

ENTERGY GULF STATES, INC.
PUBLIC UTILITY COMMISSION OF TEXAS
Docket No. 22356

Response of: Entergy Gulf States, Inc.
to the Fifteenth Set of Data Requests

Prepared By: Michael C. Grumich
Sponsoring Witness: Raymond E.
Pregeant
Beginning Sequence No.
Ending Sequence No.

of Requesting Party: Cities

Question No.: CITIES 15-5

Part No.:

Addendum:

Question:

Referring to Company witness Raymond E. Pregeant's direct testimony, page 14, Table 1, 1993-1998 Customer Service O&M Expenses, make available for review and copying all annual reports, statistical reports and other documents used by Mr. Pregeant in preparing Table 1.

Response:

Attached is a set of tables providing all the source data used in developing Table 1, 1993-1998 Customer Service O&M Expenses. Mr. Pregeant did not use any other source materials. Also provided are two tables with the resulting calculation of the Customer Service O&M Expenses in cents per kWh. The first table is sorted by company name, while the second is sorted by the 6-year average.

An error was found in the data, as provided in 3A-18, Table 1, and has subsequently here been corrected. The error was caused by having the total sales of electricity improperly assigned to the individual companies. The impact of this data correction on the 1993 through 1998 average was a decrease for the 21 utilities from 0.18 to 0.17 cents/kWh. As a result, the corrected EGSI cost is now ranked second lowest among the 21 utilities used in this study.

Attached is a revised Table 1 with the corrected data for all companies.

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Company	Total Customer Accounts Expenses - FERC 901 - 905 (Page 322 Line 134)									
	1998	1997	1996	1995	1994	1993				
Alabama Power Co	\$ 71,026,322	\$ 73,736,117	\$ 64,139,551	\$ 52,197,402	\$ 25,351,788	\$ 25,659,109				
Central Power & Light Co (TX)	\$ 15,876,326	\$ 15,895,967	\$ 17,339,825	\$ 13,883,875	\$ 17,127,578	\$ 18,117,816				
CH Energy Group Inc	\$ 10,871,374	\$ 10,422,570	\$ 10,826,568	\$ 10,279,060	\$ 10,250,932	\$ 10,350,999				
Duke Energy Corp.	\$ 78,078,272	\$ 77,905,370	\$ 77,687,065	\$ 80,267,687	\$ 67,498,499	\$ 64,173,542				
Entergy Arkansas Inc	\$ 22,414,788	\$ 22,677,480	\$ 28,923,175	\$ 34,665,010	\$ 38,716,707	\$ 28,669,603				
Entergy Gulf States Inc	\$ 19,464,872	\$ (56,860,729)	\$ 33,925,857	\$ 54,031,741	\$ 29,123,534	\$ 17,610,739				
Entergy Louisiana Inc	\$ 15,419,743	\$ 19,125,030	\$ 23,966,626	\$ 26,039,232	\$ 34,254,802	\$ 19,697,907				
Entergy Mississippi Inc	\$ 13,871,161	\$ 12,377,103	\$ 17,034,681	\$ 16,842,642	\$ 23,228,873	\$ 17,912,964				
Entergy New Orleans Inc	\$ 4,811,615	\$ 5,056,499	\$ 5,359,117	\$ 4,307,532	\$ 7,944,341	\$ 5,965,170				
Florida Power & Light Co	\$ 103,480,815	\$ 102,505,224	\$ 108,839,612	\$ 113,577,617	\$ 110,975,968	\$ 128,772,140				
Florida Power Corp	\$ 55,039,122	\$ 50,165,972	\$ 53,231,106	\$ 43,089,677	\$ 34,558,436	\$ 36,050,108				
Georgia Power Co	\$ 129,392,232	\$ 91,690,520	\$ 75,893,516	\$ 80,335,206	\$ 76,621,713	\$ 76,843,945				
Gulf Power Co	\$ 16,659,695	\$ 13,389,587	\$ 10,412,114	\$ 11,185,453	\$ 9,487,829	\$ 9,008,685				
Kansas City Power & Light Co (MO)	\$ 18,360,471	\$ 18,823,492	\$ 16,766,529	\$ 14,835,116	\$ 15,597,407	\$ 16,317,805				
Metropolitan Edison Co	\$ 23,654,752	\$ 25,312,335	\$ 24,776,012	\$ 20,393,300	\$ 22,467,100	\$ 20,513,911				
Mississippi Power Co	\$ 13,302,654	\$ 10,979,143	\$ 9,836,720	\$ 9,598,807	\$ 9,324,239	\$ 9,494,560				
Pennsylvania Electric Co	\$ 27,066,076	\$ 28,378,989	\$ 26,729,103	\$ 27,103,063	\$ 24,139,705	\$ 24,887,899				
Reliant Energy Houston Lighting & Power Co	\$ 91,112,591	\$ 80,486,088	\$ 73,470,473	\$ 73,041,540	\$ 72,466,240	\$ 69,406,538				
Southwestern Electric Power Co (LA)	\$ 10,144,763	\$ 7,887,347	\$ 8,806,125	\$ 9,747,925	\$ 15,295,270	\$ 18,543,912				
Southwestern Public Service Co	\$ 11,473,820	\$ 10,567,738	\$ 13,103,465	\$ 12,593,313	\$ 12,457,248	\$ 11,462,797				
Texas Utilities Electric Co	\$ 152,396,498	\$ 133,391,047	\$ 136,679,061	\$ 120,328,973	\$ 137,664,099	\$ 112,982,322				

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Company	Total Customer Service and Informational Expenses - FERC 907 - 910 (Page 322 Line 141)									
	1998	1997	1996	1995	1994	1993	1998	1997	1996	1995
Alabama Power Co	\$ 27,873,794	\$ 27,672,923	\$ 27,097,815	\$ 31,634,553	\$ 29,842,829	\$ 25,685,670	\$ 27,873,794	\$ 27,672,923	\$ 27,097,815	\$ 31,634,553
Central Power & Light Co (TX)	\$ 10,338,115	\$ 17,833,149	\$ 9,948,149	\$ 5,713,756	\$ 3,920,384	\$ 3,112,970	\$ 10,338,115	\$ 17,833,149	\$ 9,948,149	\$ 5,713,756
CH Energy Group Inc	\$ 6,902,527	\$ 6,526,443	\$ 6,612,792	\$ 5,725,798	\$ 5,250,342	\$ 5,823,062	\$ 6,902,527	\$ 6,526,443	\$ 6,612,792	\$ 5,725,798
Duke Energy Corp.	\$ 36,571,455	\$ 35,684,655	\$ 49,871,710	\$ 57,892,842	\$ 53,333,597	\$ 52,672,456	\$ 36,571,455	\$ 35,684,655	\$ 49,871,710	\$ 57,892,842
Entergy Arkansas Inc	\$ 6,634,238	\$ 7,924,482	\$ 10,534,359	\$ 8,947,929	\$ 9,508,580	\$ 9,188,740	\$ 6,634,238	\$ 7,924,482	\$ 10,534,359	\$ 8,947,929
Entergy Gulf States Inc	\$ 7,915,378	\$ 8,524,752	\$ 11,588,641	\$ 10,671,705	\$ 13,215,533	\$ 6,414,856	\$ 7,915,378	\$ 8,524,752	\$ 11,588,641	\$ 10,671,705
Entergy Louisiana Inc	\$ 5,476,509	\$ 6,590,960	\$ 11,391,666	\$ 9,734,812	\$ 11,697,906	\$ 14,999,814	\$ 5,476,509	\$ 6,590,960	\$ 11,391,666	\$ 9,734,812
Entergy Mississippi Inc	\$ 4,281,316	\$ 4,662,729	\$ 4,765,400	\$ 4,703,816	\$ 4,241,476	\$ 4,573,364	\$ 4,281,316	\$ 4,662,729	\$ 4,765,400	\$ 4,703,816
Entergy New Orleans Inc	\$ 1,411,410	\$ 1,540,276	\$ 4,370,258	\$ 4,304,888	\$ 2,494,921	\$ 3,108,380	\$ 1,411,410	\$ 1,540,276	\$ 4,370,258	\$ 4,304,888
Florida Power & Light Co	\$ 87,147,839	\$ 84,494,501	\$ 95,115,863	\$ 88,230,058	\$ 85,802,629	\$ 99,206,608	\$ 87,147,839	\$ 84,494,501	\$ 95,115,863	\$ 88,230,058
Florida Power Corp	\$ 82,973,979	\$ 70,347,218	\$ 67,704,571	\$ 89,395,358	\$ 111,447,017	\$ 106,747,045	\$ 82,973,979	\$ 70,347,218	\$ 67,704,571	\$ 89,395,358
Georgia Power Co	\$ 52,100,766	\$ 70,863,798	\$ 64,283,284	\$ 66,883,056	\$ 38,660,460	\$ 48,395,588	\$ 52,100,766	\$ 70,863,798	\$ 64,283,284	\$ 66,883,056
Gulf Power Co	\$ 10,326,555	\$ 9,752,147	\$ 8,442,214	\$ 7,806,845	\$ 7,634,337	\$ 7,193,842	\$ 10,326,555	\$ 9,752,147	\$ 8,442,214	\$ 7,806,845
Kansas City Power & Light Co (MO)	\$ 3,130,154	\$ 2,730,301	\$ 2,172,691	\$ 3,721,067	\$ 4,869,246	\$ 6,039,053	\$ 3,130,154	\$ 2,730,301	\$ 2,172,691	\$ 3,721,067
Metropolitan Edison Co	\$ 2,366,182	\$ 4,076,295	\$ 6,288,641	\$ 6,085,280	\$ 5,851,515	\$ 5,702,331	\$ 2,366,182	\$ 4,076,295	\$ 6,288,641	\$ 6,085,280
Mississippi Power Co	\$ 4,573,409	\$ 4,298,832	\$ 4,234,375	\$ 4,351,766	\$ 3,728,685	\$ 1,995,521	\$ 4,573,409	\$ 4,298,832	\$ 4,234,375	\$ 4,351,766
Pennsylvania Electric Co	\$ 3,398,069	\$ 4,678,825	\$ 6,539,302	\$ 8,172,800	\$ 8,607,581	\$ 7,243,720	\$ 3,398,069	\$ 4,678,825	\$ 6,539,302	\$ 8,172,800
Reliant Energy Houston Lighting & Power Co	\$ 18,776,936	\$ 15,189,330	\$ 17,196,478	\$ 15,149,577	\$ 15,286,817	\$ 14,446,719	\$ 18,776,936	\$ 15,189,330	\$ 17,196,478	\$ 15,149,577
Southwestern Electric Power Co (LA)	\$ 7,567,399	\$ 16,049,159	\$ 8,133,148	\$ 4,228,989	\$ 2,876,102	\$ 1,701,678	\$ 7,567,399	\$ 16,049,159	\$ 8,133,148	\$ 4,228,989
Southwestern Public Service Co	\$ 8,056,891	\$ 9,338,353	\$ 8,283,276	\$ 8,540,533	\$ 9,384,990	\$ 8,532,074	\$ 8,056,891	\$ 9,338,353	\$ 8,283,276	\$ 8,540,533
Texas Utilities Electric Co	\$ 62,777,344	\$ 51,995,947	\$ 46,012,308	\$ 47,647,122	\$ 53,534,898	\$ 42,460,553	\$ 62,777,344	\$ 51,995,947	\$ 46,012,308	\$ 47,647,122

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Company	Total Sales Expenses - FERC 911 - 916 (Page 322 Line 148)						
	1998	1997	1996	1995	1994	1993	
Alabama Power Co	\$ 14,393,118	\$ 12,934,383	\$ 13,828,215	\$ 4,852,437	\$ 4,433,020	\$ 3,025,162	
Central Power & Light Co (TX)	\$ -	\$ 4,227	\$ 42,547	\$ 4,083,331	\$ 3,988,443	\$ 4,273,985	
CH Energy Group Inc	\$ 536,999	\$ 377,692	\$ 332,584	\$ 188,324	\$ 281,725	\$ 50,101	
Duke Energy Corp.	\$ 836,743	\$ 1,509,085	\$ 310,606	\$ 166,069	\$ 258,574	\$ 387,973	
Entergy Arkansas Inc	\$ 8,999,787	\$ 9,462,241	\$ 10,837,481	\$ 10,268,370	\$ 8,664,919	\$ 11,089,683	
Entergy Gulf States Inc	\$ 10,495,127	\$ 10,258,797	\$ 9,231,990	\$ 10,284,444	\$ 7,215,234	\$ 3,124,562	
Entergy Louisiana Inc	\$ 8,587,666	\$ 9,191,861	\$ 10,386,333	\$ 9,411,522	\$ 8,111,325	\$ 7,842,742	
Entergy Mississippi Inc	\$ 9,040,173	\$ 5,984,080	\$ 7,016,798	\$ 6,007,815	\$ 5,401,573	\$ 5,650,448	
Entergy New Orleans Inc	\$ 3,626,401	\$ 3,182,062	\$ 1,753,003	\$ 1,672,221	\$ 1,236,581	\$ 1,911,074	
Florida Power & Light Co	\$ 161,475	\$ 52,984	\$ 78,492	\$ 236,696	\$ 183,659	\$ 192,147	
Florida Power Corp	\$ 11,908,591	\$ 9,697,077	\$ 6,338,944	\$ 187,704	\$ 854,138	\$ 988,458	
Georgia Power Co	\$ 30,959,464	\$ 28,575,730	\$ 33,556,784	\$ 20,701,907	\$ 15,262,466	\$ 11,118,226	
Gulf Power Co	\$ 1,256,387	\$ 1,073,935	\$ 584,938	\$ 277,729	\$ 114,370	\$ 101,990	
Kansas City Power & Light Co (MO)	\$ 4,768,469	\$ 3,501,715	\$ 3,282,556	\$ 3,300,142	\$ 2,194,420	\$ 1,359,109	
Metropolitan Edison Co	\$ 584,129	\$ 1,249,079	\$ 742,801	\$ 42,963	\$ -	\$ 501,028	
Mississippi Power Co	\$ 8,356,025	\$ 6,942,240	\$ 5,189,377	\$ 4,755,113	\$ 4,463,768	\$ 6,760,329	
Pennsylvania Electric Co	\$ 287,440	\$ 1,816,322	\$ 969,070	\$ 1,290,279	\$ 1,148,305	\$ 1,555,444	
Reliant Energy Houston Lighting & Power Co	\$ 1,006,367	\$ 1,121,703	\$ 2,622,689	\$ 1,040,911	\$ 295,831	\$ 322,538	
Southwestern Electric Power Co (LA)	\$ -	\$ 12,941	\$ 31,394	\$ 3,808,024	\$ 3,694,231	\$ 3,045,973	
Southwestern Public Service Co	\$ 2,612,449	\$ 1,175,626	\$ 829,707	\$ 899,115	\$ 752,791	\$ 943,175	
Texas Utilities Electric Co	\$ 20,630,100	\$ 5,496,680	\$ 929,196	\$ 1,242	\$ 530	\$ 1,625	

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Company	Total Customer Accounts Meter Reading Expenses - FERC 902 (Page 322 Line 130)									
	1998	1997	1996	1995	1994	1993				
Alabama Power Co	\$ 10,172,580	\$ 9,921,528	\$ 9,940,757	\$ 9,377,425	\$ 9,211,498	\$ 8,902,126				
Central Power & Light Co (TX)	\$ 4,790,216	\$ 4,791,274	\$ 3,711,627	\$ 3,265,909	\$ 3,259,865	\$ 3,453,385				
CH Energy Group Inc	\$ 2,262,094	\$ 2,019,473	\$ 2,005,144	\$ 2,164,840	\$ 2,093,918	\$ 2,058,164				
Duke Energy Corp.	\$ 15,345,768	\$ 14,638,200	\$ 13,510,689	\$ 13,678,996	\$ 14,087,980	\$ 13,457,043				
Entergy Arkansas Inc	\$ 5,079,029	\$ 4,824,945	\$ 4,163,254	\$ 4,363,094	\$ 4,378,896	\$ 4,707,688				
Entergy Gulf States Inc	\$ 4,022,145	\$ 4,480,443	\$ 4,463,471	\$ 5,019,581	\$ 4,067,052	\$ 3,467,776				
Entergy Louisiana Inc	\$ 3,536,390	\$ 3,476,591	\$ 3,035,717	\$ 2,931,005	\$ 3,071,143	\$ 3,367,151				
Entergy Mississippi Inc	\$ 2,830,804	\$ 2,833,821	\$ 2,251,135	\$ 2,802,909	\$ 1,971,754	\$ 2,521,453				
Entergy New Orleans Inc	\$ 664,564	\$ 623,674	\$ 723,967	\$ 500,552	\$ 671,557	\$ 710,614				
Florida Power & Light Co	\$ 14,528,265	\$ 13,237,179	\$ 12,218,846	\$ 12,163,829	\$ 11,985,074	\$ 12,868,213				
Florida Power Corp	\$ 8,698,156	\$ 7,518,953	\$ 7,061,645	\$ 7,184,216	\$ 6,704,831	\$ 7,391,008				
Georgia Power Co	\$ 11,721,256	\$ 11,328,427	\$ 10,368,180	\$ 12,225,461	\$ 11,600,772	\$ 11,644,364				
Gulf Power Co	\$ 1,523,556	\$ 1,621,705	\$ 1,820,942	\$ 1,675,467	\$ 1,736,078	\$ 1,696,758				
Kansas City Power & Light Co (MO)	\$ 4,663,469	\$ 4,951,416	\$ 3,353,364	\$ 2,748,922	\$ 2,712,453	\$ 2,678,039				
Metropolitan Edison Co	\$ 5,129,456	\$ 5,243,428	\$ 4,369,705	\$ 4,475,175	\$ 4,387,209	\$ 4,332,802				
Mississippi Power Co	\$ 1,369,522	\$ 1,207,129	\$ 1,261,243	\$ 1,280,503	\$ 1,432,319	\$ 1,427,454				
Pennsylvania Electric Co	\$ 6,240,819	\$ 6,710,559	\$ 6,317,058	\$ 5,983,699	\$ 6,355,142	\$ 6,390,122				
Reliant Energy Houston Lighting & Power Co	\$ 8,245,705	\$ 8,292,138	\$ 8,207,826	\$ 6,690,371	\$ 6,416,696	\$ 6,245,632				
Southwestern Electric Power Co (LA)	\$ 3,240,867	\$ 3,136,219	\$ 2,799,281	\$ 2,460,011	\$ 2,640,322	\$ 2,391,878				
Southwestern Public Service Co	\$ 2,711,410	\$ 2,086,208	\$ 2,689,636	\$ 2,573,929	\$ 2,577,255	\$ 2,575,728				
Texas Utilities Electric Co	\$ 17,455,156	\$ 14,546,168	\$ 17,381,332	\$ 12,246,183	\$ 13,218,177	\$ 14,786,562				

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Company	Total Customer Accounts + Customer Service & Informations + Sales - Meter Reading Expenses (Page 322 Lines 134 + 141 + 148 - 130)									
	1998	1997	1996	1995	1994	1993	1992	1991	1990	1989
Alabama Power Co	\$ 103,120,654	\$ 104,421,895	\$ 95,124,824	\$ 79,306,967	\$ 50,416,139	\$ 45,467,815				
Central Power & Light Co (TX)	\$ 21,424,225	\$ 28,942,069	\$ 23,618,894	\$ 20,415,053	\$ 21,776,540	\$ 22,051,386				
CH Energy Group Inc	\$ 16,048,806	\$ 15,307,232	\$ 15,766,800	\$ 14,028,342	\$ 13,689,081	\$ 14,165,998				
Duke Energy Corp.	\$ 100,140,702	\$ 100,460,910	\$ 114,358,692	\$ 124,647,602	\$ 107,002,690	\$ 103,776,928				
Entergy Arkansas Inc	\$ 32,969,784	\$ 35,239,258	\$ 46,131,761	\$ 49,518,215	\$ 52,511,310	\$ 44,240,338				
Entergy Gulf States Inc	\$ 33,853,232	\$ (42,557,623)	\$ 50,283,017	\$ 69,968,309	\$ 45,487,249	\$ 23,682,381				
Entergy Louisiana Inc	\$ 25,947,528	\$ 31,431,260	\$ 42,708,908	\$ 42,254,561	\$ 50,992,890	\$ 39,173,312				
Entergy Mississippi Inc	\$ 24,361,846	\$ 20,190,091	\$ 26,565,744	\$ 24,751,364	\$ 30,900,168	\$ 25,615,323				
Entergy New Orleans Inc	\$ 9,184,862	\$ 9,155,163	\$ 10,758,411	\$ 9,784,089	\$ 11,004,286	\$ 10,274,010				
Florida Power & Light Co	\$ 176,261,864	\$ 173,815,530	\$ 191,815,121	\$ 189,880,542	\$ 184,977,182	\$ 215,302,682				
Georgia Power Corp	\$ 141,223,536	\$ 122,691,314	\$ 120,212,976	\$ 125,488,523	\$ 140,154,760	\$ 136,394,603				
Georgia Power Co	\$ 200,731,206	\$ 179,801,621	\$ 163,365,404	\$ 155,694,708	\$ 118,943,867	\$ 124,713,395				
Gulf Power Co	\$ 26,719,081	\$ 22,593,964	\$ 17,618,324	\$ 17,594,560	\$ 15,500,458	\$ 14,607,759				
Kansas City Power & Light Co (MO)	\$ 21,595,625	\$ 20,104,092	\$ 18,868,412	\$ 19,107,403	\$ 19,948,620	\$ 21,037,928				
Metropolitan Edison Co	\$ 21,475,607	\$ 25,394,281	\$ 27,437,749	\$ 22,046,368	\$ 23,931,406	\$ 22,384,468				
Mississippi Power Co	\$ 24,862,566	\$ 21,013,086	\$ 17,999,229	\$ 17,425,183	\$ 16,084,373	\$ 16,822,956				
Pennsylvania Electric Co	\$ 24,510,766	\$ 28,163,577	\$ 27,920,417	\$ 30,582,443	\$ 27,540,449	\$ 27,296,941				
Reliant Energy Houston Lighting & Power Co	\$ 102,650,189	\$ 88,504,983	\$ 85,081,814	\$ 82,541,657	\$ 81,632,192	\$ 77,930,163				
Southwestern Electric Power Co (LA)	\$ 14,471,295	\$ 20,813,228	\$ 14,171,386	\$ 15,324,927	\$ 19,225,281	\$ 20,899,685				
Southwestern Public Service Co	\$ 19,431,750	\$ 18,995,509	\$ 19,526,812	\$ 19,459,032	\$ 20,017,774	\$ 18,362,318				
Texas Utilities Electric Co	\$ 218,348,786	\$ 176,337,506	\$ 166,239,233	\$ 155,731,154	\$ 177,981,350	\$ 140,657,938				

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Company	Total Sales of Electricity (MWh) (Page 301 Cell 12D)					
	1998	1997	1996	1995	1994	1993
Alabama Power Co	66,407,673	67,462,252	65,473,371	59,227,239	57,701,894	56,372,430
Central Power & Light Co (TX)	23,059,230	21,839,224	21,590,888	20,273,951	19,130,309	17,644,111
CH Energy Group Inc	5,794,580	5,354,596	5,181,382	5,073,150	5,037,541	5,227,800
Duke Energy Corp.	82,011,091	77,934,598	76,851,957	76,737,181	75,562,887	76,057,599
Entergy Arkansas Inc	30,904,040	33,703,553	34,324,917	30,143,374	31,342,966	29,616,849
Entergy Gulf States Inc	38,677,449	35,188,866	34,399,138	34,871,531	32,507,635	28,388,134
Entergy Louisiana Inc	30,245,095	30,490,874	31,968,342	31,388,360	29,850,038	29,439,881
Entergy Mississippi Inc	15,232,913	13,747,578	13,161,120	12,632,129	12,071,238	11,461,698
Entergy New Orleans Inc	6,413,909	5,999,517	5,806,101	6,096,007	5,693,189	5,679,506
Florida Power & Light Co	89,352,228	82,818,514	80,797,369	78,924,011	76,900,969	72,640,055
Florida Power Corp	37,251,077	33,289,873	33,492,528	32,402,597	30,014,616	28,647,760
Georgia Power Co	78,646,777	74,717,765	74,425,961	72,263,246	70,265,336	76,359,294
Gulf Power Co	12,502,158	11,317,844	11,038,203	10,690,299	10,458,273	10,683,134
Kansas City Power & Light Co (MO)	17,002,408	15,986,675	16,537,628	16,064,779	16,381,265	15,137,551
Metropolitan Edison Co	12,893,819	12,481,405	12,201,258	12,077,705	11,324,282	11,436,971
Mississippi Power Co	12,351,107	11,843,011	11,815,514	10,871,860	10,638,256	10,497,321
Pennsylvania Electric Co	17,301,022	16,239,513	15,674,573	15,854,905	14,486,167	14,166,872
Reliant Energy Houston Lighting & Power Co	72,530,055	67,000,996	64,362,099	61,075,582	61,322,796	61,149,460
Southwestern Electric Power Co (LA)	22,935,921	22,532,860	21,805,246	19,884,490	19,481,395	18,382,691
Southwestern Public Service Co	23,291,976	21,699,047	21,133,132	20,399,753	20,219,501	19,759,085
Texas Utilities Electric Co	102,134,351	96,639,955	94,616,152	89,062,761	88,360,657	85,190,026

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Company	Sorted by Company Name - Customer Service O&M Expenses (Cents per kWh)										1993 - 1998 Average	
	1998	1997	1996	1995	1994	1993	Avg (Company)	Mean (Population)				
Alabama Power Co	0.1553	0.1548	0.1453	0.1339	0.0874	0.0807	0.1262	0.1699				0.1699
Central Power & Light Co (TX)	0.0929	0.1325	0.1094	0.1007	0.1138	0.1250	0.1124	0.1699				0.1699
CH Energy Group Inc	0.2770	0.2859	0.3043	0.2765	0.2717	0.2710	0.2811	0.1699				0.1699
Duke Energy Corp.	0.1221	0.1289	0.1488	0.1624	0.1416	0.1364	0.1401	0.1699				0.1699
Entergy Arkansas Inc	0.1067	0.1046	0.1344	0.1643	0.1675	0.1494	0.1378	0.1699				0.1699
Entergy Gulf States Inc	0.0875	-0.1209	0.1462	0.2006	0.1399	0.0834	0.0895	0.1699				0.1699
Entergy Louisiana Inc	0.0858	0.1031	0.1336	0.1346	0.1708	0.1331	0.1268	0.1699				0.1699
Entergy Mississippi Inc	0.1599	0.1469	0.2019	0.1959	0.2560	0.2235	0.1973	0.1699				0.1699
Entergy New Orleans Inc	0.1432	0.1526	0.1853	0.1605	0.1933	0.1809	0.1693	0.1699				0.1699
Florida Power & Light Co	0.1973	0.2099	0.2374	0.2406	0.2405	0.2964	0.2370	0.1699				0.1699
Florida Power Corp	0.3791	0.3686	0.3589	0.3873	0.4670	0.4761	0.4062	0.1699				0.1699
Georgia Power Co	0.2552	0.2406	0.2195	0.2155	0.1693	0.1633	0.2106	0.1699				0.1699
Gulf Power Co	0.2137	0.1996	0.1596	0.1646	0.1482	0.1367	0.1704	0.1699				0.1699
Kansas City Power & Light Co (MO)	0.1270	0.1258	0.1141	0.1189	0.1218	0.1390	0.1244	0.1699				0.1699
Metropolitan Edison Co	0.1666	0.2035	0.2249	0.1825	0.2113	0.1957	0.1974	0.1699				0.1699
Mississippi Power Co	0.2013	0.1774	0.1523	0.1603	0.1512	0.1603	0.1671	0.1699				0.1699
Pennsylvania Electric Co	0.1417	0.1734	0.1781	0.1929	0.1901	0.1927	0.1782	0.1699				0.1699
Reliant Energy Houston Lighting & Power Co	0.1415	0.1321	0.1322	0.1351	0.1331	0.1274	0.1336	0.1699				0.1699
Southwestern Electric Power Co (LA)	0.0631	0.0924	0.0650	0.0771	0.0987	0.1137	0.0850	0.1699				0.1699
Southwestern Public Service Co	0.0834	0.0875	0.0924	0.0954	0.0990	0.0929	0.0918	0.1699				0.1699
Texas Utilities Electric Co	0.2138	0.1825	0.1757	0.1749	0.2014	0.1651	0.1856	0.1699				0.1699

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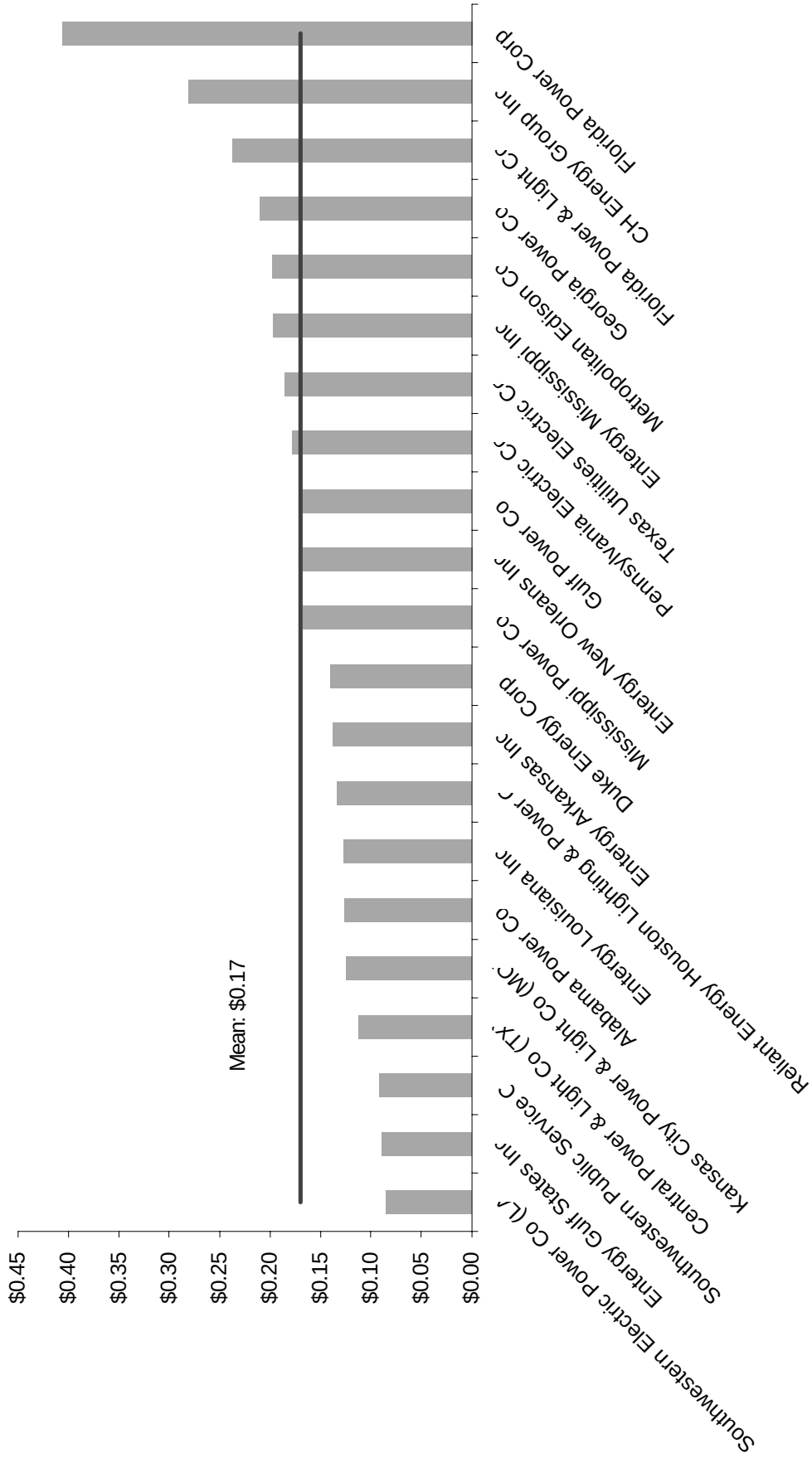
Attachment to PUCT Docket No. 22356
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22356

Company	Sorted by 6-Year Average - Customer Service O&M Expenses (Cents per kWh)										1993 - 1998 Average	
	1998	1997	1996	1995	1994	1993	Avg (Company)	Mean (Population)				
Southwestern Electric Power Co (LA)	0.0631	0.0924	0.0650	0.0771	0.0987	0.1137	0.0850	0.1699				
Entergy Gulf States Inc	0.0875	(0.1209)	0.1462	0.2006	0.1399	0.0834	0.0895	0.1699				
Southwestern Public Service Co	0.0834	0.0875	0.0924	0.0954	0.0990	0.0929	0.0918	0.1699				
Central Power & Light Co (TX)	0.0929	0.1325	0.1094	0.1007	0.1138	0.1250	0.1124	0.1699				
Kansas City Power & Light Co (MO)	0.1270	0.1258	0.1141	0.1189	0.1218	0.1390	0.1244	0.1699				
Alabama Power Co	0.1553	0.1548	0.1453	0.1339	0.0874	0.0807	0.1262	0.1699				
Entergy Louisiana Inc	0.0858	0.1031	0.1336	0.1346	0.1708	0.1331	0.1268	0.1699				
Reliant Energy Houston Lighting & Power Co	0.1415	0.1321	0.1322	0.1351	0.1331	0.1274	0.1336	0.1699				
Entergy Arkansas Inc	0.1067	0.1046	0.1344	0.1643	0.1675	0.1494	0.1378	0.1699				
Duke Energy Corp.	0.1221	0.1289	0.1488	0.1624	0.1416	0.1364	0.1401	0.1699				
Mississippi Power Co	0.2013	0.1774	0.1523	0.1603	0.1512	0.1603	0.1671	0.1699				
Entergy New Orleans Inc	0.1432	0.1526	0.1853	0.1605	0.1933	0.1809	0.1693	0.1699				
Gulf Power Co	0.2137	0.1996	0.1596	0.1646	0.1482	0.1367	0.1704	0.1699				
Pennsylvania Electric Co	0.1417	0.1734	0.1781	0.1929	0.1901	0.1927	0.1782	0.1699				
Texas Utilities Electric Co	0.2138	0.1825	0.1757	0.1749	0.2014	0.1651	0.1856	0.1699				
Entergy Mississippi Inc	0.1599	0.1469	0.2019	0.1959	0.2560	0.2235	0.1973	0.1699				
Metropolitan Edison Co	0.1666	0.2035	0.2249	0.1825	0.2113	0.1957	0.1974	0.1699				
Georgia Power Co	0.2552	0.2406	0.2195	0.2155	0.1693	0.1633	0.2106	0.1699				
Florida Power & Light Co	0.1973	0.2099	0.2374	0.2406	0.2405	0.2964	0.2370	0.1699				
CH Energy Group Inc	0.2770	0.2859	0.3043	0.2765	0.2717	0.2710	0.2811	0.1699				
Florida Power Corp	0.3791	0.3686	0.3589	0.3873	0.4670	0.4761	0.4062	0.1699				

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Average Customer Service O&M Expense
For 1993-1998, in cents per kWh



This Chart is the result of data from FERC Accounts 901 to 916 (minus 902) divided by Total Sales of Electricity (Accounts 440 - 447).