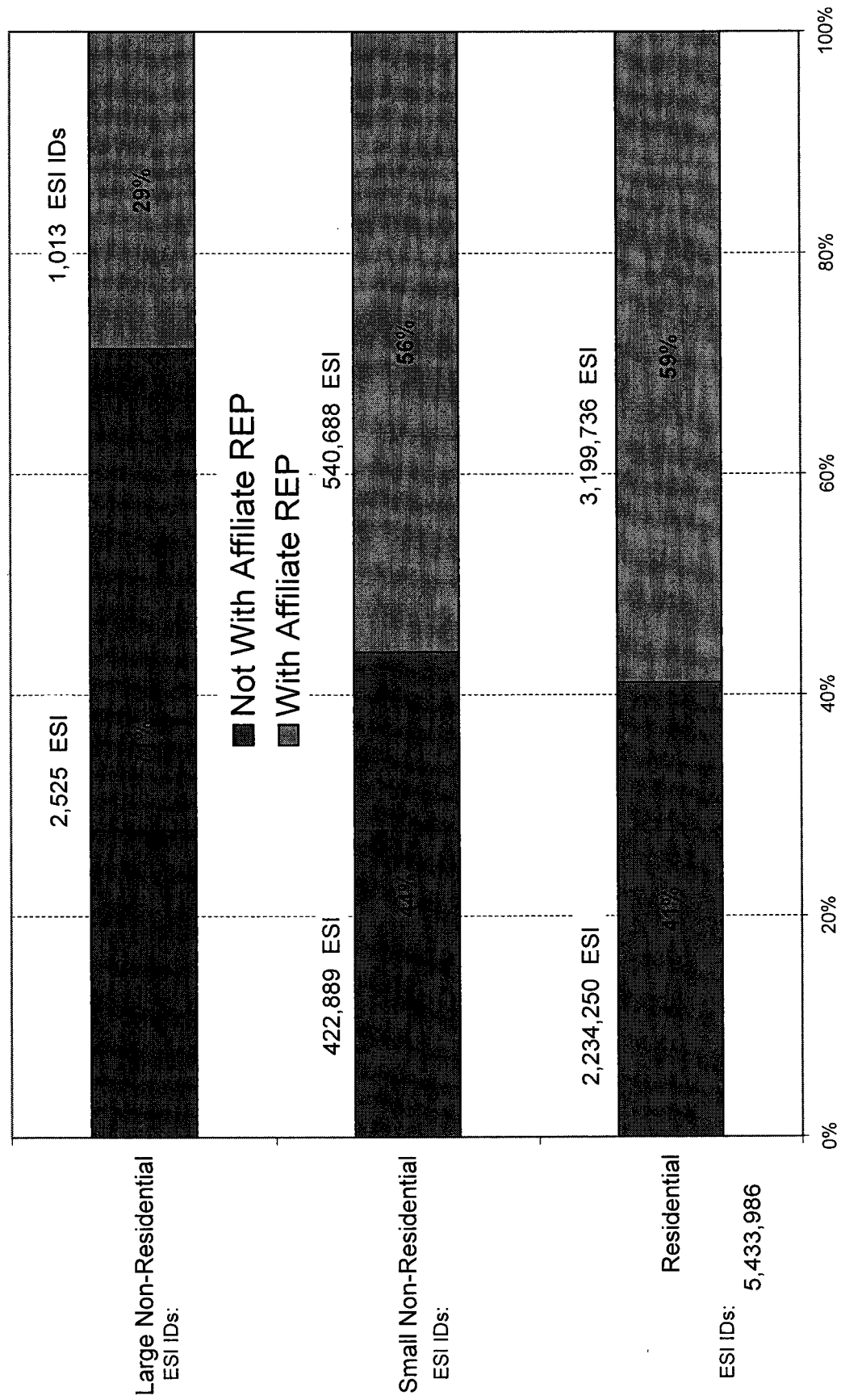
The values below are based on historical data and represent demand levels at the time of the ERCOT System Peak on August 17, 2006.

<u>Premise Type</u>	<u>ESI IDs</u>	<u>Average kW per ESI ID1</u>	<u>MW</u>	<u>Average kW per SNR ESI ID1</u>
Residential	2,234,250	4.4	9,831	
Small Non-Residential NID	418,594	22.6	9,460	23.50
Small Non-Residential IDR	4,295	111	477	
Large Non-Residential	2,525	2,655	6,705	
total	2,659,664		26,473	

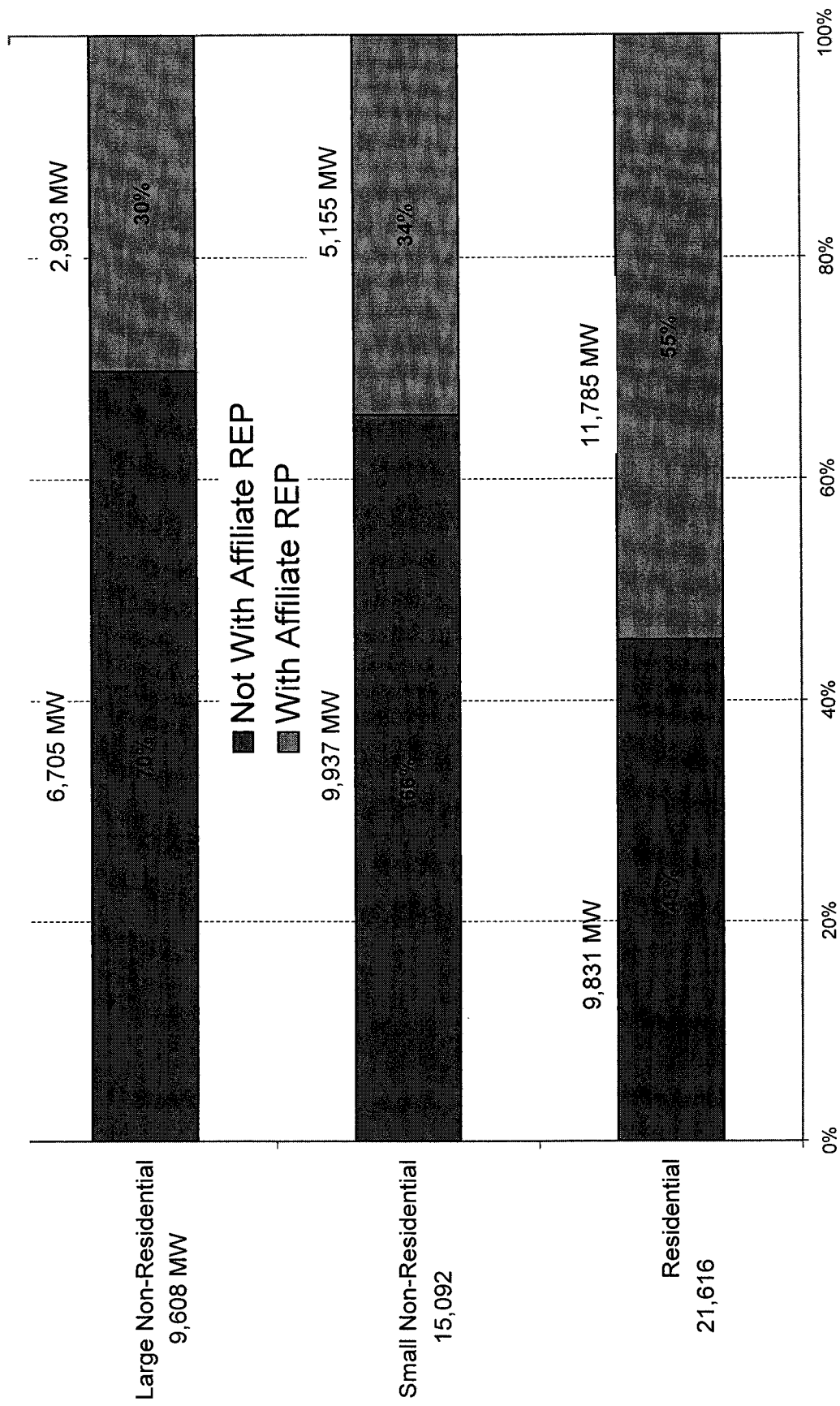
1 The "Average kW per ESI ID" values for Residential and Small Non-Residential switchers are estimated using an analysis of load research data from the switcher population. The Large Non-Residential values are based on historical information of the individual ESI IDs.

000030

Proportion of Active ESI IDs Not With Affiliate Retail Electric Provider (as of December 31, 2007)

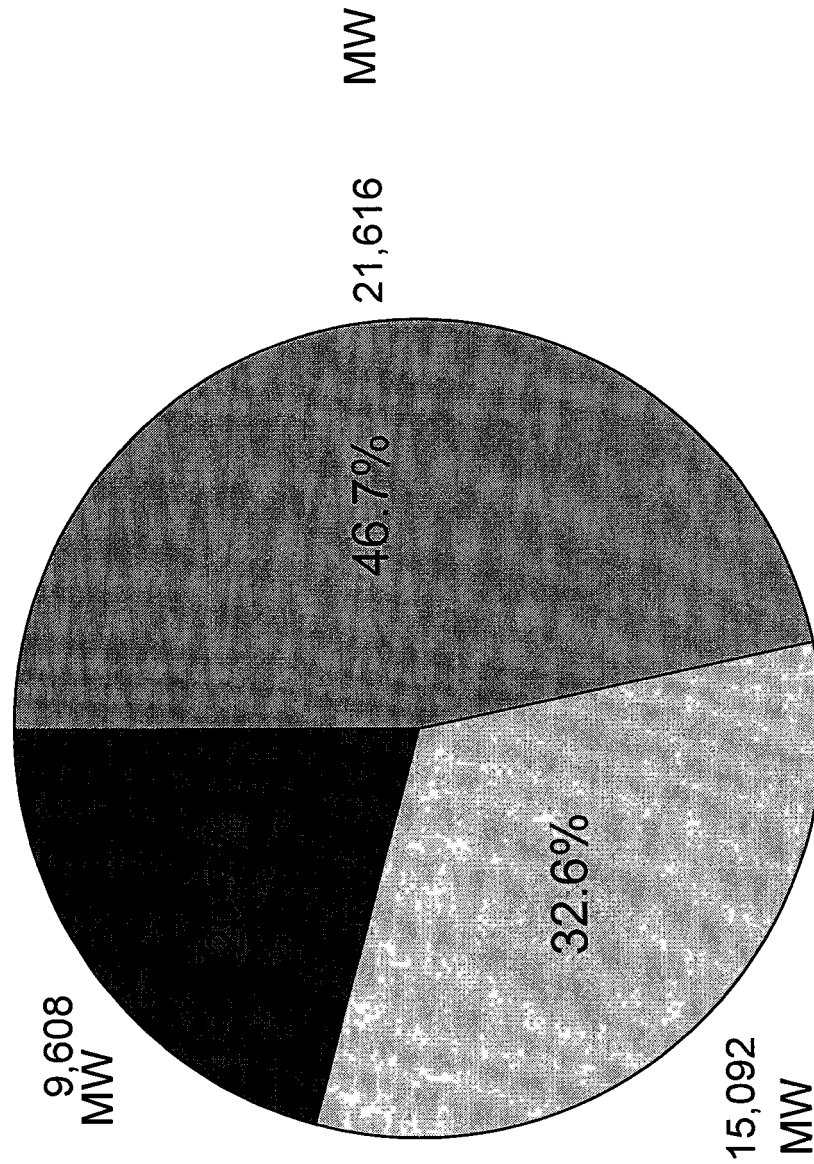


Estimate of Load Not With Affiliate REP as of December 31, 2007



ERCOT Load by Premise Type (excluding NOIEs)

Total Competitive Demand at Time of ERCOT System Peak on
August 17, 2006: 46,316 MW

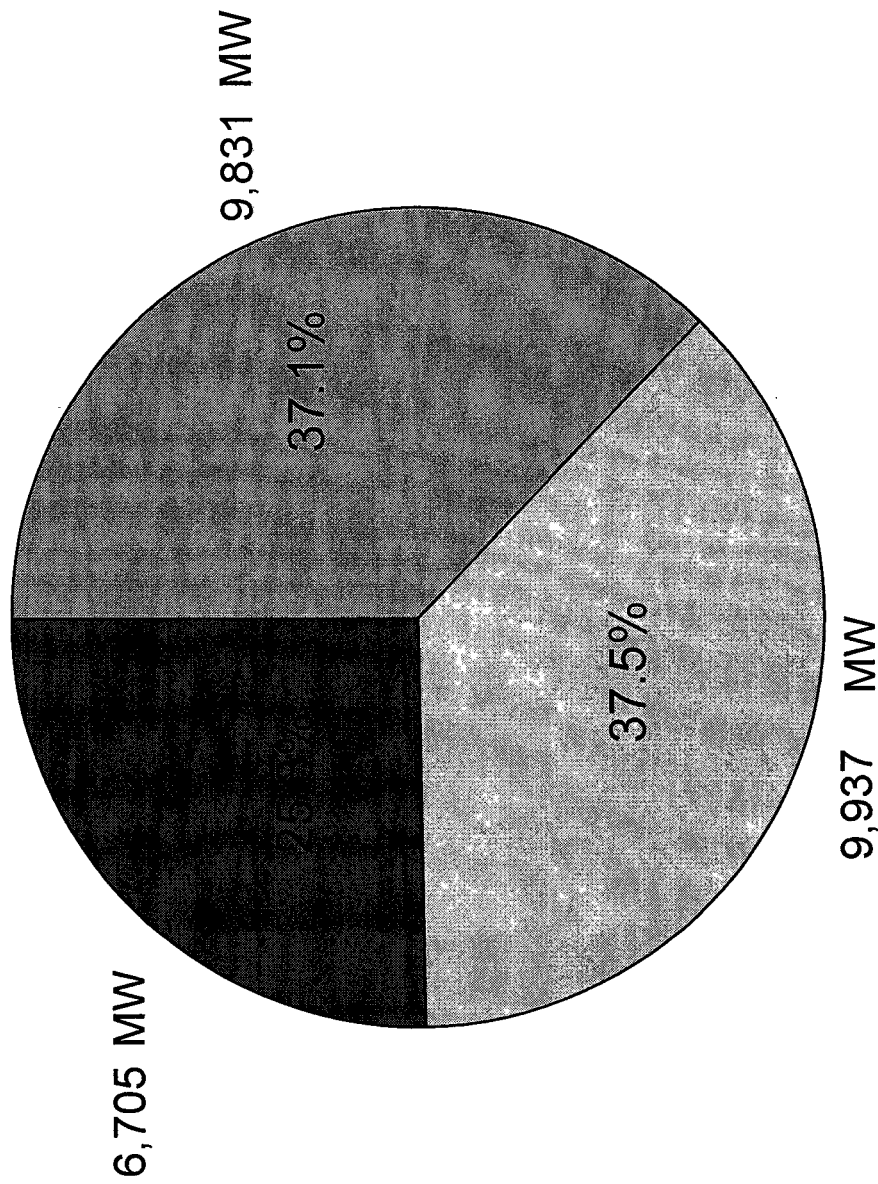


■ Residential ■ Small Non-Residential ■ Large Non-Residential

Estimated Load of ESI IDs Not With the Affiliate REP, by Premise Type

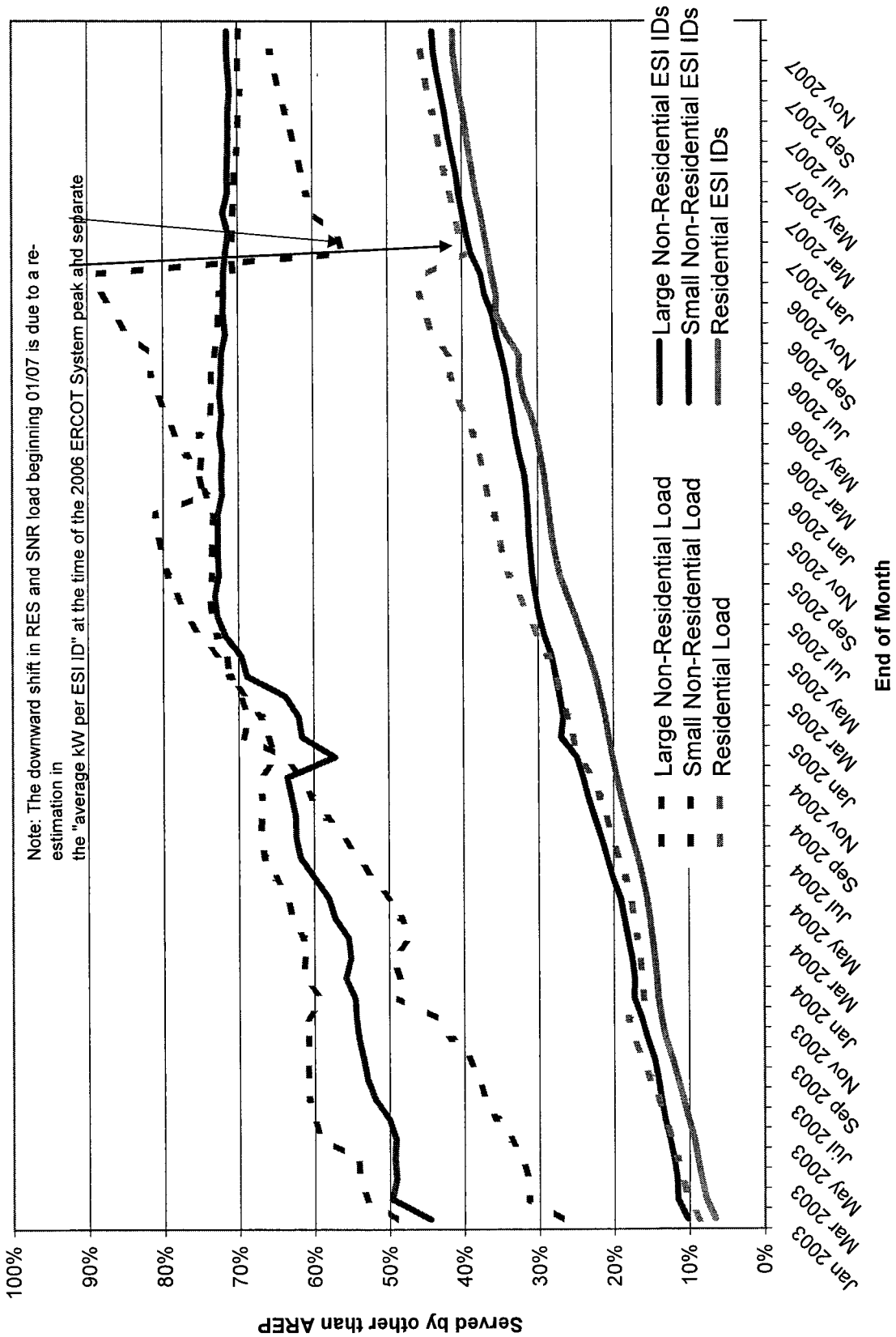
Total Load Not With Affiliate REP as of December 31, 2007: 26,473 MW

(MW values represent demand levels at time of ERCOT System Peak on August 17, 2006)



■ Residential ■ Small Non-Residential ■ Large Non-Residential

Active ESI IDs Not Served by their AREP -- Historical





Performance Measures 4th Quarter 2007

Row	CR	Business Process	Transaction Type	Direction	Transaction Description	Reporting Party	Optional / Required per Rule	Reporting Quarter	1 Month			2 Month			3 Month			Total Volume	Total % Within Protocol
									Volume	Within Protocol	%	Volume	Within Protocol	%	Volume	Within Protocol	%		
2	183529049	Switch	814 01	Received	Switch Request Received by ERCOT from new CR	ERCOT	Required	4Q 2007	67,202	-	-	52,931	-	-	48,446	-	-	168,579	-
4	183529049	Switch	814 02	Sent	Switch Request Reject Sent from ERCOT to new CR	ERCOT	Required	4Q 2007	4,408	99.98%	100.00%	2,806	100.00%	100.00%	2,284	100.00%	100.00%	9,498	99.99%
7	183529049	Switch	814 03	Sent	Switch Request Notification Sent from ERCOT to TDS	ERCOT	Required	4Q 2007	62,741	100.00%	100.00%	50,085	100.00%	100.00%	46,148	100.00%	100.00%	158,974	100.00%
10	183529049	Switch	814 04	Received	Switch Notification Response Received by ERCOT from TDS	ERCOT	Required	4Q 2007	64,871	100.00%	100.00%	51,043	99.98%	99.97%	46,223	99.97%	99.97%	162,537	99.99%
15	183529049	Switch	814 05	Sent	Scheduled Switch Notification Sent from ERCOT to new CR	ERCOT	Required	4Q 2007	62,752	99.97%	99.97%	50,774	99.99%	99.99%	46,458	99.99%	99.98%	159,984	99.98%
18	183529049	Switch	814 06	Sent	Scheduled Switch Notification Sent from ERCOT to current CR	ERCOT	Required	4Q 2007	2,175	100.00%	100.00%	1,461	100.00%	100.00%	1,415	100.00%	100.00%	5,051	100.00%
19	183529049	Switch	814 06	Sent Pending	Scheduled Switch Notification Pending from ERCOT to current CR	ERCOT	Required	4Q 2007	45,240	98.19%	-	23,537	99.99%	100.00%	19,103	100.00%	100.00%	87,880	99.06%
23	183529049	Switch	814 07	Received	Response Received by ERCOT from current CR	ERCOT	Required	4Q 2007	49,598	99.77%	99.77%	35,886	99.10%	99.10%	38,962	98.64%	98.64%	124,446	99.54%
27	183529049	Switch	867 02	Received	Historical Usage Request Received by ERCOT from TDS	ERCOT	Required	4Q 2007	58,642	99.97%	99.97%	47,625	99.97%	99.97%	43,282	99.59%	99.59%	149,549	99.86%
28	183529049	Switch	867 02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required	4Q 2007	58,566	100.00%	100.00%	47,589	100.00%	100.00%	43,222	100.00%	100.00%	149,337	100.00%
37	183529049	Switch	867 04	Received	Initial Meter Read Request Received by ERCOT from TDS	ERCOT	Required	4Q 2007	58,499	-	-	48,944	-	-	44,674	-	-	152,117	-
38	183529049	Switch	867 04	Sent	Initial Meter Read Request Sent from ERCOT to CR	ERCOT	Required	4Q 2007	58,393	99.97%	99.97%	48,915	99.99%	99.99%	44,616	100.00%	100.00%	151,924	99.99%
44	183529049	Move-In	814 16	Received	Move-In Request Received by ERCOT from new CR	ERCOT	Required	4Q 2007	228,330	-	-	198,396	-	-	176,217	-	-	602,937	-
46	183529049	Move-In	814 17	Sent	Move-In Request Reject Sent from ERCOT to new CR	ERCOT	Required	4Q 2007	4,341	98.94%	98.94%	3,428	98.54%	98.54%	2,721	97.50%	97.50%	10,490	98.44%
49	183529049	Move-In	814 03	Sent	Move-In Notification Response Received by ERCOT from TDS	ERCOT	Required	4Q 2007	223,638	99.95%	99.95%	194,522	99.93%	99.93%	173,472	99.78%	99.78%	591,632	99.89%
54	183529049	Move-In	814 04	Received	Move-In Notification Response Received by ERCOT from TDS with no Permit Requirement	ERCOT	Required	4Q 2007	219,994	99.98%	99.98%	184,528	99.95%	99.95%	163,103	99.95%	99.95%	567,625	99.96%
55	183529049	Move-In	814 04	Received	Permit Requirement (PT) Received by ERCOT from TDS with Permit Requirement	ERCOT	Required	4Q 2007	10,832	-	-	8,617	-	-	7,300	-	-	26,749	-
57	183529049	Move-In	814 05	Sent	Scheduled Move-In Notification Sent from ERCOT to new CR	ERCOT	Required	4Q 2007	221,647	99.56%	99.56%	191,824	99.88%	99.88%	169,696	99.86%	99.86%	583,167	99.79%
61	183529049	Move-In	814 06	Sent	Scheduled Move-In Notification Sent from ERCOT to current CR	ERCOT	Required	4Q 2007	68,392	100.00%	100.00%	56,288	99.99%	99.99%	48,036	100.00%	100.00%	172,716	99.99%
62	183529049	Move-In	814 06	Sent Pending	Scheduled Move-In Notification Pending from ERCOT to current CR	ERCOT	Required	4Q 2007	48,911	100.00%	100.00%	30,433	100.00%	100.00%	36,179	99.00%	99.00%	115,523	100.00%
66	183529049	Move-In	814 07	Received	Response Received by ERCOT from current CR	ERCOT	Required	4Q 2007	99,387	98.64%	98.64%	78,714	98.36%	98.36%	81,550	98.78%	98.78%	269,651	98.60%
71	183529049	Move-In	814 28	Received	Permit Pending	ERCOT	Optional	4Q 2007	13,498	100.00%	100.00%	10,504	100.00%	100.00%	9,752	100.00%	100.00%	33,754	100.00%
72	183529049	Move-In	814 28	Received	Completed Unexecutable	ERCOT	Optional	4Q 2007	7,998	-	-	6,712	-	-	6,206	-	-	20,916	-
74	183529049	Move-In	814 28	Sent	Permit Pending	ERCOT	Optional	4Q 2007	12,782	100.00%	100.00%	10,409	100.00%	100.00%	9,890	100.00%	100.00%	32,881	100.00%
75	183529049	Move-In	814 28	Sent	Completed Unexecutable	ERCOT	Optional	4Q 2007	7,393	100.00%	100.00%	6,362	100.00%	100.00%	5,816	100.00%	100.00%	19,571	100.00%
80	183529049	Move-In	814 29	Received	Response - Permit Pending / Completed Unexecutable	ERCOT	Optional	4Q 2007	23,317	-	-	19,085	-	-	18,046	-	-	60,450	-
81	183529049	Move-In	814 29	Sent	Response - Permit Pending / Completed Unexecutable	ERCOT	Optional	4Q 2007	20,810	100.00%	100.00%	16,851	100.00%	100.00%	16,073	100.00%	100.00%	53,734	100.00%
85	183529049	Move-In	867 02	Received	Historical Usage Request Received by ERCOT from TDS	ERCOT	Required	4Q 2007	131,743	99.58%	99.58%	114,753	99.64%	99.64%	102,274	99.45%	99.45%	348,770	99.56%
86	183529049	Move-In	867 02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required	4Q 2007	131,459	100.00%	100.00%	114,593	100.00%	100.00%	102,213	100.00%	100.00%	348,265	100.00%
95	183529049	Move-In	867 04	Received	Initial Meter Read Request Received by ERCOT from TDS	ERCOT	Required	4Q 2007	210,957	-	-	183,153	-	-	166,265	-	-	560,375	-
96	183529049	Move-In	867 04	Sent	Initial Meter Read Request Sent from ERCOT to CR	ERCOT	Required	4Q 2007	210,761	100.00%	100.00%	183,082	100.00%	100.00%	166,154	100.00%	100.00%	560,007	100.00%
101	183529049	Historical Usage Request	814 26	Received	Ad-hoc Historical Usage Request Received by ERCOT for CR	ERCOT	Required	4Q 2007	2,368	-	-	110	-	-	8,296	-	-	10,774	-
102	183529049	Historical Usage Request	814 26	Sent	Ad-hoc Historical Usage Request Sent from ERCOT to TDS	ERCOT	Required	4Q 2007	2,228	100.00%	100.00%	108	100.00%	100.00%	8,237	100.00%	100.00%	10,573	100.00%

000036



Performance Measures 4th Quarter 2007

ERCOT

Row	CR	Business Process	Tran Type	Direction	Tran Type Description	Reporting Party	Optional / Required per Rule	Measure	Reporting Quarter	1 Month Volume	1 Month % Within Protocol	2 Month Volume	2 Month % Within Protocol	3 Month Volume	3 Month % Within Protocol	Total Volume	Total % Within Protocol
106	183529049	Historical Usage Request	814_27	Received	Ad-hoc Historical Usage Response Received by ERCOT from TDSP	ERCOT	Required	B-2	4Q 2007	2,218	70.65%	101	93.07%	7,622	99.46%	9,941	92.95%
107	183529049	Historical Usage Request	814_27	Sent	Ad-hoc Historical Usage Response Sent from ERCOT to CR	ERCOT	Required	B-2	4Q 2007	2,178	100.00%	99	100.00%	7,644	38.78%	9,921	52.83%
112	183529049	Historical Usage Request	867_02	Received	Historical Usage Request Received by ERCOT from TDSP	ERCOT	Required	B-2	4Q 2007	194	98.45%	85	88.24%	6,550	99.97%	6,829	99.78%
113	183529049	Historical Usage Request	867_02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required	B-2	4Q 2007	194	100.00%	85	100.00%	6,550	100.00%	6,829	100.00%
138	183529049	Drop to AREP	814_10	Received	Drop to AREP Request Received by ERCOT from Current CR	ERCOT	Required	B-1b)	4Q 2007								
140	183529049	Drop to AREP	814_11	Sent	Drop to AREP Response Sent from ERCOT to Current CR	ERCOT	Required	B-1b)	4Q 2007								
142	183529049	Drop to AREP	814_03	Sent	Drop to AREP Notification Sent from ERCOT to TDSP	ERCOT	Required	B-1b)	4Q 2007								
144	183529049	Drop to AREP	814_04	Received	Drop to AREP Notification Received by ERCOT from TDSP	ERCOT	Required	B-1b)	4Q 2007								
146	183529049	Drop to AREP	814_14	Sent Pending	Scheduled Drop to AREP Notification Sent from ERCOT to AREP	ERCOT	Optional	B-1b)	4Q 2007								
148	183529049	Drop to AREP	814_15	Received	Scheduled Drop to AREP Notification Response Received by ERCOT from AREP	ERCOT	Optional	B-1b)	4Q 2007								
150	183529049	Drop to AREP	867_02	Received	Historical Usage Request Received by ERCOT from TDSP	ERCOT	Required	B-2	4Q 2007								
152	183529049	Drop to AREP	867_02	Sent	Historical Usage Request Sent from ERCOT to CR	ERCOT	Required	B-2	4Q 2007								
154	183529049	Drop to AREP	867_04	Received	Initial Meter Read Request Received by ERCOT from TDSP	ERCOT	Required	B-2	4Q 2007								
156	183529049	Drop to AREP	867_04	Sent	Initial Meter Read Request Sent from ERCOT to CR	ERCOT	Required	B-2	4Q 2007								

Note: As of March 8, 2007, PUC Subst. R. \$25.482, relating to Termination of Service, was repealed. Drop to AREP transactions are not used.

000037

Transactions by Status
October, November, and December 2007
 As of January 30, 2008

Siebel Status	Formula	Move In			Switch			Grand Total
		October	November	December	October	November	December	
Cancel Pending	a	-	2	93	-	-	-	95
Cancelled by Customer Obj.	b	-	-	-	1,766	1,757	1,282	4,805
Cancelled Permit Not Received	c	3,172	2,589	2,484	-	-	-	8,245
Manual	d	572	594	489	340	112	138	2,245
Cancelled Operating Rule	e	461	357	290	1,572	1,406	1,042	5,128
Cancelled CR Requested	f	2,414	2,076	1,859	2,597	2,219	1,797	12,962
Cancelled w/Exception	g	15	7	2	1	1	1	27
Total Cancelled	h = a thru g	6,634	5,625	5,217	6,276	5,495	4,260	33,507
Unexecutable	i	8,256	7,140	6,529	-	-	-	21,925
Rejected by TDSP	j	1,364	1,679	1,357	163	104	79	4,746
Percent Cancelled by Customer Obj. to Total Cancelled	k = b / i	0.00%	0.00%	0.00%	28.14%	31.97%	30.09%	14.3%
Total number that will not be completed	l = h + i + j	16,254	14,444	13,103	6,439	5,599	4,339	60,178
Percent of Transactions started and not completed	m = l / x	7.29%	7.41%	7.55%	10.32%	11.18%	9.40%	8.02%
Permit Pending	n	1	9	142	-	-	-	152
In Review	o	-	-	-	-	-	-	-
In Review Percent to Total Transactions	p = (n+o) / x	0.00%	0.00%	0.08%	0.00%	0.00%	0.00%	0.02%
Scheduled	q	74	131	332	8	12	4,960	5,517
Scheduled Percent to Total Transactions	r = q / x	0.03%	0.07%	0.19%	0.01%	0.02%	10.74%	0.74%
Complete w/o Transactions	s	53	5	46	-	-	-	104
Complete	t	206,546	180,234	159,921	55,924	44,484	36,874	683,983
Total Complete	u = s + t	206,599	180,239	159,967	55,924	44,484	36,874	684,087
Complete Percent to Total Transactions	v = u / x	92.68%	92.51%	92.18%	89.66%	88.80%	79.86%	91.22%
Complete Percent to Total that are expected to be completed	w = u / (x-l)	99.96%	99.92%	99.70%	99.99%	99.97%	88.14%	99.18%
Total Transactions	x = l + n + o + q + u	222,928	194,823	173,544	62,371	50,095	46,173	749,934