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March 23, 2019

VIA ELECTRONIC FILING

Project No. 50664

Public Utility Commission of Texas
1701 N Congress Ave
Austin, TX 78701



In response to the Public Utility Commission of Texas' request for interested parties to inform the Commission of initiatives related to COVID-19 under Project No. 50664 I am writing to inform you of the measures Quadvest has taken thus far.

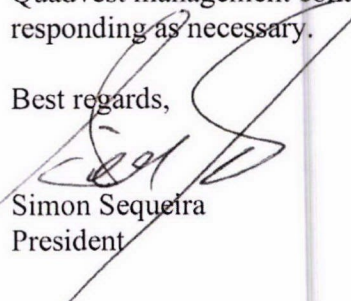
Quadvest has communicated to our employees and customers the importance of their health and well-being and we are taking all measures possible to ensure this.

- We closed our office to the public effective Monday, March 16th.
- Our Operations staff continues to work daily to operate water and wastewater facilities.
- All non-essential employees were provided computer equipment to allow them to work from home.
- We have communicated with our customers that their water is safe to drink.
- We have halted disconnection due to non payment for 1 month starting March 16th, to be re-evaluated after 1 month.
- We are providing our customers information on local charities that are offering financial assistance in their communities.
- Quadvest policy is to NOT shake hands, wash hands consistently, and practice social distancing. Additionally, avoiding large groups and/or large meetings.
- All internal meetings of 10 or more are being managed through streaming services.

We are communicating with our customer base via email, our website, and social media.

Quadvest management continues to monitor the rapidly changing COVID-19 situation and are responding as necessary.

Best regards,


Simon Sequeira
President

