



Control Number: 50664

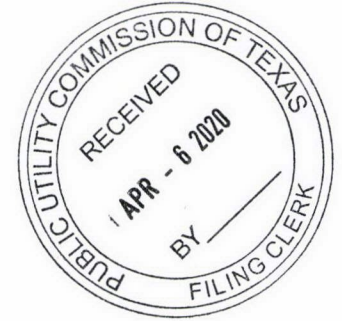


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350 S. Loop 336 W., Conroe, TX 77304 | consolidated.com | NASDAQ: CNSL



April 6, 2020

Public Utilities Commission of Texas
1701 N. Congress Ave.
Austin, Texas 78701

Re: Project No. 50664, *Issues Related to the State of Disaster for Coronavirus Disease 2019*

Consolidated Communications, Inc., (CCI) is providing the following updates to the information initially filed on March 24, 2020, in the above referenced docket.

- We have three (3) confirmed cases of COVID-19 among our Texas workforce with confirmation dates of March 23, April 1 and April 6. The infected employees have not been in the office since March 16, March 23 and March 24, respectively. Employees working at affected locations who were identified as having direct contact with these employees were notified. The affected work areas and common areas were disinfected and deep cleaned in accordance with CDC guidelines. The infected employees have not been in the office since the deep cleaning was completed.
- Our Business Continuity Leadership Team continues to have daily conference calls to discuss the status of our networks, the health and safety of our workforce and any developing needs.
- Approximately 90% of our workforce has moved to “Work from Home” status.
- We have established a COVID-19 resource page to provide critical information and updates to our customers. The website is <https://www.consolidated.com/support/alerts/coronavirus-updates>.
- On March 31, we issued the following press release: <https://www.consolidated.com/about-us/news/article-detail/id/730/consolidated-communications-supports-businesses-and-consumers-with-flexible-communication-solutions-to-ease-pandemic-impact>.

Should the Commission or any CCI customers have questions or concerns, we remain available at 844.YOUR.CCI or prepare@consolidated.com.

Sincerely,

Kevin J. Kastor
Director - Government Affairs

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