



Control Number: 50664



Item Number: 31

Addendum StartPage: 0



March 20, 2020

Public Utility Commission of Texas
1701 N. Congress Ave.
Austin, TX 78701

Re: Project No. 50664 Issues Related to the State of Disaster for Coronavirus Disease 2019

InnerCity FiberNet (ICFN) is a Dallas based fiber optic infrastructure provider enabling high-speed, high-reliability, cost-effective connectivity solutions for enterprise business, education, data center, carrier, cloud and content companies over its proprietary metro fiber-optic network in Dallas-Ft. Worth (DFW). ICFN's deep fiber optic network in DFW provides metro ethernet, metro dark fiber, custom network solutions and fiber construction services.

We endeavor to use our absolute best efforts to ensure that these critical communication systems are up and running 24/7/365. We are also ready, willing and able to respond to customers' requirements to turn up new circuits to meet the bandwidth requirements of the metroplex during this time of crisis.

ICFN recognizes the public health concern presented by the COVID-19 virus and has taken the following steps:

1. All ICFN employees have the ability to work from home and access necessary systems.
2. Distributed relevant information from the Center for Disease Control to our employees so they understand the risk and the steps to take to reduce the spread of the virus.
3. Conducted a review of readiness to respond to service outages in the event of quarantine travel restriction.
4. Eliminate unnecessary public contact to reduce the risk of contact with the virus.



5. Continue to monitor all Federal, State and Local information and guidelines as it relates to Covid 19.

ICFN does not anticipate any service interruptions in the event of a COVID-19 virus emergency.

Should the PUC or any customer have questions or concerns, we remain available at 214.646.8761, 844.673.2230 or www.innercityfiber.net.

Sincerely,

InnerCity FiberNet, LLC

Chris Degelia
General Manager