

Control Number: 50664

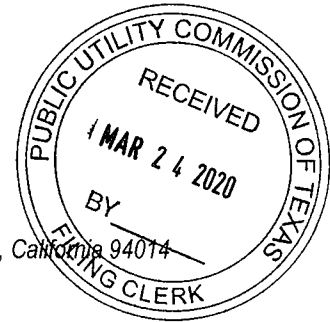


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Genesys Telecommunications Laboratories, 2001 Junipero Serra Boulevard, Daly City, California 94014



March 24, 2020

Central Records Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, Texas 78701

**Re:** Project No. 50664; *Issues Related to the State of Disaster for the Coronavirus Disease 2019*

Dear Filing Clerk:

In response to the Public Utility Commission of Texas' (Commission) request for interested parties to inform the Commission of initiatives related to COVID-19, I am writing to inform the Commission the Genesys Telecommunications Laboratories, Inc. does not operate as an exchange carrier in Texas and relies on services provided by other underlying carriers to provide for our telecommunications needs and those of our customers.

We appreciate your efforts to ease the disruption brought about by the current national emergency and invite you to please be in touch with our office if further information or clarification is necessary.

Yours truly,

Scott Wolfe

Assistance General Counsel