

ENTERGY GULF STATES, INC.
PUBLIC UTILITY COMMISSION OF TEXAS
Docket No. 21111

Response of: Entergy Gulf States, Inc.
to the Sixth Set of Data Requests
of Requesting Party: PUCT General Counsel

Prepared By: Doug Heinson
Sponsoring Witness: A. B. Ralston
Beginning Sequence No.
Ending Sequence No.

Question No.: PUCT GC 6-HH-44

Part No.:

Addendum:

Question:

SYSTEM OPERATIONS

Please explain how training needs for system operators were assessed and determined during the reconciliation period.

Response:

Fundamental skill needs of the various operator positions are based on a formal Job Task Analysis done prior to the reconciliation period. During the reconciliation period, priority was placed on training necessary for the separation of transmission and wholesale functions per FERC Order 888. Additional training was added for the system operator requirements of SERC as the Company transferred from the SPP to SERC. Starting in 1998, the Company implemented NERC certification training consistent with proposed certification requirements of NERC.